

VELS



INSTITUTE OF SCIENCE, TECHNOLOGY & ADVANCED STUDIES (VISTAS)
(Deemed to be University Estd. u/s 3 of the UGC Act, 1956)
PALLAVARAM - CHENNAI

ACCREDITED BY NAAC WITH 'A' GRADE
INSTITUTION WITH UGC 12B STATUS

Marching Beyond 30 Years Successfully

NAAC DVV CLARIFICATION

| METRIC NO | PARTICULARS |
|-----------|--|
| 2.5.2 | Average percentage of student complaints/grievances about evaluation against total number of students appeared in the examinations during the last five years. |

Response: 0.95

2.5.2.1. Number of student complaints/grievances received about evaluation year-wise during the last five years

HEI Input:

| 2022-23 | 2021-22 | 2020-21 | 2019-20 | 2018-19 |
|---------|---------|---------|---------|---------|
| 119 | 101 | 34 | 77 | 243 |

2.5.2.2. Number of students who have appeared for the exams year-wise during the last five years

HEI Input:

| 2022-23 | 2021-22 | 2020-21 | 2019-20 | 2018-19 |
|---------|---------|---------|---------|---------|
| 13808 | 13535 | 11222 | 11713 | 11162 |

Campus : Velan Nagar, P.V. Vaithiyalingam Road, Pallavaram, Chennai - 600 117. INDIA.

Phone : (91-44) 2266 2500 / 2266 2501 / 2266 2502 / 2266 2503, **Fax :** (91-44) 2266 2513

Email : vels@vistas.ac.in **Website :** www.vistas.ac.in

Admin. Office : 521/2, Anna Salai, Nandanam, Chennai - 600 035. **Tele Fax :** 2431 5541 / 2431 5542



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LIST OF DOCUMENTS UPLOADED

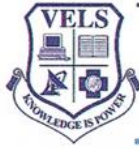
| Sl. No | DVV CLARIFICATION | HEI RESPONSE |
|--------|--|---|
| 1. | Certificate from Registrar/Controller of examination/ Data on student grievances from the office of the Registrar (Evaluation) | As per the DVV's suggestion, HEI has provided the certificate from the Controller of examination on student grievances |
| 2. | Minutes of the grievance cell/relevant body | As per the DVV's suggestion, HEI has provided the minutes of the grievance cell. |
| 3. | List of students applied for revaluation certified by Registrar/ Controller of Examinations | As per the DVV's suggestion, HEI has provided the list of students applied for revaluation certified by the Controller of Examinations. |

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LIST OF DOCUMENTS UPLOADED

| Sl. NO. | CONTENTS | LINK |
|--|--|----------------------|
| Certificate from the Head of the Institution | | VIEW |
| 1. | Certificate from Registrar/Controller of examination/ Data on student grievances from the office of the Registrar (Evaluation) | VIEW |
| 2. | Minutes of the grievance cell/relevant body | |
| | AY 2022-23 | VIEW |
| | AY 2021-22 | VIEW |
| | AY 2020-21 | VIEW |
| | AY 2019-20 | VIEW |
| | AY 2018-19 | VIEW |
| 3. | List of students applied for revaluation certified by Registrar/ Controller of Examinations. | |
| | AY 2022-23 | VIEW |
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