

MBA GENERAL (FINANCE, HR, MARKETING, OPERATIONS & SYSTEM)

Curriculum and Syllabus Regulations 2024

(Based on Choice Based Credit System (CBCS))

Effective from the Academic year 2024 -2025

Department of MBA

School of Management Studies & Commerce

Vision and Mission of the Department

Vision

To be a Centre of Excellence in Management Studies and Commerce, imparting and developing Managerial leadership and entrepreneurial skills to students and provide managers for the global market.

Mission

- 1. To provide an accessible and inclusive learning environment for diverse group of students and other stakeholders to learn by synergizing education, research, innovation and outreach efforts.
- 2. To foster self-discipline, strong values, ethics and sense of duty among the students to make them good citizens, leaders, professionals and entrepreneurs.
- 3. To create the future business leaders through innovative and analytical ability, decision making capability and integration of technology in education.
- 4. To provide exposure to global business standards by design thinking, rational judgement and competencies necessary to manage global and multinational ventures.

Program Educational Objectives (PEOs)

- PEO1: To provide exceptional quality education that prepares the students to meet global standards and competitive environment.
- PEO2: To inculcate team spirit and develop leadership capabilities among students, empowering them to emerge as business leaders and contribute to organizational development.
- PEO3: To impart ethical and moral values so as to inculcate the significance of Environmental, Social and Governance practices among students to create better citizens and society.
- PEO4: To equip the students with technology proficiency, nurture entrepreneurial skills to think strategically by encouraging them to become professionals.
- PEO5: To motivate students to participate in community development initiatives and participate Industry research projects.

Program Outcomes (POs)

PO1:	Apply knowledge of management theories and practices to solve business problems.
PO2:	Foster analytical and critical thinking abilities for data-based decision making.
PO3:	Ability to develop value based leadership ability.
PO4:	Ability to understand, analyze and communicate global, economic, legal, and ethical aspects of business
PO5:	Ability to lead themselves and others in the achievement of organizational goals, contributing effectively to a team environment.

Program Specific Outcomes (PSOs)

PSO1:	Develop aptitude for creativity, innovation and entrepreneurship
PSO2:	Adapt life-long learning and professional development to enrich competencies so as to match global opportunities & challenges
PSO3:	Conduct systematic inquiry in current issues like diversity, equity sustainability in business and management.

List of Board of Studies (BOS) Members along with their designation/role

S.NO	NAME & ADDRESS	DESIGNATION
1.	Dr. P. R. Ramakrishnan Dean School of Management Studies & Commerce VISTAS	Chairperson
2.	Dr. R. Magesh Professor and Head Department of Management Studies Anna University, Chennai	External Expert
3.	Mr. Prince Lazarus Member- Confederation of Indian Industry CII, Chennai	CII Faculty
4.	Dr. J. Balasubramanian Head, Business Analytics, Ashok Leyland, Chennai	Industry Expert
5.	Ms. Anitharaj Johnes George Senior Talent Acquisition Analyst SPI global, Pondicherry	Alumni
6.	Dr. S. Preetha School of Management Studies, VISTAS	Professor
7.	Dr. G. Rajini School of Management Studies, VISTAS	Professor
8.	Dr. P. G. Thirumagal School of Management Studies, VISTAS	Associate Professor
9.	Dr. G. Madhumita School of Management Studies, VISTAS	Associate Professor
10.	Dr. S. Sudha School of Management Studies, VISTAS	Professor

VELS INSTITUTE OF SCIENCE, TECHNOLOGY AND ADVANCED STUDIES (VISTAS), CHENNAI

CHOICE BASED CREDIT SYSTEM (CBCS)

MBA GENERAL (FINANCE, HR, MARKETING,

OPERATIONS & SYSTEM) – REGULATIONS 2024

(Applicable to all the candidates admitted from the academic year 2024-25 onwards)

1. DURATION OF THE PROGRAMME

1.1. Two years (Four semesters)

1.2. Each academic year shall be divided into two semesters. The odd semesters shall consist of the period from July to November of each year and the even semesters from January to May of each year.

1.3 There shall be not less than 90 working days for each semester.

2. ELIGIBILITY FOR ADMISSION

2.1. The details of Eligibility for Admission

Passed bachelor's degree of minimum 3 years duration.

Obtained at least 50% marks (45% marks in case of candidates belonging to reserved category) in the qualifying examination.

3. MEDIUM OF INSTRUCTION

The medium of instruction for all PG programme is English.

4. CREDIT REQUIRMENTS AND ELIGIBILITY FOR AWARD OF DEGREE

A Candidate shall be eligible for the award of Degree only if he/she has undergone the prescribed course of study in VISTAS for a period of not less than TWO academic years and passed the examinations of all the prescribed courses of FOUR Semesters earning a minimum of 102 credits as per the distribution given in the course structure.

5. COURSE

Each course / subject is to be designed under lectures / tutorials / laboratory or field work / seminar / practical training / Assignments / Term paper or Report writing etc., to meet effective teaching and learning needs.

6. COURSE OF STUDY AND CREDITS

The Course Components and Credit Distribution shall consist of:

The total number of subjects of study shall be 29 out of which 16 shall be core subjects, 6 will be Electives, five practical, Internship in Third semester and Project Work in the Final Semester with a Viva-voce altogether.

Candidates shall take 8 subjects (6 Core Theory + 2 Practical) in the First semester, 8 subjects (6

Core Theory + 2 Practical) in the Second Semester, 10 subjects (2 Core Theory + 6 Elective Theory + 2 Practical including Internship) in the Third Semester and 3 subjects (2 Core Theory + 1 Project work) in the Fourth Semester.

Internship: The students have to undergo an internship for thirty days in between the second and third semester. The maximum marks for Internship will be 100. The Internship will be evaluated through Viva voce Exam by the guide and an External expert.

Project: The students will do Project work for Four months in the Fourth Semester. The Maximum marks for Project Work will be 300. The project Work will be evaluated through Viva voce Exam by the guide and an External expert. The components of Project Work will be 100 marks for Dissertation and 200 marks for Viva voce.

To offer Elective Subjects to the students, a Minimum enrolment in the Elective Subjects shall be TWENTY.

For each course, credit is assigned based on the following:

Contact hour per w	veek	CREDITS
1 Lecture hour	-	1 Credit
1 Tutorial hour	-	1 Credit
2 Practical hours	-	1 Credit

(Laboratory / Seminar / Project Work / etc.)

7. REQUIREMENTS FOR PROCEEDING TO SUBSEQUENT SEMESTER

7.1. Eligibility: Students shall be eligible to go to subsequent semester only if they earn sufficient attendance as prescribed therefore by the Board of Management from time to time.

7.2. Attendance: All Students must earn 75% and above of attendance to appear for the University Examination. (Theory/Practical)

7.3. Condonation of shortage of attendance: If a Student fails to earn the minimum attendance (Percentage stipulated), the HODs shall condone the shortage of attendance on medical grounds up to a maximum limit of 10% (i.e. between 65% and above and less than 75%) after paying the prescribed fee towards the condonation of shortage of attendance. Students with attendance of less than 65 and more than 50% shall be condoned by VC on the recommendation of HODs on genuine grounds, will be permitted to appear for the regular examination on payment of the prescribed condonation fee.

7.4. **Detained students for want of attendance:** Students who have earned less than 50% of attendance shall be permitted to proceed to the next semester and to complete the Program of study. Such Students shall have to repeat the semester, which they have missed by rejoining after completion of final semester of the course, by paying the fee for the break of study as prescribed by the University from time to time.

7.5. **Transfer of Students and Credits:** The strength of the credits system is that it permits inter-Institutional transfer of students. By providing mobility, it enables individual students to develop their capabilities fully by permitting them to move from one Institution to another in accordance with their aptitude and abilities.

7.5.1. Transfer of Students is permitted from one Institution to another Institution for the same program with same nomenclature, provided, there is a vacancy in the respective program of Study in the Institution where the transfer is requested.

7.5.2. The marks obtained in the courses will be converted into appropriate grades as per the University norms.

7.5.3. The transfer students are not eligible for Ranking, Prizes and Medals.

7.5.4. Students who want to go to foreign Universities for up to two semesters or Project Work with the prior approval of the Departmental / University Committee are allowed to transfer of their credits. Marks obtained in the courses will be converted into Grades as per the University norms and the students are eligible to get CGPA and Classification.

8. EXAMINATION AND EVALUATION

8.1. EXAMINATION:

i) There shall be examinations at the end of each semester, for odd semesters in the month of October / November, for even semesters in April / May. A candidate who does not pass the examination in any course(s) shall be permitted to appear in such failed courses in the subsequent examinations to be held in October / November or April / May.

ii) A candidate should register for the first semester examination. If registration is not possible owing to shortage of attendance beyond condonation limit / regulations prescribed OR belated joining OR on medical grounds, the candidates are permitted to move to the next semester. Such candidates shall redo the missed semester after completion of the programme.

iii) The results of all the examinations will be published through the University Website. In the case of passed out candidates, their arrear results, will be published through University Website.

8.2 **To Register for all subjects**: Students shall be permitted to proceed from the First Semester up to Final Semester irrespective of their failure in any of the Semester Examination, except for the shortage of attendance programs. For this purpose, Students shall register for all the arrear subjects of earlier semesters along with the current (subsequent) Semester Subjects.

8.3. Marks for Continuous Internal Assessment (CIA) Examinations and End Semester Examinations (ESE)

8.3.1 There shall be no passing minimum for Continuous Internal Assessment (CIA) Examinations.

8.3.2 For the End Semester examination, passing minimum shall be 50% (Fifty Percentage) of the

Maximum marks prescribed for the Course/Practical/Project and Viva-Voce.

8.3.3 In the aggregate (CIA and ESE) the passing minimum shall be 50%.

8.3.4. He / She shall be declared to have passed the whole examination, if he/she passes in all the courses wherever prescribed in the curriculum by earning 102 CREDITS.

9. Question Paper Pattern for End Semester Examination

Duration: 3 Hours Max. Marks: 100

Part A	: 8 out of 10 questions	(8 X 5 = 40)
Part B	: 4 out of 6 questions	(4 X 10 = 40)
Part C	:1 Case Study or Problem is Compulsory	(1 X 20= 20)

Total Marks for each subject 100 Marks

University Exam 60 Marks

Internal Assessment 40 Marks

10. SUPPLEMENTARY EXAMINATION: Supplementary Examinations are conducted for the students who appeared in the final semester examinations. Eligible criteria for appearing in the Supplementary Examinations are as follows:

10.1. Eligibility: A Student who is having a maximum of two arrear papers is eligible to appear for the Supplementary Examination.

10.2. Non-eligibility for those who completed the program: Students who have completed their Program duration but having arrears are not eligible to appear for Supplementary Examinations.

11. RETOTALLING, REVALUATION AND PHOTOCOPY OF THE ANSWER SCRIPTS:

11.1. Re-totaling: All PG Students who appeared for their Semester Examinations are eligible for applying for re-totaling of their answer scripts.

11.2. Revaluation: All current batch Students who have appeared for their Semester Examinations are eligible for Revaluation of their answer scripts. Passed out candidates are not eligible for Revaluation.

11.3. Photocopy of the answer scripts: Students who have applied for revaluation can download their answer scripts from the University Website after fifteen days from the date of publication of the results.

12. The examination and evaluation for MOOCs will be as per the requirements of the regulatory bodies and will be specified at the beginning of the Semester and notified by the university NPTEL-SWAYAM Coordinator (SPOC).

13. CLASSIFICATION OF SUCCESSFUL STUDENTS

13.1. CORE SUBJECTS, PRACTICAL, ELECTIVES COURSES AND PROJECT: Successful Students passing the Examinations and securing the marks

a) CGPA 9.00 to 10.00 shall be declared to have passed the examination in First class with Outstanding.

b) CGPA 7.50 to 8.99 shall be declared to have passed the examination in First class with distinction.

c) CGPA 6.00 to 7.49 shall be declared to have passed the examination in First Class.

d) CGPA 5.00 to 5.99 in the aggregate shall be declared to have passed the examination in the **SECOND** Class.

14. MARKS AND GRADES: The following table shows the marks, grade points, letter grades and classification to indicate the performance of the student:

14.1. Computation of Grade Point Average (GPA) in a Semester, Cumulative Grade Point Average (CGPA) and Classification

GPA for a Semester: = $\sum iCiGi \div \sum iCi$ That is, GPA is the sum of the multiplication of grade points by the credits of the courses divided by the sum of the credits of the courses in a semester.

Where, Ci= Credits earned for course i in any semester,

Gi = Grade Points obtained for course i in any semester

n = Semester in which such courses were credited.

CGPA for the entire programme: = $\sum n \sum iCniGni \div \sum n \sum iCni$ That is, CGPA is the sum of the multiplication of grade points by the credits of the entire programme divided by the sum of the credits of the courses of the entire programme

	Grade Co	nversion Tab	ole - PG
90 - 100	10	0	Outstanding
85 - 89	9	A+	Excellent
80 - 84	8	А	Very Good
75 - 79	7.5	B+	Good
70 - 74	70 - 74 7		Above Average
60 - 69	6	С	Average
50 - 59	5	D	Minimum for pass
0 - 49	0	RA	Reappear
		AAA	Absent
	Overall	Performance	e - PG
CG	PA	GRADE	CLASS
5.00 -	5.99	D	Second Class
6.00 -	6.99	C	
7.00 -	7.49	В	First Class
7.50 -	- 7.99	B+	
8.00 -	8.00 - 8.49		First Class with Distinction*
8.50 -	- 8.99	A+	
9.00 -	10.00	0	First Class - Outstanding*

14.2. Letter Grade and Class CGPA

The students who have passed in the first appearance and within the prescribed semester of the PG Programme (Major and Elective courses only) are eligible.

15. RANKING

• Students who pass all the examinations prescribed for the Program in the FIRST APPEARANCE ITSELF ALONE are eligible for Ranking / Distinction.

• In the case of Students who pass all the examinations prescribed for the Program with a break in the First Appearance are only eligible for Classification.

• Students qualifying during the extended period shall not be eligible for RANKING.

16. MAXIMUM PERIOD FOR COMPLETION OF THE PROGRAMS TO QUALIFY FOR A DEGREE

16.1. A Student who for whatever reasons is not able to complete the programs within the normal period (N) or the Minimum duration prescribed for the programme, may be allowed two years period beyond the normal period to clear the backlog to be qualified for the degree. (Time Span = N + 2 years for the completion of programme)

16.2. In exceptional cases like major accidents and childbirth an extension of one year considered beyond maximum span of time (Time Span= N + 2 + 1 years for the completion of programme).

17. REVISION OF REGULATIONS, CURRICULUM AND SYLLABI

The University may from time-to-time revise, amend or change the Regulations, Curriculum, Syllabus and Scheme of examinations through the Academic Council with the approval of the Board of Management.

S.No	Semester	Total number of Subjects	Core / Elective / Lab / Internship / Project Work	Credit Distribu	tion	Total Credits	Total Credits for the Semester
				Credits	No. of Subjects		
1	Ι	8	6 Core Theory	4	6	24	27
			1 Practical	2	1	2	27
			1 Practical	1	1	1	
2	II	8	6 Core Theory	4	6	24	
			1 Practical	2	1	2	27
			1 Practical	1	1	1	
3	III	10	2 Core Theory	4	2	8	32
			6 Elective Theory	3	6	18	52
			1 Practical	2	1	2	
			1 Internship	4	1	4	
4	IV	3	2 Core Theory	3	2	6	1(
			1 Project	10	1	10	16
						Total	102

MBA (FINANCE, HR, MARKETING, OPERATIONS & SYSTEM)

- REGULATIONS 2024

SEMESTER I

Code	Course	Hour / Week			С	Maximum Marks		
Cour	Course	L	Т	Р		CA	SEE	Total
24CMBA11	Management Concepts and	4	0	0	4	40	60	100
24CIVIDATI	Organizational Behaviour					40	00	100
246140 4 12	Business Data Analysis for	3	1	0	4	40	60	100
24CMBA12	Management Science					40	00	100
24CMBA13	Managerial Economics	4	0	0	4	40	60	100
24CMBA14	Financial Reporting, Statements and	3	1	0	4	40	60	100
24CIVIDA14	Analysis						SEE 60 60	100
24CMBA15	Legal Aspects of Business	4	0	0	4	40	60	100
24CMBA16	Fundamentals of Business Analytics	4	0	0	4	40	60	100
24PMBA11	Practical - Professional Upskilling	0	0	4	2	40	60	100
24PMBA12	Practical - MOOC	0	0	2	1	40	60	100
		22	2	6	27			

SEMESTER II

Code	Course		Hour / We	С	Maximum Marks			
Coue	Course	L	Т	Р	C	CA	SEE	Total
24CMBA21	Marketing Management	4	0	0	4	40	60	100
24CMBA22	Financial Management	3	1	0	4	40	60	100
24CMBA23	Human Resources Management	4	0	0	4	40	60	100
24CMBA24	Operations Management	4	0	0	4	40	60	100
24CMBA25	Business Research Methods	4	0	0	4	40	60	100
24CMBA26	Corporate Social Responsibility and Sustainability	4	0	0	4	40	60	100
24PMBA21	Practical - Data Analysis for Business Decisions - I	0	0	4	2	40	60	100
24PMBA22	Practical - Entrepreneurship Lab	0	0	2	1	40	60	100
		23	1	6	27			

Code	Course		Hour / Week			Maximum Marks		
Coue	Course	L	Т	Р	C	CA	ximum M SEE 60 60 60 60 60 60 60 60 60 60	Total
24CMBA31	Strategic Management	4	0	0	4	40	60	100
24CMBA32	International Business	4	0	0	4	40	60	100
24EMBA	Elective I	3	0	0	3	40	60	100
24EMBA	Elective II	3	0	0	3	40	60	100
24EMBA	Elective III	3	0	0	3	40	60	100
24EMBA	Elective IV	3	0	0	3	40	60	100
24EMBA	Elective V	3	0	0	3	40	60	100
24EMBA	Elective VI	3	0	0	3	40	60	100
24PMBA31	Practical - Data Analysis for Business Decisions - II	0	0	4	2	40	60	100
24IMBA31	Practical - Internship	0	0	8	4	40	60	100
		26	0	12	32			

SEMESTER III

SEMESTER IV

Code	Course	Hour / Week			С	Maximum Marks		
		L	Т	Р	C	CA	SEE	Total
24RMBA41	Project	0	0	20	10	100	200	300
24CMBA41	Social Entrepreneurship	3	0	0	3	40	60	100
24CMBA42	Universal Human Values	3	0	0	3	40	60	100
		6	0	20	16			

TOTAL CREDITS: 102

LIST OF COURSES

CORE COURSES

Semester	Code	Course]	Credits					
			Lecture	Tutorial	Practical				
Ι	24CMBA11	Management Concepts and Organizational Behaviour	4	0	0	4			
Ι	24CMBA12	BusinessDataAnalysisfor310Management Science310							
Ι	24CMBA13	Managerial Economics	4	0	0	4			
Ι	24CMBA14	Financial Reporting, Statements and Analysis	$1 \mathcal{O}$						
Ι	24CMBA15	egal Aspects of Business 4 0 0							
Ι	24CMBA16	Fundamentals of Business 4 0 0							
II	24CMBA21	Marketing Management 4 0 0							
II	24CMBA22	Financial Management	3	1	0	4			
II	24CMBA23	Human Resources Management	4	0	0	4			
II	24CMBA24	Operations Management	4	0	0	4			
II	24CMBA25	Business Research Methods	4	0	0	4			
II	24CMBA26	Corporate Social Responsibility and Sustainability	4	0	0	4			
III	24CMBA31	Strategic Management 4 0 0							
III	24CMBA32	International Business	4	0	0	4			
IV	24CMBA41	Social Entrepreneurship	3	0	0	3			
IV	24CMBA42	Universal Human Values	3	0	0	3			

ELECTIVE COURSES

FUNCTION AL AREA	ELECTIVE COURSES	L	Т	Р	С
	Investment Analysis and Portfolio Management	3	0	0	3
	Managing Banks and Financial Institutions	3	0	0	3
	Project Appraisal and Finance	3	0		3
	Business Valuation	3			3
	Financial Markets and Services	3	0	0	3
	Mergers, Acquisitions and Corporate Restructuring	3	0	0	3
Finance	Financial Derivatives	3	0	0	3
Management	International Finance	3	0	0	3
	Behavioural Finance	3	0	0	3
	Social Banking and Micro Finance Management	3	0	0	3
	Fintech and Blockchain	3	0	0	3
	Sustainable Green Finance	3	0	0	3
	ESG Investing	3	0	0	3
	Financial Econometrics	3	0	0	3
	Social Banking and Micro Finance Management30Fintech and Blockchain30Sustainable Green Finance30ESG Investing30Financial Econometrics30Carbon Finance30Crypto Currency and Digital Assets30Consumer Behaviour30B2B Marketing30Sales and distribution Management30Marketing to the base of Pyramid Consumers30Integrated Marketing Communications/Promotion Strategy30	0	3		
	Crypto Currency and Digital Assets	3		3	
		3	0	0	3
	B2B Marketing	3	0	0	3
	Retail Management	3	0	0	3
	Sales and distribution Management	3	0	0	3
	Marketing to the base of Pyramid	3	0	0	3
		3	0	0	3
0	Digital and Social Media Marketing	3	0	0	3
Management	Product and Brand Management	3	0	0	3
	Services Marketing	3	0	0	3
	Export Procedures and Documentation forRural Products	3	0	0	3
	International Marketing	3	0	0	3
	Semiotics - Strategies for Media and Brand Communication	3	0	0	3
	E - Commerce and Digital Payment	3	0	0	3
	Supply chain and Logistics Management	3			3
	Quality Toolkit for Managers	3			3
Operations	Pricing and Revenue Management	3			3
Management	Operations Strategy	3			3
	Sales and Operations Planning	3			3
	Behavioural Operations Management	3	-		3

	Operations Research Applications	3	0	0	3
	Management of Manufacturing Systems	3	0	0	3
	Sourcing Management	3	0	0	3
	Manpower Planning	3	0	0	3
	Compensation and Benefits Management	3	0	0	3
	Performance Management Systems	3	0	0	3
	Team Dynamics at Work	3	0	0	3
	Strategic Human Resource Management	3	0	0	3
	International Human Resource		0	0	5
Human Resources	Management	3	0	0	3
Management and	Cross Cultural Management	3	0	0	3
Organization al	Talent and Competency Management	3	0	0	3
Behavior	Organizational Change and Development	3	0	0	3
2 01100 101	Strategic Leadership	3	0	0	3
	Counselling Skills for HR Managers	3	0	0	3
	Organisational Psychology	3	0	0	3
	Individual and Organizational Dynamics	3	0	0	3
	Power and Politics in Organisation	3	0	0	3
	Learning and Development	3	0	0	3
	Business Forecasting	3	0	0	3
	Financial and Risk Analytics	3	0	0	3
Analytics	-			0	3
Anarytics				0	3
	Human Resources Metrics and Analytics30Supply chain Analytics30Data Mining for Business decisions30Managing Software Projects30	0	3		
				0	3
				0	3
Management	Managing Digital Innovation and				
Information	Transformation	3	0	0	3
System	Enterprise Resource Planning	3	0	0	3
	SAP Modules	3	0	0	3
	Technology Appreciation and Intellectual Property Rights	3	0	0	3
	Innovation Technology Management	3	0	0	3
	Indian Models in Entrepreneurship	3	0	0	3
Entrepreneurship	Venture Valuation and Accounting	3	0	0	3
	Entrepreneurial Marketing	3	0	0	3
	Entrepreneurship in Practice	3	0	0	3
	Social Innovation Entrepreneurship	3	0	0	3
	Indian Knowledge System	3	0	0	3
	Managing Energy Businesses	3	0	0	3
General Management and Strategy	Waste Management	3	0	0	3
	Understanding Self: Indian Perspective	3	0	0	3
	Community Resilience and Disaster Management	3	0	0	3
	Probity in Governance and Administration	3	0	0	3
	Design Thinking	3	0	0	3
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Indian Ethos and Business Development	3	0	0	3
Strategic Management of Services	3	0	0	3
Competing in Global Markets	3	0	0	3
Dynamics of Framing and Executing Strategy	3	0	0	3
Foundations of Strategy Consulting	3	0	0	3
Strategic Perspectives in Banking	3	0	0	3
Designing and Configuring Business Models	3	0	0	3
Corporate Governance	3	0	0	3
Managing Information Systems	3	0	0	3
Business Ethics and Law	3	0	0	3
Global Digital Entrepreneurship	3	0	0	3

PRACTICAL COURSES

]	Hour / Wee	ek	
Semester	Code	Course	Lecture	Tutorial	Practical	Credits
Ι	24PMBA11	Practical - Professional Upskilling	0	0	4	2
Ι	24PMBA12	Practical - MOOC	0	0	2	1
Π	24PMBA21	Practical - Data Analysis for Business Decisions - I	4	2		
II	24PMBA22	Practical - Entrepreneurship Lab	0	0	2	1
III	24PMBA31	Practical - Data Analysis for Business Decisions - II	0	0	4	2
III	24IMBA31	Practical - Internship	0	0	8	4
IV	24RMBA41	Project	0	0	20	10

SEMESTER I

24CMBA11

MANAGEMENT CONCEPTS AND ORGANIZATIONAL BEHAVIOUR

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UNIT I	INTRODUCTION TO MANAGEMENT	12 hours	
	Concept of Management - Nature and scope of Management-Evolution of Management Thought – Classical, Neo Classical & Modern Theories – Applying Management Theory in Practice- Managerial Roles – Nature and Determinants of Organizational Behaviour -OB Model – Contributing Disciplines of OB.		
UNIT II	FUNCTIONS OF MANAGEMENT	12 hours	
	Planning – Types of plans – Planning process – Management by Objectives (MBO)- Decision Making Process & Style. Organising - Organisation Design & Structure – Delegation , Authority & Power, Line & Staff Organisations. Controlling- Process of Control, Types of Control- Techniques - Staffing.		
UNIT III	FOUNDATIONS OF ORGANISATIONAL BEHAVIOUR		
	Nature & Determinants of Organizational Behaviour – Learning – Values – Personality – Myers Briggs Type Indicator (MTBI) – Big Five Personality Model – Emotions- Perception- Affective events theory – Emotional Intelligence – Attribution Theory.		
UNIT IV	WORK MOTIVATION AND GROUP BEHAVIOUR	12 hours	
	Early Theories (Mc. Gregory's Theory X & Y - Abraham Maslow's Need Hierarchy Theory - Herzberg's Two Factor Theory) & Contemporary Theories (Mc. Clelland's 3 Needs Theory - Alderfer's ERG Theory - Adam's Equity Theory & Vroom's Expectancy Theory- Goal Setting Theory), Application of Motivation Theories & workers participation management Types of Groups - Group Decision Making – Types of teams – Creating effective Teams.		
UNIT V	LEADERSHIP AND ORGANISATIONAL DEVELOPMENT	12 hours	
	Basic Approaches (Trait Theories, Behavioural Theories & Contingency Theories) & Contemporary Issues in Leadership. Conflict - Levels of conflict, resolving conflicts; power and politics: sources of power, use of power-Organisational Development - Effects of culture, changing Organisational culture -Forces of change, Resistance to change, the change process.		

Text Books:

1. Harold Koontz, Heinz Weihrich, Essentials of Management: An International, Innovation and Leadership Perspective, 10th edition, Mc Graw Hill

2. Robbins.S.P. Fundamentals of Management, Pearson, 2003. Robbins.S. Organisational Behaviour, X edn., Prentice-Hall, India.

Reference Books:

- Re Michael A. Hitt, J. Stewart Black, and Lyman W. Porter, Management, Pearson, 11thEdition, 2011.
- Koontz & Weirich, Essentials of Management, Tata McGraw Hill Publishing Company, New Delhi. Stoner, Freeman & Gilbert, Management, PHI, 6th Edition.

Web Links:

- <u>https://us.sagepub.com/en-us/nam/principles-and-practices-of-management-and-organizational-behaviour/book251882#:~:text=Principles%</u>
 <u>20and%20Practices%20</u> of%20Management%2 0and%20
 <u>Organizational%20Behaviour %20provides%20a,performance%20in%20the%20gl</u>
 <u>obal%20era</u>.
- 2. <u>https://courses.lumenlearning.com/wmopen</u> organizationalbehavior/chapter/management theory-and-organizational-behavior/ <u>https://online.nwmissouri.edu/articles/mba/why-managers-understand-</u> organizational-behavior.aspx

COURSE OUTCOMES

CO1:	Explain the evolution of Management thought and interpret the OB Model	K 2
CO2:	Analyze the Functions of Management	K 4
CO3:	Appraise the foundations of organizational behaviour	K 5
CO4:	Assess work motivation and group behaviour in organizations	K 5
CO5:	Examine the process of communication, classify leadership styles and analyze organizational change	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	2	-	1	-	1	3	-
CO2	3	1	3	1	-	-	-	1
CO3	2	1	-	-	3	-	-	-
CO4	2	-	2	-	3	1	-	3
CO5	3	-	3	3	2	-	2	-

BUSINESS DATA ANALYSIS FOR MANAGEMENT SCIENCE

12 hours

3

Course Ob	jectives	
> To a	acquaint the student with the applications of Statistics and Operations R	esearch to
	iness and industry.	
	•	
> To I	help them to grasp the significance of analytical techniques in decision making	•
UNIT I	INTRODUCTION TO STATISTICS	12 hours
Introductio	n to Statistics - Collection of Data - Measures of Central Tendency & Dispersion	ion
in Frequence	cy Distribution.	
UNIT II	CORRELATION AND REGRESSION	12 hours
Correlation	coefficient - Karl Pearson and Spearman Rank Correlation coefficient -Lin	ear
Regression	equations.	
UNIT III	HYPOTHESIS TESTING	12 hours
Hypothesis	Testing –Test for Single Mean & Two Mean– Chi-Square test, F test –	
ANOVA.		
UNIT IV	INTRODUCTION TO OPERATIONS RESEARCH	12 hours
Operations	Research - Linear programming (LP) - Formulation - Graphical Solution	1-
Replaceme	nt Model- simple problems only – CPM and PERT models	

UNIT V TRANSPORTATION AND ASSIGNMENT

Transportation Model – Initial Solution: Northwest Corner Rule, Least Cost Method, Vogel's Approximation method – Assignment Problem.

TOTAL: 60 hours

Text Books:

1. D. Vohra, "Business Statistics", Tata McGraw-Hill Education, 2nd Edition, 2021.

2. Hamdy A. Taha, Operations Research-An introduction, Pearson Education, 10^{th} Edition / Prentice Hall of India, 2019.

Reference Books:

- 1. S P Gupta," Business Statistics", 2023, VISIONIAS
- 2. N D Vohra , Hitesh Arora, Quantitative Techniques, 2021, McGraw Hill

Web Links:

- 1. https://machinelearningmastery.com/statistical-hypothesis-tests/
- 2. https://www.wiley.com/enin/Quantitative+Methods%3A+An+Introduction+for+Business +Management-p-9780470496343

COURSE OUTCOMES

CO1:	Explain and evaluate various measures of central tendency and measures of dispersion	К5
CO2:	Calculate correlation, regression and rank correlation	K5
CO3:	Construct hypotheses and test them by applying statistical tools.	K6
CO4:	Formulation of a Linear programming problem.	K6
CO5:	Evaluate the initial solution for the Transportation Model.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	3	2	-	2	1	1	2
CO2	1	3	2	-	2	1	1	2
CO3	-	1	3	-	1	3	-	1
CO4	-	1	3	-	1	3	-	1
CO5	1	3	2	-	2	1	1	2

MANAGERIAL ECONOMICS

Course Objectives

- To study the concept of Managerial Economics by applying a series of basic economics principles.
- To gain knowledge on issues related to optimal pricing strategies, demand forecasting, and optimal financing, appropriate hiring decisions, and investment decisions, among others, can be successfully tackled with managerial economics tools and to analyze how to incorporate a global perspective to their managerial economics box of tools.

UNIT I INTRODUCTION

Introduction to Managerial Economics – Nature and scope of macroeconomics -Incremental principle – equimarginal principle – some decision rules – The risk and uncertainty theory – optimization techniques – Baumol's sales maximization – least-cost combination.

UNIT II DEMAND DECISIONS

Demand Decisions – Demand analysis – elasticity of demand – demand forecasting – types &methods of demand forecasting – trend projection method – least square method of demand forecasting limitations & uses

UNIT III | OUTPUT DECISIONS

Input-Output Decisions - Production function – Cost and managerial decision making – Cobb - Douglas production functions – Law of variable proportion – short run cost output – long run cost output – economies and dimensions of scale of production.

UNIT IV PRICE-OUTPUT DECISIONS

Price-Output Decisions - Market Environment of Price Output Decisions by the Firm and the Industry – Pricing under perfect competition – oligopoly pricing strategies and tactics – pricing – pricing in life-cycle of a product -Profit-Maximization & Competitive Markets-Price-Searchers, Cartels, Oligopoly-Advanced Pricing and Auctions.

UNIT V ECONOMIC THEORY

12 hours

The Firm in Theory and Practice - Economic Theory of the Firm – The Behavioral Theory of the Firm - Managerial Theories of the Firm – Profit concepts & analysis – Game Theory and Asymmetric Information.

TOTAL : 60 hours

Text Books:

1. H L Ahuja, Managerial Economics (Analysis of Managerial Decision Making), 2022, S Chand

2. Thomas J. Webster Pace University Professor Emeritus, Managerial Economics: Tools for Analyzing Business Strategy, 2017, Lexington Books

Reference Books:

- 1. K.K. Seo, Managerial Economics, Richard D. Irwin Inc.
- 2. C. Dhingra, Essentials of Managerial Economics Theory, Applications and Cases

12 hours

12 hours

12 hours

12 hours

SultanChand, New Delhi,

Web Links:

- h<u>https://www.cheggindia.com/career-guidance/managerial-economics-principals-types-and- scope/</u>
- 2. https://theinvestorsbook.com/managerial-economics.html
- 3. <u>https://www.analyticssteps.com/blogs/what-managerial-economics-definition-types-nature- principles-scope</u>

COURSE OUTCOMES

CO1:	Define the basic elements of managerial economics aspects of the firm.	K1
CO2:	Discuss the demand analysis decisions methods as to forecasting.	K6
CO3:	Apply the managerial decision functions of the firm.	К3
CO4:	Examine and elaborate the basic theories related to business practices.	K4
CO5:	Appraise on the decision as to environment and given	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	3	2
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	2	-	-	3	1	-	2	1
CO5	1	3	2	-	2	2	1	2

24CMBA14

FINANCIAL REPORTING, STATEMENTS & ANALYSIS

Course Objectives > To Interpret and analyze financial statements, including balance sheets, income statements, and cash flow statements. To evaluate the quality of financial reporting and disclosures. \geq > To apply financial reporting and analysis knowledge in real-world scenarios and decision-making. **UNIT I INTRODUCTION** 12 hours Introduction to Accounting, different types of businesses, Accounting Principles &Conventions, Ethics in Accounting, Process of Recording Business Transactions, the Accounting Equation, transaction analysis, Journalizing a transaction, trail balance, financial reporting framework of firms and companies. **ANALYSIS OF FINANCIAL STATEMENTS UNIT II** 12 hours Ratio Analysis: Liquidity, solvency, efficiency, and profitability ratios -Trend analysis and industry comparisons Common Size Statement; Comparative Balance Sheet -and Trend Analysis of manufacturing, service & banking organizations. **UNIT III** FUNDS FLOW AND CASH FLOW ANALYSIS 12 hours Fund Flow Analysis: Meaning - uses - Preparation of Fund Flow Statement. Cash Flow Analysis -(as per Accounting Standard) -Meaning - uses - Preparation of Cash Flow Statement UNIT IV MARGINAL COSTING 12 hours Marginal Costing - Meaning - Definition - Assumptions and Uses - Marginal Costing Vs. Absorption Costing - BEP Analysis and Safety Margin -Managerial Decision-Making Areas. **BUDGETING AND FINANCIAL REPORTING UNIT V** 12 hours Budgeting - Different types of budgeting - Cash budget - Flexible budget. -Challenges in financial reporting -Ethical considerations in financial reporting-Integrated Reporting and Sustainability Reporting -Overview of integrated reporting framework -Importance of sustainability reporting -Linkage between financial performance and sustainability **TOTAL: 60 hours**

Text Books:

- 1 Financial Reporting, Financial Statement Analysis and Valuation: A Strategic Perspective" by James M. Wahlen, Stephen P. Baginski, and Mark T. Bradshaw 2 R.Narayanaswamy – 2021.
- 2. Financial accounting A Managerial Perspective, Prentice Hall IndiaLtd., New Delhi 5th edition, 2014

Reference Books:

- 1. Financial Reporting and Analysis" (7th Edition, 2014) by Charles H. Gibson
- Financial Reporting, Financial Statement Analysis and Valuation: A Strategic Perspective" (9th Edition, 2017) by James M. Wahlen, Stephen P. Baginski, and Mark T. Bradshaw

Web Links:

- 1. https://corporatefinanceinstitute.com/resources/knowledge/finance/analysis-of-financial-statements/
- 2. https://www.aafmindia.co.in/financial-statement-analysis-tools-limitation-uses-process
- 3. https://www.accountingtools.com/articles/2017/5/14/financial-statement-analysis

COURSE OUTCOMES

CO1:	Familiar with the use of financial software and technology tools for financial reporting and analysis	K1
CO2:	To understand the components of each statement, the interrelationships between them, and how to accurately compile financial data.	K2
CO3:	Prepare Financial statements through ratio analysis.	K4
CO4:	Interpret the results of their financial analysis and effectively communicate their findings to stakeholders, such as investors, managers, and creditors.	K5
CO5:	Develops the skills in analyzing financial statements to assess the financial health and performance of a company	К3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	2	1	1	1	_	3	2
CO2	2	1	-	3	2	1	1	-
CO3	3	2	1	-	2	2	2	1
CO4	2	2	3	3	3	2	1	-
CO5	-	1	2	2	2	_	-	-

12 hours

Course Objectives

- The objective of this course is to familiarize the students with various laws that will help them to refine their understanding of how law affects the different aspects of business.
- To describe the nature and classes of contracts.
- To identify the elements needed to create a contract.
- To analyse and interpret the various act related to business, property and business.

UNIT I INTRODUCTION

Basic principles of the Indian Constitution – Fundamental rights: Freedom of trade and commerce - Government contract. **Indian Contract Act, 1872:** Essentials of Contracts - Classification of Contract, Quasi contract, Performance of contract, Breach of contract and its Remedies, Discharge of contract.

UNIT II	SPECIAL CONTRACTS	12 hours			
Sales of Go	ods Act, 1930 -Sales, Agreement to sales & Hire Purchase, Rights of Un	paid Seller,			
Caveat Emp	otor, Condition & Warranties - Laws of Agency -Creation of agency, Types	s of agents,			
Rights and I	Rights and Duties of Principal and Agent, Termination agency- Bailment, Pledge, Guarantee and				
Indemnity.	Negotiable Instruments Act 1881 - Partnership Act 1930				

UNIT III	CONSUMER PROTECTION ACT 1986 & COMPETITION ACT	12 hours
	2002	

Consumer protection Act 1986 -Competition Act 2002: Introduction, Definitions, Enquiry into Certain Agreements and Dominant Position of Enterprise and Combinations.

UNIT IV	COMPANY ACT 2013
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12 hours

Characteristics and types of companies, Formation, MOA, AOA, Prospectus, Power, duties and liabilities of Directors, Appointment of Board of directors, Winding up of Companies

UNIT V IPR & IT ACT 2000

12 hours

Protecting the property of Business-Copyright, Trademark, Secret, Geographical Indications-Cyber Crimes, IT Act 2000 and 2002, Cyber Laws, Introduction of IPR Intellectual Property Laws- Alternate Dispute resolutions.

TOTAL: 60 hours

Text Books:

1. Rajdeep Banerjee, Joyeeta Banerjee, Legal Aspects of Business, Sage Publications, 1e,2022.

2. Francis Cherunilam, Business Environment Text & Cases, Himalaya Publications, 13e, 2022.

3. Ravinder Kumar, Legal Aspects of Business, Cengage Learning, 5e, 2021

Reference Books:

1. Francis Cherunilam, Business Environment Text & Cases, Himalaya Publications, 13e, 2022.

2. Akhileshwar Patha, Legal Aspects of Business, TMH, 7e, 2019.

3. MC Kuchhal, Vivek Kuchhal, Business Legislation for Management, Vikas, Publishing House, 5e, 2018.

Web Links:

1. https://www.airtract.com/article/the-legal-environment-of-business-%E2%80%93-a- complete-guide#:~:text=Legal%20environment%20of%20business%20is,the%20scope%20of%20the%20fir m.

2. https://www.indiastudychannel.com/resources/.6169-What-Legal-Environment.aspx

COURSE OUTCOMES

CO1:	Identify and define key legal and regulatory concepts relevant to business operations.	K1
CO2:	To Explain the purpose and rationale behind different legal and regulatory frameworks impacting businesses	K2
CO3:	Analyze real-world scenarios and identify the relevant legal and regulatory considerations for businesses engaged in international trade, mergers and acquisitions, fundraising activities, and stock market listings.	К3
CO4:	To analyze a hypothetical business scenario and identify relevant legal considerations based on the covered frameworks	К3
CO5:	To evaluate the effectiveness of specific legal and regulatory frameworks in achieving their intended goals	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	3	-	2	-	3	-	1
CO2	2	2	2	-	2	2	2	2
CO3	1	2	1	1	-	3	-	1
CO4	3	3	-	-	3	-	-	-
CO5	2	1	2	-	2	2	1	3

24CMBA16 FUNDAMENTALS OF BUSINESS ANALYTICS

0 0 4

4

Course Objectives

- > To provide foundational knowledge associated with the domain of business analytics.
- To familiarize the students with all concepts including Business Intelligence, Regression, Optimization Techniques and Simulation

0	printization rechinques and Sintulation					
UNIT I	BUSINESS ANALYTICS	12 hours				
Introduction	Introduction – Evolution – Categories of Business Analytical methods and models - Business					
Analytics in	practice - Types of Analytics – Business Analytics Process – Tools – Fra	amework –				
Application	s – Roles and Responsibility of Business Analytics – Careers in Business A	Analytics.				
UNIT II	DESCRIPTIVE ANALYTICS	12 hours				
Introduction	n – Data, Information and Knowledge – Business Intelligence – Data Ware	house –				
Dashboard -	- Reporting – Data Visualization – Descriptive Statistics					
UNIT III	PREDICTIVE ANALYTICS	12 hours				
Introduction	n – Regression – Time Series Analysis and Forecasting – Statistics Vs Data	Mining –				
Data Mining	g – Data Mining Tasks (Descriptive, Predictive) – Learning methods (Unsu	pervised,				
Supervised)	– Simulation					
UNIT IV	PRESCRIPTIVE ANALYTICS	12 hours				
Introduction	n – Optimization – Classification of optimization problems – Operations Re	esearch				
Techniques	for Analytics - Mathematical Model - Linear programming - Transporta	ation				
Problems						
UNIT VANALYTICAL SOFTWARES12 hours						
Software such as Excel, R, Python, SPSS, Tableau, Power Bi – Applications of Analytics Such						
as Descripti	ve, Predictive and Prescriptive using spread modelling such as Excel					
TOTAL:6	0 hours					

Text books

- 1. S. Christian Albright and Wayne L. Winston, Business Analytics: Data Analysis and Decision Making, Cengage Learning Publication, 6th Edition, 2019
- James R. Evans., Business Analytics Methods, Models and Decisions, Pearson Publications, 3rd Edition, 2020.
- 3. Ramesh Sharda, Dursun Delen, Efraim Turban, Business Intelligence and Analytics Systems for Decision Support, Pearson, 10th Edition, 2018.
- 4. Essentials of Business Analytics: An Introduction to the methodology and its application, Bhimasankaram Pochiraju, SridharSeshadri. 2019. https://link.springer.com/book/10.1007/978-3-319-68837-4

REFERENCE BOOKS:

- 1. Carlo Vercellis, Business Intelligence: Data Mining and Optimization for Decision Making, John Wiley & Sons Ltd., 2009.
- 2. Taha Hamdy. Operation Research An Introduction, Prentice-Hall, 9th edition, 2012.

3. Banks, J., Carson, J. S. and Nelson, B. L. , Discrete Event System Simulation, 4th edition, Pearson Education Asia, 2006.

WEB SOURCES:

- 1. <u>https://intellipaat.com/blog/what-is-business-analytics/</u>
- 2. https://intellipaat.com/blog/what-is-business-analytics/#Business Analytics Tools
- 3. <u>https://www.analyticsvidhya.com/blog/2019/05/practical-introduction-prescriptive-analytics/</u>
- https://cloud.google.com/learn/what-is-predictiveanalytics#:~:text=Predictive%20analytics%20is%20an%20advanced,data%20enable %20increased%20data%20mining

COURSE OUTCOMES

CO1:	Identify the different types of Analytics	K1
CO2:	Understand the decision-making models for Analytics.	K2
CO3:	Relate the Predictive analytics with the machine learning language	K3
CO4:	Analysis about the linear optimization and its related Analytics Techniques	K4
CO5:	Design and learn the hands-on tools related to business analytics.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	-	1	-	2	2	-	3	2
CO2	2	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	2	-	-	3	1	-	2	1
CO5	1	3	2	-	2	2	1	2

24PMBA11PRACTICAL – PROFESSIONAL UPSKILLING0042

Course Objectives

- To improve the leadership quality, Effective Communication Skills, team management, quantitative analyzing knowledge, ordering, sequencing and logical thinking knowledge to meet their professional career.
- To improve the communication by understanding the elements of communication, presentation skills, understanding the audience, Personality factors, improve the skill in seminars and conferences presentation.

UNIT I	EFFECTIVE COMMUNICATION SKILLS	6 hours				
Importance of the language - Word Usage and Jargon's - Tenses and the effectiveness -						
Basics of g	Basics of grammar (Noun/Verb/Adverb/Conjunction) - Business English vs. Colloquial -					
Pronunciation	Pronunciation and its importance – Verbal Communication - Non-verbal communication —					
Mannerisms	s and Empathy — What's stopping you from communicating effectively					
UNIT II	PRESENTATION SKILLS AND LISTENING SKILLS	6 hours				

		0 nours
Meaning—I	mportance of Presentation-Concept of 5 w's and one Hunderst	anding the
audience—7	Types of presentations-How to make effective presentations - Use	of slides,

PPT's. and visuals—Rules for slide presentation—precautions-seminars and conferences-Steps to eliminate Stage fear.

Engaged Listening - Grooming & Work Ethics - Assumptions/Perceptions vs. Reality - Reflection on your experience & improvement - Team Bonding/Building activities – Listening Skills - Attitude & Behaviour

UNIT III	LEADERSHIP SKILLS AND PERSONALITY	6 hours
	DEVELOPMENT	

Telephone etiquette - Giving clear and concise information - Listening Skills with Assessments - Intonations & its Importance - Mock sessions (Telephonic) – WHY-WHY Analysis and its importance.

SWOT Analysis - Time Management – Sympathy vs. Empathy - Conflict resolution and negotiation - Self-awareness - Self-regulation - Procrastination and how to overcome it

UNIT IV	ADAPTABILITY AND PROBLEM SOLVING	6 hours	
er ur r		onours	

Scenario based situation Handling - Embracing change - Critical thinking and analytical skills - Creativity and innovation - Building a professional network - Integrity and honesty - - Professional development and continuous learning

UNIT V Q	DUANTITATIVE APRITUDE
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6 hours

Percentage – Profit Loss -Discount – Ratio Proportion – Time & Work – Time, Speed & Distance. Problems relating to ages- Permutation & Combination-Probability - Mensuration Clocks and Calendars- Boats-Simple Interest –Compound Interest- Fractions and Decimals – Square roots – Functions. Logical and Reasoning questions for interview.

TOTAL : 30 hours

Text Books:

1. Managing Soft Skills And Personality - B N Ghosh, Mcgraw Hill Publications, 2017.

2. Personality Development And Soft Skills by Barun Mitra, Second edition, Oxford Publication, 2016.

3. Time management by Sudhir Dixit, Manjul Publishing House 2018.

Reference Books:

1. The Power of Creation by Ashish Manjeshwar, Scripto Book Publishers 2023.

2. Principles and Practices of Management by Neeru Vasishth, Vibhuti Vasisht, Taxmann publication, First Edition 2022.

Web Links:

- 1. https://www.mindtools.com/arb6j5a/what-is-time-management
- 2. https://usic.sheffield.ac.uk/blog/how-to-improve-your-presentation-skills

COURSE OUTCOMES

CO1:	Develop business communications with suitable grammatical terms.	K6
CO2:	Improve the presentation skills	K6
CO3:	Develop Leadership Skills and personality development	K6
CO4:	Maximize the problem-solving ability	K6
CO5:	Evaluate and develop aptitude level of the students	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	-	2	3	-	1	3	-	1
CO2	-	2	3	-	1	3	-	1
CO3	-	2	3	-	1	3	-	1
CO4	-	2	3	-	1	3	-	1
CO5	1	3	2	-	2	2	1	2

24PMBA1	PRACTICAL – MOOC	0	0	2	1
	-4i				
Course Obj				11	
The obj	ective of this course is to take the best teaching learning res	our	ces t	o all	
to create	a levelled platform. To make use of the Indian massive online	to t	he		
aspiring	youth of India				
1 0					
7	he students will select a MOOC course from the Swayam platfor	m.			
7	hey will spend 2 hours per week undergoing this practical M	100	C co	ourse	;
υ	nder the guidance of afaculty.				
F	very course will have a minimum of 8 to a maxi	mun	1 0	f 12	2
а	ssignments depending on theduration of the course.				
A	ssignments will be submitted as per the requirements of the course	se.			
7	he marks scored in the assignments will be taken for internal ass	essr	nent	mark	s.
	will appear for a final practical exam conducted by VISTAS				
TOTAL: 30	hours				

COURSE OUTCOMES

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CO1:	Understand the latest developments in the field of study.	K2
CO2:	Explain the students with latest information about the field of study	K2
CO3:	Apply the skills in the business world	K3
CO4:	List the various skills gained through this course	K4
CO5:	Summarize the concepts for application	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	-	2	-	2	-	1	-	-
CO2	-	1	-	1	-	-	1	-
CO3	1	1	1	1	-	-	-	-
CO4	-	2	-	1	-	-	-	-
CO5	1	2	-	-	-	-	-	1

SEMESTER II

MARKETING MANAGEMENT

4 0 0 4

Course Objectives

24CMBA21

- To understand the basics of market, marketing, marketing environment and business environment and its domain knowledge
- To analyze the core concepts in marketing concepts, critical thinking, problem solving an analysis.
- To apply the market segmentation, Target market and Market Positioning strategies in the current market scenario.
- To understand the concepts of Global market.

UNIT I	Introduction to Marketing Management	12 hours

Understanding the term Marketing with a global context -Importance of Marketing-Scope of Marketing- Marketing Philosophy – Holistic Marketing Philosophy - Core Concepts -Company Orientation toward marketplace- Pillars of Marketing and Customer Value -Marketing Environment-Micro and Macro Environment.

UNIT II	Consumer Markets	12 hours
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Consumer Markets: Model of Consumer Behavior, The Howard Sheth Model of Buying Behaviour - The Nicosia Model - The Engel-Kollat-Blackwell Model, - Factors Affecting Consumer Behaviour - Strategies in the adopt in process – Cross cultural consumer behaviour – Consumer behaviour in global markets.

UNIT III	Market Segmentation	12 hours				
Market Segmentation: Levels and Bases for Segmentation, Segmenting Consumer Markets,						
Business Markets, Market Targeting -Evaluating Market Segments -Product Positioning for						
competitive advantage, Positioning Strategies.						

UNIT IVMarketing Programme12 hoursMarketingProgramme: Decisions Involved in Product, Branding, Packaging, ProductProductExtension Strategies - Product Line and Product Mix Decisions, New Product Development,Product Life Cycle. Pricing Products, Strategies, Distribution -Channels, ChannelManagement Decisions, Promotion Mix - Advertising, Sales Promotion, Public Relations,Personal Selling, Promotion Decisions

UNIT VTapping Into Global Marketing12 hoursTapping into Global Markets - Competing on a Global Basis - Deciding Whether to GoAbroad - Deciding Which Markets to Enter - How Many Markets to Enter - Developed versusDeveloping Markets - Evaluating Potential Markets - Deciding How to Enter the Market -Indirect and Direct Export - Licensing -- Joint Ventures - Direct Investment--Deciding on theMarketing Program -Global Similarities and Differences -Marketing Adaptation-GlobalProduct Strategies -Global Communication Strategies-Global Pricing Strategies-Distribution Strategies.

Case study: Marketing strategy Implementation; Market Segmentation / Targeting / Positioning. Product Levels, Pricing / Global Markets – Applications of AI in Marketing

TEXT BOOKS:

1. Philip Kotler and Kevin Lane Keller, Marketing Management, PHI 15th Edition, 2015

2 K.S.Chandrasekar. (Reprint 2014). Marketing Management Text and Cases, Tata McGraw. Hill, New Delhi

REFERENCE BOOKS:

1. Rajan Saxena, Marketing Management, 2019, McGraw-Hill

2. Ramaswamy V.S. Namakumari S, Marketing Management - The Indian Context, Macmillan India Ltd, 2018.

WEB SOURCES:

- <u>https://www.iedunote.com/marketing</u>
- > <u>https://www.omniconvert.com/blog/consumer-behavior-in-marketing-patterns-types-segmentation.</u>
- https://hbr.org/1986/05/customizing-global-marketing.
- https://www.economicsdiscussion.net/marketing-management/what-is-

marketing management/31788

- . <u>https://www.indeed.com/hire/c/info/marketing-management</u>
- https://online.york.ac.uk/what-is-global-marketing-and-why-is-it-important/

COURSE OUTCOMES:

At the end of the course, the students will be able to:

CO1:	Relate the corporate function of marketing.	K3		
CO2:	Outline the macro and micro environment in the company's marketingfunction.			
CO3:	Differentiate the consumer and institutional buyer behaviour.	K3		
CO4:	Compare and contrast goods and services.	K4		
CO5:	Define the target segments for the products	K2		

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	_	2	2	_	3	2
CO2	2	2	1	1	3	1	2	3
CO3	3	1	_	2	2	_	3	2
CO4	2	2	1	1	3	1	2	3
CO5	2	-	-	3	1	_	2	1

UNIT II

Course Objectives

- > To provide students with a comprehensive understanding of financial terminology, principles, and concepts such as time value of money, risk and return, financial markets, and financial instruments.
- > To enable students to apply financial theories and tools to real-world situations through case studies, simulations, and projects.
- > To provide an overview of financial markets and instruments, including stocks, bonds, derivatives, and alternative investments, and how they are traded and priced.

UNIT I INTRODUCTION

12 hours

12 hours

Financial Management: Meaning, nature and scope of finance; financial goal - profit vs. wealth maximization; Investment, Financing and Dividend decisions - Finance functions organization structure - Functions of Finance manager in 21st century - Modern role treasurer and controller. Emerging role of finance managers - Sources of long-term finance -Time Value of Money – Financial planning

INVESTMENT DECISION Capital Budgeting: Nature of investment decisions; Investment evaluation criteria - net present value, internal rate of return, profitability index, payback period, accounting rate of return: NPV and IRR comparison; Capital rationing; Risk analysis in capital budgeting

UNIT III SOURCES OF FINANCE 12 hours Cost of Capital: Meaning and significance of cost of capital: Calculation of cost of debt, preference capital, equity capital and retained earnings; Combined cost of capital (weighted); Cost of equity and CAPM; Leverages: Meaning and types of leverages in business – Financial leverage and its impact on EPS - Operating leverage - combined leverage - degree of leverages.

UNIT IV FINANCING AND DIVIDEND DECISIONS 12 hours

12 hours

Capital Structure decisions - Capital Structure & Market value of a firm. Theories of capital structure - NI approach, NOI approach, Modigliani Miller approach, traditional approach. Arbitrage process in capital structure. Planning the capital structure: EBIT and EPS analysis. ROI & ROE analysis. Capital structure policy. Dividend decisions - Theories - Stock split -Buyback of shares

LIQUIDITY DECISIONS UNIT V

Working capital Management - concepts of working Capital - Operating and cash conversion cycle – permanent and variable working capital – Determinants of working capital – issues in working capital – Estimating working capital needs – Receivables management – Inventory management - Cash management - Working capital finance and approaches - Applications of AI in Finance

TOTAL: 60 hours

Text Books:

- 1. Financial Management by I M Pandey. Vikas Publication
- 2. Financial Management: Theory and Practice by Prasanna Chandra.

