



INSTITUTE OF SCIENCE, TECHNOLOGY & ADVANCED STUDIES (VISTAS)  
(Deemed to be University Estd. u/s 3 of the UGC Act, 1956)  
PALLAVARAM - CHENNAI

ACCREDITED BY NAAC WITH 'A' GRADE  
INSTITUTION WITH UGC 12B STATUS  
Marching Beyond 30 Years Successfully

## NAAC DVV CLARIFICATION

METRIC NO	PARTICULARS
2.5.3	<p><b>Evaluation-related Grievance Redressal mechanism followed by the Institution:</b> The University adopts the following mechanism for the redressal of evaluation-related grievances. <b>Options(Opt one which is applicable to you):</b></p> <ol style="list-style-type: none"> <li>1. Double valuation/Multiple valuation with appeal process for retotalling/revaluation and access to answer script</li> <li>2. Double Valuation/Multiple valuation with appeal process for revaluation only</li> <li>3. Double Valuation/Multiple valuation with appeal process for retotalling only</li> <li>4. Single valuation and appeal process for revaluation</li> <li>5. Grievance Redressal mechanism does not exist</li> </ol>

**Response:** A. Double valuation/Multiple valuation with appeal process for retotalling/revaluation and access to answer script

**HEI Input:** A. Double valuation/Multiple valuation with appeal process for retotalling/revaluation and access to answer script

Sl. No	DVV CLARIFICATION	HEI RESPONSE
1.	Provide links to the examination procedure and re-evaluation procedure developed by the institution and duly hosted in the institution's website	As per the DVV's suggestion, HEI has provided the links to the examination procedure and re-evaluation procedure developed by the institution and duly hosted in the institution's website
2.	Report of the Controller of Examination/ registrar evaluation regarding the Grievance Redressal mechanism followed by the Institution	As per the DVV's suggestion, HEI has provided the report of the Controller of Examination/ Registrar evaluation regarding the grievance redressal mechanism followed by the Institution

**Campus :** Velan Nagar, P.V. Vaithiyalingam Road, Pallavaram, Chennai - 600 117. INDIA.  
**Phone :** (91-44) 2266 2500 / 2266 2501 / 2266 2502 / 2266 2503, **Fax :** (91-44) 2266 2513

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## LIST OF DOCUMENTS UPLOADED

SI. NO.	CONTENTS	LINK
<b>Certificate from the Head of the Institution</b>		<a href="#">VIEW</a>
1.	Provide links to the examination procedure and re-evaluation procedure developed by the institution and duly hosted in the institution's website	<a href="#">VIEW</a>
2.	Report of the Controller of Examination/ registrar evaluation regarding the Grievance Redressal mechanism followed by the Institution	<a href="#">VIEW</a>

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