Reference Books:

1. Financial Management: Theory & Practice" by Eugene F. Brigham and Michael C. Ehrhardt Year: 2020 (16th Edition)

2. Cases in Financial Management" by Joseph M. Sulock and John S. Dunkelberg, Year: 2002 (2nd Edition)

3. Principles of Corporate Finance" by Richard A. Brealey, Stewart C. Myers, and Franklin Allen Year: 2019 (13th Edition)

Web Links:

1. <u>https://corporatefinanceinstitute.com/resources/knowledge/trading-</u> investing/financialmarkets/

2. https://byjus.com/commerce/what-is-financial-market/

3. Long, medium and short term source of finance: https://efinancemanagement.com/sources-of-finance

4. Investment decision: <u>https://www.economicsdiscussion.net/financial-management/types-of-financial-decisions-in-financial-management/31652</u>

COURSE OUTCOMES

CO1:	Analyze financial health and performance of a company, including	K4				
	profitability, liquidity, solvency, and efficiency					
CO2:	Outline various capital structure theories and dividend theories					
CO3:	Analyze cost of capital for long term source of finance	K4				
CO4:	Asses the critical thinking skills to analyze complex financial problems, evaluate alternative solutions and make sound recommendations based on quantitative and qualitative data.	К5				
CO5:	Determine working capital management techniques to maximize the shareholders' value	К5				

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	_	_	_	2	_	2	1
CO2	3	3	2	_	1	2	1	2
CO3	2	3	_	_	1	2	1	2
CO4	1	3	2	_	1	2	1	2
CO5	3	1	_	_	3	_	3	2

HUMAN RESOURCES MANAGEMENT

Course Objectives

24CMBA23

- **1.** To familiarize the students about the different aspects of managing people in the organizations from the stage of acquisition to development and retention
- **2.** To make students capable of applying the principles and techniques as professionals for developing human resources in an organization.
- **3.** To provide knowledge about management issues related to training, performance, compensation, human factors consideration and compliance with human resource requirements.

UNIT I	
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PERSPECTIVES IN HUMAN RESOURCE MANAGEMENT12 hours

Evolution of Human Resource Management: Concept, Scope, Importance, Objectives - HR policy & procedures - The importance of human capital- Role of human resource manager - Challenges for human resource managers - Trends in human resource policies - Computer applications in human resource management - Human resource accounting and audit.

UNIT II	HUMAN	RESOU	RCE P	PLAN	NING A	AND F	RECRUITMENT	12 hours	
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Importance of Human Resource Planning - Forecasting human resource requirement -Matching supply and demand - Internal and External sources of Human resource -Organizational attraction - Recruitment, Selection, Induction and Socialization - Theories methods and process

UNIT III	TRAINING AND EXECUTIVE DEVELOPMENT	12 hours				
Types of training methods –purpose- benefits- resistance. Executive development programmes						
- Common practices - Benefits - Self-development - Knowledge management						
UNIT IV	PERFORMANCE MANAGEMENT	12 hours				
Purposes of 1	Performance Management, Performance evaluation - Feedback - the	control				
process- importance- methods - grievances - causes- Redressal methods - Punishment and						
Promotion - Wage & Salary fixation, incentives, bonus, ESOPs. Insurance, Fringe Benefits						
UNIT V	CONTEMPORARY ISSUES IN HRM	12 hours				
Contemporary issues in HRM: Talent Management - Health & Safety issues, Work Life						
Balance, HRD in India, International HRM and emerging horizons of HRM - Applications of						
AI in HR						
TOTAL : 60 hours						

Text Books:

1. Talya Bauer, Berrin Erdogan, David Caughlin, and Donald Truxillo, Human Resource Management: People, Data, and Analytics" is published by SAGE Publications, published in the year 2020

2. Robert N. Lussier and John R. Hendon, Human Resource Management: Functions, Applications, and Skill Development, SAGE Publications, published in the year 2021

Reference Books:

1. Human Resource Management: Theory and Practice by John Bratton and Jeffrey Gold , published by Palgrave Macmillan in the year 2020

2. Strategic Human Resource Management: Theory and Practice by Michael Armstrong and Paul Thompson is published by Kogan Page in the year 2020

Web Links:

1. <u>https://open.lib.umn.edu/humanresourcemanagement/chapter/1-1-what-is-human-resources/</u>

- 2. https://www.hrdconnect.com/2019/05/22/what-is-hr-management-in-an-organisation/
- 3. https://www.thebalancecareers.com/what-is-human-resource-management-1918143

COURSE OUTCOMES

CO1:	Understand the importance of HRM as a field of study and as a central	K 2
011	management function	
CO2:	Apply the principles and methods of HRM gained through this course for	К 3
CO2.	managing human resources at the workplaces.	K J
CO3:	Develop knowledge about management training for executives.	K 3
CO4:	Infer the concepts of performance management and to apply it in practice	K 4
CO5:	Analyze the contemporary issues in HRM	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1 2	2	-	-	3	1	-	2	1
CO2 3	3	1	-	2	2	-	3	2
CO3 3	3	1	-	2	2	-	3	2
CO4 4	2	2	1	1	3	1	2	3
CO5 4	2	2	1	1	3	1	2	3

24CMBA24

Course Objectives

- 1. To provide basic and foundational knowledge about production and operations management
- 2. Explain the concepts, strategies, tools and techniques to create the managerial excellence among the young vibrant managers and entrepreneurs to acquire operational knowledge and skills.

Plant Location – Factors influencing location – Plant Layout – Types of Layouts - Facility	tions in s, recent 12 hours				
product and service industry- a system perspective, functions, challenges, current priorities, trends-Use of competitive advantage.UNIT IIPlant Operations and Forecasting12Plant Location – Factors influencing location – Plant Layout – Types of Layouts - Facility	, recent 12 hours				
trends-Use of competitive advantage. UNIT II Plant Operations and Forecasting 12 Plant Location – Factors influencing location – Plant Layout – Types of Layouts - Facility	12 hours				
UNIT II Plant Operations and Forecasting 12 Plant Location – Factors influencing location – Plant Layout – Types of Layouts - Facility 12					
Plant Location – Factors influencing location – Plant Layout – Types of Layouts - Facility					
Location - Theories, Steps in Selection, Location Models. Demand Forecasting - Need, 7	Types,				
Objectives and Steps - Overview of Qualitative and Quantitative methods.					
UNIT IIIOperations Planning12	12 hours				
Capacity Planning – Long range, Types, Developing capacity alternatives, tools for capacity	y				
planning. Master Production Schedule -Material Requirement Planning-I & II, Enterprise Res	esource				
Planning.					
UNIT IVInventory Management12	12 hours				
Inventory Management - Types of Inventory Models - Independent Demand Vs. Depe	pendent				
Demand - Basic Economic Order Quantity (EOQ) Model - Analysis: ABC and VED -	– Push				
Vs. Pull system – Just-In-Time (JIT).					
UNIT VQuality Management12	12 hours				
Definitions of quality, The Quality revolution, quality gurus; TQM philosophies; Quality					
management tools, certification and awards. Lean Management - philosophy, PDCA, Continuous					
improvement. Six sigma - Applications of AI in Operations					
TOTAL: 60 hours					

Text Books:

1. William J Stevenson, Operations Management, McGraw Hill, 13th Edition 2022

2. Jay Heizer, Barry Render, Chuck Munson, Amit Sachan Operations Management, Perason,12th Edition 2017

Reference Books:

1. SN Chary, Production and Operations Management, McGraw Hill 6th Edition 2019.

2. Richard B. Chase, Ravi Shankar, F. Robert Jacobs, Operations and Supply Chain Management, McGraw Hill Education (India) Pvt. Ltd, 14th Edition, 2014.

Web Links:

- 1. <u>https://corporatefinanceinstitute.com/resources/knowledge/strategy/operations-management/</u>
- 2. <u>https://managementhelp.org/operationsmanagement/</u>
- 3. https://hbr.org/topic/operations-management

COURSE OUTCOMES

CO1:	Develop the fundamental concepts of operations and production.	К3
CO2:	Understand the types of production systems	K2
CO3:	Explain the fundamental concepts of layout and location	K2
CO4:	Infer the demand using the different forecasting techniques	K4
CO5:	Examine the fundamental concepts of various planning	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	-	2
CO2	2	-	-	-	1	-	2	1
CO3	2	-	-	-	1	-	2	1
CO4	2	2	1	1	3	1	2	3
CO5	2	2	1	1	3	1	2	3

24CMBA25

Research.

Course Objectives

٠	The aim of the course is to introduce and establish a fundamental understanding or	f
	research methods in management practice and academia.	

• This course explores qualitative and quantitative methodologies, highlighting their applications, strengths, and criticisms. It enables understanding of the decision-making process and steps in research.

UNIT I	Introduction to Business Research	12 hours			
The Nature of	of Business and Management Research, Research Foundations and Fund	amentals,			
The Research Process and Proposal, Research in Business, Applying Scientific Thinking to					
Management	Problems, The Research Process, The Research Proposal, Ethics in	Business			

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UNIT II The Design of Business Research					
Research Design, An Overview - Design Strategies, Quantitative and Qualitative Research,					
Sampling Design. Sampling Strategies, Primary Data Collection with Surveys, Primary Data					
Collection: Q	Qualitative Data, Secondary Data and Archival Sources.				

UNIT III	Research Instruments	12 hours			
Measuremen	t and Scales, Measurement Foundations, Measurement Questions,	Sources of			
Measurement Questions, Measurement Instruments, Validity and reliability of measurement					
scale constru	action and attitude measurement; Scales and techniques commonly use	ed in			
management	research.				

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Exploring Secondary Data, Survey Methods: Communicating with Participant, Instruments for Participant Communication, Observational Studies, Experimentation

UNIT V	Analysis and Presentation of Data	12 hours	
Data Preparation and Description, Exploring, Displaying, and Examining Data, Hypothesis			
Testing, Measures of Association, Multivariate Analysis: An Overview, Presenting Results:			
Written and Oral Reports - Applications of AI in Research			
TOTAL: 60	hours		

Text Books:

1. Donald R. Cooper, Pamela S. Schindler: Business Research Methods, 11/e, TMH, 2017

2. Kothari, C.R., Research Methodology", Methods and Techniques, New Age International, 6th Edition, 2010

3. William G. Zikmund : Business Research Methods, 8th edition, 2015, Cengage Learning

Reference Books:

1. Alan Bryman and Emma Bell: 'Business Research Methods, Third Edition, 2011, OUP

2. Bryman, A and Bell, E. Business Research Methods. Oxford University Press, New Delhi, 2015

Web Links:

1. https://research-methodology.net/sampling-in-primary-data-collection/#google_vignette 2.https://www.youtube.com/watch?v=Fn_IyDK2JA8&list=PLBd-6Jg4BqVNoGZEYXmdcuXL4d8qyc0p

COURSE OUTCOMES

CO1:	Understand advanced methods, analysis, classifications, and systematic data application for project design.	K 3
CO2:	Generate ideas, pinpoint core business issues, formulate research problems based on study scope, objectives, and theoretical relevance.	K 6
CO3:	Examine prior literature to grasp solutions, theories, methods, and conceptual frameworks relevant to the identified problem.	K 4
CO4:	Analyze and justify how variables in the conceptual model correlate with theory and outcomes from relevant literature.	K 5
CO5:	Recognize ethical importance, considering business, respondents, culture, and integrity impacts.	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	2	-	2	-	3	-	3
CO2	3	2	2	-	2	3	-	2
CO3	1	1	1	-	-	3	-	2
CO4	3	3	-	-	3	-	-	-
CO5	3	3	-	-	2	1	-	3

Introduction – Meaning & Definitions of CSR - History & evolution of CSR. The principles of CSR - The prominence of CSR - Changing emphasis in companies – Environmental issues and their effects & implications. Concept of Charity, Corporate philanthropy, Corporate Citizenship, CSR through triple bottom line and Sustainable Business; relation between CSR and corporate governance; environmental aspect of CSR - Chronological evolution of CSR in India – Drivers of CSR - Carroll's model - CSR Initiatives in India. 12 UNIT II INTERNATIONAL FRAMEWORK FOR CSR 12 International framework for corporate social Responsibility, Millennium Development goals, Sustainable development goals, Relationship between CSR and MDGs. United Nations (UN) Global Compact 2011. UN guiding principles on business and human rights. OECD CSR policy tool, ILO tri- partite deelaration of principles on multinational enterprises and social policy. CSR in developing nations. 12 UNIT III CSR-Legislation in India. Section 135 of Companies Act 2013.Scope for CSR Activities under Schedule VII, Appointment of Independent Directors on the Board, and Computation of Net Profit's Implementing Process in India. 12 UNIT IV GLOBALISATION, SUSTAINABILITY AND CSR 12 How globalization a freet or opportunity for CSR- Defining sustainability-Introduction to sustainability-Humanity & the Environment – The IPAT equation-Human Consumption Patterns and the Rebound effect – Challenges of Sustainability – The Brundtland Report – Redefining sustainability – Distributable Sustainability. 12 UNIT IV STAKEHOLDERS OF CSR 12 Identifying key stakeholders	24CMBA26	CORPORATE SOCIAL RESPONSIBILITY AND SUSTAINABILITY4	0 0	4
Introduction Meaning & Definitions of CSR- History & evolution of CSR. The principles of CSR- The prominence of CSR- Changing emphasis in companies – Environmental issues and their effects & implications. Concept of Charity, Corporate philanthropy, Corporate Citizenship, CSR through triple bottom line and Sustainable Business; relation between CSR and corporate governance; environmental aspect of CSR - Chronological evolution of CSR in India – Drivers of CSR- Carroll's model - CSR Initiatives in India. UNIT II INTERNATIONAL FRAMEWORK FOR CSR 12 International framework for corporate social Responsibility, Millennium Development goals, Sustainable development goals, Relationship between CSR and MDGs. United Nations (UN) Global Compact 2011. UN guiding principles on business and human rights. OECD CSR policy tool, ILO tri- partite declaration of principles on multinational enterprises and social policy. CSR in developing nations. 12 UNIT III CSR LEGISLATIONS IN INDIA 12 CSR-Legislation in India. Section 135 of Companies Act 2013.Scope for CSR Activities under Schedule VII, Appointment of Independent Directors on the Board, and Computation of Net Profit's Implementing Process in India. 12 UNIT IV GLOBALISATION, SUSTAINABILITY AND CSR 12 How globalization affects CSR – Globalization, Corporate Failures & CSR. Globalization a threat or opportunity for CSR- Defining sustainability-Introduction to sustainability-Humanity & the Environment –The IPAT equation-Human Consumption Patterns and the Rebound effect – Challenges of Sustainability- The Brundtland Report – Redefining sustainability – Distributable Sustainability- 12 <td< td=""><td>ToTo</td><td>Outline the concept of Corporate Social Responsibility and Sustainability Examine the provisions of International Guidelines on CSR and CSR Mand explain the Stakeholder approach towards CSR and role of NGOs, Fo</td><td></td><td></td></td<>	ToTo	Outline the concept of Corporate Social Responsibility and Sustainability Examine the provisions of International Guidelines on CSR and CSR Mand explain the Stakeholder approach towards CSR and role of NGOs, Fo		
principles of CSR- The prominence of CSR- Changing emphasis in companies – Environmental issues and their effects & implications. Concept of Charity, Corporate philanthropy, Corporate Citizenship, CSR through triple bottom line and Sustainable Business; relation between CSR and corporate governance; environmental aspect of CSR - Chronological evolution of CSR in India – Drivers of CSR- Carroll's model - CSR Initiatives in India.12UNIT IIINTERNATIONAL FRAMEWORK FOR CSR12International framework for corporate social Responsibility, Millennium Development goals, Sustainable development goals, Relationship between CSR 	UNIT I	INTRODUCTION		12 hour
International framework for corporate social Responsibility, Millennium Development goals, Sustainable development goals, Relationship between CSR and MDGs. United Nations (UN) Global Compact 2011. UN guiding principles on business and human rights. OECD CSR policy tool, ILO tri- partite declaration of principles on multinational enterprises and social policy. CSR in developing nations.12UNIT IIICSR LEGISLATIONS IN INDIA12CSR-Legislation in India. Section 135 of Companies Act 2013.Scope for CSR Activities under Schedule VII, Appointment of Independent Directors on the Board, and Computation of Net Profit's Implementing Process in India.12UNIT IVGLOBALISATION, SUSTAINABILITY AND CSR12How globalization a ffects CSR – Globalization, Corporate Failures & CSR. Globalization a threat or opportunity for CSR- Defining sustainability- Introduction to sustainability- Humanity & the Environment –The IPAT equation- Human Consumption Patterns and the Rebound effect – Challenges of Sustainability-The Brundtland Report – Redefining sustainability – Distributable Sustainability-12UNIT VSTAKEHOLDERS OF CSR12Identifying key stakeholders of CSR & their roles. Role of Public Sector in corporate, government programs that encourage voluntary responsible action of corporations. Role of Non-profit &Local Self Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self- Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and		principles of CSR- The prominence of CSR- Changing emphasis in corr Environmental issues and their effects & implications. Concept of Corporate philanthropy, Corporate Citizenship, CSR through triple bo and Sustainable Business; relation between CSR and corporate go environmental aspect of CSR - Chronological evolution of CSR in	mpanies – Charity, ottom line vernance;	
Development goals, Sustainable development goals, Relationship between CSR and MDGs. United Nations (UN) Global Compact 2011. UN guiding principles on business and human rights. OECD CSR policy tool, ILO tri- partite declaration of principles on multinational enterprises and social policy. CSR in developing nations.12UNIT IIICSR LEGISLATIONS IN INDIA12CSR-Legislation in India. Section 135 of Companies Act 2013.Scope for CSR Activities under Schedule VII, Appointment of Independent Directors on the Board, and Computation of Net Profit's Implementing Process in India.12UNIT IVGLOBALISATION, SUSTAINABILITY AND CSR12How globalization a ffects CSR – Globalization, Corporate Failures & CSR. Globalization a threat or opportunity for CSR- Defining sustainability- Introduction to sustainability-Humanity & the Environment –The IPAT equation- Human Consumption Patterns and the Rebound effect – Challenges of Sustainability-The Brundtland Report – Redefining sustainability – Distributable Sustainability-12UNIT VSTAKEHOLDERS OF CSR12Identifying key stakeholders of CSR & their roles. Role of Public Sector in Corporate, government programs that encourage voluntary responsible action of corporations. Role of Non-profit &Local Self Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self- Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and	UNIT II	INTERNATIONAL FRAMEWORK FOR CSR		12 hours
CSR-Legislation in India. Section 135 of Companies Act 2013.Scope for CSR Activities under Schedule VII, Appointment of Independent Directors on the Board, and Computation of Net Profit's Implementing Process in India.12UNIT IVGLOBALISATION, SUSTAINABILITY AND CSR12How globalization affects CSR – Globalization, Corporate Failures & CSR. Globalization a threat or opportunity for CSR- Defining sustainability- Introduction to sustainability- Humanity & the Environment –The IPAT equation- Human Consumption Patterns and the Rebound effect – Challenges of Sustainability-The Brundtland Report – Redefining sustainability – Distributable Sustainability-12UNIT VSTAKEHOLDERS OF CSR12Identifying key stakeholders of CSR & their roles. Role of Public Sector in Corporate, government programs that encourage voluntary responsible action of corporations. Role of Non-profit &Local Self Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self- Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and		Development goals, Sustainable development goals, Relationship betwe and MDGs. United Nations (UN) Global Compact 2011. UN guiding pr on business and human rights. OECD CSR policy tool, ILO tri- declaration of principles on multinational enterprises and social policy.	en CSR rinciples partite	
Activities under Schedule VII, Appointment of Independent Directors on the Board, and Computation of Net Profit's Implementing Process in India.UNIT IVGLOBALISATION, SUSTAINABILITY AND CSR12How globalization affects CSR – Globalization, Corporate Failures & CSR. Globalization a threat or opportunity for CSR- Defining sustainability- Introduction to sustainability- Humanity & the Environment –The IPAT equation- Human Consumption Patterns and the Rebound effect – Challenges of Sustainability -The Brundtland Report – Redefining sustainability – Distributable Sustainability-12UNIT VSTAKEHOLDERS OF CSR12Identifying key stakeholders of CSR & their roles. Role of Public Sector in Corporate, government programs that encourage voluntary responsible action of corporations. Role of Non-profit &Local Self Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self- Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and	UNIT III	CSR LEGISLATIONS IN INDIA		12 hour
How globalization affects CSR – Globalization, Corporate Failures & CSR. Globalization a threat or opportunity for CSR- Defining sustainability- Introduction to sustainability- Humanity & the Environment –The IPAT equation- Human Consumption Patterns and the Rebound effect – Challenges of Sustainability -The Brundtland Report – Redefining sustainability – Distributable Sustainability-12UNIT VSTAKEHOLDERS OF CSR12Identifying key stakeholders of CSR & their roles. Role of Public Sector in Corporate, government programs that encourage voluntary responsible action of corporations. Role of Non-profit &Local Self Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self- Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and		Activities under Schedule VII, Appointment of Independent Directors		
How globalization affects CSR – Globalization, Corporate Failures & CSR. Globalization a threat or opportunity for CSR- Defining sustainability- Introduction to sustainability- Humanity & the Environment –The IPAT equation- Human Consumption Patterns and the Rebound effect – Challenges of Sustainability -The Brundtland Report – Redefining sustainability – Distributable Sustainability-12UNIT VSTAKEHOLDERS OF CSR12Identifying key stakeholders of CSR & their roles. Role of Public Sector in Corporate, government programs that encourage voluntary responsible action of corporations. Role of Non-profit &Local Self Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self- Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and	UNIT IV	GLOBALISATION, SUSTAINABILITY AND CSR		12 hour
Identifying key stakeholders of CSR & their roles. Role of Public Sector in Corporate, government programs that encourage voluntary responsible action of corporations. Role of Non-profit &Local Self Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self- Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and		Globalization a threat or opportunity for CSR- Defining susta Introduction to sustainability- Humanity & the Environment –The IPAT Human Consumption Patterns and the Rebound effect – Challe Sustainability -The Brundtland Report – Redefining sustainability – Dis	ainability- equation- enges of	
Corporate, government programs that encourage voluntary responsible action of corporations. Role of Non-profit &Local Self Governance in implementing CSR; Contemporary issues in CSR & MDGs. Global Compact Self- Assessment Tool, National Voluntary Guidelines by Govt. of India. Understanding roles and	UNIT V	STAKEHOLDERS OF CSR		12 hours
responsionnes of corporate foundations case studies on este		Corporate, government programs that encourage voluntary responsible corporations. Role of Non-profit &Local Self Governance in implement Contemporary issues in CSR & MDGs. Global Compact Self- Assessm	action of ting CSR; nent Tool,	
TOTAL : - 60 Hours	TOTAL : - 6	0 Hours		

Text Books:

1. Mark S. Schwartz, Corporate Social Responsibility: An Ethical Approach Broadview Press, 2011

2. David Crowther & Guler Aras, Corporate Social Responsibility: Part I - Principles, Stakeholders & Sustainability, Ventus Publishing ApS, 2010.

Reference Books:

1. M. A. Quaddus, Muhammed Abu B. Siddique, Handbook of Corporate Sustainability: Frameworks, Strategies and Tools ,Edward Elgar Publishing, 1st Edition, 2011

2. Srinivasa, Growth, Sustainability, and India's Economic Reforms, Oxford publication, 2011.

3. Mallin, Christine A., Corporate Governance (Indian Edition), Oxford UniversityPress, New Delhi, 4th Edition, 2012.

4. Blowfield, Michael, and Alan Murray, Corporate Responsibility, Oxford University Press,2014
5. Sharma, J.P., Corporate Governance, Business Ethics & CSR, Ane Books Pvt Ltd,New Delhi, 2nd Edition,2019

Web Links:

1. <u>https://www.mdos.si/wp-content/uploads/2018/04/defining-corporate-social-responsibility.pdf</u>

2. https://www.ukessays.com/lectures/business/business-management/csr

COURSE OUTCOMES

CO1:	Appraise the Evolution of CSR and Explain the theoretical base of CSR comprising of economic, legal, ethical and philanthropic features of CSR	К5
CO2:	Analyze the International Guidelines on CSR and compare the provisions of the various guidelines	K4
CO3:	Identify the provisions of Section 135 of Indian Companies Act related to CSR and apply it to the CSR activities of companies	К3
CO4:	Infer the impact of Globalization on CSR and Explain Sustainability and its Challenges	K2
CO5:	Compile the Stakeholders of CSR and Public Sector, Corporate Foundations	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	-	3	3	-	-	-	3
CO2	1	-	-	3	2	-	3	1
CO3	-	-	1	3	-	-	1	-
CO4	1	-	-	-	2	-	1	1
CO5	-	-	2	2	-	-	2	1

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	4	I

6 hours

6 hours

6 hours

Course Objectives

- > To understand the fundamentals and basic functions of EXCEL
- > To create models and perform data analysis in EXCEL.

UNIT I Basics related to EXCEL

Saving closing and opening files, working with multiple sheets, fixing of cells, freezing of cells, alignment, wrap text, merge and center, protect sheet, protect workbook, insert text box, insert header and footer, hyperlink, selecting cells in dataset using shortcut keys, name the range, time and date functions, split window, data linkage

UNIT II Basic Techniques

Formatting and other options with paste special function, rounding function, importing data from text file and internet, remove duplicate values, subtotal, data consolidation Text function : left, right, mid, trim, len, find, search, rept, concatenate, replace, upper, lower, proper, substitute

UNIT III Data Handling in EXCEL

Sorting data, filtering data, parsing data, data validations, group, ungroup, advanced filters -Basic functions of excel : if, sum, count, count if, counta, sum if, average, sumproduct - Creating and formating PIVOT tables - Recording MACROs

UNIT IV	Conditional formatting in EXCEL and Model building	6 hours			
Highlight cell rules, data bars, color scales and icon sets, clear rule, manage rule, new rule Charts					
and graphs using excel : xy scatter plot, column and bar chart, pie charts, adding legends and					
titles - Model building in excel : model building through the applications of various functions					
and tools of Microsoft excel What-if analysis : application of goal seek, application using data					

table, Scenario Manager

UNIT V	Data analysis and Data Visualization	6 hours
Installing d	ata analysis tool pack, descriptive statistics, manual computation of all outp	out of
descriptive	statistics - Create dashboards in EXCEL	
TOTAL: 3	0 hours	

Text Books:

1. Alan Murray, Advanced Excel Formulas: Unleashing Brilliance with Excel Formulas, 2022, Apress

2. Lokesh Lalwani, Excel 2019 All-In-One: Master the new features of Excel 2019 / Office 365, 2019, bpb publications.

Reference Books:

1. Ritu Arora, Mastering Advanced Excel, 2023, bpb publications.

2. Adam Ramirez, Excel Formulas and Functions: Step-By-Step Guide with Examples, 2021, Repro books

Web Links:

- 1. https://onlinecourses.nptel.ac.in/noc22_mg35/preview
- 2. https://onlinecourses.nptel.ac.in/noc21_ge21/preview

COURSE OUTCOMES

CO1:	Analyze the basic functions of EXCEL	K4
CO2:	Demonstrate the good understanding of spreadsheet design	K2
CO3:	Apply the functions of filtering and macros in spreadsheet	K3
CO4:	Apply the robust and dynamic models based on inputs	K3
CO5:	Analyze and visualize the data for decision making	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	2	1	1	3	1	2	3
CO2	2	-	-	3	1	-	2	1
CO3	3	1	-	2	2	-	3	2
CO4	3	1	-	2	2	-	3	2
CO5	2	2	1	1	3	1	2	3

PRACTICAL - ENTREPRENEURSHIP LAB

0 0 2 1

Course Objectives

- > To assess the Entrepreneurial traits among the students
- > To prepare project proposals and plans
- > To improve management Knowledge, skills and ability.
- 1. Assessing entrepreneur potential
- 2. Assessment of problem-solving ability
- 3. Exercises in creativity
- 4. Conducting market survey to know the demands for different products
- 5. Preparing advertisements for popularization of products and news writing
- 6. Preparing project proposals
- 7. Individual and group presentations and evaluation of presentation
- 8. Telephonic conversation: Rate of speech, clarity of voice, speaking and listening politeness,

telephonic etiquettes

- 9. Conducting meeting Purpose, procedure, participation, physical arrangements, recording and writing of minutes of meeting
- 10. Seminar and conferences: Use of body language
- 11. Conducting mock interviews testing initiative, team spirit and leadership
- 12. Group discussion and debates on current topics
- 13. Visit to entrepreneurship institute/ case study of successful entrepreneurs
- 14. Presentations by the students

TOTAL : 30 hours

Textbooks:

T1: S.S.Khanka, "Entrepreneurial Development" S.Chand& Co. Ltd., Ram Nagar, New Delhi, 2013.

T2: Donald F Kuratko, "Entreprenuership – Theory, Process and Practice", 9th edition, Cengage Learning 2014

Reference Books:

R1: Arya Kumar, "Entrepreneurship", Pearson Education, New Delhi, 2012

R2: Mathew Manimala, Entrepreneurship Theory at the Crossroads, Paradigms & Praxis, Biztrantra, 2nd Edition, 2005

R3: Gupta S.L. and Arun Mittal, "Entrepreneurship Development", International Book House Pvt. Ltd., New Delhi, 2011.

R4: P.Saravanavel, Entrepreneurial Development, Ess Pee kay Publishing House, Chennai 1997. R5: Donald F Kuratko, T.V Rao. Entrepreneurship: A South Asian perspective. Cengage Learning. 2012

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Web Links:

- 1. http://www.simplynotes.in/e-notes/mbabba/entrepreneurship-development/
- 2. https://openpress.usask.ca/entrepreneurshipandinnovationtoolkit/chapter/chapter-1-introduction- to-entrepreneurship/
- 3. https://articles.bplans.com/10-great-websites-for-entrepreneurs/
- 4. https://www.entrepreneur.com/article/272185

COURSE OUTCOMES

CO1:	Develop advanced competencies that foster entrepreneurial venture development from idea creation to commercialization and new business plan development.	K3 Level
CO2:	Describe basic concepts underlying the domain of Entrepreneurship and Innovation	K3 Level
CO3:	Analyze and interpret the business environment from professionals through engagement and feedback.	K4 Level
CO4:	Understand the role and importance of technology and digitization for new businesses	K2 Level
CO5:	Evaluate the project with respect to resource mobilization especially venture capital and start-ups and risk involved for entrepreneurs	K5 Level

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	3	2
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	2	-	-	3	1	-	2	1
CO5	1	3	2	-	2	2	1	2

SEMESTER III

Course Objectives

- > To learn the major initiatives taken by a top management involving resources and performance in external environments.
- > To understanding organization's mission, vision and objectives, developing policies
- > To plan and understand the analysis and implementation of strategic management in strategic business units.

UNIT I	INTRODUCTION	12 hours
Conceptual	framework for strategic management - Concept of Strategy and the	Process -
Strategic In	ntent: Vision, Mission, Business definition, Objectives and Goals.	Strategic
Managemen	t for sustainability: Stakeholders' Management, Corporate Governance	e and
Corporate S	ocial Responsibility.	
UNIT II	ENVIRONMENTAL SCANNING, PORTFOLIO ANALYSIS	12 hours
Fnvironmer	ntal appraisal - Internal and External environment - Environmental	sectors -
	ntal scanning - Appraising the environment – ETOP, Porter's Five For	
	nal appraisal – Dynamics of Internal environment - Organization Capabil	
-		•
	: Internal Analysis, Comparative Analysis, Comprehensive Analysis	- SW01
	mpetitive Advantage.	12 1
UNIT III	STRATEGY FORMULATION AND ANALYSIS	12 hours
-	Level Strategies: Stability, Expansion, Retrenchment and Combination	-
	on, Integration, Diversification, Internationalization, Retrenchment,	1
restructuring	g. Business Level Strategies: Cost Leadership, Differentiation, Focus,	Integrating
Cost Leader	rship and Differentiation - Tactics for business strategies (Timing and I	Location) -
Business Str	rategies for different industry conditions (Embryonic, Growth, Maturity,	Decline) -
Business St	trategy in the Global Environment. Strategic Analysis and Choice:	Tools and
Techniques	for Strategic Analysis - Corporate Portfolio Analysis, Experience Curve	e Analysis,
Life Cycle	Analysis, Strategic Groups Analysis, Value chain Strategic Choice - Stra	ategic Plan
and Prepara	tion. Strategic Advantage Profile - Corporate Portfolio Analysis - GAP	Analysis -
Mc Kinsey'	s 7s Framework - GE 9 Cell Model - Balance Score Card-Blue Ocean	n and Red
Ocean strate		
UNIT IV	STRATEGIC IMPLEMENTATION	12 hours
Pursuing st	rategies: Methods - Strategic alliance, Joint Ventures, Mergers and A	cquisition,
Strategic ou	tsourcing - Digitalization in pursuing strategies. Strategic Implementation	on - Model
of Strategic	Implementation - Structural Implementation - Behavioural Implementat	ion -

Functional and Operational Implementation.

Strategic Evaluation and Control: Nature - Importance - Participants - Barriers - Techniques.

Managing Technology and Innovation - Strategic issues for Non-Profit organizations - New Business Models: New Business Models (E-commerce, Subscription, On-demand, Freemium, Marketplace, Franchise, Brick and Mortar, Bricks and Clicks, Direct sales, Advertising, Asset-Light, Razor and Blade)

TOTAL: 60 hours

Text Books:

1. Strategic Management, Azhar Kazmi & Adela Kazmi, McGraw Hill Publications, Fifth edition, 2020.

2. Hill & Jones Strategic Management: An Integrated approach, 2009 Edition Wiley (2012).

3. Fred David & Forest David, Strategic Management: A Competitive Advantage Approach Concepts And Cases Global Edition 16th Edition, Pearson, 2016

Reference Books:

1. Thomas L. Wheelen, J. David Hunger, Alan N. Hoffman, Charles E. Bamford, Purva Kansal, 2018, Strategic Management and Business Policy: Globalization, Innovation and Sustainability, Fifteenth Edition, Pearson.

2. Frank T Rothaermel, 2021 Strategic Management, 4th Edition, McGraw Hill.

Web Links:

1: <u>https://online.hbs.edu/blog/post/types-of-business-models</u>

2. https://www.blueoceanstrategy.com/tools/red-ocean-vs-blue-ocean-strategy/

COURSE OUTCOMES

CO1:	Understand the concepts of strategic management.	K2
CO2:	Develop familiarity with both internal and external environments in the strategy formulation process.	K3
CO3:	Examine the types of strategies and various benefits associated with each strategy.	K4
CO4:	Understand how to make a choice of strategy and understand how to analyze business situations and apply these concepts to solve business problems.	K5
CO5:	Examine about strategic evaluation and other issues related to strategy	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	1	3	2	-	2	2	1	2
CO5	1	3	2	-	2	2	1	2

Course Obj	jectives	
➤ Gair	the conceptual clarity of the theoretical aspects of international trade and	l finance
	exposure to the business implications of international environment	
► Exar	nine the broad strategies in the international business	
UNIT I	INTRODUCTION	12 hours
	l Business –Definition – Internationalizing business-Advantages –facto	-
Globalizatio	on of business- Theories of international trade. Regional trade blocks.	GATT and
World Trade	e Organization. Dixon Ticonderoga Victim Of Globalization? - Case Stud	dy
UNIT II	INTERNATIONAL BUSINESS ENVIRONMENT	12 hours
Internationa	l business environment —Political, economic, cultural environment a	and Legal
	t in International Business- BRICS, G20 Environment. A Case of All	
Study		
UNIT III	INTERNATIONAL STRATEGIC MANAGEMENT	12 hours
	y strategy – different forms of international business – advantages - org	
	rernational business – Global organizational structures – controlling of in	
	approaches to control – performance of global business- performance	
	I's Turnaround Strategy in 2008 – Case Study	
UNIT IV	PRODUCTION, MARKETING, FINANCIAL AND HUMAN	12 hours
	RESOURCE MANAGEMENT OF GLOBAL BUSINESS	
Global prod	uction –Location –scale of operations- cost of production – Make or Bu	y decisions
Internationa	1 Marketing Environment and global marketing strategy - Global	Finance –
Internationa	l Sources of fund- Recent Changes in the International finance- Foreign	exchange –
Exchange ra	ate risk and management- Global HR- selection of expatriate managers	- Training
and develop	ment – compensation. Expatriates At Royal Dutch Shell- Case Study	
UNIT V	CONFLICT MANAGEMENT AND ETHICS IN	12 hours
	INTERNATIONAL BUSINESS MANAGEMENT	
Conflict in	international business- Sources and types of conflict - Conflict rese	olutions –
Negotiation	- the role of international agencies -Ethical issues in international bu	siness The
Ford Ethica	I- Case Study	
TOTAL: 60) hours	

Text Books:

1. Charles W.I. Hill, International Business, 11th edition, McGraw-Hill Education, 2022.

2. John D. Daniels and Lee H. Radebaugh, International Business, Pearson Education Asia, New Delhi, 2022.

Reference Books:

1. K. Aswathappa, International Business, 7th Edition, Tata Mc Graw Hill, New Delhi, 2022.

2. Subba Rao P, International Business (Text and Cases), Himalaya Publishing House – Tenth Revised Edition – 2022

3. International Business Management (A Global Perspective) –Pradip Kumar Sinha and Sanchari Sinha-Excel Books- New Delhi,2022

Web Links:

1:<u>https://www.iidmglobal.com/case_studies/case-study-categories/cs-growing-your-business/overseas</u>

2.

 $https://www.icmrindia.org/casestudies/Case_Studies_Concept_Wise.asp?cat=International\%20 bus in ess$

COURSE OUTCOMES

CO1:	Develop the conceptual clarity of the theoretical aspects of international trade and finance	K3
CO2:	Explain the exposure to the business implications of international environment	K2
CO3:	Examine the broad strategies in the international business	K4
CO4:	Get the exposure to identify the business implications of various functions of international business organization	К3
CO5:	Understand the Ethical Issues in International Business	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	3	2
CO2	2	-	-	3	1	-	2	1
CO3	2	2	1	1	3	1	2	3
CO4	3	1	-	2	2	-	3	2
CO5	2	-	-	3	1	-	2	1

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Course Objectives

- To equip the students with the knowledge and skills to construct well-diversified investment portfolios that balance risk and return based on the goals and limits of the investor.
- To understand various methods for evaluating portfolio performance, Techniques of portfolio revision against benchmarks and peers to make informed investment decisions and monitor performance.

	9 hours
UNIT I BASICS OF INVESTMENT Introduction - need for Investment – Investment making process - investment	
speculation - Investment alternatives and their comparison on various parame	
liquidity and growth - investment triangle -Mutual funds, ETFs, and hedge fund	•
costs of fund investing -Choosing a fund type- Portfolio management process.	
UNIT II RISK AND RETURN OF PORTFOLIO	9 hours
Introduction of Risk and Return - Risk Defined Financial analysis, Econom	nic analysis and
Capital market analysis -Concepts of risk and return - Measuring portfolio R	isk and return -
Minimizing the risk and maximizing the return - Risk and reward of stocks a	nd bonds - The
normal distribution -Predicting asset returns -Optimal portfolios with two ris	ky assets
combining risky assets.	
UNIT III SECURITY ANALYSIS & TRADING	9 hours
exchanges - Trading system in stock exchanges -SFRL Classification of Sec	
exchanges – Trading system in stock exchanges –SEBI Classification of Sec Fundamental Analysis-Technical Analysis-Quantitative Analysis Determinants Fundamental analysis, - Equity Valuation Models- Event studies - Behavioral fin and limit orders -short selling and margin - Trading simulation. UNIT IV PORTFOLIO MANAGEMENT	of stock price -
Fundamental Analysis-Technical Analysis-Quantitative Analysis Determinants Fundamental analysis, - Equity Valuation Models- Event studies - Behavioral fin and limit orders -short selling and margin - Trading simulation.	of stock price - nance Market 9 hours
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IVPORTFOLIO MANAGEMENT	of stock price - nance Market 9 hours ocation to Risky
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IVPORTFOLIO MANAGEMENTIntroduction to Portfolio management Investment risk pyramid -Capital Allo	of stock price - nance Market 9 hours ocation to Risky ortfolio theory -
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IVPORTFOLIO MANAGEMENTIntroduction to Portfolio management Investment risk pyramid -Capital AlloAssets -Optimal Risky Portfolios - Modern Portfolio Theory -Markowitz portfolio	of stock price - nance Market 9 hours ocation to Risky ortfolio theory - ge Price Theory
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IVPORTFOLIO MANAGEMENTIntroduction to Portfolio management Investment risk pyramid -Capital AlloAssets -Optimal Risky Portfolios - Modern Portfolio Theory -Markowitz porCapital Asset Pricing Model –Security market line- capital market line- Arbitrage	of stock price - nance Market 9 hours ocation to Risky ortfolio theory - ge Price Theory
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IVPORTFOLIO MANAGEMENTIntroduction to Portfolio management Investment risk pyramid -Capital AlloAssets -Optimal Risky Portfolios - Modern Portfolio Theory -Markowitz porCapital Asset Pricing Model –Security market line- capital market line- Arbitrag- Random Walk theory and efficient market hypothesis – The efficient market	of stock price - nance Market 9 hours ocation to Risky ortfolio theory - ge Price Theory tet hypothesis -
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IVPORTFOLIO MANAGEMENTIntroduction to Portfolio management Investment risk pyramid -Capital AlloAssets -Optimal Risky Portfolios - Modern Portfolio Theory -Markowitz por Capital Asset Pricing Model –Security market line- capital market line- Arbitrag - Random Walk theory and efficient market hypothesis – The efficient mark Multifactor Models of Risk and Return.	of stock price - nance Market 9 hours ocation to Risky ortfolio theory - ge Price Theory tet hypothesis - 9 hours
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IVPORTFOLIO MANAGEMENTIntroduction to Portfolio management Investment risk pyramid -Capital AlloAssets -Optimal Risky Portfolios - Modern Portfolio Theory -Markowitz poCapital Asset Pricing Model –Security market line- capital market line- Arbitrag- Random Walk theory and efficient market hypothesis – The efficient markMultifactor Models of Risk and Return.UNIT VPORTFOLIO ANALYSIS AND EVALUATION	of stock price - nance Market 9 hours ocation to Risky ortfolio theory - ge Price Theory tet hypothesis - 9 hours its of portfolio
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IVPORTFOLIO MANAGEMENTIntroduction to Portfolio management Investment risk pyramid -Capital AlloAssets -Optimal Risky Portfolios - Modern Portfolio Theory -Markowitz porCapital Asset Pricing Model –Security market line- capital market line- Arbitrag- Random Walk theory and efficient market hypothesis – The efficient markMultifactor Models of Risk and Return.UNIT VPORTFOLIO ANALYSIS AND EVALUATIONPortfolio risk and return- Risk-Reward concept -Benefer	of stock price - nance Market 9 hours 9 cation to Risky 9 ortfolio theory - ge Price Theory 1 the story 1 the sto
Fundamental Analysis-Technical Analysis-Quantitative Analysis DeterminantsFundamental analysis, - Equity Valuation Models- Event studies - Behavioral finand limit orders -short selling and margin - Trading simulation.UNIT IV PORTFOLIO MANAGEMENTIntroduction to Portfolio management Investment risk pyramid -Capital AlloAssets -Optimal Risky Portfolios - Modern Portfolio Theory -Markowitz porCapital Asset Pricing Model –Security market line- capital market line- Arbitrag- Random Walk theory and efficient market hypothesis – The efficient markMultifactor Models of Risk and Return.UNIT VPORTFOLIO ANALYSIS AND EVALUATIONPortfolio Analysis -Portfolio risk and return- Risk-Reward concept -BenefDiversification Strategic versus tactical asset allocation – Methods of calcu	of stock price - nance Market 9 hours ocation to Risky ortfolio theory - ge Price Theory tet hypothesis - 9 hours its of portfolio nanagement –

Text Books:

- 1. Donald E.Fischer& Ronald J.Jordan, "Security Analysis and Portfolio Management", PHI Learning, 8th Edition,2020
- 2. Kevin, "Securities Analysis and Portfolio Management", PHI Learning, 13th Edition, 2021.

Reference Books:

- Reilly & Brow, "Investment Analysis and Portfolio Management", Cengage Learning, 9th Edition, 2021
- 2. V.A.Avadhan, "Securities Analysis and Portfolio Management", Himalaya Publishing House, 2021.

Web Links:

- 1:https://theintactone.com/2019/07/25/iapm-u5-topic-1-portfolio-management-and-performanceevaluation/
- 2:https://theintactone.com/2019/07/25/iapm-u5-topic-1-portfolio-management-and-<u>performance-evaluation/</u>

COURSE OUTCOMES

CO1:	Explain the investment environment, the investment management and planning.	K2
CO2:	Relationship between risk and return in investments, including how to assess and measure risk, and how different investment strategies affect potential returns.	K3
CO3:	Opportunity to gain insights into analyzing individual securities, employing fundamental and technical analysis techniques to assess investment prospects.	K4
CO4:	Evaluate various portfolio management strategies, asset allocation in portfolio management and risk and return in efficient portfolio.	K5
CO5:	Compare the performance of investment portfolios relative to benchmarks and peer group performance.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	1	3	2	-	2	2	1	2
CO5	-	2	3	-	1	3	-	1

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Course Objectives

- > To understand various banking products and innovative banking services available
- > To study market structure, profit strategies, relationship of commercial banks and other financial institutions, problems of asset and liability management.

UNIT I	Overview of the Banking System	9 hours

History of Indian Banking - organization and structure of banking -overview of changing financial- services - financial statements-the lending function- business loans -consumer loans - the investment function -bank sources of funds - deposit liabilities -non-deposit liabilities- central banking-objectives, functions and role; monetary and credit control policy-bank regulations and policies- RBI guidelines and directions-committees on banking sector reforms--bank regulation and supervision - bank failures and banking crises

UNIT II	Banking and Financial Institutions	9 hours

Importance of Banking to Business-Types of Banks-Structure of Indian Financial System-Financial Intermediaries and Its Role- International Banking - Trust Banking -Investment Banking – Bancassurance-Non-Banking Finance Companies (NBFCs)- Development Finance Institutions- Insurance Companies- Mutual Funds- Merchant Bankers- Credit Rating Agencies-NABARD Roles And Functions- regulatory environment and supervision of banking and financial institutions.

UNIT III	Risk_Management in Banks and Financial Institutions	9 hours

Introduction To Risk In Banking And Financial Institutions- Risk Management In Banking-Meaning- Nature- Types Of Risk Management In Banking-Process-Risks Of Financial Institutions-- Interest Rate Risk And Market Risk-- Credit Risk- Off-Balance Sheet Risk--Foreign Exchange Risk-- Liquidity Risk-- Sovereign Risk And Operational Risk- Risk Management Guidelines For Banks And Financial Institutions- Basel Accords (Basel-II And III)- Best Practices For Banking Risk Management

UNIT IV	Non-Performing Asset Management	9 hours

Non-Performing Assets – Assets Classifications- -Calculation of Gross Non-Performing Assets Ratio (GNPA) And Net Non-Performing Assets -Causes Of Non-Performing Assets-NPA Crisis –Causes Of NPA —Reserve Bank Of India (RBI) Guidelines And Regulations For NPA-Regulatory Authorities In Non-Performing Assets-Insolvency And Bankruptcy Code -Internal Restructuring Of Stressed Assets- Strategic Debt Restructuring-Capital Adequacy Norms

UNIT V	Recent Trends in Banking, Innovative Banking and Financial							
	Services							
$\mathbf{D}^{\prime} \cdot 1 \mathbf{D}$		C						

Digital Banking -RTGS – Real Time Gross Settlement - EFT – Electoral Funds Transfer - ATM – Automatic Teller Machine - Mobile Banking - Internet Banking -Crypto Currency-

Blockchain- Digital Transformation- Collaboration with Fintech, - Artificial Intelligence And Robotics Chatbots- - Big data analytics-Block Chain Integration- (AI)- Cyber Security- Robotic Process Automation (RPA)- Cloud Computing-E Services- Sustainable finance

TOTAL: 45 hours

Text Books:

T1: Anthony Saunders, Marcia Cornett, and Otgo Erhemjamts, "Financial Institutions Management: A Risk Management Approach" published by McGraw Hill, 11th edition published in 2024

T2 : Dr. Shailesh Omprakash Kediya and Dr. Abhijit R. Gajghate, "Managing Banks and Financial Institutions" published by Thakur Publications and carries the ISBN 978-93-90972-07-4 (McGraw Hill) (TPPL).

Reference Books:

R1: Scott Harrington, Gregory Niehaus, "Risk Management And Insurance", Mcgraw Hill, 2nd Edition, 2023.

R2: Meir Kohn, Financial Institutions And Markets, Tata Mcgraw-Hill, New Delhi, 2022. Pathak :Indian Financial Systems – Pearson Education

Web Links:

- 1. https://www.journals.elsevier.com/journal-of-banking-and-finance
- 2. https://www.springer.com/journal/42786

COURSE OUTCOMES

CO1:	Demonstrate Organization Structure and Functions of Banking	K2
CO2:	Analyze RBI Regulations and Policies and Committees on Banking Sector Reforms	K4
CO3:	Evaluate Indian Financial System and The Role Of Financial Intermediaries	K5
CO4:	Able to Critically Assess NPA. (RBI) Guidelines and Regulations for NPA Available	K5
CO5:	Can discuss Recent Trends in Banking and Financial Services.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	2	1	-	-	3	2	1
CO2	2	3	2	1	-	2	3	2
CO3	1	2	3	2	1	1	2	3
CO4	-	1	2	3	2	-	1	2
CO5	-	-	1	2	3	-	-	1

24EMBA PROJECT APPRAISAL AND FINANCE 3	0 0 3							
Course Objectives:								
• To Understand analyze and evaluating various aspects of investment projects.								
• To Develop financial modeling skills for forecasting project cash flows and assessing investment returns accurately.								
investment returns accurately.								
UNIT I Project Appraisal:	9 hours							
Appraisal: Project appraisal and evaluation - Project life cycle, Project cycle man	nagement							
Cost benefit analysis of Private and Public sector Projects - Identification of	investmen							
opportunities - industry analysis review of project profiles, - feasibility study	, Projec							
identification and formulation - Generation of Project ideas - Basic Principals of	of Project							
Analysis Entrepreneurship – concept, theory and perspective.								
UNIT II Market and Technical Appraisal:	9 hours							
Market feasibility analysis of a project, Need for market analysis - Demand a	nd suppl							
analysis, Collection analysis - primary /secondary data - Forecasting of market grow	th - Marke							
forecasting techniques - Technical appraisal of a project - Technology tie ups and	diffusion							
Management of technology and business.								
UNIT IIIInvestment and Socio-Economic appraisal:9 hours								
Financial feasibility analysis - Investment decision techniques - DCF and non DCF	methods							
Investment criteria - Project Appraisal parameters of select Financial Institutions -	Financin							
options for a new venture; Economic Analysis of a project - Social cost benefit	analysis							
rationale of SCBA, direct and indirect cost and benefits, shadow price Efficiency an	d Equity i							
Project Appraisal, UNIDO approach - Little Mirrlees Approach - Environme	ent Impac							
assessment of a project and Social Impact Assessment of a project - Project Appraisa	ıl of Indiaı							
Plans.								
UNIT IV Project risk assessment:	9 hours							
Risk and Sensitivity Analysis - Taxonomy of Risks - break even analysis - Sensitivit	y Analysi							
- Risk analysis using simulation models and decision trees - Monitoring and Eval	uation of							
Project - PERT / CPM - Monitoring mechanism - Evaluation and Lessons, Pre-	paration o							
project report – Case Analysis.								
UNIT V Project Management	9 hours							
Forms of project organization - project planning - project control - human aspects	s of projec							
management - prerequisites for successful project implementation. Project r	eview an							
administrative aspects - Control of in-progress projects - The Post-audit - Ab	andonmer							
Analysis - administrative aspects of capital budgeting - agency Problem - evaluation	ting the							
capital budgeting system of an organization.								
TOTAL: 45 hours								

1. Project Management, K.Nagarajan, New Age International Publisher (2022)

2. Agrawal, R., & Mehra, Y. S. (2022). Project Appraisal and Management. New Delhi: Taxmann Publications

Reference Books:

1. Project Finance in Theory and Practice" by Stefano Gatti (Published in 2023).

2. Project Appraisal and Valuation of the Environment: General Principles and Six Case-Studies in Developing Countries" by K.N. Murthy (Published in 2022)

Web Links:

- https://gdcbovsang.ac.in/About/droid/uploads/PAA-BBA5thSem.pdf
- <u>https://pdf.usaid.gov/pdf_docs/PA00M766.pdf</u>
- https://youtu.be/rBSCvPYGnTc?si=rN8GzwjBVG32ob0W

COURSE OUTCOMES

CO1:	Understanding the principles of investment analysis.	K 2
CO2:	Analyzing regulatory and environmental factors impacting the market.	K 2
CO3:	Ability to conduct comprehensive financial analysis to determine project feasibility.	К 3
CO4:	Identifying different types of risks and their potential impact on the project.	K 3
CO5:	Analyzing factors contributing to project success or failure and making recommendations for future improvements.	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	1	1	-	2	1
CO2	2	-	-	1	1	-	2	1
CO3	3	1	-	2	2	-	3	2
CO4	3	1	-	2	2	-	3	2
CO5	2	2	1	1	-	1	2	-

Course Objectives

- > To provide students with hands on experience in financial statements valuation.
- > To make the students comfortable with using firm's financial statements to develop understanding of their performance and to establish basis for making reasonable evaluation estimates.

UNIT I	INTRODUCTION TO BUSINESS VALUATION	9 hours
Value - meanin	g - types of value - Valuation vs. Pricing -Misconceptions about	Valuation -
factors that affe	ect the formation of valuation - Bias in Valuation, Uncertainties in	Valuation -
Business valuat	ion - Elements of business valuation - Reasons for business valuation	on - Purpose
of valuation - C	Dbjectives and key areas of valuation - Steps or process in busines	s valuation -
characteristics	and common hindrances in business valuation - Approaches	to business
Valuation - Sou	arces of information and principles of valuation - Valuation throu	igh financial
performance an	alysis - SGR, AGR, CAGR, IGR - Relationship between profitabil	ity, liquidity
and risk		
UNIT II	VALUATION USING RATIOS, COMPARABLE AND	9 hours
	RESIDUAL METHOD	

Assessing the performance using Liquidity Ratios, Profitability Ratios, Leverage or Solvency Ratios, Efficiency or Turnover Ratios, Per Share Ratios and Valuation Ratios - Valuation through comparable firm approach and residual income method.

UNIT III	PROSPECTIVE AND CREDIT ANALYSIS VALUATION	9 hours				
Prospective ana	Prospective analysis - Credit analysis - Market for credit -Credit analysis process -Factors					
driving debt ra	driving debt rating - Kalpan - Urwitz model of debt rating - Prediction of distress and					
turnaround – M	DA, PCA and RPA - Assessing historical pattern of key ratios amo	ong financial				
(CAMEL analys	sis) and non-financial firms - Valuation using F Score					
UNIT IV	MERGERS AND ACQUISITION VALUATION	9 hours				
Mergers and ac	quisition – Motivations for M & A – Valuation of M & A - Valuat	ion of equity				
and debt – Prir	nary and secondary market analysis - Assessing market value of	equity with				
book value and	l index, P/B analysis, Price earnings ratio - PEG analysis - EV	- Valuation				
multiples						
UNIT V	EQUITY VALUATION	9 hours				
Valuation by as	ssessing the Risk and return of equity - EVA - Dividend pattern	n analysis –				
Stock valuati	on - Valuation of Options & Futures - BS model, Binomial mod	el - Hedging				
TOTAL: 45 ho	urs					

Text Books:

 Koller, Goedhart, Wessels, Valuation: Measuring and Managing the Value of Companies, McKinsey & Company Inc. University Edition. 7th Edition, 2020.
 Copeland T E, T Koller and J Murrin, Valuation: Measuring and Managing the Value of Companies. John Wiley and Sons. 7th Edition, 2020.

Reference Books:

1. Richard A Brealey, Stewart C Myers and Franklin Allen, Principles of Corp Finance, Irwin/McGraw-Hill. 12th Edition, 2017.

2. Pitabas Mohanty, Business Valuation – Text and Cases. Taxmann, 2021

Web Links:

1. https://www.coursera.org/courses?query=valuation&page=5&topic=BusinessOnline

2. https://www.coursera.org/learn/advanced-valuation-and-strategy

COURSE OUTCOMES

CO1:	Apply the basic techniques of valuation of financial statement analysis	K3
CO2:	Applying value-relevant information contained within financial statements;	K3
CO3:	Evaluate and explain the fundamental role of accounting numbers in the valuation of entities and the key financial claims on the sensitive assets (equity and debt securities);	K5
CO4:	Analyze the ratios for M& A and restructuring.	K4
CO5:	Apply the concept of PEG and other valuation models	K3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
C01	3	1	-	2	2	-	3	2
CO2	3	1	-	2	1	-	3	2
CO3	1	3	2	-	2	2	1	2
CO4	2	2	1	1	-	1	2	3
CO5	3	1	-	2	2	-	3	2

24EMBA	FINANCIAL MARKETS AND SERVICES	3	0	0	3
Course Object	tives:	1	I	1	
regulatory	g about the functioning of financial markets, the role of fin frameworks, risk management techniques, and investment s strate an awareness of the current structure and regulation of	trategies	•		
UNIT I	Structure of Financial System:) hours
Markets and Fi Role of SEBI – Formalities – F	inancial System – Role of Financial System in Econom inancial Instruments – Capital Markets – Money Markets – - Secondary Market Operations – Regulation – Functions of Financial Services Sector Problems and Reforms- Global fina	Primary Stock E	Market xchang	Opera	ations –
UNIT II	Financial Services			9	9 hours
Financial Serv Responsibilitie of Merchant Ba	rices: Concept, Nature and Scope of Financial Services ices – Growth of Financial Services in India – Merchant is of Merchant Bankers – Role of Merchant Bankers in Issu anking in India. Leasing – Types of Leases – Evaluation of	Banking 1e Mana	g – Mea gement	ning-] – Reg	Гуреs –
Borrowing.	Fund Based Financial Services) hours
	al – Growth of Venture Capital in India – Financing Patte	ern Unde	er Vent		
Legal Aspects	and Guidelines for Venture Capital. Factoring, Forfeiting a rrangements – Factoring in the Indian Context- Hire purchas	nd Bill	Discour	nting -	-
				sing.	- 7
UNIT IV	Non-Fund Based Finance:) hours
UNIT IV Credit Rating Funds – Con Management –	 Meaning, Functions – Debt Rating System of CRISIL, cept and Objectives - Functions and Portfolio Classif Guidelines for Mutual Funds - Working of Public and curitization – Concept and Application – Demat Services, 	fication nd Priva	and C. - Orga te Mut	ARE- unizati ual Fu	P hours Mutual on and ands in
UNIT IV Credit Rating Funds – Con Management – India. Debt Se	 Meaning, Functions – Debt Rating System of CRISIL, cept and Objectives - Functions and Portfolio Classif Guidelines for Mutual Funds - Working of Public and curitization – Concept and Application – Demat Services, 	fication Id Priva need an	and C. - Orga te Mut	ARE- unizations	P hours Mutual on and ands in
UNIT IV Credit Rating Funds – Con Management – India. Debt Se NSDL and CSI UNIT V Microfinance: Microfinance, Hire-Purchase Models: Gener SIDBI Model,	– Meaning, Functions – Debt Rating System of CRISIL, cept and Objectives - Functions and Portfolio Classif - Guidelines for Mutual Funds - Working of Public an curitization – Concept and Application – Demat Services, DL.	ication ad Priva need an ces: Syster ce, Pens Securiti ants SH0	and C. - Orga te Mut d Oper n, Intr ion, Eq zation. G NAB	ARE- unizati- ual Fu ations- toducti uity, I Micro GARD	 P hours Mutual on and ands in and of a second second

Text Books:

1. Prasanna Chandra, Investment Analysis and Portfolio Management, Tata McGraw Hill Publishing Company Ltd., New Delhi. 2022.

2. Donald E. Fischer & Ronald J. Jordan, Security Analysis and Portfolio Management, Pearson Education, New Delhi. 2022.

Reference Books:

1. Gupta, Amitabh, Mutual Funds in India: A Study of Investment Management, Anmol Publications, Pvt. Limited, New Delhi. 2023.

2. Mark Grinblatt and Sheridan Titman: Relationship between financial markets and corporate decision-making, published by McGraw-Hill Education

Web Links:

- <u>https://gdcboysang.ac.in/About/droid/uploads/PAA-BBA5thSem.pdf</u>
- https://pdf.usaid.gov/pdf_docs/PA00M766.pdf
- https://youtu.be/rBSCvPYGnTc?si=rN8GzwjBVG32ob0W

COURSE OUTCOMES

CO1:	Understanding financial system's role and operations for economic development.	K 2
CO2:	Analyzing the growth of financial services in the Indian context.	K 4
CO3:	Exploring leasing as a financial option and its applications.	K 3
CO4:	Examining guidelines for the operation of mutual funds.	K 4
CO5:	Analyzing specific models such as the NABARD, SIDBI, SGSY, and Grameen Bangladesh models.	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	2	2	1	1	3	1	2	3

24EMBA	24EMBA MERGERS, ACQUISITIONS AND CORPORATE RESTRUCTURING Course Objectives					
Course Object	tives					
To develop	a Comprehensive Understanding of Mergers and Acquisitions (N	M&.	A) F	rom		
the Perspec	tive of The Corporate Executive.					
To assess	the financial feasibility and valuation of merger and acquisition	tran	sacti	ons,		
including fi	inancial modeling, valuation methods, and due diligence.					
UNIT I	MERGERS	9) hou	irs		
A), Motives Bo Merger, Dives Leveraged Buy	ction - Merger and Acquisition: Meaning Of Mergers And Acquis ehind – Merger Process and Negotiation -Types Of Mergers -Chara titures-Sell Off, Spin Off, Equity Carveout, Going Private, Der youts- Valuation in M&A-Cash Flow Based Approach- Valuation of tion Approach- Cross-Border Mergers -Legal and Regulatory Asp	acter merg	ristic gers yner§	s O Anc		
Mergers.						
UNIT II	ACQUISITIONS equisition – Types of Acquisition - Negotiation/Approach for Merger) hou			
	- Legalities Involved In Merger Acquisition And Take ()ver - Fthi	cal 1		c ()		
Merger And ' Strategies, Amendments -	 Legalities Involved In Merger, Acquisition And Take-Over - Ethio Take-Over - Defensive Tactics For Mergers. Takeovers- Type Financial Defensive Measures - Methods of Resistance - A Poison Pills - International and Cross-Border Acquisitions- Leg peets of Acquisitions. 	es, ' nti-'	Take Take	ove		
Merger And ' Strategies, Amendments - Regulatory Asp	Take-Over – Defensive Tactics For Mergers. Takeovers- Type Financial Defensive Measures – Methods of Resistance – A	es, 7 nti-7 gal a	Take Take	ovei		
Merger And Strategies, — Amendments – Regulatory Asp UNIT III Corporate Rest Significance – Equity Carve (Partnership– L De Merger- St	Take-Over – Defensive Tactics For Mergers. Takeovers- Type Financial Defensive Measures – Methods of Resistance – A - Poison Pills - International and Cross-Border Acquisitions- Leg pects of Acquisitions.	es, f nti- gal a gal a g lue c Dive aster	Take Take nd hou creati stitur Lim Of I	over over irs ion res – nited		
Merger And Strategies, Amendments Regulatory Asp UNIT III Corporate Rest Significance - I Equity Carve (Partnership- L De Merger- St unsuccessful co UNIT IV	Take-Over – Defensive Tactics For Mergers. Takeovers- Type Financial Defensive Measures – Methods of Resistance – A Poison Pills - International and Cross-Border Acquisitions- Leg pects of Acquisitions. CORPORATE RESTRUCTURING cructuring – corporate restructuring in strategic management and val Forms of Restructuring – Joint Ventures – Sell Off and Spin Off – E Out – Leveraged Buy Outs (LBO) – Management Buy Outs – Ma imited Liability Partnership (LLP) In India: Nature and Incorporat crategic Alliance- Buyback Of Shares Case studies of successfu orporate restructuring transactions. ACCOUNTING FOR AMALGAMATION & LEGAL AND REGULATORY FRAMEWORK OF M & A	es, friances, fr	Take Take nd hou creati stitur Cf I d hou	over over ion - res - nited LLP- urs		
Merger And Strategies, — Amendments – Regulatory Asp UNIT III Corporate Rest Significance – Equity Carve O Partnership– L De Merger- St unsuccessful co UNIT IV Meaning Of Amalgamation ProfitsProvist Provisions Of Income Tax Ad Mergers & acq UNIT V Theories of Mo Merger-Econo	Take-Over Defensive Tactics For Mergers. Takeovers- Type Financial Defensive Measures Methods of Resistance A Poison Pills International and Cross-Border Acquisitions- Leg pects of Acquisitions. CORPORATE RESTRUCTURING ructuring corporate restructuring in strategic management and val Forms of Restructuring Joint Ventures Sell Off and Spin Off – D Out Leveraged Buy Outs (LBO) Management Buy Outs Ma imited Liability Partnership (LLP) In India: Nature and Incorporat rategic Alliance- Buyback Of Shares Case studies of successfu orporate restructuring transactions. ACCOUNTING FOR AMALGAMATION & LEGAL AND REGULATORY FRAMEWORK OF M & A Amalgamation, Types Of Amalgamation, Methods Of Accellations of The Companies Act, 1956 Relating to M & A, Buyback SEBI Act, 1992 And 1997, Provisions Relevant To M & A Act ct, And Foreign Exchange Management ActAccounting aspects or uisitions laws and regulations India 2024. THEORIES OF MERGER ergers and Acquisitions- Strategic Theories of Merger - Financial omic Theories of Merger -Tax aspects in mergers & acquisition	es, friances, fr	Take Take Ind hou creati stitue Creati stitue Creati d Of I d hou f Sha y In A&A hou Diffe	over over ion - res - nitec LLP- urs For Other ares The urs es of eren		
Merger And Strategies, — Amendments – Regulatory Asp UNIT III Corporate Rest Significance – D Equity Carve (Partnership— L De Merger- St unsuccessful co UNIT IV Meaning Of Amalgamation ProfitsProvisi Provisions Of Income Tax Ac Mergers & acq UNIT V Theories of Merger-Econo approaches in	Take-Over – Defensive Tactics For Mergers. Takeovers- Type Financial Defensive Measures – Methods of Resistance – A Poison Pills - International and Cross-Border Acquisitions- Leg pects of Acquisitions. CORPORATE RESTRUCTURING tructuring – corporate restructuring in strategic management and val Forms of Restructuring – Joint Ventures – Sell Off and Spin Off – D Out – Leveraged Buy Outs (LBO) – Management Buy Outs – Ma imited Liability Partnership (LLP) In India: Nature and Incorporat trategic Alliance- Buyback Of Shares Case studies of successfu orporate restructuring transactions. ACCOUNTING FOR AMALGAMATION & LEGAL AND REGULATORY FRAMEWORK OF M & A Amalgamation, Types Of Amalgamation, Methods Of Accellations of Consideration, Treatment Of Goodwill, Reserves ions Of The Companies Act, 1956 Relating to M & A, Buyback SEBI Act, 1992 And 1997, Provisions Relevant To M & A Act ct, And Foreign Exchange Management ActAccounting aspects of uisitions laws and regulations India 2024. THEORIES OF MERGER ergers and Acquisitions- Strategic Theories of Merger - Financial	es, frinti-frint	Take Take nd hou creati stitut Cf I d hou ting nd C f Sha y In A&A hou Diffe Fund	ove ove ove ion res - niteo _LP urs Fo Dthe ares The urs es o eren ding		

shaping M&A activity Forecasting future developments in the M&A landscape -Case studies in M & A.

TOTAL: 45 hours

Text Books:

T1: Patrick A.Gaughan, "Mergers And Acquisitions Corporate Restructuring", Wiley Publishers, 8thEdition, 2023.

T2: <u>Rabi Narayan Kar/Minakshi</u>, Mergers Acquisitions & Corporate Restructuring -Strategies &Practices Paperback – , TAXMANN, 2022

Reference Books:

R1: Karn Gupta, "Global Corporate Restructuring & Mergers & Acquisitions In India: Corporate Restructuring: Global Analytics & Indian Position", Lap Lambert Academic Publishing, 2023.

R2: Merger Acquisitions & Corporate Restructuring – Chandrashekar Krishna Murthy & Vishwanath.S.R – Sage Publication (2022).

Web Links:

1: <u>https://www.mckinsey.com/business-functions/strategy-and-corporate-finance/our-insights/the-six-types-of-successful-acquisitions#https://www.jstor.org/stable/27747463?seq=1</u>

2: https://iclg.com/practice-areas/mergers-and-acquisitions-laws-and-regulations/india

COURSE OUTCOMES

CO1:	Gain a comprehensive understanding of the concept of mergers and acquisitions, including merger process, negotiation strategies, and the various types of mergers	K2
CO2:	Develop the skills in financial analysis and valuation techniques specific to M&A transactions, including assessing the value of target companies and evaluating the financial impact of acquisitions.	К3
CO3:	Gain knowledge in evaluating the risks and opportunities associated with different forms of corporate restructuring and determining the most appropriate course of action for organizations in various contexts.	K5
CO4:	Demonstrate an advanced understanding of the accounting aspects of mergers and acquisitions (M&A), including the meaning of amalgamation, types of amalgamation, methods of accounting for amalgamation, treatment of consideration, goodwill, reserves, and other profits	K6
CO5:	Well-equipped to analyze, evaluate, and engage in merger and acquisitions operations.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	1	3	2	-	2	2	1	2
CO4	-	2	3	-	1	3	-	1
CO5	1	3	2	-	2	2	1	2

E			

FINANCIAL DERIVATIVES

3 0 0 3

Course Objectives	
- To understand the concept of Derivatives and its types	
1 1	can use to
optimize the management of the risks the company	
optimize the management of the risks the company	
UNIT I INTRODUCTION TO DERIVATIVES AND FORWARD	9 hours
Introduction to derivatives - History of derivatives - types - necessity for derivatives	ivatives -
Evolution of derivatives in India - Major recommendations of Dr. L C Gupta cor	mmittee -
Derivative trading in NSE/BSE - Introduction to Forward Contracts & its demerits - I	
forward contract - Trading mechanism of forward contracts - Calculation of payoff fo	or forward
contract	
UNIT II FUTURES CONTRACT	9 hours
Types of Futures instruments, Pricing of Futures, Lot sizes, Contract months, Expiry, N	Margins –
initial & marked- to-market with calculations, Cost of carry, Roll over - Traders of	of futures
contract = Trading Mechanism, Hedging Mechanism, Arbitrage Mechanisms, and	Utility of
Hedging Mechanism in managing market risk - Difference between forward and	d futuras
	u iuluies
contract	u iutures
	9 hours
	9 hours
UNIT IIIOPTIONS CONTRACT9	9 hours I's
UNIT IIIOPTIONS CONTRACTTypes of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI	9 hours I's
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricing9affecting opting pricing9UNIT IVSWAPS CONTRACT9	9 hours I's g, factors 9 hours
UNIT IIIOPTIONS CONTRACTTypes of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricing affecting opting pricing	9 hours I's g, factors 9 hours
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricing affecting opting pricing9UNIT IVSWAPS CONTRACT9SWAPs - Evolution and features of swaps - Types of swaps - Uses in risk Manager Hedging, different kind of swaps like currency Swaps and interest rate swaps and their	9 hours ['s g, factors 9 hours ment and
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricing9affecting opting pricing9UNIT IVSWAPS CONTRACTSWAPs - Evolution and features of swaps - Types of swaps - Uses in risk Manager Hedging, different kind of swaps like currency Swaps and interest rate swaps and their	9 hours ['s g, factors 9 hours ment and
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricing affecting opting pricing9UNIT IVSWAPS CONTRACT9SWAPs - Evolution and features of swaps - Types of swaps - Uses in risk Manager Hedging, different kind of swaps like currency Swaps and interest rate swaps and their	9 hours ('s g, factors 9 hours ment and working. 9 hours
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricing9affecting opting pricing9UNIT IVSWAPS CONTRACTSWAPs - Evolution and features of swaps - Types of swaps - Uses in risk Manager Hedging, different kind of swaps like currency Swaps and interest rate swaps and theirUNIT VRISK MANAGEMENT IN DETIVATIVES	9 hours ('s g, factors 9 hours ment and working. 9 hours hours
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricing9affecting opting pricing9UNIT IVSWAPS CONTRACTSWAPs - Evolution and features of swaps - Types of swaps - Uses in risk Manager Hedging, different kind of swaps like currency Swaps and interest rate swaps and theirUNIT VRISK MANAGEMENT IN DETIVATIVESRiskidentificationandRiskEvaluation, Risk assessment & Manager	 9 hours 9 hours g, factors 9 hours ment and working. 9 hours nent. Risk easures of
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricingSEBIUNIT IVSWAPS CONTRACT9SWAPs - Evolution and features of swaps - Types of swaps - Uses in risk Manager Hedging, different kind of swaps like currency Swaps and interest rate swaps and their9UNIT VRISK MANAGEMENT IN DETIVATIVES9RiskidentificationandRiskRiskcontrol. Types of risks - Portfolio analysis - Probability, statistical me risk, Standard deviation, Variance, Coefficient of Variation, Beta, Coefficient probability. Portfolio Expected Return, Portfolio Variance and Standard Deviation, C	 9 hours 3's g, factors 9 hours ment and working. 9 hours nent. Risk easures of of Beta, Concept of
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricing9UNIT IVSWAPS CONTRACT9SWAPs - Evolution and features of swaps - Types of swaps - Uses in risk Manager Hedging, different kind of swaps like currency Swaps and interest rate swaps and their9UNIT VRISK MANAGEMENT IN DETIVATIVES9RiskidentificationandRiskEvolution, Risk assessment & Manager analysis: Risk control. Types of risks - Portfolio analysis - Probability, statistical me risk, Standard deviation, Variance, Coefficient of Variation, Beta, Coefficient probability. Portfolio Expected Return, Portfolio Variance and Standard Deviation, C Modern portfolio theory. Value at Risk (VAR) - Monte Carlo simulation, stress te	 9 hours 9 hours g, factors 9 hours ment and working. 9 hours nent. Risk easures of of Beta, concept of esting and
UNIT IIIOPTIONS CONTRACT9Types of Options, Call & Put Options, Premiums, Strike Prices, Put-Call ratios, SEBI regulatory framework, Options Strategies, Profit and loss in options, Option pricingSEBIUNIT IVSWAPS CONTRACT9SWAPs - Evolution and features of swaps - Types of swaps - Uses in risk Manager Hedging, different kind of swaps like currency Swaps and interest rate swaps and their9UNIT VRISK MANAGEMENT IN DETIVATIVES9RiskidentificationandRiskRiskcontrol. Types of risks - Portfolio analysis - Probability, statistical me risk, Standard deviation, Variance, Coefficient of Variation, Beta, Coefficient probability. Portfolio Expected Return, Portfolio Variance and Standard Deviation, C	 9 hours 9 hours g, factors 9 hours ment and working. 9 hours nent. Risk easures of of Beta, concept of esting and
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Text Books:

1. Hull, John C, Options, Options, futures and other derivatives, Prentice Hall of India,10th edition, 2016

2. Ranganatham and Madhumathi, Derivatives and Risk Management, Pearson, 2017

Reference Books:

- 1. Kevin, S, Commodity and Financial Derivatives, PHI, 2016
- 2. Rajiv Srivastav, Derivatives and Risk Management, Oxford University Press, 2015

Web Links:

1. https://onlinecourses.nptel.ac.in/noc24_mg19/previewOnline

2. https://onlinecourses.nptel.ac.in/noc22_mg91/preview

COURSE OUTCOMES

CO1:	Apply knowledge of key financial building blocks used in constructing complex derivative instruments	K3
CO2:	Analyze and evaluate the futures market	K4
CO3:	Compute call and put option payoffs	K6
CO4:	Distinguish the different swap contracts	K4
CO5:	Comprehend the steps in management of risk	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	3	2
CO2	2	2	1	1	3	1	2	3
CO3	-	2	3	-	1	3	-	1
CO4	2	2	1	1	3	1	2	3
CO5	2	-	-	3	1	-	2	1

Course Objectives

 \succ To provide basic understanding of the fundamentals of international finance and familiarize students with international financial transactions and operational aspects of foreign exchange markets.

 \succ To focus on forex market participants, exchange rates determination, international arbitrage, foreign exchange risks and its management. It enables the students to understand the crux of the international financial market.

UNIT I	INTRODUCTION	9 hours								
Introduction - concept of International trade - International Business - International Finance and										
differences among them - Theories of International trade - International trade financing in India-										
Balance of p	ayments (of India)- International Monetary System - Different types of	Exchange								
rate mechanis	rate mechanisms- the gold standard, the gold exchange standard - The Bretton Woods System -									
Current mone	etary system - European Monetary Union - IMF and World Bank - Diffe	erent								
development	banks like ADB, BRICS Development Bank and EBRD etc.									

UNIT II	FOREIGN EXCHANGE MANAGEMENT	9 hours

Foreign Exchange Management: Forex market –Wholesale and Domestic market, Quotationsdirect, indirect and cross currency - various kinds of transactions and their settlement dates forward rates – Swaps - Quotes for various kinds of Merchant transactions - Early delivery, extension or cancellation of Forward contracts - Concept of cryptocurrency - Exchange Rate determination and Forecasting: Purchasing power parity and Interest rate parity - relationship between PPP and IRP - reasons for deviation from PPP and IRP - models of exchange rate forecasting- forward rate as an unbiased predictor - the Demand-Supply approach - the monetary approach - the Asset approach - the portfolio balance approach - other models.

UNIT IIIFOREIGN EXCHANGE EXPOSURES9 hoursFinancial Accounting and Foreign Exchange-Alternative Currency Translation Methods -
Statement of Financial Accounting - Standards No.8 - Statement of Financial Accounting
Standards No.-52 - Transaction Exposure- Managing Accounting Exposure-Managing
Transaction and Translation Exposure- Designing a Hedging Strategy - Measuring and
managing Economic Exposure-Foreign Exchange Risk and Economic Exposure - Identifying
Economic Exposure- Calculating Economic Exposure, Operational Measure of Exchange Risk -
Multinational Financial System- Value of the Multinational Financial System- Inter-company
Fund- Flow Mechanisms: Cost and Benefits, Designing a Global Remittance Policy-Transfer
Pricing and Tax Evasion - Issue of GDR, ADR Euro bonds and foreign bonds.9 hours

UNIT IV INTERNATIONAL INVESTMENT MANAGEMENT

9 hours

International Portfolio Investment-Issues in Foreign Investment Analysis - International Bond Investing - Strategies for Direct Investment - Bond Investment & Portfolio Investment - Optimal International Asset Allocation - International project appraisal - IRR and APV methods; Managing Political Risk-Measuring Political Risk - Country Risk Analysis - Managing Political Risk - Post-expropriation Policies - Multinational Working Capital Management: Current Asset Management for the Multinational- International Cash Management, Accounts Receivables
Management, Inventory Management.UNIT VWORLD FINANCIAL MARKETS AND INSTITUTIONS9 hoursWorld Financial Markets & Institutions - International Banking and Money Market -
International Bond Market - International equity markets - Interest Rate and Currency Swaps -
Derivatives markets- Regulations and supervision of financial markets and institutions -
emerging trends and challenges in financial markets - Global Governance - Global investment
and Capital flow- global financial crisis and risk management.TOTAL: -- 45 hours

Text Books:

1. International Financial Management" Author: Jeff Madura Year: 2021 Edition: 14th Edition Publisher: Cengage Learning

2. "Multinational Business Finance" Authors: David K. Eiteman, Arthur I. Stonehill, and Michael H. Moffett Year: 2019 Edition: 15th Edition Publisher: Pearson

Reference Books:

1. "International Finance: Theory and Policy" Authors: Paul R. Krugman and Maurice Obstfeld Year: 2017 Edition: 11th Edition Publisher: Pearson

2. "Fundamentals of Multinational Finance" Authors: Michael H. Moffett, Arthur I. Stonehill, and David K. Eiteman Year: 2021 Edition: 7th Edition Publisher: Pearson

Web Links:

1. https://drodrik.scholar.harvard.edu/publications/rebalancing-globalization

2. http://people.stern.nyu.edu/igiddy/fxrisk.htm

COURSE OUTCOMES

CO1:	Understand international trade, finance, monetary systems, exchange rates, and the role of global financial institutions in economic development.	K2
CO2:	Apply the forex market operations, exchange rate mechanisms, forecasting models, and the impact of cryptocurrencies on foreign exchange management."	К3
CO3:	Analyze and manage foreign exchange exposures, design hedging strategies, and understand multinational financial systems and international financial instruments.	K4
CO4:	Evaluate international investment strategies, manage political and country risks, and optimize multinational working capital for effective asset allocation.	K4
CO5:	Comprehend global financial markets, international banking, regulatory frameworks, emerging trends, and risk management strategies in a global context	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	2	2	1	1	3	1	2	3
CO5	2	2	1	1	3	1	2	3

Course Objectives

- > To demonstrate the impact of news and timing from the corporate angle and highlight the ramifications of effective news communication.
- > To demonstrate the impact of news and timing from the corporate angle and highlight the ramifications of effective news communication.

BASICS OF BEHAVIOURAL FINANCE	9 hours
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Behavioural Finance: Nature, Scope, Objectives, Significance and Application. The Psychology of Financial Markets and Investor Behaviour, Behavioural Finance Market Strategies. Prospect Theory and Mental Accounting-Investors Disposition Effects.

UN	ΓI	II	D	ECISIC	DN Al	ND E	BEH	AV	10	RA]	L THE	ORIE	S			9 ho	ours
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Nash Equilibrium: Keynesian Beauty Context and The Prisoner's Dilemma – The Monthly Hall Paradox- The St. Petersburg Paradox – The Allais Paradox – The Ellsberg Paradox- Prospects theory – CAPM – behavioral portfolio theory- SP/ A theory- brief history on rational thought – pasacl – Fermat to Friedman - savage.

UNIT III	BEHAVIORAL FACTORS AND FINANCIAL MARKETS	9 hours
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The Efficient Markets Hypothesis – Fundamental Information and Financial Markets - Information available for Market Participants and Market Efficiency -Market Predictability –The Concept of limits of Arbitrage Model - Asset management and behavioral factors - Active Portfolio Management: return statistics and sources of systematic underperformance. - Fundamental information and technical analysis – the case for psychological influenc e.

AVIORAL BIASES OF INVESTORS 9 hours	UNIT IV HEURISTICS AND BEHAVIO
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Types of investors- Individual and Institutional - How the human mind works-the two systems; Familiarity and related heuristics; Representativeness and related biases; Anchoring; Irrationality and adaptation; Hyperbolic discounting. Sovereign credit rating - drivers

UNIT VMANAGERIAL DECISIONS9 hoursSupply of securities and firm investment characteristics (market timing, catering) by rational firms -
Associated institutions - Relative horizons and incentives - Biased managers9 hours

TOTAL: 45 hours

Text Books:

T1 : Chandra, P. (2022), Behavioural Finance, Tata Mc Graw Hill Education, Chennai (India).

T2 : Ackert, Lucy, Richard Deaves (2021), Behavioural Finance; Psychology, Decision Making and Markets, Cengage Learning.

Reference Books:

R1: Michelle Baddeley (2023) Behavioral Economics and Finance" (2nd Edition, 2023), is published by Routledge.

R2 : Lucy Ackert and Richard Deaves (2022) Behavioral Finance: Psychology, Decision-Making, and Markets published by Cengage Learning.

Web Links:

1.<u>https://www.udemy.com/course/behavioral-finance-financial-decision-making-and-psychology/?utm_source=adwords&utm_medium=udemyads&utm_campaignOnline</u> 2. https://www.coursera.org/learn/duke-behavioral-finance

COURSE OUTCOMES

CO1:	Understanding the need of behavioural finance	K 2					
CO2:	Knowing about various decision and behavioural theories						
CO3:	Analyze and understand about arbitragers and managerial decision						
CO4:	Learn about heuristic and behavioural biases of investors	K 2					
CO5:	Thorough understanding about the price discovery in markets	K 2					

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	2	2	1	1	3	1	2	3
CO4	2	-	-	3	1	-	2	1
CO5	1	-	-	3	1	-	2	1

Course Objectives

- To foster fundamental understanding of Social Banking and Microfinance and their multifaceted aspects.
- > To gain proficiency in crafting, executing, and assessing microfinance initiatives.

UNIT I	Social Banking in Indian Economy	9 hours				
Introduction	n-Evolution of Social Banking -Key pillars of social banking in India-	Impact of				
Banking Sector Reforms On Social Banking-Recommendations of various committee- Major						
-	king Schemes-Role of Apex Institutions like RBI, NABARD, SID	-				
Overview o	f the Government led subsidy programmes like PMRY, SGSY, SJSRY	& SLRS,				
	f Social banking in financial inclusion-Social Banking and Microfinance					
UNIT II	Evolution and Status of Microfinance in India	9 hours				
Genesis of	micro finance -Nature of microfinance: SHG, Grameen Model etc Rec	ent growth				
of microfin	nance -Features of microcredit – beneficiary screening, interest	rates, risk				
managemen	t-Microfinance Credit Lending Models, Bank Linkage Programme, Co	o-operative				
Model - NO	O-MFI Model, Differences Between SHG and JLG Model Indian SHG	: Problems				
and Issues,	SHG-Bank Linkages Programmes in India Risks in Microfinance Instit	utions.				
UNIT III	Participatory Rural appraisal	9 hours				
Introduction	to Participatory Rural Appraisal (PRA)-Historical background and	evolution-				
Principles	and methods of PRA-Role of PRA in Social Banking and Mid	crofinance-				
Understand	ing the needs and priorities of rural communities-Assessing socio	o-economic				
conditions	and livelihood strategies-Identifying barriers to financial access and	utilization-				
Participator	y Tools and Techniques-Application of PRA in Microfinance-Innovation	ons in				
participator	y approaches to microfinance					
UNIT IV	Technology and Innovation in Microfinance	9 hours				
Introduction	to Technology and Innovation in Microfinance-Definition and sign	ificance of				
technology	in microfinance-Evolution of technology adoption in the microfinan	nce sector-				
Digital Fir	ancial Services (DFS) in Microfinance-Microinsurance-Mobile ba	nking and				
payments-A	gent banking networks-Digital credit scoring and underwriting-Fintech	Solutions				
for Microfin						
UNIT V	From Social banking to Financial Inclusion	9 hours				
Meaning of	Financial inclusion -Definition and significance of financial inclusion	-Goals and				
objectives of promoting financial inclusion-Importance of financial access and empowerment						
for marginalized populations-Linkages between Social Banking and Financial Inclusion-Role						
of social banks and microfinance institutions (MFIs) in expanding financial access to						
	l - communities - No Frills Accounts & the Business Corresponde					
Strategies a	dopted in India and the macroeconomic imperatives for achieving the	he goal of				
inclusive fir	nance - Role of innovation in expanding financial inclusion					

TOTAL: 45 hours

- **T4:** Sulphey, M.M., Essentials of Microfinance, Vikas Publications (2018)
- **T5:** Joshi, D.P., Social Banking: Promise, Performance and Potential, Cambridge India (2018)

Reference Books:

R1 : Branch, Brian & Janette Klaehn. Striking the Balance in Microfinance: A Practical Guide to Mobilizing Savings. PACT Publications, Washington (2022)

R2 : Dowla, Asif & Dipal Barua. The Poor Always Pay Back: The Grameen II Story. Kumarian Press Inc., Bloomfield, Connecticut, 2020.

Web Links:

1: https://link.springer.com/chapter/10.1057/9781137034915_8

2: <u>https://www.nabard.org/auth/writereaddata/tender/1409233729status-of-microfinance-in-india-2022-23.pdf</u>

COURSE OUTCOMES

CO1:	Understand Indian banking methods that are sustainable and inclusive.	K2
CO2:	Ability to apply knowledge to evaluate the Grameen model, SHG, and microcredit features, such as interest rates, beneficiary screening, and risk management techniques.	К3
CO3:	Examine innovative participatory approaches to microfinance, thereby enhancing their capacity to promote inclusive and sustainable development in rural areas.	K4
CO4:	Evaluate fintech solutions tailored for microfinance, enabling them to appreciate the innovative ways technology is transforming financial inclusion and empowering underserved communities.	K5
CO5:	Develop solutions to enhance social banking and financial inclusion to achieve inclusive growth.	К5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	1	3	2	-	2	2	1	2
CO5	1	3	2	-	2	2	1	2

Course Objectives	
 To provide a broad introduction to the field of FinTech and Blockchain and its ap the field of financial sector. To get a thorough knowledge on topics related block chain and crypto decentralized applications, innovative wealth management markets for smar applications of blockchain technologies in various finance areas, alternative and I and crowd funding. 	currencies, t contracts,
UNIT I INTRODUCTION	9 hours
FinTech, Future prospects and potential issues with FinTech- Global FinTech I	nvestments-
Digital Banking-Impact of digital technology on banking sector- Changes in custo	mer buying
behaviour- new age payments and remittances-Social media based remittances-Digit	al
mortgages-Global Financial Instruments, Asset Management and Capital Markets.	
UNIT IIPOS (Point of Sale) - P2P (Peer 2 Peer)	9 hours
New Generation Commerce-Point of sale evolution (POS)- m-POS business model	-m-Wallets-
Smart credit cards-T-commerce- Crowd funding and Crowd investing-P2P le	nding-Robo
advising-FinTech and Global Economy-New operating models for banks-Banking	as service
and Open APIs-Neo banks-Challenger banks.	
UNIT III BIG DATA – IOT – FINANCIAL SERVICES	9 hours
Big data in the financial services Industry-Internet of Things (IOT) - IOT in Finance	ial services-
Innovative wealth management-Personal Finance Management-InsurTech-P2P insur	rance Block
chained insurance-Risk associated with crypto market-Cost associated with crypto r	narket
investment-Crypto currency wallets.	
UNIT IV BLOCK CHAIN	9 hours
Blockchain-Components of Blockchain -Public and private keys-Crypto Currencies	-Distributed
ledgers- Impact of Blockchain in Financial Services-Applications of Blockchain	in Financial
Services-Clearing and Settlement- Trade Finance-Compliances-Know Your Custon	ner-Anti
Money Laundering.	
UNIT VCYBER CRIME – CYBER SECURITY	9 hours
Distributed ledger for identification-Identification for Unbanked-Unique identification	n system in
India-Using biometrics as Identification Cybercrime-Cyber security categories and p	layers-
RegTech.	
TOTAL: 45 hours	

 Blockchain Application in Finance, Peter Borovykh, Blockchain Driven, 2nd Edition, 2018
 FinTech in a Flash, Financial Technology Made Easy, Agustin Rubini, Banking Innovations 2nd edition 2017.

Reference Books:

1. Inclusive FinTech: Blockchain, Cryptocurrency and ICO, David Lee Chuen and Linda Low, World Scientific Publishing, 2018

2. Advances in Financial Machine Learning by Marcos Lopez de Prado ISBN: 9781119482116 Publication Date: 2018-01-23

Web Links:

1. https://www.coursera.org/specializations/wharton-fintechhttps://examupdates.in/e- commerce-book/

2. https://www.coursera.org/specializations/blockchain

COURSE OUTCOMES

CO1:	Understand FinTech's evolution, its impact on banking, customer behavior, payments, remittances, mortgages, financial instruments, and global capital markets.	К2
CO2:	Associate the evolution of commerce, from traditional POS to m-POS, m-Wallets, smart credit cards, T-commerce, crowd funding, P2P lending, robo advising, and the impact on global economies.	К2
CO3:	Apply big data's role in finance, IoT's integration, innovative wealth and personal finance management, Insurtech, P2P and block chain insurance, crypto market risks, and associated costs and wallets.	К3
CO4:	Evaluate blockchain components, crypto, distributed ledgers, its impact on financial services, applications like clearing, trade finance, compliance, and anti-money laundering protocols.	K4
CO5:	Evaluate distributed ledger for identification, unique ID systems like India's, biometrics, cybercrime, cybersecurity categories, players, and regulatory technology (RegTech) in financial services.	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	-	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	2	2	1	1	3	1	2	3

Course Objectives

- To gain a deep understanding of the principles, concepts, and theories underpinning sustainable green finance, including environmental economics, ESG criteria, and sustainable investment strategies.
- To develop critical thinking skills to evaluate the effectiveness and impact of sustainable finance initiatives, discerning between genuine sustainability efforts and green washing practices.

UNIT I	Introduction to Sustainable Finance	9 hours				
Definition and importance of sustainable finance -Historical context and evolution of						
sustainable	finance -Key principles: Environmental, Social, and Governance (ESG	G) criteria-				
Concepts of	f externalities and market failures - Valuation of environmental assets	and				
ecosystem s	ervices -Environmental policy instruments: taxes, subsidies, and cap-and	l-trade				
UNIT II	Sustainable Investment Strategies	9 hours				
Screening r	nethods: negative, positive, and norm-based screening -Integration of E	SG factors				
into investn	nent decision-making -Impact investing and thematic investing - Market	trends and				
growth of g	reen finance instruments -Evaluation of green bond frameworks and imp	pact				
reporting						
UNIT III	Role of banks and insurance companies in promoting	9 hours				
	sustainability					
Green bank	ing products and services -Integration of environmental factors into	insurance				
underwritin	g - Community investing and microfinance -Challenges and opportunitie	es in social				
impact mea	surement.					
UNIT IV	Emerging Trends and Innovations	9 hours				
Green finte	ch- block chain -AI-and data analytics -Circular economy and sustaina	ble supply				
chain financ	e -Future directions in sustainable finance research and practice.					
UNIT V	Corporate Sustainability Reporting	9 hours				
Framework	s for sustainability reporting: Global Reporting Initiative , Su	stainability				
Accounting	Standards Board, Task Force on Climate - related Financial Disclosure	es - Role of				
corporate d	sclosure in sustainable finance -Investor perspectives on sustainability	reporting -				
Regulatory	frameworks for sustainable finance -Case studies of policy initiatives	promoting				
green finance	ce					
TOTAL: 4	5 hours					

Text Books:

1. Green Finance and Investment: Sustainable Infrastructure for Low-Carbon Development in the EU Eastern Partnership: Hotspot Analysis and Needs Assessment" by OECD, Year: 2018

2. Sustainable Finance: The Road to a Sustainable Economy" by Giulia Mennillo, Tessa Hebb, and Andreas R. Schneider, Year: 2022

Reference Books:

- 1. Principles of Sustainable Finance" by Dirk Schoenmaker and Willem Schramade , Year: 2019
- 2. The Green Finance Book" by Joint World Bank-IMF Development Committee, Year: 2018

3. Sustainable Banking: Managing the Social and Environmental Impact of Financial Institutions" by Olaf Weber and Sven Remer, Year: 2011

Web Links:

- 1. http://www.gsi-alliance.org/
- 2. https://www.globalreporting.org/
- 3. https://greenfinanceobservatory.org/

COURSE OUTCOMES

CO1:	Outline the international agreements, regulatory frameworks, and policy	K2
	initiatives shaping the landscape of sustainable finance, enabling them to navigate complex regulatory environments	
<u> </u>		IZ 2
CO2:	Develop an awareness of ethical dilemmas and legal obligations in	K3
	sustainable finance, enabling them to navigate ethical issues and fulfill	
	fiduciary duties while promoting environmental responsibility	
CO3:	Apply frameworks such as ESG criteria, green bond principles, and	K3
	sustainability reporting standards to real-world financial decision-making	
	processes.	
CO4:	Analyze the emerging trends and innovations in green finance, such as green	K4
	fintech, circular economy financing, and sustainable supply chain finance,	
	fostering a mindset of innovation and adaptation to future developments	
CO5:	Appraise the skills, and mindset necessary to address environmental	K5
	challenges and promote sustainability	

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	3	3	-	3	2
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	1	3	2	-	2	2	1	2

ESG INVESTING

3 0 0 3

Course Objectives > To gain a deep understanding of the principles, concepts, and theories underpinning sustainable green finance, including environmental economics, ESG criteria, and sustainable investment strategies. > To develop critical thinking skills to evaluate the effectiveness and impact of sustainable finance initiatives, discerning between genuine sustainability efforts and green washing practices. **UNIT I Introduction to ESG Investing** 9 hours Definition and importance of ESG investing -Evolution of responsible investment practices -Key drivers and stakeholders in ESG investing - Assessment of environmental risks and opportunities -Integration of climate change considerations into investment analysis -Case studies on environmental impact assessment **UNIT II Social Factors in ESG Investing** 9 hours Analysis of social impact metrics and indicators -Evaluation of human rights, labor practices, and community engagement -Role of diversity, equity, and inclusion (DEI) in investment decisions. UNIT III 9 hours **Governance Factors in ESG Investing** Corporate governance principles and best practices -Board diversity and independence -Executive compensation and shareholder rights. **UNIT IV Impact Measurement and Reporting** 9 hours Frameworks for impact measurement: IRIS, SDGs, SASB -Sustainability reporting standards and guidelines -Case studies on effective impact reporting-Overview of ESG-related regulations and disclosure requirements -Policy initiatives promoting ESG integration in financial markets -Implications of regulatory changes for investors UNIT V **Future Trends and Emerging Issues** 9 hours Emerging trends in ESG investing: green fintech, impact measurement innovations -Challenges and opportunities in advancing ESG integration -Ethical considerations and the future of sustainable finance. **TOTAL: 45 hours**

Text Books:

1. ESG Investing: The Definitive Guide to Sustainable Investing" by Peter Mallouk and Jonathan K. DeYoe

2. The ESG Handbook for Sustainable Investing: Implementing Environmental, Social, and Governance Factors into Portfolio Management" by Russell Investments

Reference Books:

1. Environmental, Social, and Governance (ESG) Investing: A Balanced Analysis of the Theory and Practice of a Sustainable Portfolio" (2021) by John Hill

2. Sustainable Investing: Revolutions in Theory and Practice" (2020) by Cary Krosinsky and Nick Robins

3 ESG Investing For Dummies" (2021) by Brendan Bradley and Trista Kelley

Web Links:

- 1. <u>https://esgpro.fidelity.com/s/esg-investing-resources</u>
- 2. https://www.nerdwallet.com/article/investing/esg-investing
- 3. <u>https://www.unpri.org/</u>

COURSE OUTCOMES

CO1:	Understand the importance of shareholder engagement and active ownership in promoting corporate sustainability and driving positive ESG outcomes.	K2
CO2:	Evaluate ESG data sources, ratings methodologies, and metrics, enabling them to make informed investment decisions based on reliable ESG information.	K4
CO3:	Explore various sustainable investment strategies, including screening methods, ESG integration, thematic investing, and impact investing, and understand their implications for risk and return.	К3
CO4:	Integrate ESG factors into traditional financial analysis, including valuation techniques, risk assessment, and long-term value creation.	K4
CO5:	Develop critical thinking skills to evaluate the relationship between ESG factors and financial performance, discerning the impact of ESG considerations on investment decision-making.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	-	2	3	-	1	3	-	1

Course Objectives

- To expose students to econometric methods used in empirical finance. The focus will be on econometrics of financial markets.
- To use event-study methodology in applied research; forecast financial data using highlevel econometric techniques and measure their effectiveness; test the standard asset pricing models.

UNIT I	CLASSICAL LINEAR REGRESSION MODEL	9 hours					
Introduction	Introduction to Econometrics and Econometric Analysis - Steps involved in Econometric						
Analysis - I	Introduction to Classical Linear Regression Model - Two variable class	sical linear					
regression i	nodel - assumptions of Classical Linear Regression Model - Estimat	ion of the					
regression n	nodel, Properties of Ordinary Least Square estimators.						
UNIT II	HYPOTHESIS TESTING	9 hours					
Hypothesis testing-Types of Hypotheses - Test statistic - Critical Region - Hypothesis testing -							
Level of si	gnificance and confidence interval approach - Goodness of Fit - C	oncepts of					

Explained Sum of Squares (ESS) - Residual Sum of Squares - Total Sum of Squares - Multiple Linear Regression Model: Interpretation of the model, Statistical Analysis - Interpretation of the results.

UNIT III	FINANCIAL RETURNS AND TIME SERIES VOLATILITY	9 hours				
Introduction	n to financial econometrics - Basic returns data characteristics - asymme	try and fat				
tails- exam	tails- examples of distributions, introduction to copulas - Financial Volatility - Causes -					
Consequence	es and Global Patterns - Historical volatility and volatility estimator used	l by				
RISKMETF	RICS model - ARCH/GARCH Models with extensions.					

UNIT IV	ESTIMATION OF	CAPM .	AND	UNI	&	MULTIVARIATE	9 hours
	MODELS						

Event Studies- Estimation - hypotheses testing and specification errors - Dummy variables - seasonality in financial data – Heteroscedasticity - Introduction to factor models and principal components analysis- Univariate and Multivariate time series modelling and forecasting - Autocorrelation – stationarity - unit root - tests of random walk (weak market efficiency) - ARIMA models.

UNIT V	VOLATILITY AND TRADING
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9 hours

Value at Risk, Downside Risk - Credit Risk - Logit/Probit Limited - Dependent Variables Models - Predicting bankruptcy from Financial Distress - Options Implied Volatility and Volatility trading - Correlation Models - Applications to Portfolio Choice and Systemic Risk measures - Monte Carlo Simulations - Simulation methods for VaR - Back testing and stress testing.

TOTAL: -- 45 hours

1. Basic Econometrics, D N Gujarati, Fifth Edition, Special Indian Edition, 2017.

2. Introductory Econometrics: A Modern Approach with MindTap, by Jeffrey M. Wooldridge, 2022.

Reference Books:

1. Brooks, Ch.5; Danielsson Ch.3, 6.2,7,8; Tsay Ch. 5.4 Derman, Emanuel (2004) "Trading Volatility as an Asset Class", Columbia University, 2015

2. Harvard Business School Case Study "Multifactor Models" 9-207-056, 2007 Brooks Chs. 3, 4, 5, 10.2-10.4, 14.9-14.10; Tsay Ch. 5.3.1; Koop Chs 4, 5, 6,7 2017.

Web Links:

1.<u>https://press.princeton.edu/books/paperback/9780691242361/financial-econometrics</u> 2.<u>https://mdpires.com/bookfiles/book/1701/Financial_Econometrics.pdf?v=1710859389</u>

COURSE OUTCOMES

CO1:	accurately and understand the underlying linear patterns within the data	К3
CO2:	Assess the validity of a hypothesis by applying statistical methods, determining whether observed data provide enough evidence to support or reject the null hypothesis, thus guiding decision-making and drawing conclusions in research and analysis.	K4
CO3:	Analyze financial returns and time series volatility to understand the historical patterns, assess risk, and inform investment decisions. Utilize statistical methods to model and forecast volatility, enabling investors to manage portfolio risk effectively and optimize returns.	K4
CO4:	Employ the Capital Asset Pricing Model (CAPM) alongside univariate and multivariate models to estimate asset returns and assess risk in financial markets. Utilize statistical techniques to quantify the relationship between assets and market factors, aiding investment decision-making and portfolio management.	К5
CO5:	Investigate volatility in financial markets and its impact on trading strategies. Utilize statistical analysis to develop insights into market dynamics, informing traders on risk management and decision-making strategies for optimal performance.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	3	2
CO2	2	2	1	1	3	1	2	3
CO3	2	2	1	1	3	1	2	3
CO4	1	3	2	-	2	2	2	2
CO5	1	3	2	-	2	2	1	2

Course Objectives

- To understand the basics of carbon finance, including the science of climate change, international climate agreements, and the evolution of carbon markets.
- > To explore the different carbon accounting and measurement methodologies and protocols.
- > To examine the principles of carbon pricing and understand the different types of carbon pricing mechanisms

UNIT I INTRODUCTION TO CARBON FINANCE

9 hours

Causes and Effects of climate change – Carbon finance and its role in mitigating climate change-Overview of international climate agreements and their role in carbon finance – Overview of carbon markets and their evolution.

UNIT II CARBON ACCOUNTING, MEASUREMENTS AND PRICING 9 hours

Introduction to GHG emission inventories – Types of emissions and sources – Methods used to calculate emissions – Measurement methodologies and protocols – IPCC & ISO guidelines and standards – Types of carbon pricing mechanisms – Carbon taxes – cap and trade systems – Design and implementations of carbon pricing policies.

UNIT III	CARBON OFFSETTING AND TRADING	9 hours
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Principles of carbon offsetting and its role in mitigating GHG emissions - Types of carbon offset projects (e.g., renewable energy, energy efficiency, forestry) - Offset project development and implementation-Principles of carbon trading and its role in the carbon market - Trading mechanisms and platforms (e.g., exchanges, brokers) - Market trends and developments.

UNIT IV CARBON FINANCE IN PRACTICE AND CLIMATE FINANCE 9 hours

Case studies of successful carbon finance projects – Challenges and opportunities in carbon finance - Emerging technologies, policy developments, and market trends – Future of carbon finance – Concept of climate finance – Different sources of climate finance – Climate finance instruments – Climate finance in practice.

UNIT VSUSTAIBLE INVESTINGS, BUSINESS STRATEGY AND
ETHICS IN CARBON FINANCE9 hours

Principles of sustainable investing – different approaches to sustainable investment - Impact investing - Role in promoting environmental and social impact – ESG integration - environmental, social, and governance (ESG) factors – Carbon foot printing and disclosures – Carbon CSR – Ethics in carbon finance – Stakeholder engagement and governance.

TOTAL: -- 45 hours

1. "Carbon Markets 101: A Handbook" by Rupesh Madlani and Nick Robins THE ULTIMATE GUIDE TO GLOBAL OFFSETTING MECHANISMS - 2020

2. "Environmental Finance: A Guide to Environmental Risk Assessment and Financial Products" by Sonia Labatt and Rodney R. White 2022

Reference Books:

1. "The Handbook of Carbon Offset Programs: Trading Systems, Funds, Protocols and Standards" edited by Anja Kollmuss, Michael Lazarus and Carrie Lee 2011

2. "Carbon Offsetting and Reduction Scheme for International Aviation (CORSIA)" by the International Civil Aviation Organization (ICAO) 2015

Web Links:

1. <u>https://www.climateimpact.com/services-projects/carbon-finance-opportunity/Online</u>

- 2. https://www.unhcr.org/sites/default/files/legacy-pdf/55005b069.pdf
- 3. https://www.fao.org/3/i1632e/i1632e.pdf

COURSE OUTCOMES

CO1:	Identify the basics of carbon finance, including the science of climate change, international climate agreements, and the evolution of carbon markets. 2. Explore the different carbon accounting and measurement methodologies and protocols.	K2
CO2:	Evaluate the different carbon accounting and measurement methodologies and protocols and examine the principles of carbon pricing and understand the different types of carbon pricing mechanisms	К3
CO3:	Learn about the principles of carbon offsetting, including the types of offset projects and their development & implementation, the principles of carbon trading and explore the different trading mechanisms and platforms.	K4
CO4:	Learn about climate finance and the different sources and instruments of climate finance and explore sustainable investing and the different approaches to sustainable investing, including impact investing and ESG integration.	K4
CO5:	Evaluate the role of carbon finance in promoting sustainable business practices and corporate social responsibility with the ethical considerations in the carbon finance industry, including the importance of transparency and accountability, stakeholder engagement, and corporate governance.	К5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	2	2	1	1	3	1	2	3
CO5	1	3	2	-	2	2	1	2

3

Course Objectives

- > To understand the historical definition and characteristics of money. Examine the present landscape of how value is exchanged in the digital age.
- > To comprehend what block-chain technology is, its limitations, and how it is used and to present opportunities in terms of cheaper, faster and more efficient payments, in particular on a cross-border basis, by limiting intermediaries.

9 hours **UNIT I BITCOIN AND DIGITAL ASSETS**

A Peer-to-Peer- Electronic Cash System - Bitcoin's History, Design, and Development - A Primer On Bitcoin Mining - Layered Money: From Gold and Dollars to Bitcoin and Central Bank Digital Currencies - On-Chain Data: A Framework to Evaluate Bitcoin- Valuing Bitcoin - Money and Payments: The U.S. Dollar in the Age of Digital Transformation

DIGITAL ASSETS AND SECURITIES UNIT II

Digital asset market and its relation to debt capital market- distributed ledger technology and block-chain technology - process on the bitcoin and ethereum block chain and its smart contracts - Currency regulatory framework in the global platform - tokenization of existing financial assets (bonds) v. fractionation of exiting assets (buildings) - CBDCs and stable coins and its impact on debt market.

UNIT III DIGITAL CURRENCY

Cryptocurrency and Central Banking - Cryptocurrency and Financial Institutions - Regulatory and tax treatment - Potential regulatory and legal frameworks for cryptocurrencies, including classification/recognition - AML - KYC - consumer protection and taxation. Cryptocurrency and innovation - Cryptocurrency and the developing world - impact on microfinance infrastructure development and non-traditional payment systems.

BLOCK CHAIN TECHNOLOGIES UNIT IV

9 hours

9 hours

9 hours

Block chain fundamentals - Blockchain Platforms - Smart Contracts - Decentralized Applications – Consensus Mechanisms – Block chain Scalability – Privacy and Confidentiality - Interoperability - Block chain Governance - Regulatory Compliance - Block chain use cases - Future trend and Innovations.

UNIT V	FINANCE AND RISK ENGINEERING	9 hours
Calculation	of volatility - confidence intervals and distribution tests - Univariate V	'aR - Main
financial ma	rkets and financial instruments - Multivariate distributions, introduction	to Normal
Mixture Mo	dels - Risk factors - stress scenarios and Linear Approximations for Lo	sses - VaR
by historical	simulation - Review before midterm - Credit analytics - hazard rates - I	Defaultable

TOTAL: -- 45 hours

bonds - introduction to CDS

1. Bitcoin and Cryptocurrency Technologies Arvind Narayanan, Joseph Bonneau, Edward Felten, Andrew Miller, Steven Goldfeder with a preface by Jeremy Clark, 2016

2. Digital Assets and Blockchain Technology US Law and Regulation Daniel T. Stabile, Adjunct Professor, University of Miami School of Law and Partner, Shutts & Bowen LLP, Kimberly A.2020

Reference Books:

1. The Basics of Bitcoins and Blockchains, by Antony Lewis, 978-1642503432, 2019

2. Crypto for Beginners: A Simple Non-Technical Guide on the Blockchain Revolution and Crypto Investing for Creating Multi-Generational Wealth Paperback – Import, 16 October 2022

Web Links:

1.https://www.irs.gov/businesses/small-businesses-self-employed/digitalassets#:~:text=A%20digital%20asset%20that%20has,pay%20for%20goods%20and%20services 2.https://www.pwc.com/us/en/tech-effect/emerging-tech/understanding-cryptocurrency-digitalassets.html

COURSE OUTCOMES

CO1:	Apply concepts with a comprehensive understanding of Bit coin and digital assets, encompassing both theoretical concepts and practical applications.	K3
CO2:	Apply digital asset markets, including crypto currencies and tokenized securities, for informed investment decisions and regulatory compliance.	К3
CO3:	Execute the fundamentals of digital currency, including block chain technology, transactions, security, and implications for finance and society.	К3
CO4:	Appraise block chain fundamentals, applications, and implications, fostering innovation and critical thinking in decentralized technology ecosystems.	K4
CO5:	Analyze financial markets, manage risks, and develop quantitative models, enhancing decision-making capabilities in finance and risk management.	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	3	2	2	-	3	2
CO2	3	2	-	2	2	-	3	2
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	-	1	2	3
CO5	2	2	1	1	3	1	2	3

24EMBA---

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Course Objectives > To understand the theoretical foundations of consumer behavior. > To analyze how psychological factors influence consumer decision-making. > To explore the impact of sociocultural factors on consumer behavior. > To examine the role of consumer research in marketing strategy development. > To apply consumer behavior concepts to real-world marketing challenges. **UNIT I Introduction to Consumer Behavior** 9 hours Definition and scope of consumer behavior -Evolution of consumer behavior research-Importance of studying consumer behavior for marketers-Overview of key concepts and theories Historical perspectives - Evolution of consumer behavior research - Importance of consumer behavior in marketing. 9 hours **Consumer Decision-Making Process** UNIT II Overview of the consumer decision-making process - The role of consumer behavior in marketing strategy - Models of consumer decision making-Need recognition-Information search-Evaluation of alternatives-Purchase decision-Post-purchase behavior- Perception and sensation in consumer decision making - Learning theories and their application to consumer behavior - Motivation and emotion in consumer choices. **UNITIII** Psychological Influences on Consumer Behavior 9 hours Perception - Motivation - Attitudes and Persuasion- Personality and lifestyle - Theoretical Frameworks in Consumer Psychology-Individual Differences in Consumer Behavior-Learning and Memory in Consumer Behavior-Social Influence on Consumer Behavior-Cultural Influences on Consumer Behavior-Applying Psychological Insights to Marketing Strategies - Ethical Considerations in Consumer Psychology. **UNITIV** | Sociocultural Influences on Consumer Behavior 9 hours Culture and subculture - Social class - Reference groups and social influence - Family influences - Gender and consumer behavior - Individual Differences in Consumer Behavior - Age and life-stage influences - Ethnicity and multicultural marketing - Personality traits and consumer behavior - Values and beliefs. UNIT V **Future Trends in Consumer Behavior** 9 hours Emerging Trends in Consumer Behavior - Shifts in shopping preferences (e.g., online vs. offline, mobile shopping) - Technologies and consumer behavior - Influence of social media and digital marketing - Personalization and customization - Augmented reality and virtual reality in consumer experiences - Sustainable and ethical consumption-Globalization and cross-cultural consumer behavior-Implications for marketing practice.

TOTAL: -- 45 hours

Text Books:

T1: Consumer Behavior: Buying, Having, and Being" by Michael R. Solomon 2023.

T2: Consumer Behavior by Leon G. Schiffman and Leslie Lazar Kanuk, 2018.

Reference Books:

R1: Building Marketing Strategy" by Del I. Hawkins, David L. Mothers Baugh, and Roger J. Best 2020.

R2: Consumer Behavior, A Framework" by S. Ratneshwar, David Glen Mick, and Cynthia Huffman 2022.

Web Links:

1. https://aclasites.wordpress.com/wp-content/uploads/2017/02/consumer-behavior-building-marketing-strategy-11th-edition.pdf

2. https://www.determ.com/blog/future-of-consumer-behavior

COURSE OUTCOMES

CO1:	Identify Factors Influencing Consumer Behavior.	K3
CO2:	Understand Consumer Decision-Making Processes.	K2
CO3:	Apply Consumer Behavior Concepts to Marketing Strategies.	К3
CO4:	Analyze Global and Cross-Cultural Consumer Behavior.	K4
CO5:	Evaluate the Contemporary Consumer Issues.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	3	2
CO2	2	-	-	3	1	-	2	1
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	1	-	2	-	2	2	1	2

	B2B MARKETING 3	0	0	3
Course Objectives				
0	udy about the B2B markets are often characterized by the fact	t that	ta	
	d number of counterparts make up for a large portion of a con			
busine		r	<i>.</i>	
	entify the conscious choices of models of analysis and other the	oretic	cal	
	designed for the challenges that companies in B2B markets face.			
	roduction to B2B Marketing		9	hour
Fundamentals of	inter-organizational marketing: Business marketing and Busi	ness	m	rket
	eristics of Business Marketing, Strategic role of b2b marketing - (
	es, Classification of markets, B2B and e- commerce-B2B- Direc			
_	Forms. Review of inter-organizational markets, Demand on inter-		ii ixea	ing
	ets, Hands-on inter- organizational markets.			
-	ganizational Buying and Buyer Behaviour		9 ł	iours
• •	ers' decision process - A Stepwise Model and A Process I			
-	business markets - Government as a customer - Commercial		-	
Commercial and	institutional customers, Value analysis, Buy grid framewor	rk .	Strat	eoic
				-
procurement. The b	ehavior of customers at the B2B markets: purchasing process, pur			-
procurement. The b the development of	ehavior of customers at the B2B markets: purchasing process, pur needs at the organizations.		ing	role,
procurement. The b the development of UNIT III B2	ehavior of customers at the B2B markets: purchasing process, pur needs at the organizations. B Marketing Strategy	rchas	ing 9 I	role, nours
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procurement. The b the development of UNIT III B2 Strategy making and for Business Marl Channels The Grow	ehavior of customers at the B2B markets: purchasing process, pur needs at the organizations. B Marketing Strategy d strategy management process - Industrial product strategy– Man cets-Managing Services for Business Markets-Managing Bus rth-Share Matrix, Multifactor Portfolio Matrix, The Balanced Sco	aging archas	ing : 9 I g Pro s N rd. P	role, nours oduct Aarke
procurement. The b the development of UNIT III B2 Strategy making and for Business Mark Channels The Grow strategies; The price	ehavior of customers at the B2B markets: purchasing process, pur needs at the organizations. B Marketing Strategy d strategy management process - Industrial product strategy– Man kets-Managing Services for Business Markets-Managing Bus wth-Share Matrix, Multifactor Portfolio Matrix, The Balanced Sco cing policy; Price on the Internet; Financial marketing, compe	aging archas	ing : 9 I g Pro s N rd. P	role, nours oduct Aarke
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- 1. Ross Brennan , Louise Canning and Helen McGrath ,Business-to-Business Marketing, 6th edition SAGE Publications Ltd Publications 2024
- 2. Krishna K. Havaldar & Shailendra Dasari,B2B Marketing: Text and Cases, 5th Edition,McGraw Hill Publications 2021,

Reference Books

- 1. Alexander Kesler, 250+ Best Practices for B2B Marketing Success, Skyhorse Publications 2024,
- 2. <u>David Sweenor</u>, Ramanathan, Modern B2B Marketing A Practitioner's Guide for Marketing Excellence, <u>TinyTechMedia LLC</u> Publications,2023

Web Sources

- 1. https://learn.g2.com/b2b-marketing
- 2. https://onlinecourses.nptel.ac.in/noc23_mg120/preview

COURSE OUTCOMES

CO1:	Illustrate the applications, challenges and the dynamic environment of B2B marketing, including the unique nature of organizational buying behaviour.	К2
CO2:	Recommend B2B marketing strategies to a specific B2B marketer for achieving specified objectives.	K5
CO3:	Explain the influence of culture on B2B negotiations across different nations.	K2
CO4:	Design an integrated marketing communications plan for promoting B2B products or services.	K6
CO5:	Develop a business marketing plan for a real local company that mainly targets business customers.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	-	3	2	-	2	2	1	2
CO3	2	-	-	3	1	-	2	1
CO4	-	2	3	-	1	3	-	1
CO5	-	2	3	-	1	3	-	1

24EMBA---

Course Objectives

- To understand the concepts of retail, types of retailing, retailing concepts, strategies, retail growth industries.
- To create awareness about the global retail trends and types of retail formats.
- To understand the store locations its concepts, recent trends in store location, technology in E Retailing.

UNIT I	Introduction to Retail Management	9 hours

Introduction - Definition - scope - Characteristics - Evolution -Functions - The retailing process - Managing a retail store / chain -Classification of retail formats - Private label brands or store brands -Retail industry in India -Principles - Retail Sales Goals - Retailing in India - Retailing across the Globe - Global Retailing Trends - Reasons for Retail Growth -Emerging Trends - FDI in Retail Management.

UNIT II Retail Formats 9 hours

Delivering value through retail formats: Store Based Retail Formats –Retail Sale by Ownership – On the Basis of Merchandise Offered (Food Based Retailer and General Merchandise Retailers). Non–Store Based (Traditional) Retail Mix and Non– Traditional Selling –Traditional Retailing, Non – Traditional Retailing and Other Emerging.

UNIT III Merchandise Management	9 hours	
Deciding Location: Store Location - Introduction - Importance - Target and Store Location -		
Selection of Loyalty – Site Analysis – Trading Area Analysis – Demand Density – Sup	ply Density	
– Site Availability – Common Errors – Recent Trends in Store Location. Retail a	is a Career:	
Various Career Options, Responsibilities of Store Manager, Functions of Merchandisin	g Manager	
UNIT IV Retail Buying/Merchandise Buying Systems	9 hours	
Retail Buying/Merchandise Buying Systems: Buying System for Staple and Fashion M	Aerchandise	
- Merchandise Budget Plan - Evaluation of Merchandise Budget Plan - Open-To-B	uy System –	
Allocation of Merchandise to Stores - Analyzing Merchandise Performance - Glob	oal Sourcing	
Decisions - Costs Associated with Global Souring - Managerial Issues - Ethical and	Legal issues	
- Counterfeit Merchandise. Retail Marketing Segmentation: Concept, Significance and		
Philosophies of Market Segmentation - Identification of Target Market - Market Segmentation		
Process – Understanding Target Market – Market Demand Potential – market Supply F	actors	
UNIT V Technology in Retailing	9 hours	

E-retailing : Formats, Challenges, Green Retailing - Concept and Importance and Technology in Retailing-Use of technologies in Retailing - Electronic Data Interchange(EDI) - Retailing through Internet – Factors Affecting Internet Buying Decisions – Data Base Management system -Traditional Retailing Vs Cyber Retailing. In Store Technologies, Electronic retailing, Technology. Human Interface, Challenges etc, ,

TOTAL: 45 hours

TEXT BOOKS

1. Philip Kotler and Kevin Lane Keller, Marketing Management, Pearson Prentice Hall, 16th Edition, 2021.

2. <u>Rishi Kapal</u>, 'Future of Retail Management: Blending Digital and Traditional Practices, KBI Publisher, 1st Edition, 2023.

3. Suja Nair . Retail management, 1st Edition, Jain Bulk Depot ,2022.

4. Patel, V. R., & Kumar, R. (2019). Retail management in India: Strategies and practices (2nd ed.). Sage Publications India.

5. Singh, A., & Gupta, P. (2021). Contemporary retail management: Indian perspectives (1st ed.). McGraw-Hill India.

REFERENCE BOOKS

1. Berman, B., & Evans, J. R. (2018). Retail management: A strategic approach (13th ed.). Pearson.

2. Chetan Bajaj, Tuli & Srivastava(2010), RETAIL MANAGEMENT, Oxford University Press, New Delhi.

3. Barry Berman, Ritu Srivastava, Patrali Chatterjee and Joel R. Evans, Retail Management, Pearson Education, 2017

4. Patel, V. R., & Kumar, R. (2019). Retail management in India: Strategies and practices (2nd ed.). Sage Publications India.

WEB SOURCES

1. https://intellipaat.com/blog/what-is-retail-management/

2.https://www.economicsdiscussion.net/marketing-management/what-is-

marketingmanagement/31788

3. https://factech.co.in/blog/mall-management-system/

4. https://www.emarketer.com/insights/definition-retail-technology/

COURSE OUTCOMES

CO1.	Relate the concept of the retail management, its evolution and the types of	V2
CO1:	retailing management.	K2
CO2:	Interpret the concept of retail and store format in the retail management	K3
CO3:	Adapt to the e - Technology in retail management	K3
CO4:	Examine the retail buying merchandising system	K5
CO5:	Experiment with the merchandise, their target location, site location and the	K4
005:	roles & responsibilities of merchandize manager	114

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	3	1	-	2	2	-	3	2
CO4	1	3	2	-	2	2	1	2
CO5	2	2	1	1	3	1	2	3

24EMBA---SALES AND DISTRIBUTION MANAGEMENT 3

Course Objectives

- 1. To create value and execute sales deals effectively.
- 2. To analyses the different sales strategies and distribution channel designs.
- 3. To apply the selling concepts and market analysis methods.
- 4. To evaluate the retailing and merchandising techniques.
- 5. To understand the role of logistics and supply chain management in sales and distribution.

UNIT I	Introduction to Sales and Distribution Management	9 hours
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Definition and scope of sales management-Importance of sales management in marketing-Evolution and trends in sales management-Sales Organization-Role and functions of the sales organization-Types of sales organizations (e.g., geographical, product-based)-Sales department structure and design.

UNIT II	Sales Planning and Forecasting	9 hours

Importance of sales planning-Sales forecasting techniques and methods-Factors influencing sales forecasting accuracy-Market Analysis for Sales Forecasting-Understanding market dynamics-Analyzing customer segments and needs-Competitive analysis-Technology in Sales Planning and Forecasting-CRM systems and sales analytics tools-Predictive analytics.

UNIT III Sales Force Management

Sales Job Analysis, Recruitment & Selection (Briefly – specific to Sales Jobs), Sales Training -Need & Types, Sales Force Compensation Structure & Motivation Tools, Sales Contests Sales Force Supervision: Sales Expenses, Sales Performance Evaluation, Sales Reports, Sales Budgets, Sales Audits, Ethics in Sales

UNIT IV Distribution Management

Introduction, need and scope of distribution management, marketing channels strategy, levels of channels, functions of channel partners, channel flows, Channel Intensity, classification of distribution channels, types of channel intermediaries, designing distribution channel strategy, factors affecting the design of marketing channels, Factors affecting selection of channel partners

UNIT V	Market logistics and supply chain management	9 hours
Definition &	& scope of logistics, Components of logistics, inventory & warehouse	e management,
transportation	on, technology in logistics and SCM, channel information system	s, distribution
managemen	t in international markets.	

TOTAL: 45 hours

9 hours

9 hours

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T1: Sales Management: Analysis and Decision Making" by Thomas N. Ingram, Raymond W. LaForge, Ramon A. Avila, and Charles H. Schweppes Jr 2012.

T2. Distribution Channels: Understanding and Managing Channels to Market" by Julian Dent 2016

Reference Books:

R1: Retail Management: A Strategic Approach" by Barry R. Berman and Joel R. Evans 2022

R2. Supply Chain Management: Strategy, Planning, and Operation" by Sunil Chopra and Peter Meindl 2019

Web Links:

https://www.edureka.co/blog/sales-and-distribution-management

COURSE OUTCOMES

CO1:	Understand the sales & distribution process in organization	K2
CO2:	Apply the strategic skill and competencies needed for achieving sales targets	K3
CO3:	Examine the common mistakes made by sales professionals and negotiators	K4
CO4:	Assess the challenges of turbulent business marketing	K5
CO5:	Evaluate and design sustainable sales & distribution strategies	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	1	3	2	-	2	2	1	2
CO5	-	2	3	-	1	3	-	1

24EMBA---

Course Objec	tives	
➢ To enhane	ce the knowledge on BOP market to develop products and service to BOP.	
	tand the principal challenges and opportunities in serving BOP markets	
UNIT I	Introduction to Base of Pyramid (BOP)	9 hours
Market -Rese	nidMarket research -Producers at the BOP-Alternative market initiatives at larch steps -Entrepreneurs at the BOP -Ethical Issues- Nature - Market Dusiness opportunities –National & Global, Business and the New Social Compact.	
UNIT II	Product & Services for BOP	9 hours
services for t Conducting m Philosophy for	f BOP - Consumption in the base of the Pyramid-Philosophy for developing pr he BOP-Informal Economy Eco system- Understanding Poverty- Capacity t harketing - research in BOP markets- Economy levels -Market oriented economy r developing products & services- Principles of Innovation- Mass market – Nic & product positioning. The Eco system for Wealth Creation	o consume o -system.
	BOP -Need for new goods and services BOP consumers Engaging the BOP - Th	D 1
Local growth ecosystem for	conomic Ecosystems-Growth of Digital enterprises in India- Three A's- BOP - opportunities- Eco system for developing - countries. Market oriented developing country- learning the sanctity of contracts- Reducing inequities in mance capabilities among the poor.	ecosystem-
UNIT IV	Reducing Corruption	9 hours
-among poor - to Poor? Brand The poor and	P market- Consumer Dignity- Innovation - Local Innovation-Building governance of Market Conditions Consumer choice -Innovation types of Global opportunities -A d Conscious in BOP -Prerequisite Innovation process -BOP solutions for develop High-cost economic Systems. Transaction Governance Capacity- building TG vernance Story- eSeva - Center for Good Governance- Lessons from the Andh	re the Poor ed market - C- Andhra
UNIT V	Social Transformation	9 hours
upgrade- Gair Balances. Crit Lesson for MN in BOP - Twe	as social transformation- Breaking down Barriers to communication- BOP ning access to knowledge -identity for the individuals & Women- Evolving ics of BOP approaches - Marketing practices in BOP contexts- Innovation Ma NCs from BOP market - Consumption in the base of pyramid Technology at BOP- lve principles of innovation or BOP markets. BOP in MNC- Exploitation in BO se study and Discussion.	checks & nagement - Challenges

TOTAL: 45 hours

- 1. Patrick Vermeulen, Judith Bertisen, and Jac Geurts, Marketing to the Base of the Pyramid: A Corporate Responsibility Approach with Case Inspired Strategies , 1st Edition:Cambridge University Press Publications 2024
- 2. Entrepreneurship at the Bottom of the Pyramid, by Carol Dalglish & Marcello Tonelli, Routledge; 1 edition, 2016.
- 3. C.K. Prahlad, The Fortune at The Bottom of The Pyramid , Pearson Education. 2019

Reference Books:

- 1. Ramendra Singh,Bottom Of The Pyramid Marketing: Making, Shaping And Developing Bop Markets, Emerald Publishing Limited,First Edition 2019
- 2. Steve Nash,<u>Best Marketing Case Studies</u>, <u>Strategies and Campaigns of 2019</u>: Learn from the Best <u>Kindle Edition</u>,2020

. Web Links:

- 1. https://study.com/academy/lesson/serving-the-bottom-of-the-pyramid-strategy-concept.html
- 2.https://www.iimu.ac.in/media/news/marketing-to-bottom-of-the-pyramid-consumers-in-anemerging-market-the-responses-of-mainstream-consumers
- 3. https://hbr.org/2014/10/profits-at-the-bottom-of-the-pyramid
- 4. https://www.slideshare.net/MrudulaSwamy/marketing-at-the-bottom-of-the-pyramid-75499852
- 5. <u>https://www.coursera.org > lecture > 1-6-marketing-to-</u>

COURSE OUTCOMES

CO1:	Demonstrate the attributes of BOP market	K2
CO2:	Understanding the concept of BOP and Challenges	K2
CO3:	Assess on BOP market and the Roots of Developed countries opportunities	K5
CO4:	Apply knowledge on developing Products and service to BOP	K3
CO5:	Elaborate the Eco system for developing countries	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	1	3	2	-	2	2	1	2
CO4	3	2	-	2	2	-	3	1
CO5	-	2	3	-	1	3	-	2

24EMBA---

INTEGRATED MARKETING COMMUNICATIONS/PROMOTION STRATEGY

Course Objectives

- > To discuss the basic concepts of advertising and sales promotion and how business organizations and other institutions carry out such activities.
- Select the avenues for Public Relations, Publicity and Corporate Advertising for a consumer, and a business-to-business product.

UNIT I	Introduction to Integrated Marketing Com	nunication (IMC)	9 hours
Evolution of	Integrated Marketing Communication Role of	IMC in creating brand iden	tity brand equity and

Evolution of Integrated Marketing Communication, Role of IMC in creating brand identity, brand equity, and customer franchise, Communication process, Promotional Mix: Tools for IMC, The IMC Planning Process, The Value of IMC plans – information technology, changes in channel power, increase in competition, brand parity, integration of information, decline in the effectiveness of mass-media advertising.

UNIT II Advertising			
D <i>C</i> 1.1	TT' DI	1 5	 0 1 1

9 hours

Definition, History, Roles and Functions of Advertising, Types of Advertising, Steps in Development of Advertisement. Advertising Design: Appeals, Message Strategies & Execution Framework: Advertising Design, Advertising Theory, Types of Advertising Appeals, Structure of an Advertisement, Message Strategies, Cognitive strategies, Execution Strategies, Creating an Advertising, Advertising Effectiveness. Copywriting: Meaning and Definition of Copywriting, the Copywriter, Copywriting for Print, Copywriting guidelines, Radio Copywriting, TV Copywriting, writing for the Web, Tips for writing good web content. Advertising objectives and Budgeting: Goal setting – DAGMAR approach, various budgeting methods used.

- UNIT IIIMedia Planning and Strategies9 hoursGrowth and Importance of Media, Meaning and Role of Media -Planning, Media Plan, Market Analysis,
Media Objectives, Developing and Implementing Media Strategies, Evaluating the effectiveness. Print Media
and Outdoor media: Characteristics of the press, Basic media concepts, Newspapers, Magazines, Factors to
consider for magazine advertising, Packaging, Out-of-home Advertising, Directory Advertising. Broadcast
and Internet Media: Meaning of Broadcast Media, Radio as Medium, Television as Medium, Internet
Advertising, Email Advertising.
- UNIT IVSales Promotion9 hoursScope and Role of Sales Promotion Growth of Sales Promotion- Consumer Oriented Sales9Promotion Techniques in Sales Promotion, Trade Oriented Sales Promotion Coordinating sales9promotion advertising -Sales promotion abuse; Personal selling.9
- UNIT VPublic Relations, Publicity and Corporate Advertising9 hoursDefinition of Public Relations- Publicity and Corporate Advertising- Difference between public
relations and advertising, Functions of Public Relations- Creating positive image building activities-
Preventing or reducing image damage- Sponsorship and Event marketing- Role of internet in Public Relations,9 hours

Publicity, Advantages and Disadvantages of Publicity.

TOTAL: 45 hours

Text Books:

 Anubhav Mishra and Tata Sai Vijay, Integrated Advertising, Promotion, and Marketing: Communicating in a Digital World, 1 st edition, Routledge India Publications 2023
 Robyn Blakeman ,Integrated Marketing Communication: Creative Strategy from Idea to Implementation 4th Edition, Kindle Edition, 4th edition, Rowman & Littlefield Publishers,2023 1. Robert Smith, Marketing Communications: Achieve success in your business through effective Marketing Communications. Kindle edition 2022

2. Simon Kingsnorth , Digital Marketing Strategy: An Integrated Approach to Online Marketing, Kogan Page Publications ,2022

Web Links:

1. https://courses.lumenlearning.com

COURSE OUTCOMES

CO1:	Demonstrate an understanding of Integrated Marketing Communications concepts, principle, and terminology.	K2
CO2:	Analyze a specific IMC campaign, including media strategy, target market selection, message content and evaluation criteria.	K4
CO3:	Examine the features of Media and its evaluation, types of media.	K4
CO4:	Apply IMC concepts in developing a limited promotional campaign that includes message development and media selection for a product or service.	К3
CO5:	Coordinate marketing strategy with a public relations/social media campaign.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	-
CO2	2	3	1	1	3	1	2	2
CO3	2	3	1	1	3	1	2	2
CO4	3	2	-	2	2	-	3	1
CO5	-	1	3	-	1	3	-	2

24EMBA-- DIGITAL AND SOCIAL MEDIA MARKETING 3 0 0 3

Course Objectives

- To study about the foundations of Digital Marketing Management as a functional area of business.
- To study about the application of digital and social media marketing concepts in making strategic decisions.

UNIT IIntroduction to Digital Media Marketing and Planning9 hoursUnderstandingDigital Marketing: Concept, Components of Digital Marketing, Need and
Scope of Digital Marketing, Evolution of Digital Marketing - Comparison of Digital vsTraditionalMarketing - Digital Marketing Funnel - Career Roles & Skills for Digital
Marketing - Understanding Digital advertising - Basics of Digital Media Planning. Defining
Campaign Goals and KPIs - Customer Decision journeys - Translating a Brief into a Media
Plan - Assigning media weights to your plan - Investment Strategy - Media Buying -
Programme Matic, Mobile, Ad networks, etc. -Campaign optimization & Measurement.

UNIT II	Digital Presence & Social Media Marketing	9 hours
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Importance of Digital Presence - Types of Digital Presence - Booking of Website Domain -Web Hosting- Content Management System (CMS) -WordPress -Shopify-Creating Profiles and Marketing on social media -platforms -Facebook -LinkedIn - Microblogging with Twitter - Instagram - YouTube. Measurement of Digital Media: Analyzing Digital Media Performance, Analyzing Website Performance, Analyzing Advertising Performance. -Concept of Theme and Plug-In Apps - Plug-In Apps for social media, emailing, Images-Data Backup, Security, Retailing Swatches, Cart Management.

UNIT IIISEO & SEM9 hoursSearch Engine Marketing (SEM) -Search Engine Optimization (SEO) - Pay Per Click(PPC) -Search Engines – Business Model (Google) -Keyword Research & KeywordOriented Content Writing - On Page Optimizations -Content Optimization -Off PageOptimizations -Google Trends - Google Search Algorithm Updates-Digital Ad Networks –Google / Facebook -Google AdWords - Search Advertising Module - Display AdvertisingModule -Remarketing -Branding via Paid Networks - On page Optimization technique -Landing Page and Dynamic URL - Ad Making Strategies -Campaign Management &Campaign Optimization - Digital Ad Analytics.

UNIT IVMarketing in the Digital Era9 hoursSegmentation – Importance of Audience Segmentation, how different segments use Digital
Media – Organizational Characteristics, Purchasing Characteristics, Using Digital Media to
Reach, Acquisition and Retention of new customers, Digital Media for Customer Loyalty.
Google AdSense -Earning via Google -Account Creation - Code Installation - Affiliate
Marketing-Email Marketing (Newsletter, Transactional, Promotional, Opt-In etc.) -Email
Marketing Servers - Email Marketing Software.9 hoursUNIT VDigital Marketing Plan9 hours

Need of a Digital Marketing Plan, Elements of a Digital Marketing Plan – Marketing Plan,

Executive Summary, Mission, Situational Analysis, Opportunities and Issues, Goals and Objectives, Marketing Strategy, Action Plan, Budget, Writing the Marketing Plan and Implementing the Plan. Audio, Video and Interactive Marketing, Online Public Relations, Mobile Marketing, Migrating from Traditional Channels to Digital Channels. **TOTAL: 45 hours**

Text Books:

1. Jeremy Kagan & Siddharth Shekhar Singh , Digital Marketing: Strategy & Tactics ,Wileypublications,2020

2. Simon Kingsnorth , Digital Marketing Strategy: An Integrated Approach to Online Marketing, Kogan Page Publications ,2022

3. Wright, Social Media Marketing, SD Publishing LLC,2019

4. Keith A. Quesenberry ,Social Media Strategy: Marketing, Advertising, and Public Relations in the Consumer Revolution, 4th edition, Rowman & Littlefield Publications 2024

Reference Books:

1. Digital Marketing Essentials You Always Wanted to Know (Self-Learning Management Series)- Vibrant Publishers ,2020

2. Puneet Bhatia ,Fundamentals of digital Marketing ,Pearson Education,2023

3. Kavita Kamath ,Social Media Marketing Essentials You Always Wanted To Know, ISBN 978-1636512181 , 2024

Web Links:

- 1. https://courses.lumenlearning.com/boundless-marketing/chapter/introduction-to-social-mediaand-digital-marketing/
- 2. https://theintactone.com/2019/05/25/kmbmk03-digital-social-media-marketing/#google_vignette
- 3. https://www.tutorialspoint.com/social_media_marketing/index.htm
- 4. https://www.slideshare.net/nusantara99/digital-and-social-media-marketing-50378705
- 5. https://www.slideshare.net/e.erasmus/social-media-amp-sm-marketing

COURSE OUTCOMES

CO1:	Demonstrate how user-generated content in social media can be collected and analyzed to guide marketing strategy.	K2
CO2:	Illustrate the various types of digital & social marketing formats.	K2
CO3:	Examine the features of Media and its evaluation, types of media.	K4
CO4:	Determine the significance of social promoting brands through digital marketing.	K5
CO5:	Develop the latest technological intervention in marketing that enhances the performance of computerized clients.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	1	-	3	1	-	2	-
CO2	2	1	-	3	1	-	2	-
CO3	2	3	1	1	3	1	2	2
CO4	1	2	2	-	2	2	1	3
CO5	-	1	3	-	1	3	-	2

24EMBA-- PRODUCT AND BRAND MANAGEMENT

Course Objectives

- 1. To understand the basics of product management, classification of the product.
- 2. To study about the design thinking of product and the product road map strategies adopted in the current scenario.
- 3. To familiarize the concept of brand, brand management and its types of brand management.
- 4. To analyses the concept of brand equity, brand identity, brand association.
- 5. To examine the Indian and Global brand strategies.

UNIT I	Introduction to Product Management	9 hours
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Product- Meaning, Classification of Products, Levels of Products- Product Strategies adopted in various sectors- New Product Development Strategies- Product Line Strategies - Product Mix Strategies - Product development strategies - Role of Product manager - Product Management Dimensions.

UNIT II	9 hours			
Design thin	king in Product Management - Significance of design thinking	for product		
management - Approach of design thinking in Product Management - Set up for Product				
Launch Stra	ttegies - Design a Product Road map – Building a product market jour	mey.		

UNIT IIIIntroduction to Brand Management9 hoursConcept of Brand and Branding, Evolution of Brand, Brand Hierarchy, Branding in different
sectors – Features of good brand name- - Types of Brands -. Brand Extension: Types of
Extensions, Brand Creation, Re-branding and re-launching. Managing Brands - Brand
Architecture - Designing the brand architecture.9 hoursUNIT IVBrand Equity, Brand Positioning9 hours

Brand Equity: Four Theories of Brand Equity - Concept and Definitions, Measurement- Cost based Methods, Price based Methods, Customer based Methods, Value Addition from Branding, Brand Identity: Concepts, Perspectives, Levels, Prism of Brand Identity. Significant Terms: Brand Awareness, Brand Associations, Brand Identity.

Introduction, Brand Positioning Defined, Market Segmentation and Positioning, Developing a Positioning Strategy, Brand Positioning Strategies.

UNIT VBrand Communication9 hoursBRAND COMMUNICATION - Brand image Building – Brand Loyalty programmes– BrandPromotion Methods – Role of Brand ambassadors, celebrities – Online Brand Promotions. –
Key concepts in brand management – Advertisement & Brand Communication.TOTAL: 45 hours

TEXTBOOKS

1. Product Policy and Brand Management Text and Cases, A. K. Chitale, PHI Learning, 3rd Revised edition 2016.

- 2. Product and Brand Management, Daniel Slone, Arcler Education Inc 2017.
- 3. Isaac C. Jacob Kevin Lane Keller, Vanitha Swaminathan, Ambi M.G. Parameswaran
- Strategic Brand Management, 5e Paperback, Pearson Education India 2020
- 4. Tom Chavez, Chris O'Hara, Vivek Vaidya, Brand Management, Mac Graw Hill, 1st Edition, 2019.

REFERENCE BOOKS

- 1. Designing Brand Identity: An Essential Guide for the Whole Branding Team, Alina Wheeler John Wiley & Sons,5th Edition 2017.
- 2. Product and Brand Management, Tapan K. Panda, Oxford University Press, First edition, 2016.

WEBSOURCES

- 1. https://www.scribd.com/doc/17045977/Product-and-Brand-Management-A-Concise-Noteoneverything-about-Product-and-Brand-Management
- 2. https://courses.lumenlearning.com/boundless-business/chapter/product-packaging-and-branding/
- 3. https://www.slideshare.net/jwayne2013/branding-ppt-16015717
- 4. https://www.slideteam.net/brand-management-powerpoint-presentation-slides.htm

COURSE OUTCOMES

CO1:	Differentiate between product and service characteristics and identify service quality management as the basis for developing customer satisfaction	К2
CO2:	State the importance of brand extensions and branding relationship	K2
CO3:	Examine basic concept of product mix, product decisions and product line	K5
CO4:	Identify the brand equity, brand identity and brand name	К3
CO5:	Analyze the concept of brand association and branding in the current scenario.	К5

	PO1	PO2	PO3	PO4	PO5	PSO1 6	PSO2	PSO3
CO1	2	1	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	1	3	2	-	2	2	1	2
CO4	3	1	-	2	2	3	3	2
CO5	1	3	2	-	2	1	1	2

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SERVICES MARKETING

3 0 0 3

9 hours

9 hours

9 hours

Course Objectives

- 1. To study the overview of service marketing.
- 2. To compare the difference between service and goods.
- 3. To understand about the consumer behavior in service marketing

UNIT I Introduction: Nature and Scope of Service Marketing

Introduction - Nature & Scope of Service - Characteristics of Services – Classification of Service - Need for Service Marketing -- Reasons for the growth of service sector – Service Marketing mix and its process - Differentiating Services from Goods - Service Encounters- Overview of International & Domestics Service Marketing Scenario.

UNIT II Consumer Behavior in Services Marketing

Understanding Customer Needs and Expectations - Customer Expectations on Services- Factors influencing customer expectation of services. - Service Costs experienced by Consumer, the Role of customer in Service Delivery, Conflict Handling in Services, Customer Responses in Services, Concept of Customer Delight - Targeting the Right Customers - Selecting the Appropriate Customer Portfolio.

UNIT III Service Quality

Delivering Quality Services Causes of services, quality gaps. The customer expectations versus perceived service gap. Factors and techniques to resolve this gap. Gaps in services: quality standards, factors and solutions, the service performance gap, key factors, and strategies for closing the gap. External communication to the customers, the promise versus delivery gap, developing appropriate and effective, communication about service quality.

 UNIT IV
 Customer Relationship Marketing and Services Market Segmentations
 9 hours

 Customer
 Relationship marketing and Services Market Segmentation. Customer Relationship
 Relationship

 marketing:
 Meaning -Importance of customer & customer's role in service delivery.
 Benefits of

 customer
 Relationship, retention strategies.
 Services Market Segmentation: - Market segmentation

 Basis & Need for segmentation of services, bases of segmentation services, segmentation services, segmentation services, segmentation.
 Services in

UNIT VBasics of Service Strategies9 hours

Service Marketing Strategies For Health, Hospitality, Tourism, Financial, Logistics, Educational, Entertainment & Public Utility Information Technique Services

Financial Services Introduction, Marketing of Insurance Services, Bank Marketing – Market Research And Indian Banks, Mutual Funds Marketing Information Technology And Communication Services Introduction, Information Technology Services Marketing, Computer Networking Services: The Internet Experience, Media Services Marketing

TOTAL: 45 hours

Text Books:

1. Jha, S. M. (2020). Services marketing (2nd ed.). Himalaya Publishing House.

2. Kashyap, R., & Autade, R. (2018). Service marketing in India: Concepts and cases (1st ed.).

Pearson India.

- 3. Zeithaml, V. A., Bitner, M. J., & Gremler, D. D. (2018). Services marketing: Integrating customer focus across the firm (7th ed.). McGraw-Hill Education.
- 4. Lovelock, C., Wirtz, J., & Mussry, J. (2016). Services marketing: People, technology, strategy (8th ed.). Pearson.

Reference Books:

- 1. Ravi Shanker, Services Marketing: The Indian Perspective, Excel Books, New Delhi, 2008
- 2. Rajendra Nargundkar, Services Marketing: Text & Cases, Tata McGrawHill Pubishing Company, New Delhi, 2008
- 3. Christopher H. Lovelock, SERVICES MARKETING: PEOPLE, TECHNOLOGY, STRATEGY, Pearson Education Asia.
- 4. R. Srinivasan, SERVICES MARKETING, Prentice Hall of India Private Limited, New Delhi.
- 5. Zcithaml, Parasuraman & Berry, DELIVERING QUALITY SERVICE, The Free Press, Macmillan. 200

Web Links:

- 1. https://ebs.online.hw.ac.uk/EBS/media/EBS/PDFs/Services-Marketing-Course-Taster.pdf
- 2. https://www.economicsdiscussion.net/marketing-2/service/service/32466
- 3. https://onlinecourses.nptel.ac.in/noc20_mg07/preview 2.
- 4. <u>https://www.slideshare.net/iipmff2/services-marketing</u>.

COURSE OUTCOMES

CO1:	Recognize the impact of service marketing, global service sector.	K5
CO2:	Evaluate various consumer behaviors in services.	K4
CO3:	Apply the service quality concept and role of service gap in the industry	K3
CO4:	Construct the concept of CRM in Service Marketing	K5
CO5:	Elaborate the service marketing strategies adopted in various sectors.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
C01	2	_	_	3	1	_	2	1
CO2	2	_	_	3	1	_	2	1
CO3	3	1	_	2	2	_	3	2
CO4	1	3	2	_	2	1	1	2
CO5	1	3	2	_	2	1	1	2

Course Objectives

- 1. To understand the fundamentals of international trade and its importance for rural product exporters.
- 2. To identify the export regulations and compliance requirements for rural products.
- 3. To develop the documentation process involved in exporting rural products.
- 4. To apply strategies for effective marketing and promotion of rural products in international markets.
- 5. To analyze the challenges and potential solutions for rural product exporters.

UNIT I Introduction to International Trade

Overview of international trade - Importance of exports for rural economies - Export Regulations and Compliance - Export regulations for rural products-Compliance requirements and standards- Classification – Strategy and Preparation for Export Marketing – Export Marketing Organizations.

UNIT IIMarketing Strategies for Rural Products9 hours

Market research and analysis - Developing export marketing strategies - Branding and promotion in international markets - Logistics and Shipping - Logistics management for rural product exports -Modes of transportation - Incoterms and their implications.

UNIT III Export Import Documentation

Aligned Documentation System – Commercial Invoice – Shipping Bill – Certificate of Origin – Consular Invoice – Mate's Receipt – Bill of Lading – GR Form – ISO 9000 – Procedure for obtaining ISO 9000 – BIS 14000 Certification – Types of Marine Insurance Policies. Import Documents – Transport Documents – Bill to Entry – Certificate of Inspection – Certificate of Measurements – Freight Declaration.

UNIT IV	Challenges in Export Documentation
0111111	

Identification of common challenges in export documentation - Documentation discrepancies and their consequences - Strategies to mitigate documentation errors and delays - Challenges in Export Procedures - Logistics challenges in rural areas: Transportation, Storage, etc. -Regulatory hurdles and compliance issues - Solutions for streamlining export procedures in rural contexts

UNIT V Technology in Export Documentar	on and Procedures 9 hour			
Role of technology in streamlining export documentation and procedures - Digital platform				
and tools for efficient documentation management - Integration of technology in rural export				
operations - Emerging trends and future outlook				

TOTAL: 45 hours

9 hours

9 hours

9 hours

Text Books:

T1: Export/Import Procedures and Documentation" by Thomas E. Johnson 2004

T2. Exporting: The Definitive Guide to Selling Abroad Profitably" by Laurel J. Delaney 2016.

Reference Books:

R1: Export Marketing, TAS Balagopal, Himalaya Publishing House 2009

R2. Export Management, D.C. Kapoor, Vikas Publishing House 2008

Web Links:

1. https://www.india-briefing.com/import-export-procedures-india

COURSE OUTCOMES

CO1:	Understand the export Regulations and Knowledge of Documentation Requirements	K2
CO2:	Describe the steps involved in the Proficiency in Export Procedures	К3
CO3:	Identify the foreign markets for the export of Agricultural products with proper Documentation	К3
CO4:	Outline Foreign Trade policy and highlight the functions of Export Promotion Councils	K4
CO5:	Create awareness of Trade Agreements and Tariffs and Risk Management	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	-
CO2	3	1	-	2	2	-	3	2
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	-	2	3	-	1	3	-	1

9 hours

Course Objectives

- > To understand the fundamental concepts and theories of international marketing.
- To analyze cultural, economic, and political factors influencing international marketing strategies.
- > To evaluate market entry modes and expansion strategies for international markets.
- > To critically assess the impact of globalization on marketing practices.
- > To develop the skills in conducting market research and analysis for global markets.

UNIT I	Introduction to International Marketing	9 hours
Definition	and scope of international marketing-Differences between do	omestic and
internationa	al marketing-Globalization and its impact on marketing-Cultural dim	nensions and
their impac	et on consumer behaviour-Cross-cultural communication and marketing	strategies.

UNIT IIInternational Market Research9 hours

Methods and techniques for conducting international market research-Assessing market potential and opportunities-Market Entry Strategies-Modes of entry into international markets (Exporting, Licensing, Joint Ventures, etc.)-Strategic alliances, and partnerships.

UNIT III Product and Brand Management in International Markets

Product adaptation vs. standardization-Global branding strategies-Successful global product launches-Pricing and Distribution -Pricing strategies in diverse markets-Channel selection and management International Marketing.

UNIT IV	International Marketing Ethics and Social Responsibility	9 hours				
Ethical issues in international marketing-Corporate social responsibility (CSR) in global						
contexts-Et	hical dilemmas faced by multinational corporations-Promotion and C	ommunication				
in Global N	Markets-Integrated marketing communications (IMC) in internation	al marketing-				
Adapting pr	Adapting promotional strategies for different cultures					
UNIT V	International Marketing Plan Development	9 hours				
Component	s of an international markating plan Davalaning a markating plan	for a global				

Components of an international marketing plan-Developing a marketing plan for a global product or service-Creating an international marketing plan for a new product-Global Market Segmentation and Targeting-Segmentation strategies for international markets-Targeting diverse consumer segments-Segmenting and targeting in global markets

TOTAL: 45 hours

Text Books:

T1: Global Marketing by Warren J. Keegan and Mark C. Green 2012

T2. International Marketing by Philip R. Cateora, John Graham, and Mary C. Gilly 2008

Reference Books:

R1: Global Marketing Management by Masaaki Kotabe and Kristiaan Helsen 2014

R2. International Marketing an Asia-Pacific Perspective" by Richard Fletcher and Heather Crawford 2021

Web Links:

- 1. https://www.enotesmba.com/2015/08/international-marketing-management-notes.html
- 2. https://marketinglessons.in/international-marketing-definition-examples

COURSE OUTCOMES

CO1:	Understand the important concept of international marketing.	K2
CO2:	Recognize factors affecting international marketing decisions.	K4
CO3:	Determine the companies' successes in the competitive international area.	К3
CO4 :	Assess the impact of trade environment and socio-cultural environments on	K4
	the international marketing strategy. Formulate the diversity of international markets and the range of political	
CO5:	and competitive environmental influences bearing upon.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	3	1	-	2	2	-	3	2
CO4	1	3	2	-	2	2	1	2
CO5	-	2	3	-	1	3	-	1

24EMBA-- SEMIOTICS - STRATEGIES FOR MEDIA AND BRAND COMMUNICATION

3 0 0 3

Course Objectives

- > To understand the role of media in shaping brand communication.
- > To analyze various media platforms and their effectiveness in communication.
- > To develop strategies for effective brand communication across different media channels.
- > To explore case studies of successful brand communication campaigns.
- > To critically evaluate and assess the impact of media and brand communication strategies.

UNIT I	Introduction to Media and Brand Communication	9 hours
Overview of m	edia and its role in brand communication-Understanding brand communication	ation strategies-
Importance of i	integrated communication-Media Landscape Analysis-Types of media chan	nels: traditional

vs. digital-Audience segmentation and targeting-Media consumption trends and patterns.

UNIT II	Strategic Planning in Brand Communication	9 hours				
Setting commu	Setting communication objectives-Brand positioning and messaging-Developing a communication					
strategy framev	strategy framework Content Creation and Storytelling-The power of storytelling in brand communication-					
Creating compe	elling content for different media platforms-successful storytelling campaign	IS				

UNIT III	9 hours					
Understanding social media platforms and their role in brand communication-Building communities-Social media monitoring and analytics - Advertising and Brand Promotion-Overvia advertising mediums: TV, radio, print, digital-Creative strategies in advertising-Measuring advertise effectiveness.						
UNIT IV	Public Relations and Brand Reputation Management	9 hours				
The role of pu	blic relations in brand communication-Crisis communication and reputation	on management-				

The role of public relations in brand communication-Crisis communication and reputation management-Building positive brand image through PR strategies - Influencer Marketing and Brand Partnerships-The rise of influencer marketing-Identifying and collaborating with influencers - Leveraging brand partnerships for effective communication

UNIT V	Future Trends in Media and Brand Communication	9	hours
Emerging tree	nds in media consumption and technology-Predictions for the fu	ture of	brand
communication	-Final project presentations and reflections-Integrated Marketing Commun	ications ((IMC)-
Understanding	IMC and its components-Developing an integrated communication plan-	successfu	l IMC
campaign			
TOTAL 45 h			

TOTAL: 45 hours

Text Books:

1. Robert Precious ,Social Media Marketing: Strategies for Success in the Digital Age Kindle Edition,2024

2. Tatjana Iskanderova Ph.D., Introduction to Media Semiotics: Learn How to Create Media Content: Contemporary theories and practices for beginner and advanced media professionals, Kindle Edition, 2024

3. Belch, G. E., & Belch, M. An Advertising and Promotion: An Integrated Marketing

Communications Perspective. McGraw-Hill Education. 2018

Reference Books:

1. <u>Basant Rathore</u>, Strategic Media Planning and Buying: Integration of Traditional and Digital Media, ISBN 978-1032724577, 1st Edition, 2024

2. James Hunter, Mastering Influence: The Art and Science of Social Media Influencer Success:

3. Unlocking Strategies for Engagement, Monetization, and Authentic Brand Building, 2024

4. Keller, K. L., & Aperia. Strategic Brand Management: Building, Measuring, and Managing Brand Equity. Pearson. 2017

5. Solomon, M. R., Marshall, G. W., & Stuart, E. W. Marketing Communication: Brands, Experiences and Participation. Pearson. 2018

Web Links:

1. https://www.researchgate.net/profile/Neelamalar/raimalai/publication/

COURSE OUTCOMES

CO1:	Describe some of the changes in the new media environment.	К3
CO2:	Build the major marketing communication options.	K3
CO3:	Determine the some of the key tactical issues in evaluating difference communication options.	К3
CO4:	Identify the choice criteria in developing an integrated marketing communication program.	K4
CO5:	Apply the emerging trends in the media consumption and communication.	К3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	1	1	-	2	-	1
CO2	1	-	2	2	-	2	-	2
CO3	3	-	1	-	-	3	-	-
CO4	-	-	1	-	-	-	-	-
CO5	-	-	-	-	1	-	-	2

24EMBA--

E - COMMERCE AND DIGITAL PAYMENT

3 0 0 3

Course Objectives	
> To Learn the E-Commerce Platform and its concepts	
> To analysis the Electronic Payment Systems and Order Fulfillment	
UNIT I Introduction to E- commerce	9 hours
Introduction to Electronic Commerce: Meaning, nature and scope; Channels of e	- commerce;
Business applications of e - commerce; Global trading environment and adoption of	e-commerce.
Business Models of E commerce and Infrastructure; B2B, B2C, B2G and other	models of e-
commerce; Applications of e-commerce to supply chain management; product	t and service
digitization; Remote servicing, procurement, and online marketing and advertising	E-commerce,
resources and infrastructure planning.	
UNIT II E-commerce marketing concepts, Online retailing and	9 hours
services	
Consumer online: The Internet Audience and Consumer -Behaviour, Basic Market	ing Concepts,
Internet Marketing -Technologies, B2C and B2B E-commerce marketing and busin	ess strategies,
The Retail sector, Analyzing the viability of online firms, E-commerce in act	ion: E-tailing
Business Models, Common Themes in online retailing, The service sector: offlin	e and online,
online financial services, Online Travel Services, Online career services.	
UNIT III Electronic Payment Systems and Order Fulfillment	9 hours
Types of payment systems - e-cash and currency servers, e cheques, credit cards	, smart cards,
electronic purses and debit cards; Operational, credit and legal risks of e p	ayment, Risk
management options for e-payment systems; Order fulfillment for e - commerce.	Mobile
payments - smart card cash payment system - Micro payment system - E- Cash.	
UNIT IV Security Issues in E Commerce	9 hours
Security risks of e-commerce- Types and sources of threats; Protecting electron	nic commerce
assets and intellectual property; Firewalls; Client server network security; Data	and message
security; Security tools; Digital identity and electronic signature; Encryption ap	
commerce security. Salient provisions for Security and Privacy, Legal and	Regulatory -
Environment for e commerce, cyber laws in India and their limitations -Taxa	
commerce; Management of Risk: Introduction, Introduction to Risk Management,	Disaster
recovery Plans, Risk Management Paradigm.	
UNIT V Management Challenges and Opportunities of E-Commerce:	9 hours
New Business Model, Required Changes in Business Processes, Channel Conflicts,	
in eCommerce. EDI and paperless trading: characteristic features of EDI - service	-
Internet based EDI; EDI architecture and standards; Costs of EDI -infrastructure	
slow acceptability of EDI for trading; E-marketing -Traditional web Promotion: W	Veb counters;
Web advertisements.	
TOTAL: 45 hours	

Text Books:

- 1. Andrew Meola, Ecommerce in 2024: Trends and Innovations, Business Insider Intelligence Publications, 1st Edition 2024
- Peter J. Weill, The Future of Digital Payments: Trends and Technologies for 2024, MIT Press Publications, 1st Edition 2024
- Goldink Books, E-Commerce Business through Social Media Marketing: Simple Steps to Start your E-Commerce Brand/Company through Facebook and Instagram Marketing, Goldink Publishers LLC,2021
- 4. S.J. Joseph, P.T., E- Commerce An Indian Perspective, PHI Learning Pvt. Ltd. Seventh Edition,2023

Reference Books:

- 1. Michael P. Malloy, Contemporary Payment Systems: Cases, Materials, and Problems (American Casebook Series), 2nd edition ,West Academic Press, 2024
- 2. Alex T. Rimms (, Security Book! Kindle Edition ,2024

Web Links:

- 1. https://irp-cdn.multiscreensite.com/1c74f035/files/uploaded/introduction-to-e-commerce.pdf
- 2. https://examupdates.in/e-commerce-book/
- 3. <u>https://ebooks.lpude.in/computer_application/msc_it/term_3/DCAP306_DCAP511_E-</u> <u>COMMERCE_AND_E-BUSINESS.pdf</u>
- 4. <u>http://kolegjifama.eu/materialet/Biblioteka%20Elektronike/Introduction%20to%20e-Business%20Management%20and%20Strategy.pdf</u>
- 5. <u>http://www.vssut.ac.in/lecture_notes/lecture1428551057.pdf</u>
- 6. https://www.slideshare.net/slideshow/digital-business-and-ecommerce-management-7th-edition/265906419

COURSE OUTCOMES

CO1:	Recognize the impact of Information and Communication technologies	K2
CO2:	Discuss various legal and ethical issues specific to E-commerce.	K3
CO3:	Distinguish the role of Management in the context of e-Business and e-Commerce	К5
CO4:	Describe the various characteristics of electronic payment systems.	K4
CO5:	Employ tools and services of the internet in the development of a virtual e-commerce.	К3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	1	_	3	1	_	2	_
CO2	2	1	_	3	1	_	2	_
CO3	1	2	2	_	2	2	1	3
CO4	2	1	_	3	1	_	2	_
CO5	3	2	—	2	2	_	3	1

24EMBA--SUPPLY CHAIN AND LOGISTICS MANAGEMENT3003

Course Objectives

- To learn the different stages of supply chain management process and to understand the sourcing activities, vendor management and drivers of the supply chain.
- > To know the latest trends in supply chain management and logistics industry.

UNIT I	Introduction to Supply Chain Management	9 hours			
Supply Chain Concepts: Objectives of a Supply Chain, Stages of Supply chain, Value Chain					
Process, Cy	cle view of Supply Chain Process, Key issues in SCM, logistics & SC	M, Supply			
Chain Drive	ers and obstacles, Supply chain strategies, strategic fit, best practices in SC	CM,			
Obstacles o	f streamlined SCM.				
UNIT II	Concept of Logistics	9 hours			
Logistics:	Evolution, Objectives, Components and Functions of Logistics Ma	anagement,			
Distribution	n related Issues and Challenges; Gaining competitive advantage through	h Logistics			
Managemen	nt, Transportation Functions, Costs, and Mode; Network and Decision,				
Containeriz	ation, Cross docking				
UNIT III	Supply Chain Performance	9 hours			
Bullwhip e	ffect and reduction, Performance measurement: Dimension, Tools of p	erformance			
measureme	nt, SCOR Model. Demand chain management, Global Supply chain- Ch	allenges in			
establishing	g Global Supply Chain, Factors that influences designing Global Supply C	Chain			
Network.					
UNIT IV	Warehousing	9 hours			
Concept an	d types, Warehousing strategy, Warehouse facility location & network de	sign,			
Reverse log	gistics, Outsourcing- Nature and concept, Strategic decision to Outsourc	cing, Third			
	ics(3PL), Fourth party logistics(4PL).	-			
UNIT V	Supply Chain and CRM	9 hours			
Supply Cha	in and CRM- Linkage, IT infrastructure used for Supply Chain and CRM,	Functional			
components for CRM, Green supply chain management, Supply Chain sustainability.					
TOTAL :					

Text Books:

T1: Ashley McDonough.; Operations and Supply Chain Management: Vibrant Publishers

T2: F.Robert Jacobs, Ravi Shankar, Richard.B Chase Operations and Supply Chain Management, Mc Graw Hill, 17th Edition 2023.

Reference Books:

- R1: Sahay, B.S.; Supply Chain Management; Macmillan
- R2: Ballou, R.H. Business Logistics Management. Prentice-Hall Inc.

Web Links:

1. <u>https://backup.pondiuni.edu.in/sites/default/files/Logistics%20Supply%20Chain%20Mgt2</u> 00813.pdf

2. <u>https://www.geektonight.com/supply-chain-management-pdf/</u>

COURSE OUTCOMES

CO1:	Understand Supply chain based on the participants.	K2
CO2:	Understand the implementation of logistics based on the drivers.	K2
CO3:	Identify the facility location methods.	K3
CO4:	Examine the demand forecasting.	K4
CO5:	Estimate the various methods of sourcing.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	1	3	2	-	2	2	1	2

24EMBA---

QUALITY TOOLKIT FOR MANAGERS

3 0 0 3

Course Ob	jectives	
> To e	explain the Quality concept, principles, and its various tools.	
	explain the statistical process control for the implementation of quality man	agement
UNIT I	INTRODUCTION	9 hours
Evolution o	f Quality Management-Concepts of Product and Service Quality-Dimensio	ns of
	ality Philosophies-Deming's, Jurans, Crosby-Quality Cost-Quality Leaders	
UNIT II	STATISTICAL PROCESS CONTROL	9 hours
Introduction	n – Pareto Analysis – 7QC Tools-Cause and Effect Diagram – Checklist or	Check
sheet - Proc	cess Flow Chart – Histogram – Scatter Diagram – Chance and Assignable C	Causes –
Control Cha	arts for Variables – Process Capability Analysis such as Cp and Cpk– Contr	ol Charts
for Attribut	es.	
UNIT III	MANAGEMENT TOOLS	9 hours
Introduction	n – Affinity Diagram [KJ method] – Interrelationship Diagram – Tree Diag	ram
Prioritizatio	n Matrix – Matrix Diagram – Process Decision Program Chart – Activity N	letwork
Diagram-SI	ERVQUAL Model with Application.	
UNIT IV	TOOLS AND TECHNIQUES	9 hours
Plan-Do-Cł	eck-Act (PDCA) Cycle – Quality Circles – Benchmarking – Quality Funct	ion
Deploymen	t (QFD) – Failure Mode and Effect Analysis (FMEA) – Robust Design and	Taguchi
Method		
UNIT V	SIX SIGMA	9 hours
Evolution –	TQM vs. Six Sigma – What is Six Sigma – Six Sigma methodologies Such	as
DMAIC, D	FSS – Six Sigma Belts.	

Text Books:

T1: Gurucharan Raghunathan, Lokesh Kannaiyan, Product Management Simplified, Nation Press, 3rd Edition, 2021.

T2: Suganthi, L. and Samuel, A., Total Quality Management, Prentice Hall (India) Pvt. Ltd.,

Reference Books:

R1: Gabriel Steinhardt, The Product Managers Toolkit, Springer, 2nd Edition 2017

R2: David Connaughton, Every Managers Lean/Six Sigma Quick Reference and Toolkit.

WEB SOURCES:

 https://www.scribd.com/document/383519351/Total-Quality-Management-By-Dr-V-Jayakumar-Dr-R-Raju-pdf
 http://rmkec.ac.in/tmp/mech/Contents/totalqualitymanagement.pdf

COURSE OUTCOMES

CO1:	Analyze the implementation of quality management.	K4
CO2:	Explain the implementation of SPC tools.	K2
CO3:	Explain the implementation of management tools.	K2
CO4:	Apply knowledge on the various techniques of quality management.	К3
CO5:	Explain the implementation of SPC tools using Six Sigma methodologies.	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	2	2	1	3	1	2	3
CO2	2	-	-	3	1	-	2	1
CO3	2	-	-	3	1	-	2	1
CO4	3	1	-	2	2	-	-	2
CO5	1	3	2	-	2	2	1	2

24EMBA---

PRICING AND REVENUE MANAGEMENT

3 0 0 3

Course Objectives > This course provides an introduction to both the theory and the practice of revenue management and pricing. > To identify and develop opportunities for revenue optimization in different business contexts including the transportation and hospitality industries, retail, media and entertainment, financial services, health care and manufacturing, among others. **UNIT I** Introduction 9 hours Pricing and Revenue Management Concept, Application in Air Lines, Railways, Hospitality Industries, The Revenue Management Process – Steps involved in setting to the Price, Types of Pricing, Dynamic Pricing. The Theories of Pricing - Product design, bundling and demand segmentation - Dynamic pricing policies. Pricing policies and Revenue management model: 9 hours **UNIT II** Pricing Policies in Action: Markdown policies and liquidations - Pricing with supply constraints - Customized pricing and e-commerce An Operational Model of Revenue Management: Stochastic Inventory Management and the News vendor Model UNIT III **Network Revenue Management** 9 hours Network Revenue Management: Network revenue management, control mechanisms - Linear Programming approach to Revenue Management - Applying network Revenue Management to different industries. Implementing a Revenue Management System: Solving Revenue Management Problems -Computational methods in Revenue Management. **UNIT IV Demand Forecasting and Data Analysis:** 9 hours Demand Forecasting and Data Analysis: Data, sources, systems, automation - Time-series forecasting and perfect demand segmentation models - Estimation techniques - Unconstraining for unobservable no-purchases--concept and the EM technique Competitive Factors: Imperfect segmentation model: Discrete choice models - Customer management and strategic purchasing behavior. UNIT V 9 hours **Industry Applications:** Industry Applications: Various case studies related to capacity management in airlines, hotels, car rentals, cruises. Industry implementations and practices New Directions in Revenue Management: Business Analytics - Applications in new industries: Event sales, casinos, Display advertising – Bundling and Revenue Management TOTAL: -- 45 hours

Text Books:

1. Robert L. Phillips., "Pricing and Revenue Optimization", Stanford Business Book, 2nd Edition 2021

2. Paul Rouse, William Maquire and Julie Harrison, "Revenue Management in Service Organizations", (2011)

Reference Books:

1. Talluriand G. Van Ryzin., "The Theory and Practice of Revenue Management", Kluwer Academic Publishers, 2004

2. STudorBodea (Author), Mark Ferguson (Author), Segmentation, Revenue Management and Pricing Analytics Paperback, Routledge publications, 2014

Web Links:

1. https://www.ezeeabsolute.com/hotel-revenue-management-book.php

2. https://www.researchgate.net/publication/318596610_Pricing_and_Revenue_Management

COURSE OUTCOMES

CO1:	Understand strategic and tactic roles of pricing in relevant business contexts	K2
CO2:	Apply how to implement pricing solutions	K3
CO3:	Analyze what a successful business requires adequate revenues and a positive operational cash flow to generate profits	K4
CO4:	Identify capacity bottlenecks and make adjustments to the business accordingly	К3
CO5:	Organize resources and recognize the strategic impact of revenues on business,	K3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	3	1	-	2	2	-	3	2
CO5	3	1	-	2	2	-	3	2

Course Objectives

- > To Provide Foundation Knowledge about Operations Strategy and Approaches.
- To describe the various Performance Objectives for implementation of operations strategy

strat	legy					
UNIT I	INTRODUCTION	9 hours				
Introduction	Introduction – Strategy: Definition, Levels – Operations and Strategy – Operations Management					
Vs. Operati	ons Strategy - Four perspectives on Operations Strategy - Decision areas	: Structural				
and Infrastr	uctural - The Process of Operations Strategy-Operations for Strategic Adv	antage.				
UNIT II	PERFORMANCE OBJECTIVES	9 hours				
Introduction	n – Quality: Hard, Soft – Speed: Time – Dependability: Time – Flexibil	ity: Type –				
Internal and	d external benefits - The Operations Strategy Matrix - Performance Obj	ectives and				
Competitive	e Factors - Product/Service Life Cycle on Performance Objectives-Manag	ing Risk in				
Operations.						
UNIT III	NEW APPROACHES	9 hours				
Total Quali	ty Management (TQM): Fit into Operations Strategy – Lean Manufacturing	g: Fit into				
Operations	Strategy – Business Process Reengineering (BPR): Fit into Operations Stra	ıtegy – Six				
Sigma: Fit i	nto Operations Strategy-Betting on the Unknown: Newsvendor Model					
UNIT IV	DECISION AREAS – I	9 hours				
Capacity St	rategy: Levels of capacity decision, Factors influencing the overall level of	capacity,				
Location of	Ecapacity – Purchasing and Supply Strategy: Supply Networks, Do (Mak	e) or Buy?				
The vertica	l integration decision-Newsvendor Applications: Managing Biases in C	Operational				
Decisions.						
UNIT V	DECISION AREAS – II	9 hours				
Process Technology Strategy: Classification, Three dimensions of process technology -						
Improvement Strategy: Breakthrough Improvement and Continuous Improvement, The						
Importance–Performance Matrix-More of Less or Less of More: Make to Stock v. Make to Order						
Strategies.						
TOTAL: 4	5 hours					
-						

Text Books:

1. Nigel Slack, Michael Lewis, Mohita Gangwar Sharma. Operations Strategy, Pearson Education Limited, England, 5th edition, 2018.

Reference Books:

1. David Walters. Operations Strategy, Palgrave Macmillan Publisher, 2015

2. JA Van Mieghem and Gad Allon. Operations Strategy: Practices and Principles, Dynamic Ideas LLC 2nd edition, 2015.

Web Links:

1. https://ocw.mit.edu/courses/sloan-school-of-management/15-769-operations-strategy-fall-2010/lecture-notes/

2. https://www.vssut.ac.in/lecture_notes/lecture1429900757.pdf

COURSE OUTCOMES

CO1:	Understand the process of operations strategy	K2
CO2:	Explain the fundamental concepts of Performance Objectives.	K2
CO3:	Interpret how the lean manufacturing fit into Operations Strategy	K5
CO4:	Identify the decision areas of Purchasing and Supply Strategy.	K3
CO5:	Classify the decision areas of Improvement Strategy	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	1	3	2	-	2	2	1	2
CO4	3	1	-	2	2	-	3	2
CO5	2	2	1	1	3	1	2	3

24EMBA--

Course Objectives

- > To describe the various concepts of the sales and operations planning
- > To describe the techniques of the sale forecasting
- > To explain about the techniques employed in the operations planning.

Introduction to Sales and operations planning – Objective of sales and operations plans, salesIntroduction to Sales and operations planning – Objective of sales organization - it's purpose,setting up a sales organization , types of sales organization – Need for Operations planning andcontrol – Various Planning method - Sales and operations planning as a process.UNIT IIFORECASTING AND PERSONAL SELLING9 hoursObjectives and theories of personal selling, analyzing market potential, sales potential and salesforecasting method & evaluation Introduction – Forecasting technique: Qualitative andQuantitative – Delphi Method – Regression Analysis – Time series analysis – ApplicationUNIT IIIOPERATIONS PLANNING – I 9 hours Capacity Planning – Types of Capacity – Measurement of Capacity: Efficiency and Utilization –Capacity change: Expansion and Reduction – Make or Buy decision – Aggregate ProductionPlanning (APP) : Chase and Level, TechniquesUNIT IVSALESMANSHIP AND OPERATIONS PLANNING – IIQualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material RequirementPlanning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi AttributeDecision Making (MADM)UNIT VENTERPRISE RESOURCE PLANNING9 hoursManufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – MaterialManagement (MM) Module: Purchase Management, Purchasing or Procurement cycle, PurchaseOrder (PO)	UNIT I	SALES AND OPERATIONS PLANNING	9 hours				
executive as a coordinator, sales management and control, sales organization - it's purpose, setting up a sales organization , types of sales organization – Need for Operations planning and control – Various Planning method Sales and operations planning as a process.UNIT IIFORECASTING AND PERSONAL SELLING9 hoursObjectives and theories of personal selling, analyzing market potential, sales potential and sales forecasting method & evaluation Introduction – Forecasting technique: Qualitative and Quantitative – Delphi Method – Regression Analysis – Time series analysis – ApplicationUNIT IIIOPERATIONS PLANNING – I9 hoursCapacity Planning – Types of Capacity – Measurement of Capacity: Efficiency and Utilization – Capacity change: Expansion and Reduction – Make or Buy decision – Aggregate Production Planning (APP) : Chase and Level, Techniques9 hoursUNIT IVSALESMANSHIP AND OPERATIONS PLANNING – II9 hoursQualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material Requirement Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM)9 hoursUNIT VENTERPRISE RESOURCE PLANNING9 hoursManufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)9 hours							
setting up a sales organization , types of sales organization – Need for Operations planning and control – Various Planning method Sales and operations planning as a process. 9 hours UNIT II FORECASTING AND PERSONAL SELLING 9 hours Objectives and theories of personal selling, analyzing market potential, sales potential and sales forecasting method & evaluation Introduction – Forecasting technique: Qualitative and Quantitative – Delphi Method – Regression Analysis – Time series analysis – Application 9 hours UNIT III OPERATIONS PLANNING – I 9 hours Capacity Planning – Types of Capacity – Measurement of Capacity: Efficiency and Utilization – Capacity change: Expansion and Reduction – Make or Buy decision – Aggregate Production Planning (APP) : Chase and Level, Techniques 9 hours UNIT IV SALESMANSHIP AND OPERATIONS PLANNING – II 9 hours Qualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material Requirement Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM) 9 hours UNIT V ENTERPRISE RESOURCE PLANNING 9 hours Manufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)							
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Quantitative – Delphi Method – Regression Analysis – Time series analysis – Application UNIT III OPERATIONS PLANNING – I 9 hours Capacity Planning – Types of Capacity – Measurement of Capacity: Efficiency and Utilization – Capacity change: Expansion and Reduction – Make or Buy decision – Aggregate Production Planning (APP) : Chase and Level, Techniques 9 hours UNIT IV SALESMANSHIP AND OPERATIONS PLANNING – II 9 hours Qualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material Requirement Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM) UNIT V ENTERPRISE RESOURCE PLANNING 9 hours Manufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase	Objectives	and theories of personal selling, analyzing market potential, sales potentia	l and sales				
UNIT III OPERATIONS PLANNING – I 9 hours Capacity Planning – Types of Capacity – Measurement of Capacity: Efficiency and Utilization – Capacity change: Expansion and Reduction – Make or Buy decision – Aggregate Production Planning (APP) : Chase and Level, Techniques Pohours UNIT IV SALESMANSHIP AND OPERATIONS PLANNING – II 9 hours Qualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material Requirement Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM) UNIT V ENTERPRISE RESOURCE PLANNING 9 hours Manufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase	forecasting	method & evaluation Introduction - Forecasting technique: Qualitative	e and				
Capacity Planning – Types of Capacity – Measurement of Capacity: Efficiency and Utilization – Capacity change: Expansion and Reduction – Make or Buy decision – Aggregate Production Planning (APP) : Chase and Level, TechniquesUNIT IVSALESMANSHIP AND OPERATIONS PLANNING – II9 hoursQualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material Requirement Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM)9 hoursUNIT VENTERPRISE RESOURCE PLANNING9 hoursManufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)	Quantitative	e – Delphi Method – Regression Analysis – Time series analysis – Applicat	tion				
Capacity change: Expansion and Reduction – Make or Buy decision – Aggregate ProductionPlanning (APP) : Chase and Level, Techniques9 hoursUNIT IVSALESMANSHIP AND OPERATIONS PLANNING – II9 hoursQualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material RequirementPlanning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM)9 hoursUNIT VENTERPRISE RESOURCE PLANNING9 hoursManufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)	UNIT III	OPERATIONS PLANNING – I	9 hours				
Planning (APP) : Chase and Level, Techniques UNIT IV SALESMANSHIP AND OPERATIONS PLANNING – II 9 hours Qualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material Requirement Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM) UNIT V ENTERPRISE RESOURCE PLANNING 9 hours Manufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Manerial Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)	Capacity Pl	anning – Types of Capacity – Measurement of Capacity: Efficiency and U	tilization –				
UNIT IVSALESMANSHIP AND OPERATIONS PLANNING – II9 hoursQualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material Requirement Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM)9 hoursUNIT VENTERPRISE RESOURCE PLANNING9 hoursManufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)	Capacity ch	nange: Expansion and Reduction - Make or Buy decision - Aggregate	Production				
Qualities and functions of Sales Manager, types of salesman, prospecting, pre approach & approach , Disaggregation: Master Production Scheduling (MPS) – Material Requirement Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM) UNIT V ENTERPRISE RESOURCE PLANNING 9 hours Manufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Manegement cycle, Purchase Order (PO) V	Planning (A	PP) : Chase and Level, Techniques					
approachDisaggregation: Master Production Scheduling (MPS) – Material RequirementPlanning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi AttributeDecision Making (MADM)UNIT VENTERPRISE RESOURCE PLANNING9 hoursManufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – MaterialManagement (MM) Module: Purchase Management, Purchasing or Procurement cycle, PurchaseOrder (PO)	UNIT IV	SALESMANSHIP AND OPERATIONS PLANNING – II	9 hours				
Planning (MRP) – Production Planning and Control (PPC): Phase, Function- Multi Attribute Decision Making (MADM) UNIT V ENTERPRISE RESOURCE PLANNING 9 hours Manufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)	Qualities an	nd functions of Sales Manager, types of salesman, prospecting, pre a	pproach &				
Decision Making (MADM) 9 hours UNIT V ENTERPRISE RESOURCE PLANNING 9 hours Manufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO) Order (PO)	approach ,	Disaggregation: Master Production Scheduling (MPS) - Material R	equirement				
UNIT VENTERPRISE RESOURCE PLANNING9 hoursManufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)	Planning (N	(ARP) - Production Planning and Control (PPC): Phase, Function- Mult	i Attribute				
Manufacturing Resources Planning (MRP-II) – Evolution of ERP – Module – Material Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)	Decision M	aking (MADM)					
Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase Order (PO)	UNIT V	ENTERPRISE RESOURCE PLANNING	9 hours				
Order (PO)	Manufacturing Resources Planning (MRP-II) - Evolution of ERP - Module - Material						
	Management (MM) Module: Purchase Management, Purchasing or Procurement cycle, Purchase						
TOTAL: 45 hours	Order (PO)						
	TOTAL: 45 hours						

Text Books:

T1 : Vishal Desai, Sales Management Essentials, Vibrant Publishers 2022T2: Deolalikar, Jandhyala, Mane, Sinha Sales and Operations Planning with SAP IBP, RheinwerkPublishing 2023.

Reference Books:

1. Lee J. krajewski and Larry P.Ritzman, 2007, Operations Management strategy and analysis, 9th Edition, Pearson Eduction / Prenctice Hall of India, 2007.

2. Everett.Adam, Jr. and Ronald J. Elbert, Production and Operations Management Concepts, Models and Behaviour, 5th Edition, PHI. 2003.

3. Edward M. Knod and Richard J. Schonberger, 2001, Operations Management meeting customers' demands, Mc Graw hill international, 7th Edition, 2001.

Web Links:

- 1. https://www.slideshare.net/HarshalBadgujar/sales-operations-planning-process
- 2. https://www.slideshare.net/gdpawan/sales-operations-planning-13837992

COURSE OUTCOMES

CO1:	Design about sales and operations planning process.			
CO2:	Identify the Market potential by using qualitative and quantitative forecasting method	K2		
CO3:	Develop Capacity planning by using different techniques.			
CO4:	Explain the Material Requirement Planning (MRP).			
CO5:	Apply and study Manufacturing Resources planning			

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	-	2	3	-	3	1	2	1
CO2	1	-	-	1	1	1	2	-
CO3	-	2	3	-	-	-	1	1
CO4	3	2	1	1	1	1	2	3
CO5	3	1	-	3	3	1	2	1

24EMBA--- BEHAVIOURAL OPERATIONS MANAGEMENT

3 0 0 3

Course Objectives To understand the Behavioural concepts in Operations Management > To learn about the Behavioural concepts in production and service context. **UNIT I INTRODUCTION** 9 hours Behavioural Operations Management - Definition - The study of Behavioural Operations -History and the Contemporary Knowledge Base – Virtuous Cycles of Experimental Learning. **UNIT II PRODUCTION AND SERVICE CONTEXTS – I** 9 hours Synch and Swim: Managing and Mismanaging Process Constraints and Variability – The role of human behaviour in scheduling - process control - Process and Perception: Kristen's Cookie Company from a Behavioral Point of View. **PRODUCTION AND SERVICE CONTEXTS – II UNIT III** 9 hours The Wait or Buy Game: How to Game the System That's Designed to Game You Back Sharing the Load: Group Behavior and Insights into Simulating Real-World Dynamics 9 hours UNIT IV **SUPPLY CHAINS** Sharing the Risk: Understanding Risk – Sharing Contracts from the Supplier's Perspective – Supply Chain Negotiator: A Game of Gains, Losses, and Equity-Incorporation of behavior in decision making in business simulation games UNIT V **ENTERPRISE RESOURCE PLANNING** 9 hours Dynamic Pricing in Revenue Management - Intertemporal choices in Project based organizations - Impulsiveness and Emotions - Behaviour Assessment Test on Conflict Management – Kicking the mean Habit – A chain of hands. **TOTAL: 45 hours**

Text Books:

T1 : Elliot Bendoly, Wout van Wezel, and Daniel G. Bachrach, The Handbook of Behavioral Operations Management, Oxford University Press, 2015.

T2: Donohue, K., Katok, E., and Leider, S (2018). The Handbook of Behavioural Operations. New York: John Wiley and Sons.

Reference Books:

R1: Christoph H. Loch, Yaozhong Wu, Behavioral Operations Management, Now Publishers Inc, 2007

Web Links:

- 1. https://www.slideshare.net/priyasharmma/organizational-behavior-6858461
- 2. https://www.slideshare.net/Kadirikjs24/operations-management-69329225

COURSE OUTCOMES

CO1:	Understand the fundamental production in Behavioural concepts.	K2			
CO2:	Explain the Process Constraints and Variability Understand the consumer behavioural implications in making the wait-or-buy decision.	K4			
CO3:	Identify the Group Behaviour and Real world simulations.				
CO4:	Gain knowledge about the implementation of Supply Chain.	К3			
CO5:	Evaluate the Impulsiveness and Emotions.	K5			

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
C01	2	-	-	2	2	-	2	1
CO2	1	1	1	2	1	1	2	3
CO3	-	-	3	1	1	-	1	-
CO4	3	1	1	3	3	-	2	2
CO5	3	3	-	1	1	2	2	2

24EMBA---

Course Objectives

- To acquaint the student with the applications of Operations Research to business and industry
- > To help them to grasp the significance of analytical techniques in decision making.
- > To test on the application of Operations Research to business related problems.

UNIT I	DYNAMIC PROGRAMMING	9 hours
Dynamic p	rogramming – Type – Forward and Backward Recursion – Stochastic	Dynamic
Programmi	ng: Markov decision processes (MDPs) and dynamic inventory control	under
uncertainty	- Application: Shortest- Route Problem, Knapsack Model, Work-Force size	e problem
UNIT II	SCHEDULING SYSTEMS	9 hours
Flow shop:	Johnson 's Method - Two Machines, Three Machines, More than three	Machines,
Graphical N	lethod – Only Two Jobs – Job shop	
UNIT III	PROJECT SCHEDULING	9 hours
PERT & CI	PM – Project scheduling by PERT/CPM – Cost considerations in PERT/CP	M- Project
Time-Cost	Trade-off (Crashing)	
UNIT IV	QUEUING & SIMULATION	9 hours
Queuing Sy	stem - Four elements - Kendall's Notation - Queuing models - Birth	and Death,
Model – Si	imulation - Type: Discrete and Continuous simulation - Simulation mod	lels-
Performanc	e measures and analysis.	
UNIT V	ADVANCED	9 hours
Branch and	d bound method – Vehicle Routing Problems – Quadratic Programmir	ng – Staff,
transfer pro	blem – Two-stage supply chain distribution problem.	
TOTAL: 4	5 hours	

Text Books:

- 1. G.Srinivasan, Operations Research Principles and Applications, PHI, Third Edition 2017
- 2. R.Pannerselvam, Operations Research, PHI, 3rd Edition 2023

Reference Books:

- 1. S.R. Yadav, A.K. Malik, Operations Research, Oxford University Press; First edition, 2014.
- 2. G.V.Shenoy,U.K.Srivastava, S.C.Sharma, Operations Research for Management, New Age International, Revised 2nd Ed, 2005.

Web Links:

- 1. https://www.slideshare.net/Sajidaliduet/advanced-operation-research
- 2. https://www.slideshare.net/dharmendragahwai/operational-reseach-ppt
- 3. https://www.slideserve.com/rbillingsley/advanced-operations-research-powerpoint-ppt-presentation

COURSE OUTCOMES

CO1:	Apply operations research techniques to analyze and solve complex real-world problems.	K3
CO2:	Formulate mathematical models to represent operational systems and decision- making processes.	K6
CO3:	Implement optimization algorithms to find optimal solutions for various types of problems.	К3
CO4:	Utilize simulation methods to evaluate system performance and make informed decisions.	K5
CO5:	Interpret results and provide actionable recommendations based on operations research analyses.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	3	3	-	3	1
CO2	2	2	1	1	2	1	1	3
CO3	3	1	-	3	3	-	3	2
CO4	1	3	2	1	1	2	1	2
CO5	-	2	3	-	-	3	-	1

24EMBA---MANAGEMENT OF MANUFACTURING SYSTEMS 3 0 0 3

Course Objectives

- > To explain for satisfaction of the customer who wants. Every commercial organization is to focus on making profit.
- > To explain the world class manufacturing strategy within these enterprises because they make their products themselves.

9 hours

9 hours

9 hours

9 hours

UNIT I **INTRODUCTION**

Management of Manufacturing Systems: An Overview - Manufacturing Systems: Type -Challenges - Evolution of Manufacturing Systems - Importance of manufacturing for technological and Socioeconomic developments- Nine laws in Manufacturing - Various methodologies

CELLULAR MANUFACTURING SYSTEMS UNIT II

Principle – Group Technology (GT) – Cellular Manufacturing Systems – Layout – Cell Design: formation, operator allocation, sequencing and scheduling - Part Classification and Coding -Production flow analysis

UNIT III JUST-IN-TIME

Evolution of Just-In-Time - Principle - Seven wastes - Just-In-Time (JIT) - Kanban or Pull, System - CONWIP - Tools and Techniques- Role of basic elements in JIT and Critical Success factors

UNIT IV SYNCHRONOUS MANUFACTURING

Synchronous Manufacturing or Theory of Constraints – Principle – Definition of Goal by Goldratt - Role of a constraint - Types of resources: bottlenecks and capacity constrained resource - Drum Buffer Rope System 9 hours

UNIT V ADVANCED MANUFACTURING SYSTEMS

Concept of Flexible Manufacturing System (MS) – Flexibility – Types: Single machine cell, Flexible manufacturing cell, Flexible manufacturing system – Components – Loading, Multiple batches and change over times- Applications – Benefits -Implementation issues. **TOTAL: 45 hours**

Text Books:

T1: Rui Yang Maiying Zhong, Machine Learning-Based Fault Diagnosis for Industrial Engineering Systems, CRC Press, 2022

T2: Kaushik Kumar, Divya Zindani, J.Paulo Davim Digital Manufacturing and Assembly Systems in Industry 4.0 CRC Press 1st Edition 2021

T3: Richard J. Schonberger, World Class Manufacturing, Free Press Publication, 2008.

Reference Books:

1. Richard J. Schonberger, World Class Manufacturing: The Next Decade: Building Power, Strength, and Value, Free Press Publication, 2013.

2. R.P.Mohanty&S.G.Deshmukh, Advanced operations management, Pearson education (Singapore) P.Ltd.

Web Links:

1.https://theintactone.com/2019/12/10/kmbom05-management-of-manufacturing-system/ 2.https://www.vssut.ac.in/lecture_notes/lecture1429900757.pdf 3.<u>https://backup.pondiuni.edu.in/storage/dde/dde_ug_pg_books/BBA%20III%20</u> %20BBA%2030 04%20Production%20and%20Materials%20Management.pdf

COURSE OUTCOMES

CO1:	Describe the types of Manufacturing style.	K2
CO2:	Analyze manufacturing processes to identify bottlenecks, inefficiencies, and opportunities for improvement using techniques.	K4
CO3:	Discover the knowledge about the principle and wastages of JIT.	K4
CO4:	Understand the role of manufacturing systems within the broader supply chain context.	К2
CO5:	Combine emerging technologies and automation solutions in manufacturing to improve productivity, flexibility, and competitiveness.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
C01	3	1	-	3	3	-	3	1
CO2	2	2	1	1	2	1	1	3
CO3	3	1	-	3	3	-	3	2
CO4	1	3	2	1	1	2	1	2
CO5	-	2	3	-	-	3	-	1

24EMBA---

9 hours

9 hours

9 hours

9 hours

Course Objectives

- To explain the strategic role of sourcing management in creating and enhancing a firm's competitive advantages.
- > To understand the sourcing activities, supplier management.
- > To learn about the global sourcing management.
- > To learn about the latest trends in sourcing.

UNIT I INTRODUCTION

Sourcing – Sourcing management: Concept, Functions, Application – Supplier Evaluation and Selection (Concepts): Supplier Rating – Rating criteria – Factors

UNIT II GLOBAL SOURCING

Introduction to Global Sourcing – Trends in Global Sourcing – Global Sourcing – Supply Chain Localization and Reshoring- Negotiation – Performance Measurement and Evaluation (Concepts and Metalcraft Case)

UNIT III SUPPLY CHAIN

Supply Chain: The Role of Sourcing Outsource: Single, Dual & Multiple sourcing arrangements. Tendering – Open, Restricted and Negotiated approaches – Components – Key Process- Physical SCM vs Financial SCM, Effectiveness of financial SCM, Financial SCM-Importance, Objectives, Benefits (wrt consumers and companies) — Third-party logistics (3PL): Service

UNIT IV	ANALYTICAL TOOLS
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Analytical Tools in Sourcing (Total Cost of Ownership (Wire Harness case), Pricing Analyses (Plastic Shield case)) – Analytical Tools in Sourcing (Foreign Exchange Currency Management, Learning Curve, Quantity Discount Models) – Integrative Pacific Systems Case (Supplier Scorecard, Sourcing Risk, Supplier Financial Analysis)

UNIT V	RISKS & TRENDS					
Sourcing	Sourcing Risk Management (Concepts) - Electronic Sourcing - Agile Sourcing - Single-					
Sourcing Dependency - Sustainability and Sourcing (Green Sourcing; Walmart-China Case)						
TOTAL: 45 hours						

Text Books:

T1: Justin Ashlock, Sourcing and Procurement with SAP S/4HANA, Rheinwerk Publishing, 3rd Edition 2024

T2: Selvan Athishtaraj.V, Basic of Strategic Sourcing, 2020.

Reference Books:

1. Multi-Sourcing (HBS Press) by Linda Cohen & Allie Young - Gartner Inc.

2. Olivier Bruel, Strategic Sourcing Management: Structural and Operational Decision-making Kogan Page; 1 edition, 2016

Web Links:

- 1. https://theintactone.com/2019/12/10/kmbom04-sourcing-management/
- 2. https://www.msuniv.ac.in/Download/Pdf/2e361eb8504c4b4
- 3. <u>https://examupdates.in/materials-management-notes/</u>

COURSE OUTCOMES

CO1:	Evaluate the selection of supplier.				
CO2:	Explain the Global Sourcing.	K4			
СО3:	Understand the Sourcing in Supply Chain. to set priorities within the complex supply chain management topic and to disclose the problems contained therein	K5			
CO4:	Gain the knowledge about the Analytical Tools in Sourcing.	K2			
CO5:	Investigate the new trends.	K6			

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	3	3	3	-	3	1
CO2	2	2	1	1	2	1	1	3
CO3	1	1	-	3	-	-	3	2
CO4	1	3	2	1	1	2	1	2
CO5	-	2	3	-	-	3	-	1

Course Objectives

- 1. To equip students with a comprehensive understanding of human resources development and manpower planning, encompassing concepts, dimensions, and diverse approaches.
- 2. To foster an in-depth comprehension of the purpose, processes, and practical applications of manpower planning within various organizational strategies, alongside critical awareness of global trends shaping contemporary human resource planning practices.

aware	eness of global trends shaping contemporary human resource planning pra	actices.
UNIT I	Manpower Forecasting	9 hours
Introduction	and Objectives, HR Planning Linkages, Influencing Factors, Forecastin	g Necessity
and Steps, I	Demand and Supply Forecasting Techniques, Key performance indicato	rs (KPI) of
manpower p	lanning, Strategic Staffing, Job Analysis and Description, Common HRP	'
Problems ,th	e link between manpower planning and other HR processes	
UNIT II	Analysis of Manpower Planning	9 hours
Developing	a Manpower Plan, Qualitative Side of Manpower Planning, Behav	ioral event
interviewing	, standard interviews, competency mapping (skill inventory), sample	Manpower
Plan compet	ency mapping-Procedures and steps, methods of data collection for map	ping,
developing c	ompetency models from raw data	
UNIT III	Strategic Human Resource Planning	9 hours
Definition &	Concept, Benefits of strategic manpower planning (SMP), methods ar	nd tools for
SMP, Key s	teps in SMP: Assessing competencies, Gap analysis and strategy devel	lopment, A
	cess approach to HRP.	
UNIT IV	Manpower Inventory Management	9 hours
Manpower In	nventory, Quantitative Aspects, Qualitative Aspects, Methodology of Co	mputerized
Manpower P	lanning Information System, Use and Applicability of Statistical and Ma	athematical
Models in M	anpower Planning, Cohort Analysis, Census Analysis, Markov Models	
	1	
UNIT V	Recruitment & Selection Techniques	9 hours
Nature of h	iring- regular, temporary, Internal Hiring- meaning & definition of i	nternal and
external reci	ruitment- Sources of internal recruitment- circulars, intranet, employe	e referrals
Appointmen	t or promotion- sources of external recruitment - Scouting- re-recruitr	nent- even
recruitment-	online recruitment- social recruitment & mobile phone recruitment- re	cruitment
Selection: M	leaning and Significance of Selection- Selection process- Evaluation o	f Selection
System, Erro	rs in selection- Employer branding.	
TOTAL:	45 hours	

Text Books:

1. Archarya, Tripathy -Himalaya (2017), Human Resource Planning and Strategic Change-

2. Santosh Kumar Tripathy Manpower Planning And Strategic Change, Himalaya Publishing House, 9352027817, 2019

3. Deepak Kumar Bhattacharya (2016), Human Resources Planning, Excel Book Publishers, 3rd edition

Reference Books:

1. Smith, J. A. (2019). Strategic Manpower Planning: A Comprehensive Guide (2nd ed.). Acme Publishing.

2. B. Vamsi Krishna and G.Venkataramana, Manpower Planning Recruitment And Selection, Jawaharlal Nehru Technological University Kakinada, Andhra Pradesh By Thakur publication, ISBN- 978-93-90460-37-3

Web Links:

- 1. https://www.slideshare.net/slideshow/book-manpower-planningpdf/251409931
- 2. https://www.tppl.org.in/2020/third-sem/5819-manpower-planning.html

COURSE OUTCOMES

C01:	Understand the core principles and goals of manpower planning and its pivotal role in harmonizing organizational strategies with human resource management.	K1			
CO2:	Analyze and forecast future manpower needs using appropriate techniques, such as demand and supply forecasting, competency mapping, and job analysis.				
CO3:	Discuss about the strategic impact of staffing decisions and strategic HR planning, highlighting the alignment of talent with organizational objectives.				
CO4:	Utilize advanced statistical models such as Markov models and cohort analysis to analyze workforce trends and devise efficient manpower inventory management strategies.				
CO5:	Design, implement, and evaluate career planning and succession management programs to ensure the continuity of talent and organizational sustainability.	К5			

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	-	2	3	-	1	3	-	1
CO4	3	1	-	2	2	=	3	2
CO5	-	2	3	-	1	3	-	1

24EMBA--COMPENSATION AND BENEFITS MANAGEMENT3003

Course Objec	tives	
1. Com	prehend and analyse the components of compensation,	
2. Ana	lyze, integrate, and apply the knowledge to solve compensation related pro-	oblems in
organiz	ations.	
UNIT I	Introduction	9 hours
Introduction to	Compensation Management-Objectives-Significance -benefits. Theories of	
Compensation	management, 3-P Concept in Compensation Management, Strategic Compen	sation
Management, S	Strategic and Tactical Compensation Issues and challenges	
UNIT II	Employee Benefits	9 hours
Managing Emp	ployee Benefits: meaning, nature and types of benefits, Employee benefits -	types
of employee	benefits -programs- security benefits, retirement security benefits, health	care
benefits -empl	oyee benefits by law in India- Types of pay - Base pay, Performance base	d pay,
Competency b	ased pay and Team based pay- Theories of wages - wage structure - wage fixa	ation -
wage payment	- salary administration.	
UNIT III	Reward System, Incentives And Pay Restructuring	9 hours
Design of Per	formance-linked Reward System, Incentives for Blue and White Collars,	
Allowances an	d Benefits, Bonus, Profit Sharing, Downsizing and Voluntary Retirement Sch	emes-
Payroll Manag	ement.	
UNIT IV	Legal Framework of wage and Salary Administration	9 hours
The legislative	process - Payment of Wages Act 1936, Employees Insurance Act 1948, We	orkers
Compensation	Act 1923- Minimum Wages Act, 1948 - Employees Provident Fund Act 1	952 –
Social Security	Act 2020-New Wage Code Act 2022.	
UNIT V	Trends In Compensation Management	9 hours
Overview of	Future Trends in Compensation Management – International compensat	ion –
Expatriate co	mpensation- Executive Compensation Package- Compensating the Fl	exible
Workforce - C	ompensating the Flexible WorkforceContingent Employees and Flexible	Work
Schedules-Stra	ategic Issues and Choices in Using Contingent and Flexible Workers.	
TOTAL :45 h	ours	

Text Books:

T1: Jain, S. (2020). Performance & Compensation Management Society Publishing.

T2: Dipak Kumar Bhattacharyya, Compensation Management, 2ND Edition, OxfordUniversity Press,2014

Reference Books:

R1: <u>K. Reynolds</u> The Practical HR Business Partner: A Guide to Creating Highly-Engaged & High-Performing Organizations That Achieve Extraordinary Results, 2021, Kindle edition
R2: <u>Indranil Gupta</u> (Author) Compensation and Benefits Manual - User Guide: For HR and C&B
Professionals, Kindle Edition, 2019

Web Links:

- 1. https://www.slideshare.net/hrtalksblog/compensation-benefits-6680362
- 2. https://www.slideshare.net/MinishaGupta/incentive-system-of-payment

COURSE OUTCOMES

CO1:	Explain the principles underlying various compensation and benefits structures used in organizations.	K2
CO2:	Choose Select the legal and ethical considerations in designing and implementing compensation and benefits packages.	K3
CO3:	Analyze the factors influencing the effectiveness of compensation and benefits programs, including economic conditions, labor market trends, and organizational culture.	K4
CO4:	Evaluate the factors influencing the effectiveness of compensation and benefits programs	K5
CO5:	Design a comprehensive compensation and benefits package tailored to meet the needs of a workforce.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
C01	2	2	2	2	-	2	-	2
CO2	3	3	2	-	-	3	-	3
CO3	1	1	1	-	-	2	1	2
CO4	1	1	2	2	2	1	2	1
CO5	-	-	3	3	3	-	3	-

Course Objectives
> The course examines the area of performance management, a strategic and integrated
process that delivers sustained success to organizations to manage employees' performance
> The course intends to give insights on ways to identify, integrate and retain talent in
organization to deliver high performance.
> To examine the importance of an effective performance management system in helpi
organizations define and achieve long term and short-term goals vital to its overall success.
UNIT I Introduction 9 hou
Evolution of Performance Management- Aims and role of PM systems - characteristics of an ide PM system – Performance appraisal Vs performance management - Linkage of Performar Management to Other HR Processes.
UNIT II Performance Appraisal System Implementation 9 hou
Setting objectives - Organizational and individual performance plans - determinants of performan
-Components of Managing performance and development plan-setting mutual expectations and
performance criteria. Approaches for measuring performance, diagnosing the causes of performance
UNIT III Performance Appraisal: Methods And System Designs 9 hou
Various Methods: Graphic rating scale; Alternate Ranking method; Paired comparison; Ford
distribution method critical incident method; Behaviourally Anchored Rating scale (BARS);
Management by Objective; 360 Degree Appraisal and customer feedback system.
UNIT IV Performance Management Administration 9 hou
Administration of Performance management process, developing formats and tools, Performan
management cycle, Communication of process and follow ups, Performance development
interventions, Role of HR Department, Line Managers Employees and the Top management.
UNIT V Contemporary Issues In Performance Management 9 hou
Recent trend and development in performance management practice - Balanced scored card. Lega and ethical issues in performance appraisal
TOTAL: 45 hours

Text Books:

T1: Graeme Martin Performance Management Systems: A Global Perspective" Palgrave Macmillan, 2023 Kindle edition.

T2: <u>Bhattacharyya</u> Performance Management Systems and Strategies 1st Edition, Kindle Edition, 2021

Reference Books:

R1: Performance Management: Concepts, Skills, and Exercises authored by Herman Aguinis , Pearson, 2019.

R2: Strategic Performance Management: Leveraging and Measuring Your Intangible Value Drivers" by Bernard Marr by Routledge , 2018.

Weblinks:

- 1. https://peoplemanagingpeople.com/
- 2. https://www.shrm.org

COURSEOUTCOMES

CO1:	Understand the fundamentals of performance management concepts as to organizations.	K2
CO2 :	Apply best practices and define attributes of effective performance management systems.	К3
CO3:	Learn various methods and tool used for managing/appraising performance of employees.	K2
CO4:	Determine administration and development of performance management	K5
C05:	Analyze the recent trends in performance management systems.	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	2	-	-	3
CO2	3	3	-	2	-	-	-	3
CO3	1	-	-	3	1	-	-	2
CO4	1	3	2	-	2	2	2	-
CO5	2	2	1	1	3	1	1	1

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Course OD	jectives						
≻ To f	ocus on team performance goals in the organization						
To understand the formation of team development.							
UNIT I	Introduction To Team Management	9 hours					
Team composition, formation of teams and development-Effective Team Management							
Strategies-Team Performance and Motivation-Team Conflict and Leadership-Team Decision							
e	roup dynamics, Dynamics of teams and Team building - Understandin						
-	eam success – importance & scope of Team – Team process – Team Org	-					
	f team in industry – Process of Teamwork – Team work for individuals at v						
UNIT II	Team Building And Challenges	9 hours					
Leadership-	Team Decision Making, Types of Team Building Activities, Pl	anning ar					
	ng Team Building Activities, Measuring the Impact of Team Building, Ch						
-	ons -Key Elements of Successful Team Building, T-group sensitivity tr	-					
encounter g	roups.	<u> </u>					
UNIT III	Group Behavior And Group Dynamics Work Groups						
	Group Benavior And Group Dynamics work Groups	9 hours					
	1 to Groups, Nature of groups, stages of group development, Encou						
Introduction		nter group					
Introduction appreciative	n to Groups, Nature of groups, stages of group development, Encou	nter group ari windov					
Introduction appreciative	n to Groups, Nature of groups, stages of group development, Encou e enquiry, Discovering facets of interpersonal trust through Joha	nter group ari windov					
Introduction appreciative communica	n to Groups, Nature of groups, stages of group development, Encou e enquiry, Discovering facets of interpersonal trust through Joha	ari windov					
Introduction appreciative communica Dynamics. UNIT IV	n to Groups, Nature of groups, stages of group development, Encou e enquiry, Discovering facets of interpersonal trust through Joha tion skills. Group Behavior and Group Dynamics Work groups -Concep	nter group uri windov ts of Grou 9 hours					
Introduction appreciative communica Dynamics. UNIT IV Setting up	n to Groups, Nature of groups, stages of group development, Encou e enquiry, Discovering facets of interpersonal trust through Joha tion skills. Group Behavior and Group Dynamics Work groups -Concep Team Communication	nter group uri windov ts of Grou 9 hours g teams fo					
Introduction appreciative communica Dynamics. UNIT IV Setting up process imp	n to Groups, Nature of groups, stages of group development, Encou e enquiry, Discovering facets of interpersonal trust through Joha tion skills. Group Behavior and Group Dynamics Work groups -Concep Team Communication teams–Team communication at work - choosing team leaders Trainin	nter group uri windov ts of Grou 9 hours g teams fo					
Introduction appreciative communica Dynamics. UNIT IV Setting up process imp	n to Groups, Nature of groups, stages of group development, Encou e enquiry, Discovering facets of interpersonal trust through Joha tion skills. Group Behavior and Group Dynamics Work groups -Concep Team Communication teams–Team communication at work - choosing team leaders Trainin provements - Introduction to Negotiation, Negotiation skills and strategie	nter group uri windov ts of Grou 9 hours g teams fo ies for tear					
Introduction appreciative communica Dynamics. UNIT IV Setting up process imp building, ter UNIT V	n to Groups, Nature of groups, stages of group development, Encou e enquiry, Discovering facets of interpersonal trust through Joha tion skills. Group Behavior and Group Dynamics Work groups -Concep Team Communication teams–Team communication at work - choosing team leaders Trainin provements - Introduction to Negotiation, Negotiation skills and strategia am morale, team building strategies at workplace.	nter group uri windov ts of Grou 9 hours g teams for ies for tear 9 hours					
Introduction appreciative communica Dynamics. UNIT IV Setting up process imp building, ter UNIT V Nature of c	n to Groups, Nature of groups, stages of group development, Encou e enquiry, Discovering facets of interpersonal trust through Joha tion skills. Group Behavior and Group Dynamics Work groups -Concep Team Communication teams—Team communication at work - choosing team leaders Trainin provements - Introduction to Negotiation, Negotiation skills and strategia am morale, team building strategies at workplace. Team Conflict and Stress Management	nter group ari windov ts of Grou 9 hours g teams fo ies for tear 9 hours ss on					
Introduction appreciative communica Dynamics. UNIT IV Setting up process imp building, tea UNIT V Nature of c Teams ,the	 a to Groups, Nature of groups, stages of group development, Encourse enquiry, Discovering facets of interpersonal trust through Joha tion skills. Group Behavior and Group Dynamics Work groups -Conceptore Team Communication teams–Team communication at work - choosing team leaders Training provements - Introduction to Negotiation, Negotiation skills and strategia am morale, team building strategies at workplace. Team Conflict and Stress Management conflict, Causes of Team Conflict and Stress, Impact of Conflict and Stress 	nter group ari windov ts of Grou 9 hours g teams fo ies for tear 9 hours ss on					

Text Books:

T1: Patrick Lencioni, The Five Dysfunctions of a Team: A Leadership Fable, Jossey-Bass, 20th Edition, 2022.

T2: McChrystal, Tantum Collins, David Silverman, and Chris Fussell, "Team of Teams: New Rules of Engagement for a Complex World", Portfolio, 2023

Reference Books:

R1: Lee G. Bolman (Author), <u>Terrence E. Deal</u> Reframing Organizations: Artistry, Choice, and Leadership. San Francisco: Jossey-Bass, 2021

R2: T.A. Harris, I'm O.K. -You're O.K., London, Pan Books Ltd.

Weblinks:

- 1. <u>https://peoplemanagingpeople.com/</u>
- 2. <u>https://www.shrm.org</u>

COURSE OUTCOMES

CO 1	Recall the formation of Team development	K2
CO 2	Classify and identify the various team building activities	K2
CO 3	Apply critical thinking skills to evaluate group dynamics and team	K3
	processes	
CO 4	Create, recognize, and understand the strategies of setting up teams	K4
CO 5	Summarize the ways to deal with conflict and formulate strategies to	K4
	reduce it	

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	1	3	1	2	3	3	3
CO2	2	3	2	3	2	2	2	1
CO3	2	2	2	2	2	1	3	1
CO4	2	2	2	3	1	2	2	3
CO5	1	2	3	1	2	3	2	2

24EMBA	STRATEGIC HUMAN RESOURCE
	MANAGEMENT

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9 hours

Course Objectives

- To understand and apply strategic HR practices for organizational success, including analysis and resolution of HR management issues.
- To develop skills in strategic HR management to enhance organizational effectiveness and address challenges efficiently.

UNIT IIntroduction to Strategic HRM9 hours

An Investment Perspective of Human Resource Management- Introduction to business and corporate strategies - Integrating HR strategies with business strategies— Human Resource Environment, Technology and structure – Management Trends- Demographic trends – Trends in the utilization of human resources

UNIT II Integrating Strategy and Human Resource Planning

The strategic role of Human Resource Planning, selecting forecasting techniques- forecasting the supply of human resources- forecasting the demand for human resources- workforce utilization and employment practices.

UNIT III	Strategy for Employee Development	9 hours
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Planning and strategizing training- Integrating training with performance management systems and compensation- Developing management training and development for competitive advantage-The strategic training of employees' model.

UNIT IV	Employee Resourcing Strategy	9 hours
Objective-	Strategic HRM Approach to Resourcing- Components of Employee I	Resourcing

Strategy- Human Resource Planning- Employee Value Proposition- Resourcing Plans-Retention Strategy- Flexibility Strategy –knowledge management strategy- Process of KM-Sources and Types of Knowledge- Approaches to the Development of KM Strategies- Strategic KM Issues

UNIT VLearning and Development Strategy9 hoursStrategic Human Resource Development (SHRD)- Strategies for Creating a Learning Culture-
Organizational Learning Strategies- Learning Organization Strategy- Individual Learning
Strategies Reward Strategy- Structure of Reward Strategy- Content of Reward Strategy-
Guiding Principles- Developing and Effective Reward Strategies9 hours

TOTAL :45 hours

Text Books:

1. Mello Jeffrey A., (2018), Strategic Human Resource Management, Thompson Press Publishing

2. Armstrong, M., Strategic Human Resource Management: A Guide to Action, 4th Edition, Kogan Page Limited

Reference Books:

1. John Storey, Patrick M. Wright and Dave Ulrich, "The Rout ledge Companion to Strategic Human Resource Management", Rout ledge

2. Phillips, J.M. and Gully, S.M., Staffing Forecasting and Planning, Society for Human Resource Management, 2020.

Web Links:

1. https://www.otaru-uc.ac.jp/~js/downloads/SP2005-PDF/SP2005-Chapter2SHRM.pdf

2. https://www.researchgate.net/publication/325952195_Strategic_human_resource_management

COURSE OUTCOMES

CO1:	Assess the essence of Strategic Human Resource Management (SHRM) and its alignment with organizational objectives.	K1
CO2:	Analyze the integration of HR strategies with overall business strategies, considering technological advancements and organizational structures	K4
CO3:	Apply forecasting techniques to anticipate human resource supply and demand within an organization	K3
CO4:	Develop effective employee development strategies, including training programs and performance management systems, to enhance competitive advantage	K6
CO5:	Evaluate the impact of SHRM practices on business performance through various metrics and approaches	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	-	-	2	-	-	1	-
CO2	2	2	1	-	3	1	2	3
CO3	3	1	-	2	2	-	3	2
CO4	-	2	3	-	1	3	-	1
CO5	1	3	2	-	2	2	1	2

 Course Objectives To acquaint students with fundamental concepts of international huma also develop skills to work in an international environment. 				
 To discuss the growth of international business operations and the developmultinational firms with their formal and informal approaches. To describe the HRM in a broader, comparative and international per with complex issues and manifold risks. 	op	men	t of	
UNIT I Introduction			9 h	ours
and means of globalization – An HR perspective – Understanding culture – Its o – Determinants – Difference between Domestic and International Manager - I Third country nationals		-		and
UNIT II Domestic And International Perspective			9 h	ours
Individual And Company Concerns – Ethical And Socially Responsible Behavi In International Business. UNIT III Leadership Training And Development				ours
Developing Global Mindset: International Labour market – Global Leadershi context and types of cross-cultural training-Current scenario in internation development- Career Development-Developing international staff and multi knowledge transfer in multinational companies.	al	train	s cul ning	tural and
UNIT IV Performance Management			9 h	ours
Performance Management-Performance Management and MNE-Constr attainment, performance management cycle- issues and challenges i performance management- country specific performance management practices	n			goal onal
UNIT V International Compensation System			9 h	ours
International Compensation System – Objectives – Approaches and Practice – Repatriation Process and its management– Managing people in International Fi	-		ation	and

Textbooks:

T1: Tony Edwards and Chris Rees International Human Resource Management: Globalization, National Systems and Multinational Companies by Oxford University Press 2019

T2: Ying Guo and Shuming Zhao Global Talent Management and Staffing in MNEs by, Routledge 2019

Reference books:

R1: Paul Evans International Human Resource Management: Global Strategy and Practice, Oxford University Press 2018

Weblinks

1.<u>https://www.ahri.com.au/</u>

2.https://www.hcamag.com/ca

COURSE OUTCOMES

CO1:	Explain the fundamental concepts of international human resource management	K2
CO2:	Develop skills to work in an international environment.	K6
CO3:	Examine various training and career development concepts	K4
CO4:	Interpret the concepts of multinational performance management system.	K2
CO5:	Analyse the role of international concepts	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1 2	2	3	-	3	1	-	2	1
CO2 6	-	2	3	-	1	3	-	1
CO3 4	2	2	1	1	3	1	2	3
CO4 2	2	-	-	3	1	-	2	1
CO5 4	2	2	1	1	3	1	2	3

9 hours

9 hours

Course Objectives

1. Develop a deeper understanding about the theoretical frameworks on cross cultural management.

2. Understand the spheres of culture along with its strategies.

UNIT IIntroduction9 hoursOverview of Cross-Cultural Management-Importance and relevance in global business-
Understanding culture and its dimensions-Cultural frameworks (e.g., Hofstede, Trompenaars)-
Impact of cultural differences on management practices-Cultural intelligence (CQ) and its
significance-Developing cultural sensitivity and awareness

UNIT II Communication Across Culture

Business communication across cultures – Barriers to intercultural communication – Strategies for effective cross-cultural communication-Negotiating Internationally Intro to diversity in organizations-Paradigms for engaging a diverse workforce-Leading diversity in organizations-Inclusion in organizations-Creativity and innovation in diverse organizations.

UNIT III Organizational Cross Culture

Organizational cross culture – International culture - Leadership - Motivation – behavioral dynamics – Inter-culture exposure – religion – caste; sub-caste methods – superstitious procedures Equal employment opportunities (EEO) Meaning-EEO Practices in India.

UNIT IV	Cross Cultural Team Management	9 hours					
Working with International teams - Groups processes during international encounters -							
Conflicts an	Conflicts and cultural difference – Understanding and dealing with conflicts – Developing						
Intercultura	l relationships.						
UNIT V	Culture And Behaviour	9 hours					
Culture and	Culture and behaviour - An effect of culture on behavior, Adjusting to the New Culture, Cultural						
nalativity of	Swans and Theory Convertencies for Clabel Manager Culturel and						

relativity of management Theory, Competencies for Global Manager - Cultural competence – Value orientations and Dimensions – Reconciling cultural dilemmas. Value orientations and Dimensions – Reconciling cultural dilemmas

TOTAL: 45 hours

Text Books:

T1: Shobhana Madhavan, Cross-Cultural Management, Oxford University press, 2nd edition, 2016.

T2: Dipak Kumar Bhattacharyya, Cross-Cultural Management, 2nd edition, PHI publishers,
 2022

Reference Books:

R1: Ellen Guffey, Kathy Rhodes, Patricia Rogin. Business Communication Process and Production, Nelson Education Ltd.

R2: Michael A. Hitt, J. Stewart Black, and Lyman W. Porter, Management, Pearson.

Web Links:

- 1. <u>https://www.slideshare.net/SherinThomas34/crosscultural-communication-67734980</u>
- 2. https://www.slideshare.net/uaestallion/cross-culture-presentation-22234554

COURSE OUTCOMES

CO1:	Identify the key issues raised by international business cases in cross-cultural management.	K3
CO2:	Apply analytical and theoretical frameworks to cross-cultural management.	К3
CO3:	Analyze the interacting spheres of culture including organizational culture, professional culture, national culture, and industry culture.	K4
CO4:	Design various strategies for effective cross-cultural management	K6
CO5:	Discuss the various competencies for global manager	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	3	-	-	-	3		3
CO2	3	3	-	-	-	3	-	3
CO3	2	2	1	1	1	2	1	2
CO4	2	2	3	3	3	-	3	-
CO5	2	2	3	3	3	-	3	-

24EMBA-- TALENT AND COMPETENCY MANAGEMENT 3

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Course Objectives					
1. Understand and explain How to Acquire and retain talent.					
2. Understand the interplay between various aspects of Talent Acquisition, retention	i, and				
enhancement of talent					
UNIT I Introduction To Talent Management	9 hours				
Introduction To Talent Acquisition & Management - Meaning - Significance-O	Dbjectives-				
Benefits - Talent Acquisition - Talent Acquisition Practices - Six Principle of Ta	lent				
Management- Introduction to psychometric test - Employee Engagement.					
UNIT II Integrated Talent Management	9 hours				
Employee Brand - Introduction - features - importance - principles - Employee	Retention -				
Zinger Model - Integrated Talent Management Process - Global Talent Management d	rivers.				
UNIT III Global Competencies and Talent Management	9 hours				
Global Leadership Competencies - Talent Analytics - Talent Management Challen	ges -Talent				
Development - Talent Enhancement - Talent Mobility - Rewards in Talent Manageme	nt.				
UNIT IV Competency Management	9 hours				
Competency management - Definition, Importance and Scope - Objectives - Mod	els -				
Competencies and Career Management - Competency Mapping Models - Equity	and				
Competency based Compensation.					
UNIT VSuccess Drivers For Talent Management9 hours					
Talent Development - Talent Success Drivers - Talent Acquisition Strategy - Mana	gement in				
the New Economy - Building sustainable talent through Talent Management - Critic	cal Issues				
in Talent Management - Feeling and Sentiments analysis.					
TOTAL: 45 hours					

Text Books:

T1: Prerna Sharma Talent and Competency Management, Second Revised Edition, Vipul Prakashan Publications, 2022.

T2: <u>Lance Berger</u>, <u>Dorothy Berger</u>, The Talent Management Handbook: Creating a Sustainable Competitive Advantage by Selecting, Developing, and Promoting the Best People, 3rd edition, McGraw-Hill Education, 2017

Reference Books:

R1: Collings, D. G., Mellahi, K., & Cascio, W. F. (Eds.). (2017). The Oxford handbook of talent management. Oxford University Press.

R2: Carolina Machado, Competencies and (Global) Talent Management, Springer 2017

Web Links:

1. <u>https://www.slideshare.net/RiTuKarn/talent-management-26895157</u>

2. https://www.slideshare.net/NikitaTalukdar1/competency-management-69961520

COURSE OUTCOMES

CO1:	Explain talent Management practices in India and Global level.	К2
CO2:	Explain the role of the manager in managing talent in organizations	K4
CO3:	Identify and apply relevant contemporary organizational practices to connect the talent	К3
CO4:	Assess and identify skills required to perform well and succeed in their specific role.	К5
CO5:	Discuss on the competency models and their application for effective management of employee performance in organizations	K6

MAPPING OF COURSE OUTCOMES TO PROGRAM OUTCOMES

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
C01	2	2	-	-	-	2	-	2
CO2	2	2	-	-	-	2	-	2
CO3	3	3	-	-	-	3	-	3
CO4	1	1	2	2	2	1	2	1
CO5	-	-	3	3	3	-	3	-

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24EMBA ORGANIZATIONAL CHANGE AND DEVELOPMENT 3 0	0	3					
Course Objectives: -							
1. To emphasize and understand the necessity for change.							
2. To understand the resistance to change and the process of change							
UNIT I Organizational change	9 hou	irs					
Organizational change- Introduction, nature of change, Internal & External change	s, type	es of					
change, Models of change- Lewis's Force field, Systems Model, Action research mo	del,						
organizational vision and strategic planning.							
UNIT II Resistance to change	9 ho	urs					
Resistance to change- reasons for the resistance, overcoming resistance for the chan	ge, cha	ange					
and person and manager, systematic approach to making change- factors for effecti	ve cha	inge,					
skills of leaders in change management, designing the change.							
UNIT III Organization development	9 ho						
Organization development-Introduction, history, evolution of OD, OD interventions:	Defini	tion,					
actors to be considered, choosing and sequencing, intervention activities, classificat	ion of	OD					
interventions, results of OD, typology of interventions based on target groups. Orga	inizati	onal					
Design and Work Culture OD Change Agents							
UNIT IV Diagnosing Organizations	9 ho	urs					
Diagnosing Organizations- Need for diagnostic models, organization, group, indiv	idual l	level					
diagnosis, Collecting and analyzing the diagnostic information, Feeding Back of	diagn	ostic					
information, designing interventions, overview of interventions, evaluate	ing	and					
Institutionalizing OD Interventions.							
UNIT V Techno-Structural Interventions and Future of OD	9 ho	urs					
Techno-structural Interventions and Future of OD: Restructuring Organizations,	Emple	oyee					
Involvement, work Design, Balanced scorecard; business process reengineering; downsizing							
and outsourcing; Strategic Interventions: Competitive and Collaborative Strategies,							
Organization Transformation. The Future of OD: The changing environment, Fundamental							
strengths of OD, Implications of OD for the client, ethical standards in OD, OD's	future.	OD					
Consultant's role, issues in consultant client relationship, Power, Politics & OD, Re	esearch	n on					
-							
OD.							

Textbooks:

T1: Kondalkar, Organization Effectiveness And Change Management, PHI Learning, New Delhi,2019

T2: Madhukar Shukla, 'Understanding Organisations' – 'Organisational Theory & Practice in India', Prentice Hall of India,

Reference Books:

R1: Deepak kumar Bhatacharya, Organizational Change and Development, Oxford University Press, 2023

R2: Robbins Organization Theory; 'Structure Design & Applications', Prentice Hall of India, 2018

Web Links:

1. <u>https://dde.pondiuni.edu.in/files/StudyMaterials/MBA/MBA4Semester/HRM/1Organizational</u> <u>DevelopmentandChange.pdf</u>

2. https://sbs.ac.in/wp-content/uploads/2021/02/OCD-COMPLETE-NOTES.pdf

COURSE OUTCOMES

CO1:	Understand the concept of organizational change and its significance in modern business environments.	K2
CO2:	Develop strategies to overcome resistance to change and foster organizational adaptation.	K4
CO3:	Understand the concept, history, and evolution of Organization Development (OD).	К2
CO4:	Recognize the importance of diagnostic models in understanding organizational dynamics.	К2
CO5:	Identify various human process interventions and their applications in individual, group, and inter-group contexts.	К3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	1	2	2	1	2	1
CO2	3	1	1	2	2	1	2	1
CO3	1	1	1	2	2	2	2	2
CO4	1	1	1	2	2	1	2	1
CO5	1	1	1	2	2	1	2	1

24EMBA---

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Course Objectives

1. To understand the role of strategics managers at different levels in an organization

2. To understand the role of strategic leaders in strategic process

9 hours **UNIT I Understanding Strategic Leadership** Strategic leadership vision and mission, contemporary leadership styles. Theories of effective leadership, leadership and management development, Organizational Strategies Contextual factors in leadership and management, historical development of leadership and management, the nature of leadership and management Concepts learnt Leadership development objectives, leadership development techniques, process of leadership development. **UNIT II** | Leadership Styles and Competencies 9 hours Leadership styles – Grid approach, Blanchard's model, Kouzes and Posner approach, Jim, Collin's Level 5 leadership and Servant leadership - Leadership competencies for social entrepreneurs - visioning, inspiring, style adaptability and empowering Power bases of leadership – Youth leadership for social change – movement building skills for large scale change. Factors influencing leadership behavior: Personality, perception, learning styles, Emotional intelligence, cultural, organizational, and situational factors. 9 hours UNIT III Leadership And Competitive advantage Strategic leadership, competitive advantage and superior performance-Competitive advantage and company's business model-competitive analysis- Internal Corporate analysis strategic managers-corporate level managers-business level managers-functional level managers - Leaders as Strategic Enablers - Leadership Strategies for competing in international market **UNIT IV Strategic leadership And Change Management** 9 hours Introduction to change management- Change Process- Factors influencing change- need for managing change - Theoretical fundamentals of change management-Steps in change management process-Approaches to change management - Appreciative inquiry approach, Strategic Action Planning for implementing change – Designing and Implementing change Initiatives -**UNIT V Global Leadership** 9 hours Developing Leadership: Global leadership and global career, IMD programmes, expatriate performance management, repatriation, international leadership competencies. Contemporary issues in leadership and management development, Developing leaders and managers for a diverse workforce, developing ethical leaders and managers Developing leaders and managers with global competence Changing culture and adaptability to new business **TOTAL: 45 hours**

Text Books:

T1 Sikander Sultan, "Strategic Leadership", Kindle Edition, Course Publishing, 2022. T2.RK Sahu &Pragya Bharti, "Strategic Leadership", Publisher: Excel Books; First edition, 2021.

Reference Books:

R1: John Adair." Strategic Leadership: How to Think and Plan Strategically and provide Direction", KoganPage,2019.

R2: Victor C.X.Wang, Strategic Leadership, Information Age Publishing, 2021.

WEBLINKS:

- 1. https://www.managementstudyguide.com/strategic-leadership.htm
- 2. https://www.researchgate.net/publication/233337286 Strategic Leadership

COURSE OUTCOMES

CO1:	Describe Effective Leadership and various theories of leadership.	K4
CO2:	Articulate an understanding of setting vision and mission as a leader	K2
CO3:	Develop an action plan (strategy execution) for deepening your leadership	К3
CO4:	Craft an effective strategy for building leadership capacity in your organization	К2
CO5:	Apply excellent leadership and ethical skills to set the 'tone from the top' and promote a positive culture within the organization	К3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	2	1	2	2	1	2	3
CO2	2	-	-	2	2	_	2	1
CO3	3	1	-	3	3	-	3	2
CO4	2	-	_	2	2	_	2	1
CO5	2	-	_	2	2	_	2	1

urse Objectives To demonstrate proficient understanding and application of counseling skills, includent ective communication, empathy, and ethical considerations, to support employee well-be deperformance. To equip HR managers with advanced counseling techniques, emerging HR manager ands, and essential trainer skills. This will enable them to design and implement comprehense	eing nent
ective communication, empathy, and ethical considerations, to support employee well-be l performance. To equip HR managers with advanced counseling techniques, emerging HR managen nds, and essential trainer skills. This will enable them to design and implement comprehense	eing nent
l performance. To equip HR managers with advanced counseling techniques, emerging HR managened ads, and essential trainer skills. This will enable them to design and implement comprehense	nent
To equip HR managers with advanced counseling techniques, emerging HR managened and and essential trainer skills. This will enable them to design and implement comprehenses	
nds, and essential trainer skills. This will enable them to design and implement comprehense	
	sive
	51.0
ployee support programs and deliver engaging training initiatives effectively.	
IIT IFoundations of Counseling Skills for HR Managers9 ho	ours
roduction to Counseling Skills for HR Managers, Understanding Human Behavior, Theorie	s of
man Behavior, Importance of Empathy and Emotional Intelligence, Communication Sk	tills,
alysis of Communication Styles, Active Listening Techniques, Ethical and L	egal
nsiderations, Ethical Guidelines in Counseling, Legal Frameworks in Workplace Counsel	ing,
ferences Between Coaching, Counseling, and Mentoring, Distinctions and Applications	
IT II Applying Counseling Skills in Performance Management 9 ho	ours
lizing Counseling Skills in Performance Management, Performance Feedback and Coach	ing,
chniques for Constructive Feedback, Goal-Setting Strategies, Conflict Resolution	and
diation, Managing Workplace Conflicts, Facilitating Dialogue and Mediation, Motivation	and
rale Building, Motivational Theories, Recognition and Reward Strategies, Performance	
unseling, Addressing Persistent Performance Issues, Collaborative Improvement Plans	
IT III Employee Assistance Programs (EAP) and Crisis Intervention 9 ho	ours
le of EAP and Crisis Intervention in Employee Support, Understanding EAP Services, Scop	e of
P Services, Promoting EAP Utilization, Crisis Intervention Skills, Techniques for Suppor	ting
ployees in Crisis, Protocols for Crisis Management, Stress Management and Resilie	nce,
ilding, identifying stressors, Strategies for Resilience, Differences Between EAP, Counsel	
Other Support Services, Distinctions and Collaborations	-
IT IV Advanced Counseling Techniques, Future Directions, and Trainer 9 ho	ours
Skills	
ploring Advanced Counseling Techniques and Trainer Skills, Solution-Focused Counsel	ing,
chniques for Solution-Focused Counseling, Goal-Oriented Interventions, Counseling Therap	oies-
roduction to Various Counseling Therapies, Applications in Workplace Settings, Technol	ogy
l Tele counseling, Utilizing Technology for Counseling, Ethical Considerations in 7	Гele
unseling, Wellness Programs and Work-Life Balance, Designing Comprehensive Well	ness
grams, Promoting Work-Life Balance Initiatives, Trainer Skills for HR Managers, Develop	oing
sential Trainer Skills, Delivering Effective Training Programs	
IT V Diversity, Inclusion, and Cultural Competence in Counseling 9 ho	ours
orporating Diversity and Inclusion in Counseling, Cultural Awareness and Sensitivity, Cult	ural
mpetence Frameworks, Addressing Biases and Stereotypes, Addressing Workplace Diver	sity
ues Counseling Approaches to Diversity Challenges, Fostering Inclusive Work Environme	ents,
ersectionality, and Equity, Understanding Intersectionality, Promoting Equity and Sci	ocial
tice, Differences Between Counseling Approaches Across Cultural Adaptation of Counse	
chniques	-
OTAL: 45 hours	

Text Books:

1. Mistich, D. J., & Herrman, J. W. Effective Counseling Skills: The Practical Wording of Therapeutic Statements and Processes 2023

2. Dingman, R. L. Counseling Skills for Managers 2022

3. Ely, R. W. Performance Counseling: A Guide to Coaching, Employee Feedback, and Self-Development 2024

4. Ajrouch, K. J. Employee Assistance Programs: A Guide for Managers and HR Professionals 2023

5. Piskurich, G. M. The Trainer's Handbook: The AMA Guide to Effective Training 2023.

Reference Books:

1. Pedersen, P. B., Lonner, W. J., Draguns, J. G., & Trimble, J. E. Counseling Across Cultures 2023.

2. Hollins, C. D., & Govan, I. 2022 Diversity, Equity, and Inclusion: Strategies for Facilitating Conversations on Race.

Web Links:

- 1. www.counseling.org
- 2. www.shrm.org
- 3. <u>www.eapassn.org</u>
- 4. www.apa.org
- 5. <u>www.trainingindustry.com</u>

COURSE OUTCOMES

CO1:	Compare and contrast the key theories of human behavior relevant to counseling in HR management.	K2
CO2:	Demonstrate active listening techniques to enhance understanding and rapport-building with employees during counseling sessions	K3
CO3:	Evaluate ethical dilemmas in counseling situations encountered in HR management and propose strategies for ethical decision-making	K4
CO4:	Analyze the distinctions between coaching, counseling, and mentoring, and justify the selection of the most appropriate approach for employee support and development	K5
CO5:	Design and develop comprehensive workplace wellness programs that address physical, mental, and emotional well-being, integrating principles of counseling and HR management	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	-	3	1	2	3
CO4	1	3	2	-	2	2	1	2
CO5	_	2	3	-	1	3	-	1

24EMBA	ORGANIZATIONAL PSYCHOLOGY	3	0	0	3
Course Obje	ctives			II	
1. To	Understand core concepts in Organizational Psychology, its evolution, a	and c	onter	npora	ry
releva	nce for improving workplace dynamics and employee well-being.				
2. To	Develop practical skills in conflict resolution, communication, time	e ma	nagei	ment,	and
menta	l health support to address diverse organizational challenges and prom	ote a	ı posi	itive v	vork
enviro	nment.				
UNIT I	Foundations of Organizational Psychology			9 h	ours
Definition an	d Scope of Organizational Psychology, Key Concepts and Theories, Im	nport	ance	in M	oder
	Historical Perspectives-Evolution of Organizational Psychology, Pionee				
to the Field,	Contemporary Applications-Current Trends and Challenges, Role in Im	prov	ing		
Organization	al Effectiveness and Employee Well-being				
UNIT II	Conflict Resolution and Communication in Organizations			9 h	ours
Types of Co	nflict-Intrapersonal, Interpersonal, and Intergroup Conflicts, Causes	and	Cons	equer	ices.
• 1	blution Strategies-Integrative, Distributive, and Compromise Strategie			-	-
	chniques, Role of Communication in Conflict Resolution-Effective Com	-	•		
	ommunication in Conflict Resolution, Managing Inter-group Con				
	ynamics, Strategies for Reducing Intergroup Conflicts, Case studies illu				
	ition strategies.		8		
UNIT III	Time Management and Occupational Health			9 h	ours
	g Time Management, Techniques for Effective Time Management,	Tim	e Ma		
	esources- Digital Tools, Apps, and Software, Time Management in V			-	
	nments, Occupational Health, and Well-being - Consequences of C				
	Burnout, Strategies for Preventing and Managing Stress, Anxiety, and E	-			
				1	
•	e Balance Mental Health Issues in the Workplace-Depression	ın fl	ie v		Iucc.
of Work-Lif	e Balance, Mental Health Issues in the Workplace-Depression in Prevention and Support Work-related Anxiety Disorders: Identification			-	
of Work-Lif Recognition,	Prevention, and Support, Work-related Anxiety Disorders: Identificatio			-	
of Work-Lif Recognition, Strategies, A	Prevention, and Support, Work-related Anxiety Disorders: Identificatio Idressing Burnout: Signs, Solutions, and Organizational Support			ping	
of Work-Lif Recognition, Strategies, Ac UNIT IV	Prevention, and Support, Work-related Anxiety Disorders: Identificatio Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations	on an	d Co	ping 9 h	ours
of Work-Lif Recognition, Strategies, Ad UNIT IV Diversity in t	Prevention, and Support, Work-related Anxiety Disorders: Identificatio Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effecti	on an	d Co	ping 9 h usion	ours and
of Work-Lif Recognition, Strategies, Ad UNIT IV Diversity in Belonging-Ch	Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effective eating an Inclusive Workplace Culture, fostering a Sense of Belonging A	on an vely Amo	d Co , Incl ng Ei	ping 9 h usion mploy	ours and vees
of Work-Lif Recognition, Strategies, Ad UNIT IV Diversity in the Belonging-Ch Equity and F	Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effective eating an Inclusive Workplace Culture, fostering a Sense of Belonging A airness-Ensuring Fair Treatment and Opportunities, Addressing Bias a	vely Amo	d Co , Incl ng Ei Discr	ping 9 h usion mploy imina	ours and vees tion,
of Work-Lif Recognition, Strategies, Ac UNIT IV Diversity in the Belonging-Cr Equity and F Implementing	Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effection eating an Inclusive Workplace Culture, fostering a Sense of Belonging A airness-Ensuring Fair Treatment and Opportunities, Addressing Bias a g Diversity, Equity, and Inclusion (DEI) Initiatives, Evaluating the Impa	vely Amo	d Co , Incl ng Ei Discr	ping 9 h usion mploy imina	ours and vees tion,
of Work-Lif Recognition, Strategies, Ad UNIT IV Diversity in t Belonging-Ch Equity and F Implementing on Organizat	Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effective eating an Inclusive Workplace Culture, fostering a Sense of Belonging A airness-Ensuring Fair Treatment and Opportunities, Addressing Bias a g Diversity, Equity, and Inclusion (DEI) Initiatives, Evaluating the Impa- onal Culture and Performance.	vely Amo	d Co , Incl ng Ei Discr	ping 9 h usion mploy imina Progr	ours and vees tion, cams
of Work-Lif Recognition, Strategies, Ad UNIT IV Diversity in the Belonging-Ch Equity and F Implementing on Organizati	 Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effection teating an Inclusive Workplace Culture, fostering a Sense of Belonging A airness-Ensuring Fair Treatment and Opportunities, Addressing Bias a Biversity, Equity, and Inclusion (DEI) Initiatives, Evaluating the Impa onal Culture and Performance. Technology, Work, and Organizational Change 	vely Amo and l ct of	d Co , Incl ng Ei Discr DEI	9 h usion mploy imina Progr 9 h	ours and vees tion, cams
of Work-Lif Recognition, Strategies, Ac UNIT IV Diversity in the Belonging-Cr Equity and F Implementing on Organization UNIT V Digital Trans	 Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations the Workplace-Benefits of Diversity, Managing Diverse Teams Effection teating an Inclusive Workplace Culture, fostering a Sense of Belonging A airness-Ensuring Fair Treatment and Opportunities, Addressing Bias a biversity, Equity, and Inclusion (DEI) Initiatives, Evaluating the Impa onal Culture and Performance. Technology, Work, and Organizational Change sformation-Impact of Technology on Work Processes and Struct 	vely Amo and l ct of	d Co , Incl ng Ei Discr DEI , Ad	9 h usion mploy imina Progr 9 h	ours and vees tion, cams ours g to
of Work-Lif Recognition, Strategies, Ad UNIT IV Diversity in the Belonging-Cri Equity and F Implementing on Organization UNIT V Digital Tran Technologica	Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effective eating an Inclusive Workplace Culture, fostering a Sense of Belonging A airness-Ensuring Fair Treatment and Opportunities, Addressing Bias a g Diversity, Equity, and Inclusion (DEI) Initiatives, Evaluating the Impa- onal Culture and Performance. Technology, Work, and Organizational Change sformation-Impact of Technology on Work Processes and Struct I Changes, Remote Work, and Virtual Teams-Managing Remote	vely Amo and l ct of tures Tean	d Co , Incl ng Ei Discr DEI , Ad	9 h usion mploy imina Progr 9 h laptin Cools,	ours and vees tion, cams ours g to
of Work-Life Recognition, Strategies, Act UNIT IV Diversity in the Belonging-Created Equity and Fe Implementing on Organization UNIT V Digital Trans Technological	Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effecting eating an Inclusive Workplace Culture, fostering a Sense of Belonging A airness-Ensuring Fair Treatment and Opportunities, Addressing Bias a g Diversity, Equity, and Inclusion (DEI) Initiatives, Evaluating the Impa- onal Culture and Performance. Technology, Work, and Organizational Change sformation-Impact of Technology on Work Processes and Struct 1 Changes, Remote Work, and Virtual Teams-Managing Remote for Virtual Collaboration- Organizational Change and Development- A	vely Amo and l ct of tures Tean	d Co , Incl ng Ei Discr DEI , Ad	9 h usion mploy imina Progr 9 h laptin Cools,	ours and vees tion, cams ours g to
of Work-Life Recognition, Strategies, Act UNIT IV Diversity in the Belonging-Created Equity and Fe Implementing on Organization UNIT V Digital Trans Technological Technologies	Prevention, and Support, Work-related Anxiety Disorders: Identification Idressing Burnout: Signs, Solutions, and Organizational Support Diversity, Inclusion, and Equity in Organizations he Workplace-Benefits of Diversity, Managing Diverse Teams Effection eating an Inclusive Workplace Culture, fostering a Sense of Belonging A airness-Ensuring Fair Treatment and Opportunities, Addressing Bias a g Diversity, Equity, and Inclusion (DEI) Initiatives, Evaluating the Impa- onal Culture and Performance. Technology, Work, and Organizational Change sformation-Impact of Technology on Work Processes and Struct 1 Changes, Remote Work, and Virtual Teams-Managing Remote of for Virtual Collaboration- Organizational Change and Development- A ganizational Change, Overcoming Resistance to Change	vely Amo and l ct of tures Tean	d Co , Incl ng Ei Discr DEI , Ad	9 h usion mploy imina Progr 9 h laptin Cools,	ours and vees tion, cams ours g to

Text Books:

T1: Jex, S. M., & Britt, T. W. (Eds.). (2020). Organizational psychology: A scientist-practitioner

approach. John Wiley & Sons.

T2: Colquitt, J. A., LePine, J. A., & Wesson, M. J. (2019). Organizational behavior: Improving performance and commitment in the workplace. McGraw-Hill Education. T3: Sinclair, R. R., & Coffey, J. K. S. (2017). Occupational health psychology. Wiley-Blackwell.

Reference Books:

R1:Kozlowski, S. W. J. (Ed.). The Oxford handbook of organizational psychology. Oxford University Press.

R2:Andersen, P. A., & Giles, H. H. (Eds.). (2016). Conflict management, negotiation, and communication. Routledge.

Web Links:

- 1. <u>www.siop.org</u>
- 2. <u>www.cdc.gov/workplacehealthpromotion/index.html</u>
- 3. <u>www.diversitybestpractices.com</u>
- 4. <u>www.hbr.org/topic/organizational-behavior</u>
- 5. <u>www.forbes.com/digital-transformation</u>

COURSE OUTCOMES

CO1:	Define the key concepts and theories in organizational psychology.		
CO2:	Assess and identify historical perspectives and contributions of pioneers in organizational psychology.	K6	
CO3:	Analyze contemporary applications, trends, and challenges in organizational psychology.	K3	
CO4:	Evaluate conflict resolution strategies and their effectiveness in different organizational contexts.	K4	
CO5:	Apply time management techniques and tools to improve productivity and well-being in the workplace.	K5	

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	-	-	2	-	-	1	-
CO2	-	2	3	-	1	3	-	1
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	1	3	2	-	2	2	1	2

24EMBA	INDIVIDUAL AND ORGANIZATIONAL DYNAMICS	3	0	0
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3

Course Objectives

- 1. To understand individual and group behaviour
- 2. To analyze group dynamics and examine organizational culture.

UNIT I	Introduction to Individual and Organizational Dynamics	9 hours				
Overview	of individual behavior in organizations - Importance of understanding	individual				
dynamics	for organizational effectiveness - Historical perspectives on org	anizational				
behaviour - Theoretical frameworks for studying individual and organizational dynamics						
(e.g., syste	(e.g., systems theory, contingency theory)					
UNIT II	Individual Differences and Diversity	9 hours				
Personalit	y and individual differences in the workplace - The role of values, att	itudes, and				
beliefs in	shaping behaviour - Diversity and its impact on organizational dynamic	cs -				
Managing	diversity for organizational success					
UNIT III	Motivation and Performance	9 hours				
Theories of	of motivation (e.g., Maslow's hierarchy of needs, Herzberg's two-fac	tor theory,				
expectanc	y theory) - Factors influencing employee motivation - Performance m	anagement				
and apprai	sal - Strategies for enhancing employee motivation and performance					
UNIT IV	Group Dynamics, Teamwork, Leadership and influence	9 hours				
The nature of groups and teams in organizations-Stages of group development-Factors						
The natur	e of groups and teams in organizations-Stages of group developm	ent-Factors				
	e of groups and teams in organizations-Stages of group developm g group cohesion and effectiveness-Team dynamics and performance -					
influencin		Theories of				
influencin leadership	g group cohesion and effectiveness-Team dynamics and performance -	Theories of leadership				
influencin leadership styles and	g group cohesion and effectiveness-Team dynamics and performance - (e.g., trait theory, behavioral theory, contingency theory) - Different	Theories of leadership				
influencin leadership styles and	g group cohesion and effectiveness-Team dynamics and performance - (e.g., trait theory, behavioral theory, contingency theory) - Different their impact on organizational outcomes-Influence tactics and strate	Theories of leadership				
influencin leadership styles and Leadership	g group cohesion and effectiveness-Team dynamics and performance - (e.g., trait theory, behavioral theory, contingency theory) - Different their impact on organizational outcomes-Influence tactics and strate o development and succession planning	Theories of leadership egies-				
influencin leadership styles and Leadership UNIT V	g group cohesion and effectiveness-Team dynamics and performance - ' (e.g., trait theory, behavioral theory, contingency theory) - Different their impact on organizational outcomes-Influence tactics and strate o development and succession planning Organizational Culture and Climate – Communication and	Theories of leadership egies- 9 hours				
influencin leadership styles and Leadership UNIT V Definition	g group cohesion and effectiveness-Team dynamics and performance - ' (e.g., trait theory, behavioral theory, contingency theory) - Different their impact on organizational outcomes-Influence tactics and strate o development and succession planning Organizational Culture and Climate – Communication and conflict resolution	Theories of leadership egies- 9 hours climate in				
influencin leadership styles and Leadership UNIT V Definition shaping be	g group cohesion and effectiveness-Team dynamics and performance - ' (e.g., trait theory, behavioral theory, contingency theory) - Different their impact on organizational outcomes-Influence tactics and strate o development and succession planning Organizational Culture and Climate – Communication and conflict resolution and components of organizational culture - The role of organizational	Theories of leadership egies- 9 hours climate in s- Creating				
influencin leadership styles and Leadership UNIT V Definition shaping be and man	g group cohesion and effectiveness-Team dynamics and performance - (e.g., trait theory, behavioral theory, contingency theory) - Different their impact on organizational outcomes-Influence tactics and strate o development and succession planning Organizational Culture and Climate – Communication and conflict resolution and components of organizational culture - The role of organizational ehaviour- Cultural diversity and its impact on organizational dynamics	Theories of leadership egies- 9 hours climate in s- Creating ication in				
influencin leadership styles and Leadership UNIT V Definition shaping be and man organizatio	g group cohesion and effectiveness-Team dynamics and performance - ' (e.g., trait theory, behavioral theory, contingency theory) - Different their impact on organizational outcomes-Influence tactics and strate o development and succession planning Organizational Culture and Climate – Communication and conflict resolution and components of organizational culture - The role of organizational ehaviour- Cultural diversity and its impact on organizational dynamics aging organizational culture- Importance of effective commun	Theories of leadership egies- 9 hours climate in s- Creating ication in				

Text Books:

T1: Stephen P. Robbins and Timothy A. Judge, "Organizational Behavior", 18th Edition, 2019 T2: Jennifer M. George and Gareth R. "Understanding Organizational Behavior", 2020

Reference Books:

R2: Jason A. Colquitt, Jeffery A. LePine, and Michael J. Wesson, "Organizational Behavior: Improving Performance and Commitment in the Workplace", 6th Edition, 2019. R3: Stephen P. Robbins, Timothy A. Judge, and Katherine Breward "Essentials of Organizational Behavior", 14th Edition, 2020.

Web Links:

1. https://oms.bdu.ac.in/ec/admin/contents/175 P16MCA22 2020052110193572.pdf

2. <u>https://blog.college.ch/organisational-behaviour/understanding-the-dynamics-of-organizational-behavior-key-concepts-and-applications/</u>

COURSE OUTCOMES

CO1:	Analyze individual behavior and group dynamics	K4
CO2:	Appraise and explain organizational culture and exploring organizational change and development	K5
CO3:	Analyze organizational behavior in global context	K4
CO4:	Apply psychological concepts to organizational contexts.	K3
CO5:	Develop interpersonal and leadership skills	K3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	2	1	1	3	1	2	3
CO2	1	3	2	-	2	2	1	2
CO3	2	2	1	1	3	1	2	3
CO4	3	1	-	2	2	-	3	2
CO5	3	1	-	2	2	-	3	2

24EMBAPOWER AND POLITICS IN ORGANISATION30	0	3
Course Objectives		
1. To Understand the Concept of Power and Politics		
2. To Develop Strategies for Managing Power and Politics		
UNIT I Introduction to Power and Politics	9 h	ours
Definition and conceptualization of power and politics - Sources of power in org	aniza	tions
(formal and informal) - Theoretical perspectives on power - Understanding orga	nizati	ional
politics- The interplay between power and politics- Importance of studying power ar	id pol	litics
in organizations-Sources and bases of power - legitimate, coercive, reward, expert,	refere	ent -
Dynamics of organizational politics		
UNIT II Theories of Power	9 h	ours
Classical theories of power -Modern theories of power - Lukes' three-dimensional	l viev	w of
power-Power and dependency theory-Social exchange theory and power- Criti	ques	and
limitations of traditional power theories-Contemporary approaches to understanding p	ower	
dynamics		
UNIT III Organizational Politics	9 h	ours
Forms and manifestations of organizational politics - Political behavior in organi	zatio	ns -
Impact of organizational politics on individuals and groups- Ethical consider	ation	s in
organizational politics - Power dynamics within organizational structures - Power dynamics	stribu	ution
and inequality-Power struggles and conflicts-Influence tactics and strategies-Social	netw	orks
and power		
UNIT IVPower Dynamics in Organizations	9 h	ours
Power and leadership-Influence tactics and strategies-Power and decision-making	proce	esses
Organizational structures and power distribution- Theoretical frameworks for under	erstan	ding
power dynamics (e.g., social exchange theory, resource dependence theory)- Hierarchi	cal po	ower
dynamics Power and decision-making processes		
UNIT VPower and Politics in Practice	9 h	ours
Strategies for navigating organizational politics - Building and maintaining pow	er ba	ases-
Enhancing organizational effectiveness amidst power dynamics - Ethical leadership a	ind po	ower
management - Case studies and real-world examples of power dynamics and political	beha	ivior
in organizations - Implications for leadership and organizational effectiveness		
TOTAL: 45 hours		
Textbooks		

Textbooks:

T1: Robbins, S. P., & Judge, T. A. "Organizational Behavior" Pearson 18th Edition, 2020.
T2: Yukl, G. "Leadership in Organizations" Pearson, 9th Edition, 2019.
Reference Books:

R1: Mintzberg, H, "Power in and around Organizations" Prentice Hall, 1985. R2: Pfeffer, J, "Managing with Power: Politics and Influence in Organizations" Harvard Business Review Press

WEBLINKS:-

- 1. <u>https://testbook.com/ugc-net-commerce/organisational-power-and-politics</u>
- 2. <u>https://ebooks.inflibnet.ac.in/mgmtp13/chapter/power-and-politics/</u>

COURSE OUTCOMES

CO1:	Define and Conceptualize Power and Politics	K1
CO2:	Analyze Power Structures and Dynamics	K4
CO3:	Identify Political Behaviors	K3
CO4:	Evaluate Power Relationships	K5
CO5:	Evaluate Power dynamics and practice	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	3	2	1	3	2	2	1
CO2	3	3	2	1	3	1	2	1
CO3	2	2	1	-	2	1	1	1
CO4	2	2	1	-	2	1	1	1
CO5	2	2	1	-	2	2	2	1

24EMBA	LEARNING AND DEVELOPMENT 3	0	0	
Course Obj	ectives		. 1	
• Anal	yse the role of training and development in enhancing organizational			
perfo	ormance.			
• Ident	tify various methods, techniques, and tools used in training needs asso	essme	nt	
withi	in diverse organizational settings.			
UNIT I	Introduction to Training) hou	Irs
Training: Me	eaning – Definition – Need – Objectives – Difference - among educa	tion, 1	rainii	ng
and develop	oment - Training, Development and -Performance consulting - Des	sign c	f HR	D
systems - De	evelopment of HRD strategies			
UNIT II	Levels of Training) hou	Irs
	raining: Individual, operational and organizational levels - horizon			al,
	& official training. Training Organisation: Need assessment of Tra	aining	; -	
Organization	nal -structure of training organizations			
UNIT III	Knowledge in training) hou	irs
Areas of trai	ining: Knowledge, skill, attitude – Methods of training - On the job –			
		Off t	he jol	b -
Executive D	ining: Knowledge, skill, attitude – Methods of training - On the job –	$\overline{Off t}$ e – s	he jol cope	b ·
Executive D implications	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur	$\overline{Off t}$ e – s	he jol cope	b ·
Executive D implications	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur - – Principles of Learning, Learning Theories, Learning Process - Ef	Off t e – s fectiv	he jol cope	b -
Executive D implications Learning, Le	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur - – Principles of Learning, Learning Theories, Learning Process - Ef earning Cycle, Learning Curve.	Off t e – s fectiv	he jol cope e) hou	b -
Executive D implications Learning, Le UNIT IV Design of T	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur - – Principles of Learning, Learning Theories, Learning Process - Ef earning Cycle, Learning Curve.	Off t e – s fectiv	he jol cope e) hou Proces	b -
Executive D implications Learning, Le UNIT IV Design of T Outlining P	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur Principles of Learning, Learning Theories, Learning Process - Ef earning Cycle, Learning Curve. Training Methods Training Programme- Principles of Training Design, Training Design	Off t e – s fectiv	he jol cope e) hou Proces Desig	b -
Executive D implications Learning, Le UNIT IV Design of T Outlining P Implementat	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur - – Principles of Learning, Learning Theories, Learning Process - Ef earning Cycle, Learning Curve. Training Methods Fraining Programme- Principles of Training Design, Training Design Programmed Sequences and Themes, Approaches to Programm	Off t e – s fectiv sign I ned Train	he jol cope e) hou Proces Desig	b - Irs ss, gn, nd
Executive D implications Learning, Le UNIT IV Design of T Outlining P Implementat Training St	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur - – Principles of Learning, Learning Theories, Learning Process - Ef earning Cycle, Learning Curve. Training Methods Fraining Programme- Principles of Training Design, Training Des Programmed Sequences and Themes, Approaches to Programm tion of Training Programme – Training Delivery Competencies,	Off t e – s fectiv sign I ned Train	he jol cope e) hou Proces Desig ers as	b - Irs ss. gn. nd
Executive D implications Learning, Le UNIT IV Design of T Outlining P Implementat Training St Performance	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur - – Principles of Learning, Learning Theories, Learning Process - Ef earning Cycle, Learning Curve. Training Methods Training Programme- Principles of Training Design, Training Design Programmed Sequences and Themes, Approaches to Programm tion of Training Programme – Training Delivery Competencies, tyles, Trainers Role, Trainers Skills, Post training Support for	Off t e – s fectiv sign I ned Train or In ce -	he jol cope e Phou Proces Desig ers a prov types	irs ss, gn, nd ed
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Executive D implications Learning, Le UNIT IV Design of T Outlining P Implementat Training St Performance implications Different Ev Investment, I UNIT V Concept of objectives o assessing tra	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur - Principles of Learning, Learning Theories, Learning Process - Ef- earning Cycle, Learning Curve. Training Methods Training Programme- Principles of Training Design, Training Design Programmed Sequences and Themes, Approaches to Programmetion of Training Programme – Training Delivery Competencies, tyles, Trainers Role, Trainers Skills, Post training Support for e at Work -Evaluation of Training: meaning – nature – significant - Objectives; Training Aids. Training Evaluation – Stages of valuation Models, Donald Kirkpatrick's Evaluation Model, Determini Measuring Human Capital and Training Activity Current Training Practices return on Investment and cost benefit analysis - Linking training of various theories of learning and methods of training -Current	Off t e – s fectiv sign I ned Train or In ce - Eva ng Re g nee prac	he jol cope e Phou Proces Desig ers a prov types luatio turn o Phou eds a tices	b - - - - - - - - - - - - -
Executive D implications Learning, Le UNIT IV Design of T Outlining P Implementat Training St Performance implications Different Ev Investment, I UNIT V Concept of objectives o assessing tra factors for fi	ining: Knowledge, skill, attitude – Methods of training - On the job – Development Programmes: Meaning – Need –importance – natur - – Principles of Learning, Learning Theories, Learning Process - Ef- earning Cycle, Learning Curve. Training Methods Training Programme- Principles of Training Design, Training Design Programmed Sequences and Themes, Approaches to Programmetion of Training Programme – Training Delivery Competencies, tyles, Trainers Role, Trainers Skills, Post training Support fe e at Work -Evaluation of Training: meaning – nature – significant - Objectives; Training Aids. Training Evaluation – Stages of valuation Models, Donald Kirkpatrick's Evaluation Model, Determini Measuring Human Capital and Training Activity Current Training Practices return on Investment and cost benefit analysis - Linking training of various theories of learning and methods of training. Learning and development – latest scenario of assessing training. Learning	Off t e – s fectiv sign I ned Train or In ce - Eva ng Re g nee prac	he jol cope e Phou Proces Desig ers a prov types luatio turn o Phou eds a tices	b - urs ss, gn, nd red on, on urs nd in s -

Text Books:

T1: Raymond A. Noe, Amitabh Deo Kodwani Employee Training and Development | 9th Edition, McGraw Hill, 2023

T2: Dr. Pawan Kumar Sharma, Training and Development,1st edition Galgotia Publishing Company, 2016

Reference Books:

R1:Saks, A., Performance Management through Training and Development, Cengage Learning, 2016.

R2:Werner, J.M. and DeSimone, R.L., Human Resource Development, 5thEdition, Cengage Learning, 2019.

Web Links:

- 1. <u>https://www.slideshare.net/slideshow/training-development-157749081/157749081</u>
- 2. <u>https://slideplayer.com/slide/7437734/</u>

COURSE OUTCOMES

CO1:	Explain basic concepts associated with learning process, learning theories, training and development	K2
CO2:	Explain training needs, identification of training needs, training processes, training methods, and evaluation of training	K4
CO3:	Identify the Emerging trends in training and development	К3
CO4:	Assess the relevance and usefulness of training expertise in the organizational work environment.	K5
CO5:	Discuss on the various initiatives offered by the government.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
C01	2	2	-	-	-	2	-	2
CO2	2	2	-	-	-	2	-	2
CO3	3	3	-	-	-	3	-	3
CO4	1	1	2	2	2	1	2	1
CO5	-	-	3	3	3	-	3	-

Course Objectives

- To understand the various concepts of the forecasting in the application of business
- To understand and explain the various techniques of the forecasting and operations planning

UNIT I	FORECASTING	9 hours
Introduction	- Objectives - Features of good forecasting - Nature and uses of	forecasts –
Forecasting	and Decision Making – Types of Forecasts – The Art and S	Science of
Forecasting -	- Process of Forecasting – Application of forecasting in Business	
UNIT II	DATA	9 hours
Introduction	- Data Patterns: horizontal, trend, seasonal, and cyclical - Data for F	orecasting:
Data Wareho	use and Cleaning – Data Transformations: Data Pattern and Appropriate	
Transformation	ons –Patterns in Time Series Data	
UNIT III	FORECASTING TECHNIQUE – I	9 hours
Forecasting 7	Cechniques: Qualitative and Quantitative – Technique Selection – Delph	i Method –
Regression A	Analysis – Simple Regression: Linear Model – Assumptions of the	Regression
Model – Lea	ast Square Method - Multiple Regression - Curvilinear Regression	- Logistic
regression.		
UNIT IV	FORECASTING TECHNIQUE – II	9 hours
Smoothing T	echniques: naive, averaging and smoothing – Averaging Models: Simp	le Average
and Moving A	Average – Exponential Smoothing Models; Time series analysis – Trend	Analysis –
LinearTrend	and Nonlinear Trend – Forecasting techniques using software	
UNIT V	FORECAST ERROR	9 hours
Introduction	- Accuracy - Measure - Cumulative sum of Forecast Errors (CFE	E) – Mean
Absolute De	viation (MAD) - Mean Absolute Percent Error (MAPE) - Mean Squ	uared Error
(MSE) – RM	SE, Thieul U statistic - Cost of Prediction Errors - Control of Forecas	sts: Control
Charts		
TOTAL: 45	hours	

Text Books:

1. A. Reza Hoshmand, Business Forecasting – A Practical Approach, Second Edition, Routledge, Taylor & Francis, New York, 2017

2 Jae K Shim, Strategic Business Forecasting, Global Professional Publishing, 2009.

Reference Books:

1. Douglas C. Montgomery, Cheryl L. Jennings, Murat Kulahci, Introduction to Time Series Analysis and Forecasting, John Wiley & Sons, 2015 2. Michael Gilliland, Len Tashman, Udo Sglavo, Business Forecasting: Practical Problems and Solutions, John Wiley & Sons, 2016

Web Links:

1. https://onlinecourses.nptel.ac.in/noc24 mg66/preview

2. https://www.investopedia.com/articles/financial-theory/11/basics-business-forcasting.asp

3. https://www.businessmanagementideas.com/business-forecasting/business-forecasting-meaning-steps-and-sources/3934.

4. https://www3.nd.edu/~busiforc/syllabus%20Spring%202005.htm

 $5. \ https://docs.oracle.com/cd/E16582_01/doc.91/e15111/und_forecast_levels_methods.htm#EOAFM00166$

COURSE OUTCOMES

CO1:	Explain about the techniques employed in the operations planning	K2
CO2:	Identify the types of Forecasts.	К3
CO3:	Understand the different types of Data Patterns.	K2
CO4:	Understand about Data Pattern and Appropriate Transformations	K2
CO5:	Identify the difference between qualitative and quantitative forecasting method.	К3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	-	2
CO3	2	-	-	3	1	-	2	1
CO4	2	-	-	3	1	-	2	1
CO5	3	1	-	2	2	-	-	2

24EMBA--

Course Objectives

- > To prepare students for careers in finance, data analysis, and related fields
- To equip students with the analytical skills necessary to understand and interpret financial data effectively.
- To enhance students' ability to make informed financial decisions and risk management in finance.

UNIT I	INTRODUCTION TO FINANCIAL ANALYTICS	9 hours

Introduction to Financial Analytics- Importance of Financial Analytics – Types of Financial Analytics – Fundamental Analysis – Technical Analysis - Component of Financial Analytics – Features of Financial Analytics – **Financial Analytics and Data Analysis** – Implementation of Financial Analytics – Corporate Financial Analytics – Investment Financial Analytics – Financial Analytics – Financial Analytics – Investment Financial Analytics – Financial Analytics – Investment Financial Analytics – Financial Analytics – Investment Financial Analytics – Investment Financial Analytics – Financia

UNIT II FINANCIAL DATA ANALYSIS

Exploratory data analysis (EDA) for financial data- Descriptive statistics, hypothesis testing, regression, data visualization techniques, **Time series analysis-** Trend analysis, seasonality, autocorrelation, stationarity, **Volatility modelling-**Historical volatility, implied volatility, GARCH models-**Correlation and covariance analysis:** Portfolio risk assessment, asset allocation- **Monte Carlo simulation**: Applications in financial modelling, risk assessment, and option pricing, data analysis using Python and R program.

UNIT III FINANCIAL MODELING AND VALUATION

9 hours

9 hours

Introduction to financial modelling: Building blocks, principles, and best practices. Financial statement analysis: Ratio analysis, common-size analysis, DuPont analysis. Discounted cash flow (DCF) analysis: Valuation methodologies, free cash flow estimation, terminal value calculation. Equity valuation models: Dividend discount model (DDM), discounted cash flow (DCF) model, comparable company analysis (CCA), precedent transactions analysis (PTA).Fixed income securities valuation: Bond pricing, yield measures, duration, convexity. Building financial models in spreadsheets (Excel)

UNIT IV RISK MANAGEMENT & INVESTMENT ANALYSIS

9 hours

Risk management fundamentals: Types of risk (market risk, credit risk, liquidity risk, etc.), risk assessment techniques. **Value at Risk (VaR) and Conditional Value at Risk (CVaR)**: Calculation methodologies, interpretation, limitations. **Portfolio theory**: Markowitz portfolio theory, efficient frontier, capital market line. **Asset allocation strategies**: Mean-variance optimization, risk parity, factor-based investing. **Portfolio performance evaluation**: Sharpe ratio, Treynor ratio, Jensen's alpha, tracking error.

Modeling Credit Risk: Corporate Liabilities as contingent claims, Endogenous default boundaries and optional Capital Structure, Intensity Modeling, Rating based term-structure models, Credit risk and interest-rate Swaps, Modeling dependent defaults - Derivative Pricing: Issues regarding derivative markets. Brownian motion, Black Sholes model. Modeling derivative prices

UNIT V	ADVANCED FINANCIAL ANALYTICS & APPLICATIONS	9 hours			
Machine learning applications in finance: Predictive modelling, classification, clustering, and					
reinforcement learning. Algorithmic trading strategies: Momentum trading, mean reversion,					
statistical a	arbitrage. High-frequency trading (HFT) and algorithmic trading	platforms.			
Alternative data sources and their applications in financial analytics. Ethical considerations					
and regulate	ory frameworks in financial analytics.				
TOTAL 4	- ,				

TOTAL: 45 hours

Text Books:

1. Williams, E. E. (2017). Quantitative financial analytics: The path to investment profits. World Scientific Publishing Co Pte Ltd

2. Guida, T., & Hilpisch, Y. (2019). Big data and machine learning in quantitative investment. Wiley

Reference Books:

1. Argimiro Arratia (2014), "Computational Finance an Introductory Course with R", Atlantis Press, ISBN 978-94-6239-069-0.

2. Bernhard Pfaff (2013), "Financial risk modelling and portfolio optimization with R", Wiley, ISBN 978-0-470-97870-2.

Web Links:

1. https://www.mygreatlearning.com/academy/learn-for-free/courses/financial-riskanalyticshttps://www.kopykitab.com/Operations-Research-Theory-And-Applications-6e-by-J-K-Sharma

2. https://www.coursera.org/learn/applying-data-analytics-business-in-finance#syllabus

COURSE OUTCOMES

CO1:	Demonstrate proficiency in analyzing financial data using statistical techniques and tools to derive meaningful insights and trends.	K2
CO2:	Construct robust financial models for investment evaluation, risk assessment, and valuation analyses.	K3
CO3:	Exhibit sound decision-making skills in finance, applying analytical techniques to make informed decisions across various financial domains.	K2
CO4:	Apply proficiency in portfolio optimization techniques, constructing diversified portfolios that align with risk-return objectives.	K3
CO5:	Understand and apply their exposure in advanced financial analytics.	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	-	-	3	1	-	2	1
CO4	3	1	-	2	2	-	3	2
CO5	2	-	-	3	1	-	2	1

24EMBA-- MARKETING AND RETAIL ANALYTICS

3 0 0 3

Course Objectives

- To create an understanding of the use of analytics in Marketing and Retail Management.
- To use the predictive analysis in decision making.

UNIT I	INTRODUCTION TO MARKETING ANALTYICS	9 hours

Introduction to Marketing Analytics - Meaning, characteristics, advantages and disadvantages of marketing analytics, Marketing Engineering - Types of Models - Market Data Sources (Primary and Secondary). Market Sizing: Stakeholders, Applications & Approaches (Top-down and Bottom-up), PESTLE Market Analysis, Porter Five Force Analysis

UNIT II CUSTOMER ANALYTICS

9 hours

Customer Analytics: Customer Lifetime Value: Concept, Basic Customer Value, Measuring Customer Lifetime value, Estimating Chance that customer is still active, Using Customer Value to value a business Market Segmentation: The segmentation-targeting-positioning (STP) framework, Segmentation, The concept of market segmentation, managing the segmentation process, Deriving market segments and describing the segments using Cluster analysis, Market Basket Analysis

UNIT III INTRODUCTION – MARKETING DECISIONS AS INTERVENTIONS

9 hours

Introduction: Marketing decisions as intervention Types of data relevant to marketing. Purposebuilt data and data exhaust. Ways to use data, from generating ideas to automating decisions. Modeling interventions on your customers and potential customers. Gaps between data and marketing decisions. Metrics

UNIT IV	RETAIL ANALYTICS – I	9 hours				
Customer A	nalytics Overview; Quantifying Customer Value. Using Stata	for Basic				
Customer A	nalysis. Predicting Response with RFM Analysis, Statistics Review,	, Predicting				
Response with Logistic Regression, Predicting Response with Neural Networks. Pre						
Response wit	Response with Decision Trees.					
UNIT VRETAIL ANALYTICS – II9 h						
0	volution of retail marketing, Digital natives, Constant connectivity social odelling, Keeping track, Data availability, Efficiency optimization.	interaction,				

TOTAL: 45 hours

Text Books:

1. Brea Cesar (2014), "Marketing and Sales Analytics: Proven Techniques and Powerful Applications from Industry Leaders", FT Press, ISBN-0133761711

2. Chapman Christopher N, Feit Elea McDonnell (2015), "R for Marketing Research and Analytics", Springer, ISBN-3319144367

Reference Books:

1. Emmett Cox (2012), "Retail Analytics: The Secret Weapon", Wiley, ISBN- 978-1-118-09984-1

2. Grigsby Mike (2015), "Marketing Analytics: A Practical Guide to Real Marketing Science", Kogan Page Publishers, ISBN- 0749474181

3. Rackley Jerry (2015), "Marketing Analytics Roadmap: Methods, Metrics, and Tools", Apress, ISBN- 1484202597

Web Links:

1. https://www.greatlearning.in/academy/learn-for-free/courses/marketing-retail-analytics-advanced.

2. https://www.coursera.org/learn/marketing-analytics-foundation

COURSE OUTCOMES

CO1:	Understand the marketplace and the changing consumer needs and marketing engineering.	K2
CO2:	Identify various methods followed build CRM practices and customer analytics.	K3
CO3:	Recognize the various interventions in marketing.	K3
CO4:	Analyze the data with RFM analysis.	K4
CO5:	Understand digitalization in retail.	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	1	1
CO2	3	1	-	2	2	-	3	2
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	2	-	-	3	1	-	2	1

24EMBA--HUMAN RESOURCES METRICS AND ANALYTICS3003

Course Objectives

- To understand the concepts, tools and techniques of HR Analytics that could be applied to make human applied as resource management evidence based and to understand HR reports & to understand the decisions technologies.
- Recognize the fundamental strategic priorities of the business and learn how to provideenhanced decision support leveraging analytics and to Develop a structured approach to apply judgment, and generate insight from data for enhanced decision making.

UNIT IINTRODUCTION TO HR ANALYTICS9 hoursHR analytics in Perspective: Basics of HR Analytics: Concept and Evolution of HR Analytics-

Defining HR Analytics. Use of workforce to improve decision making. Analytics and Prediction. Introduction to HR Metrics and Predictive Analytics. Importance of HR Analytics. Data Analytics techniques using software packages. Future of Human Resource Analytics.HR Metrics and HR Analytics; Intuition versus analytical thinking.

UNIT II	HR METRICS	9 hours				
Creating business understanding for HR initiatives: Workforce segmentation and search for						
critical job ro	critical job roles; Statistical driver analysis - association and causation; Linking HR measures to					
business resul	ts; choosing the right measures for scorecards; Identifying and using	key HR				
Metrics.						

UNIT IIIHR COSTS9 hours

Forecasting budget numbers for HR costs: Workforce planning including internal mobility and career pathing; training and development requirement forecasting and measuring the value and results of improvement initiatives; optimizing selection and promotion decisions

UNIT IV	PREDICTIVE MODELLING	9 hours				
Predictive modelling in HR: Employee retention and turnover; workforce productivity and						
performance;	scenario planning.					
UNIT VHR DATA9 hours						
Communicating with data and visuals: Data requirements; identifying data needs and gathering						

Communicating with data and visuals: Data requirements; identifying data needs and gathering data; HR data quality, validity, and consistency; Using historical data; Data exploration; Data visualization; Association between variables; Insights from reports; Root cause analysis of HR issues

TOTAL: 45 hours

Text Books:

1. Michael J Walsh, HR Analytics, Essentials You Always Wanted To Know, 2021, Vibrant Publishers

2. S S Tripathi, HR Analytics In-Depth, 2022, BPB publication

Reference Books:

1. Vinod Kumar Patel,Deepali Soni,Abhishek Singhal,Dinesh, , Fundamentals of HR Analytics , 2023, Book Rivers publishers

2.Mark Bussin ,Fermin Diez ,Venessa Lee ,Fermin Diez ,Venessa Lee , Fundamentals of HR Analytics, 2019, Emerald Publishing Limited

Web Links:

- 1. https://www.coursera.org/learn/human-resources-analytics.
- 2. https://www.aihr.com/blog/what-is-hr-analytics/
- 3. https://www.toolbox.com/hr/hr-analytics/articles/what-is-hr-analytics/#_001.
- 4. https://www.valamis.com/hub/hr-analytics.

COURSE OUTCOMES

C01:	Analyze appropriate internal and external human resource metrics.	K4		
CO2:	Recommend regarding the appropriate HRIS to meet organization's human resource.	К5		
CO3:	Employ appropriate software to record, maintain and retrieve.	K3		
CO4:	Apply quantitative and qualitative analysis to understand trends and indicators.			
CO5:	Manage information technology to enhance the efficiency and effectiveness.	K6		

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	2	1	1	3	1	2	3
CO2	1	3	2	-	2	2	1	2
CO3	3	1	-	2	2	-	3	2
CO4	3	1	-	2	2	-	3	2
CO5	-	2	3	-	1	3	-	1

24EMBA---

Course Objectives

- To provide foundational knowledge associated with the supply chain analytics.
- To describe the various tools and techniques for implementation of analytics based on the supply chain drivers such as location, logistics and inventory and to provide the applications of analytics in supply chain

UNIT I	INTRODUCTION	9 hours					
Introduction	Introduction – Supply Chain – Supply Chain Operations Reference (SCOR) Model – Decisions						
and Performance Measures in Supply Chain - Overview on Supply Chain, Analytics and							
Supply Chai	nAnalytics – KPIs for Supply Chain Analytics						
UNIT II	DESCRIPTIVE ANALYTICS	9 hours					
Introduction	- Descriptive Analytics in Supply Chain - Business Intelligence in Su	ıpply					
Chain – Des	criptive Analytics Techniques: Dashboard, Reporting, Data Visualization						
UNIT III	PREDICTIVE ANALYTICS	9 hours					
Introduction	- Predictive Analytics in Supply Chain: Demand, Pricing and	l Risk –					
	nalytics Techniques: Regression, Time Series Analysis, Simulation						
UNIT IV	PRESCRIPTIVE ANALYTICS – I	9 hours					
Introduction	- Prescriptive Analytics in Supply Chain - Optimization - Classifi	cation of					
optimization	problems - Optimization for Analytics - Operations Research Techni	ques for					
Analytics							
UNIT V	PRESCRIPTIVE ANALYTICS – II	9 hours					
Supply Pla	nning: Aggregate Production Planning (APP) and Pri	cing –					
Plant/Wareh	ousing Decisions: Location Models – Logistics Decisions: Network	Models -					
Inventory M	odels –Sourcing Decisions: Analytic Hierarchy Process						
TOTAL: 45	hours						

Text Books:

1. **Peter W. Robertson**, Supply Chain Analytics: Using Data to Optimize Supply Chain Processes, 2020, Rout ledge publications.

2. Kurt Y. Liu, Supply Chain Analytics: Concepts, Techniques and Applications, 2022, Springer Nature Switzerland AG

Reference Books:

1. Rabindranath Bhattacharya and Anindita Maitra Bhattacharyya, Supply Chain Analytics: Strategies, Models and Solution, 2022, SAGE publications

2. T. A. S. Vijayaraghavan, Supply Chain Analytics, 2021, Wiley publishers

Web Links:

1. https://www.routledge.com/Supply-Chain-Analytics-Using-Data-to-Optimise-Supply-Chain-Processes/Robertson/p/book/9780367540067

2. https://onlinecourses.nptel.ac.in/noc23_mg16/preview

COURSE OUTCOMES

CO1:	Understand the SCOR Model for Analytics.	K2
CO2:	Identify the different type of analytics in supply chain	К3
CO3:	Illustrate the predictive models for analytics.	K2
CO4:	Describe the different prescriptive models in supply chain	K1
CO5:	Design the analytics using Simulation for supply chain.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	-	-	3	1	-	2	1
CO4	1	-	-	2	-	-	1	-
CO5	-	2	3	-	1	3	-	1

 Course Objectives Understand the fundamental concepts of data mining and its role in business decision-making. Learn how to preprocess and explore datasets to prepare them for analysis. Gain proficiency in applying different data mining techniques, including classification, clustering, association rule mining, and anomaly detection. Develop skills in evaluating and interpreting data mining results. 							
 making. Learn how to preprocess and explore datasets to prepare them for analysis. Gain proficiency in applying different data mining techniques, including classification, clustering, association rule mining, and anomaly detection. 							
 Learn how to preprocess and explore datasets to prepare them for analysis. Gain proficiency in applying different data mining techniques, including classification, clustering, association rule mining, and anomaly detection. 							
 Gain proficiency in applying different data mining techniques, including classification, clustering, association rule mining, and anomaly detection. 							
clustering, association rule mining, and anomaly detection.							
Develop skills in evaluating and interpreting data mining results.							
> Apply data mining tools and software to solve business problems and extract actionable							
insights.							
Explore ethical considerations and challenges in data mining applications.							
UNIT I INTRODUCTION TO DATA MINING 9 hours							
Overview of data mining concepts and techniques - Importance of data mining in business							
decision-making - Kind of data, DM Functionalities, Classification of DM Systems, Issues in							
DM. Multidimensional data model: Data cubes, Stars, snowflakes and fact constellations							
Defining schemas, concept hierarchies, CLAP							
UNIT IIDATA PROCESSING9 hours							
Data Preprocessing - Data cleaning and transformation - Missing Values, Noisy Data, Data							
Integration- Handling missing values and outliers - Data Reduction: Data cube aggregation,							
Dimensionality reduction. Data Compression, Numerosity Reduction Discretization and Concept							
Hierarchy Generation							
UNIT IIIDATA MINING TOOLS METHODS AND TECHNIQUES9 hours							
Data Mining Primitives, Languages and System Architectures: Task relevant data. Kind of							
Knowledge to be mined, DM Query languages: Syntax, Designing GUI. Architectures of DM							
Systems - concept of Cluster Analysis- Regression and correlation; Classification- Decision							
trees; clustering -Neural networks - Evaluation metrics for classification models Market basket							
analysis- Association rules-Genetic algorithms and link analysis, Support Vector Machine, Ant							
Colony Optimization							
UNIT IVBASICS OF BUSINESS DECISIONS9 hours							
Meaning and significance of Business decisions – Nature of problems requiring business							
decisions - Recurring/ Repetitive problems, non-repetitive problems, structured problems, non-							
structured problems - Types of Business Decisions – Strategic, Operational and Managerial							
Decisions – Characteristics of good business decisions - Business decision making process – Re-							
engineering decision making process in a dynamic environment.							
engineering decision making process in a dynamic environment.UNIT VDATA MINING APPLICATION FOR BUSINESS DECISIONS9 hours							
engineering decision making process in a dynamic environment.UNIT VDATA MINING APPLICATION FOR BUSINESS DECISIONS9 hoursApplication and trends in Data mining - Data Mining for Financial data analysis, Data Mining							
engineering decision making process in a dynamic environment. UNIT V DATA MINING APPLICATION FOR BUSINESS DECISIONS 9 hours Application and trends in Data mining - Data Mining for Financial data analysis, Data Mining for retail industry, Data mining for telecommunication industry Applications in various sectors –							
engineering decision making process in a dynamic environment.UNIT VDATA MINING APPLICATION FOR BUSINESS DECISIONS9 hoursApplication and trends in Data mining - Data Mining for Financial data analysis, Data Mining							

TOTAL: 45 hours

Text Books:

1. Galit Shmueli, Peter C. Bruce, Peter Gedeck, and Nitin R. Patel, "Data Mining for Business Analytics: Concepts, Techniques, and Applications in Python", Wiley Publications, 4th Edition, 2023.

2. Ian H. Witten, Eibe Frank, and Mark A. Hall, "Practical Data Mining: Techniques and Applications", Morgan Kaufmann publication, 4th Edition, 2022.

3. Michel Berry and Gordon Linoff, Data mining techniques for Marketing, Sales and CustomerSupport, Second Edition, John Wiley, 2017.

Reference Books:

1. J. Han, M. Kamber, Morgan, Data Mining Concepts and Techniques, Kaufmann Publishers, 2017.

2. M. Kantardzic, Data mining: Concepts, Models, Methods and Algorithms, John Wiley & Sons Inc., 2016.

3. Michel Berry and Gordon Linoff, Mastering Data mining, John Wiley and Sons Inc Second Edition, 2017

Web Links:

• <u>https://www.laits.utexas.edu/~anorman/BUS.FOR/course.mat/Alex/</u>

• https://www.encorebusiness.com/blog/what-role-does-data-mining-play for businessintelligence/

https://myweb.sabanciuniv.edu/rdehkharghani/files/2016/02/The-Morgan Kaufmann-Series-in-Data-Management-Systems-Jiawei-Han-Micheline Kamber-Jian-Pei-Data-Mining.-Concepts-and-Techniques-3rd-Edition Morgan-Kaufmann-2011.pdf
 Web Sources

- 1. https://www.slideshare.net/HoangNguyen446/business-analytics-and-data-mining
- 2. https://www.slideshare.net/costarch/what-is-data-mining-27559796

3. file:///C:/Users/Asus/Downloads/7843-Article%20Text-31288-1-10-20130507.pdf

COURSE OUTCOMES

CO1:	Ability to Identify Business Problems Suitable for Data Mining	К3
CO2:	Develop the Data Preparation and Exploration Skills	K6
CO3:	Understanding of various data mining techniques and develop the proficiency in it.	К2
CO4:	Evaluate and interpret the results of data mining models for Business Decisions	K5
CO5:	Analyze datasets and extract actionable insights for business decision- making.	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	-	1	-	2	2	-	3	2
CO2	-	-	3	-	1	3	-	1
CO3	2	-	-	3	1	-	2	1
CO4	1	3	2	-	2	2	1	2
CO5	2	-	-	3	1	-	2	1

Course Objectives

- > Understand the fundamentals of software project management, including the software development life cycle (SDLC) models and methodologies.
- Learn how to create comprehensive project plans, including scope definition, work breakdown structure (WBS), scheduling, resource allocation, and budgeting.
- Gain proficiency in project monitoring and control techniques, such as progress tracking, variance analysis, and change management.
- > Develop skills in risk management, quality assurance, and stakeholder communication to ensure project success.
- > Apply project management concepts and techniques to real-world software projects through case studies, simulations, and hands-on exercises.

OVERVIEW OF PROJECT MANAGEMENT UNIT I

9 hours

9 hours

Project Management – Definitions; Importance, Factors Influencing Project Management - Project Manager, Project Management Activities, Stakeholders; Project Communication; Project Development Phases Software development life cycle (SDLC) models and methodologies - Project Charter; Statement of Work (SoW); Project Management Associations.

UNIT II **PROJECT PLANNING AND SCHEDULING**

Tasks in Project Planning - Project initiation process: defining objectives, stakeholders, and requirements - Work Breakdown Structures (WBS); Planning Methods; Estimation and Budgeting of Projects: Software Cost Estimation; COCOMO Model; Budgeting. Project Scheduling: Scheduling Techniques - Program Evaluation and Review Technique (PERT), Gantt chart, Critical Path Method (CPM), Automated Tools.

·			· ·		
UNI	ГШ	PROJECT MONITORING	AND	CONTROLLING	9 hours

Project Status Reporting; Project Metrics; Earned Value Analysis (EVA); Project Communication Plan & Techniques; Steps for Process Improvement. Project execution process: team building, task execution, and progress tracking - Configuration Management: Software Configuration Management (SCM) – Baselines, Software Configuration Items (SCI); SCM Process; Identification of Objects in the Software Configuration; Version Control; Change Control; Configuration Audit; Status Reporting; Goals of SCM.

UNIT IV **TESTING TECHNIQUES AND SOFTWARE RE-ENGINEERING** 9 hours

Software Testing Concepts; Types of Software Testing - Manual Testing, Automated Testing; Black Box Testing; White Box Testing Techniques- Software Re- Engineering: Software Maintenance Problems; Redevelopment vs. Reengineering; Business Process Reengineering; Software Reengineering Process Model; Technical Problems of Reengineering. 9 hours

UNIT V SOFTWARE QUALITY ASSURANCE

Software Quality Assurance Activities; Software Qualities; Software Quality Standards - ISO

Standards for Software Organization, Capability Maturity Model (CMM), Comparison between ISO 9001 & SEI CMM, Other Standards.

TOTAL :45 hours

Text Books:

T1: Ashfaque Ahmed, "Software Project Management: A Process-Driven Approach", CRC Press, 2nd Edition, 2021.

T2: Bob Hughes, Mike Cotterell and Rajib Mall: Software Project Management – Fifth Edition, TataMcGraw Hill, New Delhi, 2016.

T3: Steve McConnell, "Software Project Survival Guide", Microsoft Press, 2nd Edition, 2005.

Reference Books:

R1: Robert K. Wysocki "Effective Software Project Management" - Wiley Publication, 2016.

R2: Walker Royce: "Software Project Management"- Addison-Wesley, 2016.

R3: Gopalaswamy Ramesh, "Managing Global Software Projects" – McGraw Hill Education (India), Fourteenth Reprint 2017.

Web Links:

- 1. <u>https://www.pcmag.com/picks/the-best-project-management-software</u>
- 2. https://web.mst.edu/~ricardom/CS4096/KSlides/5%20CS397ProjectManag.pdf
- 3. https://www.slideshare.net/NoorHameed6/software-project-management-128822982

COURSE OUTCOMES

CO1:	Understand various activities involved in project management and factors influencing it.	K2
CO2:	Evaluate various tasks in project planning and techniques of cost estimation.	K5
CO3:	Remembering the various techniques for monitoring projects and the steps involved in process improvement.	K1
CO4:	Analyze the concept and various types of software testing and software reengineering and problems involved in it.	K4
CO5 :	Understand Software Quality Assurance Activities and Software Quality Standards.	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	1	3	2	-	2	2	1	2
CO3	1	-	-	2	-	-	1	-
CO4	2	2	1	1	3	1	2	3
CO5	2	-	-	3	1	-	2	1

Course Objectives

1. Understand the fundamental concepts and theories of digital innovation and transformation.

2. Analyze the impact of digital technologies on business models, industries, and organizational structures.

3. Explore strategies for fostering a culture of innovation and managing resistance to change within organizations.

4. Learn how to develop and implement digital strategies that align with organizational goals and objectives.

5. Gain insights into the challenges and opportunities associated with digital transformation, including ethical and societal considerations.

6. Apply theoretical knowledge to real-world scenarios through case studies, projects, and discussions.

UNIT IINTRODUCTION TO DIGITAL INNOVATION AND9 hoursTRANSFORMATION9 hours

Overview of digital innovation and transformation - Historical context and evolution of digital technologies - Drivers and motivations for digital transformation - Meaning and need for Innovation – Kinds of Innovation –Innovation as a core business process – Sources of Innovation – Measuring Innovation - System innovation within a digital economy: Opportunities and challenges - The changing nature of systems: Web Apps, Mobile Apps.

UNIT II	DIGITAL INFRASTRUCTURES FOR BUSINESS	9 hours			
Internet – World Wide Web – Cloud Computing – Mobile Services – Social Media – Platforms –					
Business Model Innovation - AI - Internet-of Things - Block chain- Key characteristics -					
Applications	challenges confronted by individuals, Companies and Governments -	- Strategic			
implications	for evaluating and adopting emerging technologies.				
UNIT III	ON-LINE BUSINESS	9 hours			
History and f	foundations of online business - E-business environment - Impact of le	gal, ethical			
and security	issues - Lessons from the dot.com boom and bust - New organization	nal forms –			
virtual organ	nizations, electronic markets and hierarchies - Social networks	and web			
developments	s - Innovations involving e-business technologies; the role of open inr	novation in			
product and p	process development - digital platforms and ecosystems.				
UNIT IV	MANAGING E-BUSINESS MODELS	9 hours			
Business-to-Business (B2B) and Business-to-Consumer (B2C) business models and strategies					
for e- business - global supply chain management, electronic markets - B2B systems,					
intermediatio	n, e- procurement and IT in supply chain management B2C strategie	es – online			

intermediation, e- procurement and IT in supply chain management. - B2C strategies – online consumer behaviour, regional and cultural differences and e-marketing.
UNIT V INNOVATIVE TRANSFORMATION 9 hours

Changing pattern in Business operations – Business across borders - Implementing digital governance and decision-making frameworks - International trade and investment – patterns, growth of and rationale for foreign direct investment. Global and regional integration and

multilateral organizations - International business - Global sourcing of production and services -Global information systems management - International dimensions of human resources management - Global pay and incentive practices, managing expatriates and multinational workforces.

TOTAL: 45 hours

Text Books:

T1: Thomas M. Siebel, "Digital Transformation: Survive and Thrive in an Era of Mass Extinction", Rosetta Books, 1st Edition, 2019.

T2: Pressman R.S. and Maxim B.R. Software Engineering: A Practitioner's Approach, First Edition, McGraw Hill, 2017.

T3: Beynon-Davies, P., Business Information Systems, Second Edition, London: Palgrave, 2016.

Reference Books:

R1: Clayton M. Christensen, "The Innovator's Dilemma: When New Technologies Cause Great Firms to Fail", Harvard Business Review Press, Reprint Edition, 2016.

R2: Davies A. and Hobday M. (2017), The business of projects: managing innovation in complex products and systems. Cambridge, Cambridge University Press

R3: Furr N., O'Keeffe K., Dyer J.H. (2016), Managing multiparty innovation, Harvard Business Review, November 2016

R4: Wilson K. and Doz Y.L. (2017), 10 rules for managing global innovation, Harvard Business Review, October 2017.

Web Links:

- 1. https://www.r3.com/time-to-build-solutions-to-accelerate-innovation-SM/
- 2. https://enterprisersproject.com/what-is-digital-transformation
- 3. <u>https://www.slideshare.net/VikramNani/e-commerce-business-models</u>
- 4. https://www.slideshare.net/MadhurChoudhary2/e-business-models-42271820
- 5. https://www.slideshare.net/dattatreyareddyperam/ebusiness-applications#stats-panel

COURSE OUTCOMES

CO1:	Comprehensive understanding of the concepts, theories, and strategies of digital innovation and transformation.	К2
CO2:	Analyze the impact of digital technologies on industries, business models, and organizational structures.	K4
CO3:	Develop leadership skills and change management techniques necessary for driving digital transformation initiatives within organizations.	К3
CO4:	Insights into fostering a culture of innovation and managing the innovation process from ideation to implementation.	K6
CO5:	Understand the ethical and societal implications of digital transformation and develop strategies for promoting responsible digital practices within organizations and society.	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	3	1	-	2	2	-	3	2
CO4	-	-	3	-	1	3	-	1
CO5	2	-	-	3	1	-	2	1

Course Objectives

1. To understand the fundamental concepts and principles of Enterprise Resource Planning (ERP) systems.

2. To analyze the benefits and challenges associated with implementing ERP systems in organizations.

3. To explore the integration of business processes facilitated by ERP systems.

4. To examine various ERP modules and their functionalities.

5. To evaluate different ERP implementation strategies and methodologies.

6. To assess the role of ERP in enhancing organizational efficiency and competitiveness.

7. To analyze case studies of successful and unsuccessful ERP implementations.

UNIT I	Introduction to ERP	9 hours
T 1 1		T

Introduction to ERP, Evolution of ERP, Reasons for the growth of ERP, Scenario and Justification of ERP in India, Evaluation of ERP, Core and Extended Modules of ERP, Functionalities and features of each module, Advantage of ERP.

UNIT II	Overview of Enterprise	9 hours
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An overview of Enterprise, Integrated Management Information, Business Modelling, ERP for Small Business, ERP for make to order companies, Business Process Mapping for ERP Module Design, Hardware Environment, and its Selection for ERP Implementation.

8,	, <u>1</u>						
UNIT III	ERP and Related Technologies	9 hours					
ERP and	Related Technologies, Business Process Reengineering (BPR), M	lanagement					
Information	System (MIS), Executive Information System (EIS), Decision supp	ort System					
(DSS), Sup	(DSS), Supply Chain Management (SCM) - Cloud-based ERP solutions - Mobile ERP						
applications	- Industry-specific ERP solutions and trends.						
UNIT IV	ERP Markets	9 hours					

ERP Market, Introduction, SAP AG, Baan Company, Oracle Corporation, People Soft, JD Edwards World Solutions Company. Criteria for selecting ERP vendors - Negotiating contracts with ERP vendors - Service level agreements (SLAs) and support arrangements.

UNIT V	ERP implementation	9 hours					
ERP imple	ementation lifecycle, troubleshooting common ERP issues, pre-evaluation	screening,					
package e	evaluation, project planning phase, gap analysis, reengineering, con	nfiguration,					
implement	ation, team training, testing, going live, end-user training, post implement	tation					
(Maintenat	(Maintenance mode) - Best practices for effective ERP system customization.						

TOTAL: 45 hours

Text Books:

T1: Marianne Bradford, "Modern ERP: Select, Implement, and Use Today's Advanced Business Systems", O'Reilly Media, 2nd Edition, 2020.

T2: Alexis Leon, ERP demystified, second Edition Tata McGraw-Hill, 2007.

Reference Books:

1. Jagan Nathan Vaman, ERP in Practice, Tata McGraw-Hill, 2008

2. Alexis Leon, Enterprise Resource Planning, second edition, Tata McGraw-Hill, 2008. 3. MahadeoJaiswal and Ganesh Vanapalli, ERP Macmillan India, 2009.

4. Vinod Kumar Grag and N.K. Venkitakrishnan, ERP- Concepts and Practice, Prentice Hall ofIndia,2 nd edition, 2006.

Web Links:

- 1. <u>https://www.qad.com/what-is-erp</u>
- 2. https://www.selecthub.com/enterprise-resource-planning/why-erp-systems-are-important/
- 3. <u>https://www.bistasolutions.com/resources/blogs/purpose-advantages-of-an-erp-system/</u>
- 4. <u>https://toperppartners.com/blog/erp-implementation-process/</u>
- 5. https://www.slideshare.net/engineerrd/enterprise-resource-planning-1747634

COURSE OUTCOMES

C01:	Understand the technical aspects of ERP systems.	K2
CO2:	Analyze the module in distinguishing the characteristics of ERP software	K4
CO3:	Evaluate the concepts of reengineering and how they relate to ERP system implementation.	К5
CO4:	Application of typical functionality in an ERP system.	К3
CO5:	Evaluate the ERP implementation packages	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	1	3	2	-	2	2	1	2
CO4	3	1	-	2	2	-	3	2
CO5	1	3	2	-	2	2	1	2

24EMBA---

SAP MODULES

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Course Objectives							
> To understand the basic principles of financial accounting within an SAP ERP system.							
➢ Learn to configure and maintain general ledger accounts, accounts payable, and accounts							
receivable.							
> Acquire skills in material valuation, pricing procedures, and inventory management.							
Learn to configure and manage sales orders, pricing, and delivery processes.							
> Explore skills in payroll processing, talent management, and employee self-service.							
UNIT IINTRODUCTION TO SAP9 hours							
Overview of SAP BASIS - Basics of SAP ERP - Roles and Responsibilities of Basis Consultants							
- Database Layer, Application Layer and Presentation Layer							
UNIT IISAP FICO (Financial Accounting & Controlling)9 hours							
SAP FI (Financial Accounting): General Ledger Accounting - Accounts Payable - Accounts							
Receivable - Asset Accounting - Bank Accounting - Financial Closing Processes.							
SAP CO (Controlling): Cost Element Accounting - Cost Center Accounting - Profit Center							
Accounting - Internal Orders - Product Costing - Profitability Analysis (CO-PA).							
UNIT III SAP PP & MM (Production Planning & Materials 9 hours							
Management)							
SAP PP (Production Planning): Demand Management - Material Requirements Planning							
(MRP) - Production Orders - Shop Floor Control - Capacity Planning - Master Production							
Scheduling							
SAP MM (Materials Management): Procurement Process - Inventory Management - Invoice							
Verification - Material Valuation - Material Requirements Planning (MRP)							
SAP SD (Sales and Distribution): Sales Order Processing - Pricing and Conditions - Delivery							
Processing - Billing and Invoicing - Credit Management - Customer Master Data.							
UNIT IV SAP HCM & CRM (Human Capital Management & Customer 9 hours							
Relationship Management)							
SAP HCM (Human Capital Management) Personnel Administration - Organizational							
Management - Time Management - Payroll - Talent Management - Employee Self-Service and							
Manager Self-Service.							
SAP CRM (Customer Relationship Management): Sales Force Automation - Marketing							
Automation - Service Management - Customer Interaction Center - Web Channel Management -							
Partner Channel Management.							
UNIT VSAP BI (Business Intelligence)9 hours							
SAP BI (Business Intelligence): Data Warehousing Concepts - Data Modeling and Extraction -							
Data Transformation and Loading - Reporting and Analysis - Dash boarding and Data							
Visualization - Advanced Analytics.							
TOTAL: 45 hours							

Text Books:

T1: V. Narayanan ,"SAP FI: Financial Accounting" , 1st Edition, 2018

T2: S. N. Padhi,"SAP SD: Functionality and Configuration", 1st Edition, 2020.

Reference Books:

R1: Narayanan Veeriah, "Configuring Financial Accounting in SAP", 1st Edition, 2016.

R2: Chandrakant J. Vichare, "SAP PP: Production Planning and Control", 1st Edition, 2019.

R3: Ashfaque Ahmed, "Sales and Distribution in SAP ERP: Functionality and Configuration", 1st Edition, 2017.

R4: Peter Jones, "SAP Business Intelligence (BI) and Business Objects (BO) Reporting: The Comprehensive Guide", 1st Edition, 2018.

Web Links:

1. https://support.sap.com/en/index.html

COURSE OUTCOMES

CO1:	Understand the basic principles of financial accounting within an SAP ERP system.	K2
CO2:	Evaluate in processing and posting various financial transactions such as invoices, payments, and journal entries.	K5
CO3:	Ability to create purchase requisitions, purchase orders, and contracts.	K6
CO4:	Associating the concept of human capital management processes & CRM within SAP ERP.	K2
CO5:	Ability to design and implement data models including info objects, info cubes, and data sources.	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	1	3	2	-	2	2	1	2
CO3	-	-	3	-	1	3	-	1
CO4	2	-	-	3	1	-	2	1
CO5	2	2	1	1	3	1	2	3

24EMBA---

Course Objectives

TOTAL: -- 45 hours

- > To understand the technology absorption, incremental innovation, research
- To development, techno Innovation and technology fusion that dominate the contemporary world industry and gain an insight into the various forms and models of technology development.
- To understand Intellectual Property Rights, Patents, GATT, Copyright, Trademarks and Geographical Indications.

Geog	graphical indications.					
UNIT I	Technology and Innovation	9 hours				
Technology Innovation-	of technology and its evolution - Technology as a driving force-Axes and – Strategic Management of Technology – Productivity and In Technology absorption – Technology forecasting – Technological co Technological advancements and their impact on society.	cremental				
UNIT II	Evaluation of Technology Idea Generation	9 hours				
process-the planning as Developmen	Evaluation of Technological Investments- Fundamental venture types-the idea generation process-the opportunity register nontraditional idea sources – countdown to launch product planning and development-the idea development process - New R and D- Product Development Cycle – Management of Technological Innovation – Core Competencies in Technology – Structural Imperatives of Technology Management – Technology process					
UNIT III	Introduction to Intellectual Property	9 hours				
Creativity - types of pro copyrights, legal structu venture.	An Overview of Intellectual Property (IP) - Importance - Protection of IP operty. Forms of Industrial Properties: Patents, Industrial Designs, Plant Trademarks, Geographical Indications - Ownership and liability issues - are-equity and equity types- raising capital equity distribution in the start-	PR - Basic Varieties, -choice of -up				
UNIT IV	Copyrights, Trademarks, Other Intellectual Property Rights	9 hours				
Definitions national and	Copyrights and related rights - Trade Marks and rights arising from Trademark registration – Definitions - Industrial Designs and Integrated circuits - Protection of Geographical Indications at national and international levels, Plant Varieties - Application Procedures, Trade Secret.					
UNIT V	Legal Aspects of Intellectual Property Rights	9 hours				
Patents - Co	at of Patents and Remedies-Modification of granted patents, Case Stuppyright and related rights - Trade Marks - Industrial design and Integrated indications - Protection against unfair competition. Enforcement of Ir ghts	l circuits -				

Text Books:

T1: "Intellectual Property Law: Legal Aspects of Innovation and Competition" by Kurt M. Saunders (2023)

T2: "Intellectual Property Strategy" by John Palfrey and Daniel L. Levy (2024)

T3: "Understanding Intellectual Property Law" by Donald S. Chisum, Tyler T. Ochoa, and Shubha Ghosh (2022)

T4: "The Oxford Handbook of Intellectual Property Law" edited by Rochelle Cooper Dreyfuss and Justine Pila (2021)

Reference Books:

R1: Thomas Duening, Robert Hisrich, Michael Lechter, Technology Entrepreneurship– Taking Innovation to the Marketplace, Academic Press, UK, 2014.

R2: Gerald B. Halt, Jr., John C. Donch, Jr., Amber R. Stiles, Robert Fesnak, Intellectual Property and Financing Strategies for Technology Startups, 2014.

R3: Global Dimensions of Intellectual Property Rights in Science and Technology, National Research Council, Policy and Global Affairs, Office of International Affairs, 2014

Web Links:

1. https://www.coursera.org/learn/introduction-intellectual-

property/lecture/q7KSP/introduction-to- intellectual property

2. https://www.oecd.org/sti/inno/1822541.pdf

3. https://www.wipo.int/edocs/mdocs/tk/en/wipo_iptk_ge_14/wipo_iptk_ge_14_wipo_presen tation_1.pdf

4. https://www.researchgate.net/publication/275932350_Evaluating_Technological_Innovations

5. https://www.itonics-innovation.com/blog/10-factors-to-help-you-evaluate-a-new-technology

COURSE OUTCOMES

CO1:	Understand the issues in defining 'technology', 'innovation' and 'innovation management'	K2
CO2:	Explore various types of innovation, innovators and innovation settings	K1
CO3:	Critically assess and explain the key current issues in understanding the innovation as a field ofstudy.	K4
CO4:	Discuss about IPR, International Protection of IPR, Filing of Patents Trademark Registration.	К3
CO5:	Evaluate ethical and legal considerations surrounding technology and intellectual property.	К5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	1	-	-	2	-	-	1	-
CO3	2	2	1	1	3	1	2	3
CO4	3	1	-	2	2	-	3	2
CO5	1	3	2	-	2	2	1	2

24EMBA--- INNOVATION TECHNOLOGY MANAGEMENT 3 0

Course Objectives

Identify the conscious choices of technical models of analysis and other theoretical tools designed for the challenges faced in companies' markets face.

- > To enable the students to understand the upgraded technologies related to business.
- To provide students with the knowledge, skills, and perspectives necessary to understand and effectively manage innovation in technology-driven environments.

UNIT I	Introduction to Technology Management	9 hours

Concept and Meaning of Technology and Technology Management- Technology; Technology management, Evolution and Growth of Technology, Role and Significance of Technology Management, Impact of Technology on Society and Business- Technology and competition; Key issues in managing technological innovation, Forms of Technology- Process technology; Product technology.

UNIT II	Innovation Based Technologies and Knowledge Management	9 hours

Knowledge Based Technology and Techniques - Knowledge based technology process; Tools and techniques, Role of Artificial Intelligence Techniques, Knowledge Management Techniques for Technology Management - Rogers' diffusion of innovations theory - Innovation ecosystems - Role of government policies and regulations - Incubators, accelerators, and innovation hubs - Resilience and adaptability in innovation management.

TTATES TATE	
	Technology Generation and Development
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	i connology Generation and Development

9 hours

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Technology Generation- Process; , Technology Development, Importance of Technology Generation and Development, Need for Technology Strategy, Importance of Research and Development (R&D)- R&D project management methodologies - Intellectual property management - Collaboration and partnerships in R&D; Production costs and R&D; Translation of R & D efforts to technology.

TINIT IV	Technology Strategy and Competitiveness
UNILIV	Technology Strategy and Competitiveness

9 hours

Technology Strategy-Technology strategy and management; Elements of an accessible technology strategy, Innovation Management, Competitive Advantage- Components of competitive advantage; Creating competitive advantage using value chain, Technology Management Evaluation or Assessment - Future Trends in Innovation Technology Management - Implications of AI and automation on innovation management - Ethical and societal considerations in future innovation

UNIT V Social Issues in Technology Management								
Social Issu	Social Issues, Technological Change and Industrial Relations- Implementation of							
rationalizati	on and automation in India; Impact of technological change, Te	chnology						
Assessment	and Environmental Impact Analysis- Environmental impact analysis	process-						
Guidelines on the scope of EIA; Issues in preparation of EIA report; Elements of the								
environmental problem.								
TOTAL: 4	5 hours							

Text Books:

T1: The Lean Startup: How Today's Entrepreneurs Use Continuous Innovation to Create Radically Successful Businesses", Eric Ries, 2021.

T2: Robbins: Fundamentals of Innovation and management, Pearson 2016

T3: Vasanta: Innovation and development, 2013

T4: Managing Innovation: Integrating Technological, Market and Organizational Change, Joe Tidd and John Bessant, 2009.

Reference Books:

R1: M.V. Deshpande: Technology in management, 2008

R2: Balakrishnan, G. Technology and management 2012

R3: TIDD, Joe & BESSANT, John (2015), Managing innovation (5th edition). Wiley: Chichester, United Kingdom. ISBN: 978-1-118-36063-7

R4: Furr N., O'Keeffe K., Dyer J.H. (2016), Managing multiparty innovation, Harvard Business Review, November 2016

Web Links:

- 1. http://soskin.info/userfiles/file/2015/1-2_1_2015/Obradovic_Ebersold_Obradovic.pdf
- 2. https://courses.lumenlearning.com/wm-introductiontobusiness/chapter/ethical-and-social-issues/
- 3. <u>https://link.springer.com/chapter/10.1057/9780230582361_4</u>

COURSE OUTCOMES

CO1:	Explain various types of innovation (e.g., incremental, disruptive) and their implications for technology-driven industries.	K2
CO2:	Analyze strategies for managing resistance to change during technology adoption.	K4
CO3:	Design and implement innovation strategies in organizations, corporate foresight and technology for evaluating and selecting R&Dproposals.	К3
CO4:	Demonstrate that the effective management of technological innovation requires the integration of people, processes and technology	K2
CO5:	Evaluate the impact of incubators, accelerators, and innovation hubs on fostering innovation.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	3	1	-	2	2	-	3	2
CO4	2	-	-	3	1	-	2	1
CO5	1	3	2	-	2	2	1	2

24EMBA-- INDIAN MODELS IN ENTREPRENEURSHIP

3 0 0 3

Course Objectives

- To enable the students to learn various aspects of innovation and methods of fostering innovation.
- > To understand the concept and theories of entrepreneurship.
- > To recognize the qualities of entrepreneurs that contributed to their success.
- To generate several ideas for potential businesses based on important trends and each student's-interests.

UNIT IENTREPRENEURSHIP ESSENTIALS9 hours

Concepts and Overview of Entrepreneurship - Evolution and Growth of Entrepreneurship in India - Role of Entrepreneurship in Economic Development - Role of Entrepreneur in Indian economy and developing economies with reference to Self-Employment Development -Entrepreneurial Culture - The Indian innovations and opportunities - Growth and promotion of Entrepreneurship in India - Institutional arrangements

UNIT II DEVELOPMENT OF ENTREPRENEURIAL SKILLS

9 hours

Entrepreneurship and Indian Social System - Entrepreneurial Characteristics - Entrepreneurial Motivation and Need for Achievement - Entrepreneurs Skills and Competencies - Entrepreneurial Personality - Characteristics of Successful, Entrepreneur – Knowledge and Skills of Entrepreneur- Entrepreneurship – The Indian Scenario - Case Study of Successful Entrepreneurs in India.

UNITSUSTAINABILITY INNOVATION AND ENTREPRENEURSHIP9 hoursIII

Strategy for Commercializing Innovation - Innovation Process - Risks and barriers for introducing products and services - Selecting a Strategy, setting up the Investment and establishing organization - Evaluating the Costs and impact of the Project- Sustainability Innovation and Entrepreneurship, Types of Sustainable Entrepreneurship, Conditions for Sustainability Innovation, strategic involvement in sustainable development. Sustainability Innovation and Entrepreneurship, Innovation Sustainable Conditions, Innovation: Context and Pattern, SME'S strategic involvement in sustainable development.

UNIT ENTREPRENEURSHIP DEVELOPMENT AND GOVERNMENT 9 hours IV 9 hours 9 hours

Role of Central Government and State Government in promoting Entrepreneurship - Introduction to various incentives, subsidies and grants - Export Oriented Units - Fiscal and Tax concessions available. Role of following agencies in the Entrepreneurship Development - District Industries Centers (DIC), Small Industries Service Institute (SISI), Entrepreneurship Development Institute of India (EDII), National Institute of Entrepreneurship & Small Business Development (NIESBUD), National Entrepreneurship Development Board (NEDB)

UNIT VINNOVATION ENTREPRENEURSHIP AND BUSINESS9 hoursMODELS9 hours

Introduction to Innovation - Creativity, Invention and innovation - Types of Innovation -

Relevance of Technology for Innovation - Attributes and Characteristics of a successful Entrepreneur - Exploration of business models for material efficiency services- Business Models and value proposition, Business Model Failure: Reasons and Remedies, Incubators : Business Vs Technology, Managing Investor for Innovation , Future markets and Innovation needs for India. **TOTAL: 45 hours**

Text Books:

T1: "Indian Models of Entrepreneurship: Opportunities and Challenges", Vasant Desai, A. G. Parasher, and D. M. Pestonjee, 2023, Himalaya Publishing House.

T2: "Indian Entrepreneurship: Theory and Practice", R.V. Ramachandran and S. R. Sivakumar, Year: 2022

Reference Books:

R1: Shishir Gupta, "The Essentials: A Step by Step Guide for Entrepreneurs Kindle Edition StartupLanes.com; 1 edition, August 2017

R2: P. Narayana Reddy, Entrepreneurship – Text and Cases, Cengage Learning India, I edition, 2010.

R3: <u>Poornima M Charantimath</u>, "Entrepreneurship Development and Small Business Enterprises",2nd Edition, Kindle Edition, Pearson; 2 edition, 2014.

R4: <u>Thomas Grebel</u>, "Entrepreneurship: A New Perspective", 1st Edition, Kindle Edition Routledge; 2015.

Web Links:

- 1. <u>https://onlinecourses.nptel.ac.in/noc23_mg63/previewOnline</u>
- 2. <u>https://onlinecourses.nptel.ac.in/noc21_mg63/preview</u>

COURSE OUTCOMES

CO1:	Identify sources of opportunities and development of the skills so as to analyze these opportunities for entrepreneurship.	K3
CO2:	Describe the concept and overview of entrepreneurship with a view to enhance entrepreneurial skills.	K2
CO3:	Explore new vistas of entrepreneurship in 21st century environment to generate innovative business ideas.	K4
CO4:	Assess how entrepreneurship can help shape one's career	K5
CO5:	Identify and evaluate different theories of entrepreneurship and the characteristics of Indian entrepreneurs.	K3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	3	2
CO2	2	-	-	3	1	-	2	1
CO3	2	2	1	1	3	1	2	3
CO4	1	3	2	-	2	2	1	2
CO5	3	1	-	2	2	-	3	2

24EMBA---

Course Objectives To understand techniques of venture valuation. \geq To understand the dynamics involved in financing. \geq To comprehend the techniques of evaluating venture portfolio evaluation. \geq To understand the techniques and nuances involved in venture accounting. \geq Assess agencies for financing growing venture. \geq **UNIT I INTRODUCTION** 9 hours Meaning - Need and significance of Venture Valuation - Factors considered in Venture Valuation - Management, Market, Science and Technology, Financials and funding phase -Basics of Accounting - Journal, Ledger, Income Statements and Balance Sheets. Entrepreneurial finance. Developing Business Idea, Business Model. Screening venture opportunities: Pricing / Profitability considerations, Financial, / harvest Considerations. Financial Plans and Projections. **VENTURE VALUATION UNIT II** 9 hours Methods for Venture valuation – Discounted Cash Flow, Risk Adjusted NPV, Venture Capital Method, Market Comparable Method, Decision Tree Analysis, First Chicago method, Revenue Multiplier Method - Business Plans, Budgets, CVs of Management, Time frame, etc. -Company Valuation, Product Valuation - Assessing Start-up Companies - Valuing Early-stage Ventures - Venture Worth, Basic Mechanics of valuation, developing the projected financial statements for a discounted Cash Flow Valuation - Accounting Vs. Equity Valuation Cash Flow - Venture Capital Valuation Methods - Valuation Process - Basic Venture Capital Valuation Method - Earnings Multiplier and Discounted Dividends. **VENTURE FINANCING UNIT III** 9 hours Notion of Venture Capital – Business Plan- Process of Venture Capital Financing – Methods of Venture Financing - Disinvestment mechanisms - Development of Venture Capital in India – Future prospects of Venture Financing. **INVESTMENT NURTURING AND PORTFOLIO VALUATION UNIT IV** 9 hours Meaning - Objectives of Nurturing - Styles of Nurturing - Hands on, Hands off, Hands Holding – Techniques for Nurturing – Personal discussions, Plant visits, Periodic Reports, Commissioned studies - Meaning and purpose of Venture Capital Portfolio Valuation -Valuation of Equity and various Debt instruments - Cost method and Market value-based methods. UNIT V FINANCING AND GROWING VENTURE 9 hours Professional Venture Capital - Venture Investing Cycle - Determining the fund objectives and policies - Organizing the new fund - Soliciting investments in the new fund - Capital Call, Conducting due diligence and actively investing - arranging harvest or liquidation - Other financing alternatives: Facilitators, Consultants and Intermediaries - Banking and Financial

Institutions - Foreign Investors, State and Central Government Financing Programs -

Receivables Lending and Factoring, Mortgage Lending - Venture Leasing. TOTAL: 45 hours

Text Books:

T1: Venture Deals: Be Smarter Than Your Lawyer and Venture Capitalist", Brad Feld and Jason Mendelson, 2019, Wiley publication.

T2: Corporate Accounting II, Reddy and Murthy, Eight edition, Margham Publications, Chennai, 2018.

T3: Financial Management, I.M. Pandey, 12th edition, Vikas Publishing House, New Delhi, 2017

Reference Books:

R1: Andrew Metrick and Ayako Yasuda. Venture Capital and the Finance of Innovation, John Wiley & Sons, 2017.

R2: Tim Koller, Mare Goedhart and David Wessels, Valuation: Measuring and Managing theValue of companies, Second edition, McKinsey & Company Inc., 2016.

R3: Zenas Block and Lan C. Macmillan, Corporate Venturing, Second edition, Harvard Business School Press, 2017.

Web Links:

1. <u>https://www.coursera.org/learn/private-equity</u>

COURSE OUTCOMES

CO1:	Analyze the significance of venture valuation.	K4
CO2:	Classify the methods of venture valuation.	K3
CO3:	Apply the modes of disinvestment mechanisms.	K2
CO4:	Assess the joint venture accounting techniques.	K5
CO5:	Differentiate amalgamation and absorption accounting techniques	K4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	2	1	1	3	1	2	3
CO2	3	1	-	2	2	-	3	2
CO3	2	-	-	3	1	-	2	1
CO4	1	3	2	-	2	2	1	2
CO5	2	2	1	1	3	1	2	3

24EMBA---

9 hours

9 hours

Course Objectives

- To provide students with a thorough understanding of the fundamental concepts and principles of marketing within an entrepreneurial context.
- To illustrate the unique challenges and opportunities faced by entrepreneurial ventures in the marketing landscape.
- To understand the importance of branding and positioning in establishing a new business in the market.
- To explore the use of social media, SEO, content marketing, and analytics in driving business growth.

> To explore creative ways to maximize marketing impact with minimal expenditure.

UNIT IIntroduction to Entrepreneurial Marketing9 hoursOverviewofentrepreneurialmarketing-Characteristicsofentrepreneurialventures

Significance of Entrepreneurial Marketing - Importance of marketing in startups - Entrepreneurship ecosystem and trends - Market analysis for startups - Identifying target markets and customer segments.

UNIT II Building the Entrepreneurial Brand

Branding strategies for startups - Positioning and differentiation - Creating a compelling value proposition - The importance of customer segmentation - Understanding customer value - Targeting using effectuation - Developing a positioning statement - Validation: initial customer feedback and - iteration - Using technology push or market pull.

UNIT III Marketing Strategies

Marketing strategies for Entrepreneurs- Relationship Marketing- one to one Marketing –Viral Marketing – Digital Marketing - Introduction to growth hacking - Search Engine Optimization (SEO) - Social media marketing for startups - Customer acquisition strategies - Customer relationship management (CRM) - Customer lifetime value (CLV)

UNIT IV	Marketing Metrics and Analytics9 hours							
Marketing and sales plan - Marketing analytics tools and techniques - Iterative marketing and								
A/B testing - Key performance indicators (KPIs) - Content of the plan - Marketing instruments -								
Product: designing a product application and product line – Modern approaches of product								
design.								
UNIT V	Product Development and Innovation	9 hours						
5 1								

Product-market fit - Lean startup methodology - Minimum Viable Product (MVP) development -Funding and Pitching - Marketing in fundraising efforts - Crafting a compelling pitch deck -Investor relations and communication.

TOTAL: 45 hours

Text Books:

- T1: "Entrepreneurial Marketing: Global Perspectives" by Zubin Sethna, Rosalind Jones, and Paul Harrigan, 2nd Edition, SAGE Publications Ltd, 2020
- T2: "Marketing for Entrepreneurs: Concepts and Applications for New Ventures" by Frederick G. Crane, SAGE Publications, Inc, 2017
- T3: "The New Rules of Marketing and PR" by David Meerman Scott, Wiley, 2020

Reference Books:

R1: "The Lean Startup" by Eric Ries, Crown Publication, 2016.

R2: "Hooked: How to Build Habit-Forming Products" by Nir Eyal, Published by Portfolio / Penguin, a member of Penguin Group (USA) LLC, 2014

Web Links:

- 1. <u>https://www.coursera.org/learn/marketing-digitalOnline</u>
- 2. <u>https://hbr.org/topics/marketing</u>
- 3. https://www.socialmediaexaminer.com/
- 4. <u>https://blog.hubspot.com/marketing/author/neil-patel</u>

COURSE OUTCOMES

CO2: Develop and implement strategic marketing plans tailored to the unique needs of entrepreneurial ventures. K6 CO3: Create and manage a strong brand identity and effectively position products or services in the market. K6 CO4: Predict digital marketing tools and techniques, including social media, SEO, K6	CO1:	Demonstrate a comprehensive understanding of entrepreneurial marketing principles and how they differ from traditional marketing.	K2				
CO3: Create and manage a strong brand identity and effectively position products or services in the market. K6 CO4: Predict digital marketing tools and techniques, including social media, SEO, K6	CO2 :	Develop and implement strategic marketing plans tailored to the unique	K6				
Predict digital marketing tools and techniques, including social media, SEO, K6	CO3:	Create and manage a strong brand identity and effectively position products	K6				
	CO4:		K6				
	CO5:	Demonstrate critical thinking and problem-solving skills in addressing marketing challenges faced by entrepreneurial ventures.					

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
C01	2	-	-	3	1	-	2	1
CO2	-	-	3	-	1	3	-	1
CO3	-	-	3	-	1	3	-	1
CO4	-	-	3	-	1	3	-	1
CO5	2	-	-	3	1	-	2	1

24EMBA--

9 hours

9 hours

Course Objectives

- Understanding of the concepts of "entrepreneur", "entrepreneurship" and their development in all forms and shapes
- > Understanding of the technological entrepreneurship versus traditional entrepreneurship
- > Identify the different ways in which entrepreneur manifests in start-ups
- Know how to create one's own business venture and the various factors that influence successful set-up and sustainable operations.

UNIT I Introduction To Entrepreneurship

Entrepreneur- Concept on percent - Functions and clarifications of entrepreneurs - Characteristics of entrepreneur - Nature and importance of entrepreneur - Entrepreneur vs. professional manager – Role of an entrepreneur in economic growth as an innovator - complimenting and supplementing economic growth - Women entrepreneurs.

UNIT II Concept of Entrepreneurship

Concept of Entrepreneurship – Types of Entrepreneurs - Entrepreneurship and environment-Policies governing entrepreneurs, entrepreneurial development programs - Institutions for entrepreneurship development - Entrepreneurship development in other countries.

UNIT III Entrepreneurial Venture	9 hours						
Creating Entrepreneurial Venture: Generating Business idea, Team building -	Sources of						
Innovation Creativity and Entrepreneurship - Challenges in managing innovation - Venture							
capital, Angels -Entrepreneurial strategy and Scaling up - Business planning process - Preparing							
business plan - Business plan failures.							

UNIT IV Project Identification

Concept of project and classification of project identification project formulation - project report - project design - project appraisal - profitability appraisal - project planning - social cost benefit analysis - financial analysis and project financing - Resource Mobilization for entrepreneurship.

UNIT V Entrepreneurial Finance

9 hours

9 hours

Writing a Funding Proposal, Traditional sources of financing, Business Incubators. Harvesting and Exit Strategies - Financial analysis - Ratio analysis - Investment process; Break even analysis - Profitability analysis social cost - Benefit analysis - Budget and planning process, applicability of the factories Act.

TOTAL: 45 hours

Text Books:

T1: Hisrich R D, Peters M P, "Entrepreneurship" 8th Edition, Tata McGraw-Hill, 2016

T2: Khanka S.S., "Entrepreneurial Development" S Chand & Company; edition, 2016

Reference Books:

R1: Sharma, "Entrepreneurship Development", PHI LEARNING PVT LTD, (2017)

R2: Abhinav Ganpule & Aditya Dhobale, "Entrepreneurship Development", Kindle Edition, Jatayu Publication; 1 edition, 2018.

R3: Sangeeta Sharma, "Entrepreneurship Development", 10th Edition, Kindle Edition PHI Learning, 2018

R4: Shishir Gupta, "The Essentials: A Step by Step Guide for Entrepreneurs Kindle Edition StartupLanes.com; 1 edition, August 2017

Web Links:

1. https://www.businessgig.com/business-plan-preparation

2. <u>https://www.yourarticlelibrary.com/entrepreneurship/entrepreneurship-development-</u>

programmes-meaning-need-and-objectives-of-edp/40707

3. <u>https://www.slideshare.net/SimranKaur116/entrpreneurial-development-programme</u>

COURSE OUTCOMES

CO1:	Define the need for and importance of entrepreneurship concepts.	K2
CO2:	Identify the qualities, roles and functions of entrepreneur and compute entrepreneurial opportunities.	К3
CO3:	Recognize various schemes in commercial banks for start-ups.	K2
CO4:	Develop and promote entrepreneurial and innovative project report.	K6
CO5:	Evaluate the project with respect to resource mobilization especially venture capital and start-ups.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	_	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	-	-	3	1	-	2	1
CO4	-	-	3	-	1	3	-	1
CO5	1	3	2	-	2	2	1	2

SOCIAL INNOVATION AND ENTREPRENEURSHIP

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U	U	5

9 hours

9 hours

9 hours

9 hours

3

> To provide a comprehensive understanding of social innovation and entrepreneurship, including key theories, models, and frameworks. > To foster creativity and innovation in designing solutions to social issues. > To explore various approaches to developing sustainable, scalable social enterprises. > To understand different business models and revenue strategies for social enterprises. UNIT I INTRODUCTION TO SOCIAL INNOVATION Innovation - Meaning, Need and Components of Innovation. Social Innovation - Meaning-Definition- History -Drivers-Types and Implications. Social Entrepreneur and Entrepreneurship. Difference between Social Entrepreneurship, Social Enterprise, and Social Economy. **UNIT II** SOCIAL THOUGHT Systems Thinking and Social Innovation, Social Innovation and the Enabling Environment, Strategic Approaches to Social Innovation - Social Intrapreneurship, CSV & B-Corps. Agripreneurship UNIT III **PROCESS OF SOCIAL INNOVATION** Social Innovation Process: Prompts - Proposals - Prototypes - Sustaining-scaling and Systematic change. Connecting People, Ideas and Resources: Innovation Intermediaries champions – Tems-Hubs – Institution – Network and Platforms. Different Ways of Supporting Social Innovation: In the Public Sector -In the Third Sector -In the Market Economy -In the Household Economy. **UNIT IV FUNDS FOR SOCIAL INNOVATIONS** Fundraising strategies - Grant writing and proposal development - Building and managing partnerships - Different ways to get funding: Business plan competitions, challenges and winning awards-Seed stage and angel funding-Grants and donations-Crowd Funding-Social enterprise

incubators-Social Venture Capital firms-Debt Financing -Loan Guarantees - Pooling -Social Impact Bonds – Micro Finance & Others UNIT V SOCIAL INNOVATION PROJECTS 9 hours Social Innovative projects in Foreign Countries. -Social Innovative projects in India-Humanitarian Innovation. Case Studies

TOTAL: 45 hours

Text Books:

- T1: Social Entrepreneurship: What Everyone Needs to Know" by David Bornstein and Susan Davis, 2021
- T2: "How to Change the World: Social Entrepreneurs and the Power of New Ideas" by David Bornstein, 2020
- T3: "The Lean Startup: How Today's Entrepreneurs Use Continuous Innovation to Create Radically Successful Businesses" by Eric Ries, 2020

24EMBA---

Course Objectives

Reference Books:

R1: Brendan Galbraith, Francesco Molinari, Social Innovation and Entrepreneurship Case Studies, Practices and Perspectives Paperback – September 8, 2014

R2: Stephen Goldsmith, The Power of Social Innovation: How Civic Entrepreneurs Ignite Community Networks for Good, 1st Edition, 2010.

Web Links:

- 1. <u>https://ssir.org/podcasts/category/inside_social_innovation#</u>
- 2. <u>https://www.socialenterprise.org.uk/</u>
- 3. <u>https://hbr.org/topic/subject/social-enterprise</u>

COURSE OUTCOMES

CO1:	Demonstrate a deep understanding of social innovation and entrepreneurship principles and their application in real-world scenarios.	К2
CO2:	Critically analyze social problems using appropriate methodologies and frameworks.	K4
CO3:	Create effective business models and plans for social enterprises, incorporating sustainable revenue strategies.	K6
CO4:	Apply tools and methodologies to measure and evaluate the social impact of entrepreneurial initiatives.	К3
CO5:	Develop strategies for effectively mobilizing and managing resources for social ventures.	K3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	-	-	3	-	1	3	-	1
CO4	3	1	-	2	2	-	3	2
CO5	3	1	-	2	2	-	3	2

	INDIAN KNOWLEDGE SYSTEM	B 0	0	3
Caura Ohia	-4:			
Course Obje				
1	the historicity of Indian Knowledge System	~~ ~~	ratana	~
	ize the foundational concepts, texts, and practices of Indian knowled e historical development, cultural significance, and contemporary re	•••		s,
	INTRODUCTION TO INDIAN KNOWLEDGE SYSTEM			h a
UNIT I	INTRODUCTION TO INDIAN KNOWLEDGE SYSTEM		9	hours
An overview	of Indian Knowledge System (IKS): Importance of Ancient Kno	wled	ge -	
Definition of	IKS - Classification framework of IKS - Unique aspects of IKS. The	ne ve	dic co	orpus:
Vedas and Ve	edangas - Distinctive features of vedic life.			
UNIT II	INDIAN PHILOSOPHICAL SYSTEM		9	hours
Different sch	nools of philosophy. Wisdom through the ages: Puranas - Ithihasas	- Ni	ti sha	stras -
Subhasitas. I	Linguistics: Components of a language - Panini's work on Sans	skrit	gram	mar -
Phonetics in	Sanskrit and the role of Sanskrit in natural language processing.	The	know	vledge
triangle: Pran	neya, Pramana, Samsaya - Framework for establishing valid knowl	edge	- Pot	ential
fallacies in th	e reasoning process.			
UNIT III	SALIENT FEATURES OF INDIAN NUMERICAL SYSTEM		0	hours
			9	nours
	res of the Indian numeral system - Importance of decimal repre	senta		
Salient featur			tion	- The
Salient feature discovery of	res of the Indian numeral system - Importance of decimal repre	Uni	tion que a	- The
Salient feature discovery of of Indian ma	res of the Indian numeral system - Importance of decimal reprezero and its importance - Unique approaches to represent numbers.	Unio ns in	tion que a the a	- The spects rea of
Salient feature discovery of of Indian ma arithmetic, al	res of the Indian numeral system - Importance of decimal reprezero and its importance - Unique approaches to represent numbers. thematics - Great mathematicians and their significant contribution	Unio ns in ḥ-sas	tion que a the a stra o	- The spects rea of
Salient feature discovery of of Indian ma arithmetic, al	res of the Indian numeral system - Importance of decimal reprezero and its importance - Unique approaches to represent numbers. thematics - Great mathematicians and their significant contribution gebra, geometry, trigonometry, combinatorial problems in Chanda	Unio ns in ḥ-sas	tion que a the a stra o my:	- The spects rea of
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Salient featur discovery of of Indian ma arithmetic, al Pingala, binar UNIT IV Historical dev terminologies of the Indiar metalworking UNIT V	res of the Indian numeral system - Importance of decimal reprezero and its importance - Unique approaches to represent numbers. thematics - Great mathematicians and their significant contribution gebra, geometry, trigonometry, combinatorial problems in Chanda ry mathematics and Magic squares in India. Highlights of Indian Ast ASTRONOMY, INDIAN SCIENCE AND TECHNOLOGY velopment of astronomy in India - The Celestial Coordinate System s - Equinotical points, precession of eqinoxes, movable and fixed zo a Calendar - Panchanga - Indian science and technology heritag s - Mining and ore extraction PHYSICAL STRUCTURES AND ETHICS IN INDIA	Unio ns in h-sas rono - As odiac e - I	ttion que a the a stra o my: 9 stronc - Ele Metal 9	- The spects rea of f hours pmical ments
Salient featur discovery of of Indian ma arithmetic, al Pingala, binar UNIT IV Historical dev terminologies of the Indiar metalworking UNIT V Irrigation and	res of the Indian numeral system - Importance of decimal reprezero and its importance - Unique approaches to represent numbers. thematics - Great mathematicians and their significant contribution gebra, geometry, trigonometry, combinatorial problems in Chanda ry mathematics and Magic squares in India. Highlights of Indian Ast ASTRONOMY, INDIAN SCIENCE AND TECHNOLOGY velopment of astronomy in India - The Celestial Coordinate System s - Equinotical points, precession of eqinoxes, movable and fixed zo a Calendar - Panchanga - Indian science and technology heritag g - Mining and ore extraction PHYSICAL STRUCTURES AND ETHICS IN INDIA	Unions in h-sastrono - Asodiac e - 1 miqu	ttion que a the a stra o my: 9 stronc - Ele Metal 9 9	- The spects rea of f hours omical ments s and hours
Salient featur discovery of of Indian ma arithmetic, al Pingala, binar UNIT IV Historical dev terminologies of the Indiar metalworking UNIT V Irrigation and Shipbuilding	res of the Indian numeral system - Importance of decimal reprezero and its importance - Unique approaches to represent numbers. thematics - Great mathematicians and their significant contribution gebra, geometry, trigonometry, combinatorial problems in Chanda ry mathematics and Magic squares in India. Highlights of Indian Ast ASTRONOMY, INDIAN SCIENCE AND TECHNOLOGY velopment of astronomy in India - The Celestial Coordinate System s - Equinotical points, precession of eqinoxes, movable and fixed zon a Calendar - Panchanga - Indian science and technology heritag s - Mining and ore extraction PHYSICAL STRUCTURES AND ETHICS IN INDIA I water management - Dyes and painting technology - Surgical Tech - Sixty-four art forms (64 Kalas) - Status of indigenous science a	Unions in h-sastrono - Asodiac e - 1 miqu	ttion que a the a stra o my: 9 stronc - Ele Metal 9 9	- The spects rea of f hours omical ments s and hours
Salient featur discovery of of Indian ma arithmetic, al Pingala, binar UNIT IV Historical dev terminologies of the Indiar metalworking UNIT V Irrigation and Shipbuilding	res of the Indian numeral system - Importance of decimal reprezero and its importance - Unique approaches to represent numbers. thematics - Great mathematicians and their significant contribution gebra, geometry, trigonometry, combinatorial problems in Chanda ry mathematics and Magic squares in India. Highlights of Indian Ast ASTRONOMY, INDIAN SCIENCE AND TECHNOLOGY velopment of astronomy in India - The Celestial Coordinate System s - Equinotical points, precession of eqinoxes, movable and fixed zo a Calendar - Panchanga - Indian science and technology heritag g - Mining and ore extraction PHYSICAL STRUCTURES AND ETHICS IN INDIA I water management - Dyes and painting technology - Surgical Tech - Sixty-four art forms (64 Kalas) - Status of indigenous science and ethics in Indian Tradition - Case Studies	Unions in h-sastrono - Asodiac e - 1 miqu	ttion que a the a stra o my: 9 stronc - Ele Metal 9 9	- The spects rea of f hours omical ments s and hours

TEXT BOOKS:

1.Indian Knowledge System: Arthashastra by Kautilya Dr.Shaikh Taufiq KhalilPublisher Notion Press in the year 2023

2. Indian Knowledge System : Know your own country by Dr.Alka Agarwal published by Redshine Publication in the year 2024

REFERENCE BOOKS:

1. Indian Knowledge System and its Applications By Dr.Buddhadev Chandra, Dr.Sourav Ghosh published byGlobal net in the year 2024

2. Scientific Basis of Indian Knowledge System by Balkrishna Rai published by Shipra Publications in the year 2023

WEBSITES:

- 1. www.iksindia.org
- 2. www.education.gov.in
- 3. www.mmc.ugc.in
- 4. www.mygov.in

COURSE OUTCOMES

CO1	Understand the foundational concepts and key texts of Indian knowledge systems.	K 2
CO2	To understand the Indian Philosophical System	K 2
CO3	Analyse the historical development and contributions of Indian mathematics	K 4
CO4	Explore the interdisciplinary connections between astronomy, Indian Science and Technology	K 5
CO5	Evaluate the framework of Indian thoughts in the ethical system.	K 5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	2	2	1	1	3	1	2	3
CO4	1	3	2	-	2	2	1	2
CO5	1	3	2	-	2	2	1	2

9 hours

9 hours

9 hours

Course Objectives

- To provide students with a general awareness on energy importance, conservation, societal impact, sources, conversion, management, audit, and conservation measures.
- To Promote sustainable energy responsibility, prompting critical thinking on ethical, economic, and environmental energy implications.

UNIT I	INTRODUCTION	9 hours

Energy resources, Energy conversion processes and devices – Energy conversion plants – Conventional - Thermal, Hydro, Nuclear fission, and Non – conventional – Solar, Wind Biomass, Fuel cells, Magneto Hydrodynamics and Nuclear fusion. Energy from waste, Energy plantation.

UNIT II	TYPES OF ENERGY AND CHALLENGES
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The Carbon Challenge: Energy system essentials, Drivers for energy change, Transport Oil and alternatives, Fossil fuel generation, Nuclear energy, Water and wind power, Geothermal and solar power, Generation inter-comparison and the grid, End use efficiency and buildings, decarbonization plans and strategies

Energy storage and Distribution – Electrical energy route – Load curves – Energy conversion plants for Base load , Intermediate load, Peak load and Energy displacement – Energy storage plants. Energy Scenario – Global and Indian –Impact of Energy on economy, development and environment, Energy policies, Energy strategy for future.

UNIT IV ENERGY MANAGEMENT

Energy Management – Definitions and significance – objectives –Characterizing of energy usage – Energy Management program – Energy strategies and energy planning Energy Audit – Types and Procedure – Optimum performance of existing facilities – Energy management control systems – Computer applications in Energy management.

UNIT V ENERGY CONSERVATION

Energy conservation – Principles – Energy economics – Energy conservation technologies – cogeneration – Waste heat recovery – Combined cycle power generation – Heat Recuperators – Heat regenerators – Heat pipes – Heat pumps – Pinch Technology Energy Conservation Opportunities – Electrical ECOs – Thermodynamic ECOs in chemical process industry – ECOs in residential and commercial buildings – Energy Conservation Measures.

TOTAL: -- 45 hours

Text Books:

1. Oung Kit, Energy Management in Business, Taylor & Francis Ltd, 2013

 <u>Gregor Weber</u>, Sustainability and Energy Management - Innovative and Responsible Business Practices for Sustainable Energy Strategies of Enterprises in Relation with CSR, Springer Gabler, 2018

3. Eastop T. D. and D. R. Croft, Energy Efficiency for Engineers & Technologists, Longman, 2010.

Reference Books:

- 1. Amlan Chakrabarti, Energy Engineering and Management, Prentice Hall India, 2011.
- 2. Albert Thumann P. E. and W. J. Younger, Handbook of Energy Audits, Fairmont Press, 2008

Web Links:

- 1. https://www.energy.gov.au/business/energy-management-business
- 2. https://studentenergy.org/distribution/energy-storage/

COURSE OUTCOMES

CO1:	Understand the impact of energy on society, the need for sustainable energy, global and Indian energy policies.	K2			
	energy, global and indian energy policies.				
CO2:	Analyse multiple techniques for energy management and conservation,	K4			
001	including the fundamental principles of conducting an energy audit.				
CO3:	Apply knowledge about central economic and managerial aspects of	K3			
0000	large projects, both national and international.				
CO4:	Demonstrate their competence in presenting fundamentals of energy	K2			
	business and management, both oral and written.				
CO5:	Discuss and communicate the academic problems related to energy	K6			
	management.	110			

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	3	1	-	2	2	-	3	2
CO4	2	-	-	3	1	-	2	1
CO5	-	2	3	-	1	3	-	1

24EMBA---

WASTE MANAGEMENT

3 0 0 3

Course Objectives

- To learn broader understandings on various aspects of solid waste management practiced in industries.
- To learn recovery of products from solid waste to compost and biogas, incineration and energy recovery, hazardous waste management and treatment, and integrated waste management.

UNIT IINTRODUCTION TO SOLID WASTE MANAGEMENT9 hours

Classification of solid wastes (source and type based), solid waste management (SWM), elements of SWM, ESSWM (environmentally sound solid waste management) and EST (environmentally sound technologies), factors affecting SWM, Indian scenario, progress in MSW (municipal solid waste) management in India. Indian and global scenario of e-waste.

UNIT II WASTE GENERATION ASPECTS

9 hours

Waste stream assessment (WSA), waste generation and composition, waste characteristics (physical and chemical), health and environmental effects (public health and environmental), comparative assessment of waste generation and composition of developing and developed nations, a case study results from an Indian city, handouts on solid waste compositions. E-waste generation.

UNIT III COLLECTION, STORAGE, TRANSPORT AND DISPOSAL OF 9 hours WASTES 9

Waste Collection, Storage and Transport: Collection components, storage-containers/collection vehicles, collection operation, transfer station, waste collection system design, record keeping, control, inventory and monitoring, implementing collection and transfer system, a case study. Waste Disposal: key issues in waste disposal, disposal options and selection criteria, sanitary landfill, landfill gas emission, leachate formation, environmental effects of landfill, landfill operation issues, a case study.

UNIT IVWASTEPROCESSINGTECHNIQUES& SOURCE9 hoursREDUCTION, PRODUCT RECOVERY & RECYCLING

Purpose of processing, mechanical volume and size reduction, component separation, drying and dewatering. Source Reduction, Product Recovery and Recycling: basics, purpose, implementation monitoring and evaluation of source reduction, significance of recycling, planning of a recycling programme, recycling programme elements, commonly recycled materials and processes, a case study

Text Books:

 <u>Vasudevan Rajaram, Faisal Zia Siddiqui, Sanjeev Agrawal, Mohammed Emran Khan</u>, Solid and Liquid Waste Management - Waste to Wealth, <u>Prentice Hall India Pvt., Limited</u>, 2016
 Tchobaanoglous, G., Theisen, H., and Samuel A Vigil, Integrated Solid Waste Management, McGraw-Hill Publishers, 2014

Reference Books:

1. White, F. R., Franke P. R., & Hindle M., Integrated solid waste management: a life cycle inventory. McDougall, P. John Wiley & Sons. 2012

2. Bilitewski B., Hard He G., Marek K., Weissbach A., and Boeddicker H., Waste Management, Springer, 2013

Web Links:

1. https://nptel.ac.in/courses/105103205

2. https://www.youtube.com/watch?v=k0ktJRoRcOA

COURSE OUTCOMES

CO1:	Apply the basics of solid waste management towards sustainable development	K3
CO2:	Apply technologies to process waste and dispose the same.	K3
CO3:	Integrate real time case studies in various scientific tools used.	K5
CO4:	Design working models to convert waste to energy.	K6
CO5:	Identify and classify hazardous waste and manage the hazard.	K3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	-	2	2	-	3	2
CO2	3	1	-	2	2	-	3	2
CO3	1	3	2	-	2	2	1	2
CO4	-	2	3	-	1	3	-	1
CO5	3	1	-	2	2	-	3	2

24EMBA-- UNDERSTANDING SELF: INDIAN PERSPECTIVE

3 0 0 3

Course Objectives

- 1. Reflect on their personal identity, values, and beliefs to gain a deeper understanding of them.
- 2. Analyze their personality traits and characteristics using psychological frameworks.
- 3. Identify and manage their emotions and motivations effectively.
- 4. Explore their strengths, weaknesses, and areas for personal growth.
- 5. Apply self-awareness techniques to enhance decision-making, goal-setting, and interpersonal relationships.

UNIT I INTRODUCTION

9 hours

Definition of personal identity, Factors influencing personal identity (e.g., culture, upbringing, experiences), Self-reflection exercises on identity, values, and beliefs, Role of self-awareness in personal development, Personality–Definition and Determinants, Personality Traits, Personality Attributes, Importance and factors influencing perception, perception and making judgement about others

UNIT II	INDIVIDUAL BEHAVIOR	9 hours
Managing En	notions and Motivations, Importance of emotional intelligence (E	EQ) in self-
awareness R	ecognizing and regulating emotions, Understanding intrinsic an	d extrinsic
motivations C	Goal-setting strategies based on personal motivations Reflection of	n individual
personality tra	its and characteristics, Learning and its application, Learning Theories,	Motivation-
Importance-T	ypes-Contemporary theories in motivation	

UNIT III	ATTITUDE AND VALUES
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9 hours

Attitude-Characteristics–Components–Formation–changing Attitudes-Values-Power–Politics Ethics of power and politics-Conflict-Negotiation-situational factors favouring negotiation-Negotiation and conflict resolution

UNIT IV	UNDERSTANDING SELF	9 hours					
Misbehavior – Types–Emotions– Emotional Labour – Emotional Intelligence – Theories-Self							
Esteem Self-	Knowledge Identifying personal strengths and weaknesses, SW	OT analysis					
(Strengths, We	eaknesses, Opportunities, Threats), Strategies for leveraging strengths a	nd					
overcoming w	overcoming weaknesses, Growth mindset vs. fixed mindset						
UNIT V	APPLYING SELF-AWARENESS IN DAILY LIFE	9 hours					

Integrating self-awareness into decision-making processes, cultivating mindfulness and self-

compassion Enhancing interpersonal relationships through self-awareness, creating a personal development plan Stress–The stress experience–Work stress model–Stressors–Sources of stressors-Ways to overcome stress –Stress management–Individual strategies – Stress and performance.

TOTAL: - 45

Text Books:

1. Stephen P. Robbins, Timothy A. Judge, and Neharika Vohra - "Organizational Behavior", Pearson, 19th Edition (2023).

2. Jason A. Colquitt, Jeffery A. LePine, and Michael J. Wesson - "Organizational Behavior: Improving Performance and Commitment in the Workplace", McGraw-Hill Education, 8th Edition (2023).

Reference Books:

1. Mary Uhl-Bien, Ronald F. Piccolo, and John R. Schermerhorn Jr. - "Organizational Behavior", Wiley, 14th Edition (2023).

2. Ricky W. Griffin and Gregory Moorhead - "Organizational Behavior: Managing People and Organizations", Cengage Learning, 13th Edition (2023).

Web Links:

1. https://us.sagepub.com/en-us/nam/principles-and-practices-of-management-and- organizational-behaviour/book251882#:~:text=Principles%20and%20Practices%20of%20Management%20and%20Organizational%20Behaviour%20provides%20a,performance%20in%20the%20global%20era.

2. <u>https://courses.lumenlearning.com/wmopen</u> organizationalbehavior/chapter/management <u>theory-and-organizational-behavior/</u> <u>https://online.nwmissouri.edu/articles/mba/why-managers-</u> <u>understand-organizational-behavior.aspx</u>

COURSE OUTCOMES

CO1:	To explain the evolution of Management thought and interpret the OB Model	K 2
CO2:	To analyse the Functions of Management	K 4
CO3:	To appraise the foundations of organizational behaviour	K 5
CO4:	To assess work motivation and group behaviour in organisations	K 5
CO5:	To examine the process of communication, classify leadership styles and analyse organizational change	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	1	3	2	-	2	2	1	2
CO4	1	3	2	-	2	2	1	2
CO5	2	2	1	1	3	1	2	3

24EMBA-- COMMUNITY RESILIENCE & DISASTER MANAGEMENT

0 0 3

3

Course Objectives

1. Understand the concept of community resilience in the context of disaster management.	
2. Explore various types of natural and human-made disasters, their causes, and im	pacts on
communities, infrastructure, and the environment.	
3. Analyze strategies and best practices for disaster preparedness, mitigation, response, and re	covery at
the community level.	
4. Evaluate the role of different stakeholders, including government agencies, non-gove	rnmental
organizations, community leaders, and volunteers.	
5. Develop practical skills in assessing community vulnerabilities, conducting risk assessment	ents and
examine the type of disaster and resulting public health emergencies.	
UNIT I RESILIENCE	9 hours
UnderstandingResilience-ResilienceinSocial-EcologicalSystems-Understanding Community Res	ilience -
Applying Resilience Thinking: Building Community Resilience - Building Community &Co	mmunity
Resilience. Community Resilience and Adaptation to Climate Change. Transition Towns: A Soci	ial
Movement Response.	
UNIT II PERSPECTIVES&WORKING	9 hours
Deepening: Perspectives on (Intentional) Social Change - Community Organizing & Social Action	-Critical
Perspectives on 'Green Capitalism' - Understanding & Working with Emergence / Indigenous	&Global
South Perspectives - Conceptualizing Resilience and our role as citizens - Assessing Resilience -M	<i>l</i> anaging
Resilience – Practicing Resilience in Different Ways.	
UNIT III DISASTER CLASSIFICATION	9 hours
Disasters: Concepts, and definitions (Hazard, Vulnerability, Risk, Disaster). Classification:	Natural
(Geological, Meteorological, Hydrological, Climatologically, Biological, Extra-terrestrial) and Ma	an-made-
Technological (Industrial and Transport Accidents), Miscellaneous Accidents and Terrorism.	Impacts
(including social, economic, political, environmental, health, psychosocial, etc.). Differential im-	pacts- in
terms of caste, class, gender, age, location, disability. Global trends in disasters-urban disasters, pa	ndemics,
complex emergencies, climate change. Disaster profile of India	
UNIT IV DISASTER MANAGEMENT	9 hours
Disaster Management: Definitions, History and Relevance. Resilience Building. Disaster cyc	cle: Risk
Management- Risk identification, risk reduction (planning, prevention, mitigation, preparedne	ess), risk
transfer; Crisis Management-Response (Search adRescue), Relief, Recovery and Reconstructio	n. Multi-
disciplinary character of DM. Disaster Policy: The International Decade for Natural Disaster R	eduction,
Yokhama Declaration, United Nations International Strategy for Disaster Risk Reduction (U	NISDR),
Hyogo Framework for Action (HFA); Send ai Framework and Action Plan. IDRL Guidelines	s, Sphere
standards; Disaster Policy (National Policy on Disaster Management), Disaster Management A	. 2005
	ct 2005.
National Disaster Management Plan 2019.	ct 2005.
National Disaster Management Plan 2019. UNIT V DISASTER ADMINISTRATION	9 hours

Disaster Administration: United Nations and its Disaster Management Mechanism UNDP, UNDRR, WHO. Disaster Administration in India: Disaster Management Authority at National, State and District levels; Allied governmental bodies, institutions, and mechanisms/resources for Disaster Management; State and National Disaster Mitigation Funds. Gaps in Disaster Policy and Administration. Stakeholders: Roles and responsibilities of different stakeholders - Community, Panchayati Raj Institutions / Urban Local Bodies (PRIs/ULBs), State and Centre, Task forces and Emergency response teams. Warning Systems and allied Disaster Management bodies. Media, Fire Services, Paramilitary, Armed forces. Health Department, Communication, Insurance, Civil Society, International NGOs, National and Local NGOs. Volunteers and youth groups. Disaster Determinants - Factors affecting damage – types, scale population, social status, habitation pattern, physiology, and climate. Factors affecting mitigation measures, prediction, preparation, communication, area and accessibility, population, physiology, and climate

TOTAL: - 45 hours

Text Books:

1. David M. Abramson, Monica Schoch-Spana, and Thomas A. Chandler - "Community Resilience: Equitable Practices for an Uncertain Future", Routledge, 1st Edition (2023).

2. Geoffrey A. Rose and Brian Koliba - "Community Resilience: Integrating Education, Science, and Policy", Springer, 1st Edition (2023).

Reference Books:

1. Anastasia Loukaitou-Sideris and Michele Companion - "Community Resilience and Environmental Transitions", Routledge, 1st Edition (2023).

2. Coppola Damon P. - "Introduction to International Disaster Management", Butterworth-Heinemann, 4th Edition (2023).

Web Links:

1. <u>https://us.sagepub.com/en-us/nam/principles-and-practices-of-management-and-organizational-behaviour/book251882#:~:text=Principles% 20and%20Practices%20 of%20Management%2 0and%20 Organizational%20Behaviour%20provides%20a,performance%20in%20the%20gl obal%20era.</u>

2. https://courses.lumenlearning.com/wmopenorganizationalbehavior/chapter/management theoryand-organizational-behavior/ https://online.nwmissouri.edu/articles/mba/why-managersunderstand-organizational-behavior.aspx

COURSE OUTCOMES

C01:	Explain the evolution of Management thought and interpret the OB Model	K 2
CO2:	Analyse the Functions of Management	K 4
CO3:	Appraise the foundations of organizational behaviour	K 5
CO4:	Assess work motivation and group behaviour in organizations	K 5
CO5:	Examine the process of communication, classify leadership styles and analyse organizational change	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	1	3	2	-	2	2	1	2
CO4	1	3	2	-	2	2	1	2
CO5	2	2	1	1	3	1	2	3

MAPPING OF COURSE OUTCOMES TO PROGRAM OUTCOMES

24EMBA---

Course Objectives

- 1. Understand the concept of probity and its significance in governance and administration.
- 2. Analyze the legal framework and regulations governing probity in public service.
- **3.** Evaluate transparency and accountability mechanisms aimed at ensuring probity in governance.
- **4.** Develop skills for ethical decision-making and resolving ethical dilemmas in public service and to explore strategies for promoting a culture of probity within organizations and fostering trust between government and citizens

UNIT I	Introduction to Probity in Governance	9 hours				
Understanding the concept of probity, Importance of probity in governance and administration,						
	spectives on probity in public service, Ethical principles underlying probit					
UNIT II	Legal Framework and Regulations	9 hours				
Examination	of relevant laws, regulations, and policies governing probity in governan	ce Analysis				
of anti-corrup	ption laws and their implications Case studies illustrating legal provision	ns and their				
enforcement						
UNIT III	Transparency and Accountability Mechanisms	9 hours				
Exploring me	chanisms for promoting transparency and accountability in governance	e, Role of				
information d	lisclosure in ensuring probity, Oversight institutions and their functions, U	se of				
technology in	enhancing transparency and accountability					
UNIT IV	Ethical Decision Making in Public Service	9 hours				
Ethical theori	es and frameworks applicable to public service, Ethical dilemmas in gov	ernance and				
administration	n, Strategies for ethical decision-making and conflict resolution, Case	analyses of				
ethical challer	nges faced by public officials					
UNIT V	Promoting a Culture of Probity	9 hours				
Strategies for fostering a culture of probity in organizations, Role of leadership in promoting ethical						
conduct, building trust between government and citizens, Best practices from global perspectives						
on promoting probity in governance						
TOTAL : - 4	5 hours					

Text Books:

1. Richard J. Stillman II, Public Administration: Concepts and Cases, Cengage Learning ISBN: 978-1285436331,10th Edition, (2023)

2. Patrick J. Sheeran - "Ethics in Public Administration: A Philosophical Approach" Praeger Publication, ISBN: 978-0275946747 -(2024)

Reference Books:

 James H. Svara - "The Ethics Primer for Public Administrators in Government and Nonprofit Organizations", Jones & Bartlett Learning, ISBN: 978-1449619015, 2nd Edition, (2023)
 Charles Garofalo and Dean Geuras - "Public Sector Ethics: Finding and Implementing Values", Routledge Publisher, ISBN: 978-0415892484 (2023)

Web Links:

1. <a href="https://us.sagepub.com/en-us/nam/principles-and-practices-of-management-and-organizational-behaviour/book251882#:~:text=Principles% 20and%20Practices%20 of%20Management%2 Oand%20 Organizational%20Behaviour %20provides%20a,performance%20in%20the%20global%20era.

2. <u>https://courses.lumenlearning.com/wmopen_organizationalbehavior/chapter/management_theory-and-organizational-behavior/ https://online.nwmissouri.edu/articles/mba/why-managers-understand-organizational-behavior.aspx</u>

COURSE OUTCOMES

CO1:	Explain the evolution of Management thought and interpret the OB Model	K 2
CO2:	Analyze the Functions of Management	K 4
CO3:	Appraise the foundations of organizational behaviour	K 5
CO4:	Assess work motivation and group behaviour in organisations	K 5
CO5:	Examine the process of communication, classify leadership styles and analyze organizational change	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	2	1	1	3	1	2	3
CO3	1	3	2	-	2	2	1	2
CO4	1	3	2	-	2	2	1	2
CO5	2	2	1	1	3	1	2	3

24EMBA-	- DESIGN THINKING	3	0	0	3
Course Objec	tives	1	1		
0					
	be the concepts of Design Thinking, its stages and				
	To discuss the purpose of design thinking & its				
importanc					
	e and analyze the Phases of Design Thinking				
	adoption of Design thinking in organizations NTRODUCTION TO DESIGN THINKING			91	iours
	g the basic concepts of Design Thinking - Theory and Practice	in d	esigr		
	gn thinking -Stages of Design Thinking – Factors affecting and		-		-
	es of design-product design-system design-service design – d			C	C
0 11	lesign thinking	00181	i iiu		JIK
	URPOSES OF DESIGN THINKING			91	iours
	(Problem Framing) – Ideation (Problem Solving) – Immersion (Solu	tion '		
1	esign Thinking – Reframe opportunity- Rediscover your user de				U/
1	Innovative Ideas – Reaffirm user needs – Review Activities and				110511
	HASES OF DESIGN THINKING – I , II & III				iours
	PLORE – STEP Analysis – Strategic Priorities – Activity Sys	tem			
	pportunity Framing - Phase II – EMPATHISE – Observations				
	s – Phase III – EXPERIMENT – Ideation – Prototyping.	5 – 1	vecu	mu	ing –
	HASES OF DESIGN THINKING – IV & V			0.1	iours
	ENGAGE - Story Boarding - Co- Creation - Phase V - EV	/OL	VE -	- 00	ncept
	tegic Requirements – Evolved Activity Systems – Quick wins				
	DOPTION OF DESIGN THINKING				iours
-	rney-Designers and the Design Thinking "Fad"-Four Case Studi			-	
-	y Organizations Implement Design Thinking-The Three Tension			-	
	rganizations- Tension of Inclusion – Tension of Disruption - Ten	sion	of P	erspe	ctive
TOTAL: - 45	Hours				

Text Books:

1. Sharon Boller, Laura Fletcher, Design Thinking for Training and Development - Creating Learning Journeys That Get Results, Association for Talent Development, 2020

2. Isabell Osann, Lena Mayer, Inga Wiele, The Design Thinking Quick Start Guide, Wiley, 2020 Reference Books:

- 1. Lee Chang Hwa, Jason Leow, Jun Lau & Angelo Ho, Design Thinking The Guide Book, Royal Civil Service Commission, Singapore, 2017.
- 2. David Dunne, Design Thinking at work How Innovative organizations are embracing Design, University of Toronto Press, 2018.

Web Links:

1.https://www.hss.iitb.ac.in/en/hs-438-intellectual-property-rights-technology-development-andmanagement

2. <u>https://cde.nus.edu.sg/isem/graduate/coursework/masters-of-science-intellectual-</u> propertymanagement-programme/

3.https://ocw.mit.edu/courses/15-628j-patents-copyrights-and-the-law-of-intellectual-propertyspring-2013/pages/syllabus/

COURSE OUTCOMES

CO1:	Appraise the tools and frame work of Design Thinking	K 5
CO2:	Analyse the purposes of Design Thinking	K 4
CO3:	Infer the Explore, Empathise & Experiment Phases of Design Thinking	K 4
CO4:	Envisage the Engage & Explore Phases of Design Thinking	K 4
CO5:	Create a Design Thinking Culture by adoption in organisations	K 6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	2	-	1	1	3	-	-
CO2	2	1	-	-	2	3	-	-
CO3	3	3	-	1	-	2	-	-
CO4	-	2	1	-	1	1	-	-
CO5	2	-	2	-	-	-	-	2

24EMBA-- INDIAN ETHOS AND BUSINESS DEVELOPMENT 3

Course Objectives	
1. Understand the cultural and ethical foundations of Indian business practices.	
2. Develop strategies for effective business development within the Indian context.	
3.Cultivate cross-cultural competence for successful engagement with Indian market	ets
UNIT I INTRODUCTION	9 hours
History & Relevance: Principles, practiced by Indian Companies; Role of Indian Et	hos
(Management lessons from Vedas, Mahabharata, Bible, Quran, Arthashastra,) India	n Heritage in
Business. Ethics Vs Ethos, Indian Vs Western Management; Work ethos and values	s for Indian
Managers.	
UNIT II UNDERSTANDING BUSINESS ETHICS	9 hours
Ethical Values, Myths and Ambiguity, Ethical Codes, Ethical Principles in Busines	s; Theories of
Ethics, Absolutism vs. Relativism. Approaches to Business Ethics: Teleological A	pproach, The
Deontological Approach, Kohlberg's Six Stages of Moral Development (CMD)	
UNIT III VALUE BASED MANAGEMENT IN BUSINESS DEVELOPMENT	9 hours
Impact of Values on stake holders; Trans-cultural human values; Secular - Vs Sp	viritual values;
value system in work culture. Stress Management, - meditation for mental	health, yoga.
Contemporary Approaches to Leadership: Joint Hindu Family business; Leadership	ip qualities of
Karta.	
UNIT IV INDIAN SYSTEM OF LEARNING	9 hours
Gurukul system of learning, advantages – disadvantages of Karma, Importance	of Karma to
managers , Nishkama Karma- laws of Karma ; Law of creation- Law of humility- I	.aw of growth
- Law of Responsibility- Law of connection - Corporate Karma Leadership.	
UNIT V GLOBALIZATION AND INDIAN BUSINESS	9 hours
Indian companies in the global market: Cross-border collaborations and challenge	s-Future
outlook: India's role in the global economy.	

TOTAL: -- 45 hours

TEXT BOOKS

1. R.S. Bhagath and R. Parasuraman, Indian Ethos and Values in Management by - Publisher: Excel Books, Edition 2021

2. V.S.P. Rao, Indian Ethos in Management by - Publisher: Excel Books, Edition 2020

REFERENCE BOOKS

1. S.K. Chakraborty, Indian Ethos and Values for Managers" by - Publisher: Prentice Hall India, Edition 2019

2. N. Siva Kumar, Indian Ethos and Values for Modern Management by - Publisher: Himalaya Publishing House, Edition 2020

WEBSITES

- 1. https://iicseonline.org/Business ethics and ethos1.pdf
- 2. https://www.researchgate.net/publication/356413203_Indian_Ethos_Business_Ethics
- 3. <u>https://link.springer.com/chapter/10.1007/978-981-19-4892-3_15</u>
- 4. https://www.tppl.org.in/2020/first-sem/3862-indian-ethos-and-business-ethics.html

COURSE OUTCOMES

CO1:	Understand the core values of Indian culture	K 2
CO2:	Identify the significance of Indian business models	K 2
CO3:	Analyze the concepts of internal, external and digital transformations	K 4
CO4:	Interpret different methodologies of strategic management services.	K 5
CO5:	Analyze Indian business and its future outlook	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1 2	2	-	-	3	1	-	2	1
CO2 2	2	-	-	3	1	-	2	1
CO3 4	2	2	1	1	3	1	2	3
CO4 5	1	3	2	-	2	2	1	2
CO5 4	2	2	1	1	3	1	2	3

24EMBA	STRATEGIC MANAGEMENT OF SERVICES	3	0	0	3
Course Obje	ctives				
Understand t	ne unique characteristics of service industries and their impl	licati	ions	for	
strategic man	agement.				
Analyze the	competitive landscape of service markets and identify key su	icces	s fac	tor	
Develop criti	cal thinking and decision-making skills necessary for effect	ive s	strate	egic	

management in service contexts.

UNIT I INTRODUCTION

Overview of service industries -Characteristics of services - Challenges and opportunities in service management -Generic competitive strategies - Differentiation, Cost leadership, Focus - Blue Ocean Strategy for service industries- Service innovation and new service development.

UNIT II	STRATEGIC PLANNING AND IMPLEMENTATION	9 hours

Strategic planning process for service organizations - Strategy implementation and organizational structure - Strategic leadership in service contexts - Service quality dimensions and measurement - Service recovery and customer retention strategies - Customer experience management in services.

UNIT III STRATEGIC ANALYSIS FOR SERVICEORGANIZATIONS

9 hours

9 hours

External environment analysis - PESTEL - Industry analysis - Internal analysis - Resourcebased view - Value chain analysis -SWOT analysis for service organizations - Strategic Groups and Competitive Positioning - Dynamic Capabilities and Innovation in service sector - Digital transformation in service industry.

UNIT IVSERVICE OPERATIONS MANAGEMENT9 hours

Service process design and improvement - Capacity management in services - Managing service supply chains -Digital Technologies Reshaping Service Operations: Overview of digital technologies and their applications in service operations - Managing multi-channel service delivery - Agile methodologies applied to service operations for rapid adaptation to changing customer needs and market conditions.

UNIT VGLOBAL STRATEGY IN SERVICES9 hoursInternationalization strategies for service firm - Cultural considerations in global serviceservicemanagement - Managing global service networks - Case Studies

TOTAL : -- 45 hours

TEXT BOOKS:

1. Strategic Management of Services: Concepts, Cases, and Readings, Author: Jochen Wirtz, Christopher Lovelock, Heikki J. Koskela Published by Pearson in the year 2021

2. Services Marketing: People, Technology, Strategy, Authors: Valarie A. Zeithaml, Mary Jo Bitner, Dwayne D. Gremler Published by McGraw-Hill Education in the year 2020, Edition: 8th Edition

REFERENCE BOOKS:

1. Strategic Management: Concepts and Cases Authors: Michael A. Hitt, R. Duane Ireland, Robert E. Hoskisson, Published by Cengage Learning in the year 2021, 15th edition

2. Service Management: Operations, Strategy, Information Technology authored by James A. Fitzsimmons, Mona J. Fitzsimmons, Sanjeev Bordoloi, Publisher: McGraw-Hill Education in the year 2021, 9th edition

WEBSITES

- 1. www.collegedunia.com
- 2. www.stramasa.com
- 3. www.coursera.org
- 4. www.toptal.com
- 5. www.investopedia.com/terms/s/strategy.asp
- 6. www.mckinsey.com/business-functions/strategy-and-corporate-finance
- 7. https://www.strategicmanagementinsight.com/

COURSE OUTCOMES:

CO1:	Explain and compare various perspectives of strategic management services	K 2
CO2:	Understand the strategies for customer management services	K 2
CO3:	Analyze the concepts of internal, external and digital transformations	K 4
CO4:	Interpret different methodologies of strategic management services.	K 5
CO5:	Analyze international strategies in service management	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	2	-	-	3	1	-	2	1
CO3	2	2	1	1	3	1	2	3
CO4	1	3	2	-	2	2	1	2
CO5	2	2	1	1	3	1	2	3

24EMBA---

3 0 0 3

Course Of	jectives	
To develop	skills in analysis of global business both in terms of its internal funct	ioning and
interaction	with the different types of environments.	
To demons	trate the use of management tools in the international markets and decision	-making in
this field.		
UNIT I	INTRODUCTION TO THE GLOBAL BUSINESS	9 hours
Internation	alization of the economy and the globalization of business, Features, pu	rposes and
objectives	of the international business.	
UNIT II	INTERNATIONAL BUSINESS ENVIRONMENT	9 hours
Features of	f the international business environment, Economic factors of internation	al business
environme	nt, Political factors and principles of state regulation, Legal international en	vironment,
Socio-culti	ral environment of international business.	
UNIT III	INTERNATIONAL BUSINESS STRATEGY	9 hours
Methods o	f obtaining and processing information in international business, Attrac	
	f obtaining and processing information in international business, Attrac al markets and organizational capacity, Entry penetration strategies, Creati	tiveness of
	al markets and organizational capacity, Entry penetration strategies, Creati	tiveness of
internation	al markets and organizational capacity, Entry penetration strategies, Creati	tiveness of
internation subsidiarie UNIT IV	al markets and organizational capacity, Entry penetration strategies, Creati	tiveness of on of 9 hours
internation subsidiarie UNIT IV Organizing	al markets and organizational capacity, Entry penetration strategies, Creati s abroad. INTERNATIONAL BUSINESS MANAGEMENT	tiveness of on of 9 hours anagement,
internation subsidiarie UNIT IV Organizing	al markets and organizational capacity, Entry penetration strategies, Creaties abroad. INTERNATIONAL BUSINESS MANAGEMENT international business, international dimensions of human resources matrix	tiveness of on of 9 hours anagement,
internation subsidiarie UNIT IV Organizing Motivation services.	al markets and organizational capacity, Entry penetration strategies, Creaties abroad. INTERNATIONAL BUSINESS MANAGEMENT international business, international dimensions of human resources matrix	tiveness of on of 9 hours anagement,
internation subsidiarie UNIT IV Organizing Motivation services. UNIT V	al markets and organizational capacity, Entry penetration strategies, Creaties abroad. INTERNATIONAL BUSINESS MANAGEMENT international business, international dimensions of human resources may and compensation in international management, Global sourcing of prod	tiveness of on of 9 hours anagement, uction and 9 hours
internation subsidiarie UNIT IV Organizing Motivation services. UNIT V	al markets and organizational capacity, Entry penetration strategies, Creaties abroad. INTERNATIONAL BUSINESS MANAGEMENT international business, international dimensions of human resources may and compensation in international management, Global sourcing of prod INTERNATIONAL GLOBAL BRANDING ervices sector, Brand rejuvenation, Role of Brand Manage, Branding in inc.	tiveness of on of 9 hours anagement, uction and 9 hours
internation subsidiarie UNIT IV Organizing Motivation services. UNIT V Branding s	al markets and organizational capacity, Entry penetration strategies, Creaties abroad. INTERNATIONAL BUSINESS MANAGEMENT international business, international dimensions of human resources may and compensation in international management, Global sourcing of prod INTERNATIONAL GLOBAL BRANDING ervices sector, Brand rejuvenation, Role of Brand Manage, Branding in incorroducts.	tiveness of on of 9 hours anagement, uction and 9 hours

Text Books:

1. Hill, C. International business: competing in the global marketplace. New York: McGraw Hill, 14 th Edition 2023.

2. Willcocks, L. Global business management foundations. Stratford: Steve Brookes Publishing, 1 st Edition, 2021.

Reference Books:

1. Mintzberg, H. Managing. London: Financial Times/Prentice Hall, 2020.

2. Dunning, J., Lundan S. Multinational enterprises and the global economy. Cheltenham: Edward Elgar Publishing, 2008.

Web Links:

1.https://www.slideshare.net/welcometofacebook/i-class 23-

competinginaglobalmarket20140501finalposting

2. https://slideplayer.com/slide/3816986/

COURSE OUTCOMES

CO1:	Describe the basics of global marketing and core concepts.	K2
CO2:	State and differentiate the consumer and institutional buyer behaviour.	K1
CO3:	To construct the International Business Strategies	К3
CO4:	Inspect the importance of integrated marketing communications.	K4
CO5:	Reflect about how global business face responsibility for more than just the policies and practices that occur within its own walls.	К2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	1	-	-	2	-	-	1	-
CO3	3	1	-	2	2	-	3	2
CO4	2	2	1	1	3	1	2	3
CO5	2	-	-	3	1	-	2	1

Course Objectives To understand the dynamics involved in framing strategies. To comprehend the dynamics of framing and implementing in MNCs. **UNIT I** STRATEGY AND PROCESS DYNAMICS 9 hours Conceptual framework for dynamism in strategic management, the Concept of Strategy and the Dynamic Strategy Formation Process – Stakeholders in business – Vision, Mission and Purpose – Business definition, Objectives and Goals – Dynamic role of Corporate Governance and Social responsibility in strategy formulation and implementation. UNIT II FRAMING OF STRATEGIES 9 hours The generic strategic alternatives - Stability, Expansion, Retrenchment and Combination strategies - Business level strategy- Strategy in the Global Environment-Corporate Strategy Vertical Integration-Diversification and Strategic Alliances- Building and Restructuring the corporation-Strategic analysis and choice - Environmental Threat and Opportunity Profile (ETOP) - Organizational Capability Profile - Strategic Advantage Profile - Corporate Portfolio Analysis - SWOT Analysis - GAP Analysis - Mc Kinsey's 7s Framework - GE 9 Cell Model – Distinctive competitiveness - Selection of matrix - Balance Score Card. **DYNAMISM IN EXECUTING STRATEGY & EVALUATION UNIT III** 9 hours The implementation process, Resource allocation, designing organizational structure-Designing Strategic Control Systems- Matching structure and control to strategy-Implementing Strategic change-Politics-Power and Conflict-Techniques of strategic evaluation & control - Reasons for Strategy Failure and Methods to Overcome, Strategy Leadership and Strategy Implementation, Strategic Business Units (SBUs) **UNIT IV** STRATEGIES FOR MULTINATIONAL CORPORATIONS 9 hours Introduction, Multinational Corporations (MNCs), Benefits of MNCs, Limitations of MNCs, Business Strategies of MNCs, Multiple Strategies employed by MNCs to Manage Markets, MNC, TNC and Global Companies – Challenges in managing dynamic strategies in MNCs. UNIT V **OTHER STRATEGIC DYNAMICS** 9 hours Managing Technology and Innovation-Strategic issues for Non-Profit organizations. New Business Models and strategies for Internet Economy- Organizational Development and Change, Change Management, Models of contemporary Leadership Styles and its Roles, Dynamic role of Strategic management in a new globalized economy

TOTAL : 45 hours

Textbooks:

1. Strategic Management by N.Chandrasekaran, P.S.Ananthanarayanan, Taxmann publication, Second edition 2024.

2. Strategic Management By Sandeep Bishla, Redshine Publication, 2021.

Azhar Kazmi, Strategic Management and Business Policy, 3rd Edition, Tata McGraw Hill, 2016

Reference Books:

1. AdriauHAberberg and Alison Rieple, Strategic Management Theory & Application, ThirdEdition, Oxford University Press, 2017.

2. John Pearce, Richard Robinson and Amrita Mittal, Strategic Management, McGraw Hill 12th Edition, 2017

Web Links:

1. https://www.coursera.org/learn/uva-darden-strategic-planning-execution

2. https://hbr.org/1980/07/strategic-management-for-competitive-advantage

COURSE OUTCOMES

CO1:	Understand the Dynamic Strategy Formation Process.	K2
CO2:	Apply appropriate strategies within a changing context to meet stakeholder interests.	K3
CO3:	Analyze the reasons for Strategy failure and methods to overcome.	K4
CO4:	Identify the Multiple Strategies employed by MNCs to manage Global Companies.	K3
CO5:	Recognize the dynamic role of strategic management in a new globalized economy.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	2	2	1	1	3	1	2	3
CO4	3	1	-	2	2	-	3	2
CO5	1	3	2	-	2	2	1	2

24EMBA FOUNDATIONS OF STRATEGY CONSULTIN
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3 0 0 3

Course Objectives To learn the major initiatives taken by a company's top management on behalf of corporate, involving resources and performance in external environments. To understand strategy consulting firms of various management functional areas. UNIT I 9 hours **Introduction to strategy & Consultant** Introduction to Strategy - Define Strategy, Strategic Management Process - Levels of Strategies -Corporate, Business and Operational level, Types of Strategies – Changes in consultancy Industry – Consultant types, skills & values. **UNIT II** Strategies adopted in Consulting Services Functional Areas of 9 hours Management Marketing & selling of consulting services - Strategic and Organization Information Technology Consulting – HR consultancy services – Operation Management Services – Consulting CEOs & Brand – Global Clients - Understanding buyer values - Matching client expectations with firm strategy - Internal and external marketing - Advertising PR and relationship management -Writing successful proposals **UNIT III** 9 hours Strategies adopted in IT Consulting Strategic and Organization Information Technology Consulting - - History of IT / IS consulting issues and growth - Various IT services - IT and the value chain - Drivers of future growth **UNIT IV Strategy in Organization Consulting** 9 hours Strategy in Organizations Consulting - History of strategic and organization planning -Alternative approaches to strategic planning: value creation models - Alternative approaches to strategic planning and use of value creation models - Development of organization consulting: design to transformational change UNIT V 9 hours **Managing Consultancy Firms** Performance Problems - Strategy, goals and people success factors - Leading for best performance - Developing culture, aligning success factors - Collusion between consultant and client - Managing ethical and practice challenges - Future of Consulting **TOTAL: 45 Hours**

Textbooks:

1. Strategic Management and Business Policy: Globalization, Innovation and Sustainability by Charles E. Bamford, Pearson publication, 2023

2. Greiner, Larry E. and Poulfelt, Flemming. Management Consulting Today and Tomorrow Perspectives and Advice from 27 Leading World Experts. Routledge Publishing. 2019/2020.

Reference Books:

1. Start Here: The World's Best Business Growth & Consulting Book: Business Growth Strategies from the World's Best Business Coach, Clay Clark, Thrive Edutainment, LLC; Now with Seo Manifesto ed. edition (1 September 2016)

2. The Boston Consulting Group on Strategy: Classic Concepts and New Perspectives, Carl W. Stern, Wiley; 2nd edition2006

Web Links:

1. https://www.expertsconsult.org/blog/five-effective-business-strategies-adopted-by-management-consulting-industry-experts/

2. https://www.brightnetwork.co.uk/career-path-guides/consulting/what-strategy-consulting/

CO1:	Discuss the process of strategic management process.	K6
CO2:	Define key factors and issues relevant to a consulting engagement and examine their inter-relationships and learn to 'massage' them conceptually.	K1
CO3:	Analyses of issues and organizational problems in a concise, accurate, clear and interesting manner from the perspective of a consult.	K4
CO4:	Examine the strategic alliance & corporate strategy.	K4
CO5:	Evaluate the future perspectives of Management.	K5

COURSE OUTCOMES

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	-	3	-	2	1	1	3
CO2	1	-	-	2	-	-	1	-
CO3	2	2	1	1	3	1	2	3
CO4	2	2	1	1	3	1	2	3
CO5	2	1	-	-	-	-	2	3

Course Objectives To get an insight into the constitutions, structure, objectives and working of the Banking Institutions in India. To have a Bird's view of the Indian Financial System and in the context of Global Indian Banking System. UNIT I 9 hours **Introduction to Indian Banking Systems** Banking Systems - Definitions - Functions - Types - Central Banking - Structure of Banking System- Rural Financing – Banker and Customer Relationship – Deposit Mobilization – Loans and Advances - Assets and Liabilities Management - Secured Advances - Endorsement and Crossing of Cheques – Payment of Cheques – Collection of Cheques. 9 hours UNIT II **Central Banking System** Central Banking System - Nature- Organization and Management- Functions - Methods of Credit Controls - Objects of Monetary Policy - Autonomy of Central Bank Systems - Indian Money Market – Indian Capital Market – New Issue Market- Banking Legislations in India. UNIT III **Industrial and Agricultural Banking System** 9 hours Industrial and Agricultural Banking System - All Indian Development Banks - Investment Institutions- State Level Institutions – Specialized Financial Institutions – International Finance Institutions – IBRD – IFC – IDA – NABARD – NHB – Micro Financing Institutions. **UNIT IV** 9 hours **Indian Financial System** Financial systems - Overview of Indian Financial System - savings and Financial Intermediation - Financial Markets - Listing Regulations - Primary Markets - Secondary Markets - Mutual Funds – Indian Fiscal Systems. UNIT V 9 hours **Foreign Investments** Foreign Investments - Foreign Capital - Foreign Collaboration - Foreign Direct Investment foreign Institutional Investors - Offshore Country Funds - Overseas Venture Capital Investments – International Capital Market **TOTAL: 45 hours**

Text Books:

 Indian Financial System: Financial Markets, Institutions and Services by Siddhartha Sankar Saha, Mc Graw Hill publication, Second edition 2020.

- 2. H.R. Machiraju, Indian Financial System, Vikas Publishing House, Delhi, 2019.
- 3. Jeff Madura, Financial Markets And Institutions, CenGage Learning, Delhi, 2018.

Reference Books:

- 1. M.Y. Khan, Indian Financial System, Tata Mc Graw Hill, Delhi, 2021.
- 2. Pathak, The Indian Financial System, Pearson Education India, 2020.

Web Links:

- 1. https://financialservices.gov.in/beta/en/banking-overview
- 2. https://cleartax.in/glossary/nabard/

COURSE OUTCOMES

CO1:	Outline the Indian Banking System.	K2
CO2:	Explain the central banking system.	K5
CO3:	Understand the Industrial and Agricultural Banking System.	K2
CO4:	Summarize the Indian Financial System.	K2
CO5:	Identify the Foreign Investments in Indian Banking.	K3

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	3	-	-	2	-	2
CO2	2	1	-	-	-	-	2	3
CO3	3	1	3	-	-	2	-	2
CO4	3	1	3	-	-	2	-	2
CO5	2	-	-	2	2	-	2	1

Course Objectives:

- To understand about Strategic Management, Globalization Importance of business models Competitive Advantage,
- > Synthesize Strategies, Evaluation and Issues of Non-Profit Organizations.
- Identify the practices and technology to start an online business.
- > Discriminate how to build and manage an e-business.
- > To understand about Aligning business models with organizational goals and strategies

UNIT I STRATEGY AND PROCESS OF BUSINESS MODELS

9 hours

Overview of business models Importance of business models in modern organizations Evolution of business models over time Types of business models Conceptual framework for strategic management, the Concept of Strategy and the Strategy Formation Process – Stakeholders in business – Vision, Mission and Purpose – Business definition, Objectives and Goals – Corporate Governance and Social responsibility.

UNIT II COMPETITIVE ADVANTAGE

9 hours

External Environment - Porter's Five Forces Model-Strategic Groups Competitive Changes during Industry Evolution- Globalization and Industry Structure - National Context and Competitive advantage Resources- Capabilities and competencies-core competencies-Low cost and differentiation Generic Building Blocks of Competitive Advantage- Distinctive Competencies-Resources and Capabilities durability of competitive Advantage- Avoiding failures and sustaining competitive advantage.

UNIT III STRATEGIES

9 hours

The generic strategic alternatives – Stability, Expansion, Retrenchment and Combination strategies - Business level strategy- Strategy in the Global Environment-Corporate Strategy-Vertical Integration- Diversification and Strategic Alliances- Building and Restructuring the corporation- Strategic analysis and choice - Environmental Threat and Opportunity Profile (ETOP) – Organizational Capability Profile - Strategic Advantage Profile - Corporate Portfolio Analysis – SWOT Analysis - GAP Analysis - Mc Kinsey's 7s Framework - GE 9 Cell Model – Distinctive competitiveness - Selection of matrix - Balance Score Card.

UNIT IV INTRODUCTION TO e-BUSINESS

E-business- e-business vs e-commerce, Economic forces – advantages – myths – e-business models, design, develop and manage e-business, Web 2.0 and Social Networking, Mobile Commerce.

UNIT V CONFIGURING AND IMPLEMENTING BUSINESS MODELS 9 hours

Aligning business models with organizational goals and strategies, Operationalizing business models through processes, resources, and capabilities, Assessing and managing risks associated with business model implementation, Measuring and monitoring key performance indicators (KPIs) to evaluate business model effectiveness, Continuous improvement and adaptation of business models in response to market dynamics and internal changes

TOTAL : 45 Hours

TEXT BOOKS

1. Jiahua Xu, Nikhil Vadgama, Paolo Tasca, IEnabling the Internet of Value - How Blockchain Connects Global Businesses, **Springer International Publishing**, 2022

2. Alex Hou Hong Ng, Mustafa Nourallah, Ree C. Ho, Impact of Globalization and Advanced Technologies on Online Business Models, **IGI Global**, 2021

REFERENCE BOOKS

 Hillary Scholl, Instant Profit Guide To Online Business Mastery Blueprint, Publisher s21598, 2020

2. Massimo Alioto, Enabling the Internet of Things from Integrated Circuits to Integrated Systems,

Springer International Publishing, 2017

WEBSITES

1. http://www.iot-lab.ch/?page_id=10543

2. https://www.digitalcommerce360.com/

3. <u>https://www.simplilearn.com/learn-iot</u>

COURSE OUTCOMES

CO1	Recognize the internet-enabled business models, strategies, and technologies,	K 3
CO2	Assess to navigate the digital landscape effectively.	K 4
CO3	Develop practical skills in e-commerce, digital marketing,	K 4
CO4	Appraise Online customer engagement and real-world applications in business settings.	K 5
CO5	Demonstrate Hands-on activities and case studies	K 4

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	-	-	2	2	-	2	1
CO2	2	2	-	2	2	-	2	1
CO3	1	2	-	1	1	-	1	-
CO4	1	2	2	1	1	2	1	2
CO5	3	1	-	3	3	-	3	2

3 0 0 3

Course Objectives

• To This course helps to understand the significance of audit committee, its composition best practices on corporate management

• This course will help to explore, recognize and understand the multiple paradoxes related to the study and application of corporate governance in organizations.

UNIT I INTRODUCTION TO CORPORATE GOVERNANCE	9 hours
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Corporate Governance – Need for Corporate Governance in India – Principles of Principles of Good Corporate Governance – Rights and Fair Treatment of shareholders- Interests of other stake holders- Corporate governance controls- classification- Internal Corporate governance controls – Relating Corporate Governance and Corporate Governance – Systems of Governance – Developing a framework for Corporate Governance Governance

UNIT IICORPORATE GOVERNANCE & CORPORATE BEHAVIOUR9 hours

Principles of Corporate Governance – Good Governance & Corporate Behaviour – Stake holders & Social Contract – Good Governance & Sustainability – Social Contract – Stakeholders – Multiple Stake holding – Classification of Stake holders – Stake holder theory – Defining Ethics – Ethical Philosophies – Corruption – Culture – The Gaia Theory

UNIT III | CORPORATE GOVERNANCE & ROLE OF THE BOARD

9 hours

Size of the Company's Board and its Tenure-Composition of the Board- Independent director- Nominee director-Chairman of the Board-Audit committee-Board of Director-Nomination Committee- Remuneration committee-Audit Committee -Nomination Committee-Remuneration Committee-Audit Committee-Types of Directors - Inside director- Outside Director-Executive director- Non-executive director-Remuneration of Non-Executive Directors- Role of Independent Director-Responsibilities of director-Duties of the Board of Directors- Duty of care-Duty of loyalty.

UNIT IV AUDIT FUNCTION & ROLE OF REGULATION

9 hours

Audit Committee-Membership and Organization –Objective-Auditors Independence-Types of Independence-Meeting of Audit Committee-Authority -Responsibilities-Internal counting Control- Performance of Independent Accountants-Corporate Compliance-Performance Review-Charter Recommendation-Private Meetings -Audit Committee Report-Complaint Procedures -Audit Process-Economic Value Addition (EVA)-Usage of EVA-Some specific usages-

Accountability of Audit Committee to various stakeholders.							
UNIT V	IT VCORPORATE GOVERNANCE IN NON-COMMERCIAL9						
	ORGANISATIONS, GLOBALISATION & CORPORATE						
	GOVERNANCE						
Role of N	Ion Commercial organisations – Inflation and Non Commercial Organisations	nisations –					
Distinguis	ning features of the Sector -Types of Non Commercial Organisations - Mo	tivation for					
Non Com	mercial Organisations – Implications for Managers – Structure of a	charity –					
Accounting	g Issues – Governance Issues in Non Commercial Organisations - Gloab	valisation –					

Concept of Global Governance – How Globalisation affects Governance – Gloabalisation, Corporate Failures and Corporate Governance.

TOTAL : - 45 Hours

Text Books:

- 1. Thomas Clarke, International Corporate Governance, Taylor & Francis, 2023
- 2. Stephen Bloomfield, Absolute Essentials of Corporate Governance, Routledge, 2022

Reference Books:

1. Edmund Klein, Corporate Governance: Principles, Practices and Challenges, Nova Science

Publishers, Incorporated, 2016

2. Subhash Chandra Das, Corporate Governance in India: An Evaluation, Prentice Hall India

Pvt., Limited, 2018

Web Links:

1. <u>https://ffipractitioner.org/how-corporate-governance-helps-in-decision-making-a-case-study/</u>

2.<u>https://ebooks.lpude.in/management/mba/term_3/DMGT301_DMGT503_CORPORATE_GOV</u>

ERNANCE_AND_ETHICS.pdf

3. http://sdeuoc.ac.in/sites/default/files/sde_videos/I%20Sem.%20-

%20Corporate%20Governance%202019%20ADmn..pdf

COURSE OUTCOMES

CO1:	Appraise the Systems of Corporate governance and relate it with Corporate Social Responsibility	K 5
CO2:	Classify Corporate Governance and Interpret Stakeholder Approach	K 2
CO3:	Explain the role of the Board in corporate Governance	K 2
CO4:	Evaluate Auditor's roles and significance in relations to corporate governance	K 5
CO5:	Critically assess governance concerns for Non – Commercial Organizations and Globalization	K 5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	2	2	1	1	2	1	2
CO2	3	1	3	-	-	2	-	2
CO3	3	1	3	-	-	2	-	2
CO4	1	2	2	1	1	2	1	2
CO5	1	2	2	1	1	2	1	2

Course Objectives

This course will help students to understand the roles and importance of the use of information technologies and information systems in business organizations and their impact to business performance and achieving business objectives. Students will be able to recognize the various management, organizational and technology dimensions that influence the management and implementation of information systems in business organizations.

UNIT I INFORMATION SYSTEMS IN GLOBAL BUSINESS

9 hours

Concepts of Information system, components of management, organization, and technology. The effects of information systems on business, essentials of information systems in business. business processes and their relationship to information systems, the role played by systems serving, the various levels of management in a business, the importance of collaboration and teamwork in business.

UNIT IIINFORMATION SYSTEM, ORGANIZATIONS AND STRATEGY9 hours

The impact of information systems on organisations, Features of organizations that managers need to know about in order to build and use information systems successfully and, Porter's competitive forces model, the challenges posed by strategic information systems, Ethical and Social and Political Issues in Information Systems, specific principles for conduct can be used to guide ethical decisions, Contemporary information systems technology.

UNIT III IT INFRASTRUCTURE AND EMERGING TECHNOLOGIES

9 hours

Components of IT infrastructure, the evolution of IT infrastructure, the stages and technology drivers of IT infrastructure, contemporary computer hardware and software platform trends, the challenges of managing IT infrastructure and management solutions, The principal tools and technologies for accessing information from the database to improve business performance.

UNIT IV MANAGING KNOWLEDGE AND COLLABORATION

9 hours

Concept of knowledge management, the major types of knowledge work systems, the business benefits of used intelligent techniques for knowledge management, the meaning of Decision Making, types of decisions and the process decision-making, Support of business intelligence and business analytics in decision-making, different decision-making constituencies in an organization.

UNIT V	FOUNDATIONS OF BUSINESS INTELLIGENCE	9 hours
Concept o	f Databases and Information Management, the major capabilities	of database
managemen	nt systems (DBMS) and the relational DBMS , principles of database	design, the
principal to	ools and technologies for accessing information from databases,	essential for
managing t	he firm's data resources for information policy, data administration, and	data quality
assurance		
TOTAL : -	- 45 Hours	

Text Books:

- 1. Laudon, & Laudon. (2022). Management information systems: Managing the digital firm (Seveneenth edition.). Harlow, England: Pearson Education.
- 2. Rainer, R. K., & Prince, B. (2020). Introduction to information systems: Supporting and transforming business (Eighth edition.). New York: Wiley.
- Emerging TRends and the Rise of AI,Data Analytics and Blockchain, edited by Zahir Irani, et al., Emerald Publishing Limited, 2021. ProQuest Ebook Central, <u>https://ebookcentral-proquestcom.newinti.remotexs.co/lib/intiuc-ebooks/detail.action?docID=6870890</u>

Reference Books:

- 1. Jawadekar, W.S., "Management Information Systems", Tata McGraw Hill Private Limited, New Delhi, 2009.
- 2. Kenneth C. Laudon and Jane P. Laudon: "Management Information Systems" 9/e, Pearson Education, New Delhi.
- Alex Leon and Mathew Leon: "Data Base Management Systems", Vikas Publishing House, New Delhi.
- 4. 4. Goyal, D.P.: "Management Information System", MACMILLAN India Limited, New Delhi, 2008.

Web Links:

1. <u>https://ebookcentral-proquest-com.newinti.remotexs.co/lib/intiuc-ebooks/detail.action?docID=6870890</u>.

COURSE OUTCOMES

	Evaluate the various management, organizational and technology dimensions	
CO1:	influencing technology and management information systems in business	
	organizations.	
CO2:	Outline the role of the ethical, social and security issues of Information	K2
	systems.	
CO3:	Translate the role of information system in organizations, the strategic	K2
	management processes with the implications for the management.	
CO4:	Demonstrate communication skills in analyzing emerging issues and solutions	K2
	in information technology and management information systems.	
CO5:	Construct a business report to recommend the use of information technology	К3
	and management information system to solve business problem.	

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	3	2	-	2	2	1	2
CO2	2	-	-	3	1	-	2	1
CO3	2	-	-	3	1	-	2	1
CO4	2	-	-	3	1	-	2	1
CO5	3	1	-	2	2	-	3	2

24EMBA---

BUSINESS ETHICS AND LAW

3 0 0

3

Course Objectives

- Examine organizations employee behavior based on principles in business and professional ethics
- Practice social skill in discussing the relationship between corporate responsibilities, ethics and law
- Integrate ethics and professionalism in completing course assignment

UNIT I INTRODUCTION TO BUSINESS ETHICS AND LAW

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9 hours
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Introduction to Business Ethics, Introduction to Business Law - Definition of Business Ethics -Importance of Ethics in Business - Ethical Dilemmas- Relationship Between Business Ethics and Law - Egoism; Utilitarianism, Kantian Ethics - Emerging Trends in Business Ethics and Law -Case Studies and Real-World Applications

UNIT II	CORPORATIONS AND SOCIAL RESPONSIBILITY	9 hours
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History and Evolution of CSR - Corporations as Corporate Citizens; Theories and Frameworks of CSR - Environmental Responsibility - Social Responsibility to Communities - Social Responsibility to Employees - Corporate Governance and Social Responsibility - CSR in the Global Context

UNIT III ETHICS IN MARKETING, FINANCE AND ADVERTISING

9 hours

Ethics in Marketing and Advertising - Market and Consumer Protection; The Ethics in Finance and Accounting -Financial Services; Financial Markets; Insider - Advertising Ethics; Stereotyping (gender, race, ethnicity, age, lifestyle, handicaps) - Marketing, Finance and Advertising ethics in Global context

UNIT IV INDUSTRIAL RELATIONS AND ETHICS

9 hours

Introduction to Industrial Relations - Historical Development of Industrial Relations - Ethical Issues in Industrial Relations - The Hiring, Promotion, Discipline, Wages - Whistle Blowing. Employment Act - Industrial Relations Act, OSHA - Moral Choices of Employees.

UNIT V ETHICS IN WORKPLACE

9 hours

The ethics of job Discrimination - Ethics and International Business - Business and Managerial Values in different workplace

TOTAL: - 45 Hours

Textbooks:

• Joseph W. Weiss, 2021 (9th Edition) Business Ethics: A Stakeholder and Issues Management Approach, Publisher: Berrett-Koehler Publishers

• Terry Halbert, Elaine Ingulli, 2020 (9th Edition) Law and Ethics in the Business Environment, Publisher: Cengage Learning

• Edward Spence, Brett Van Heekeren, 2020 Advertising Ethics: Cases and Controversies, Publisher: Routledge

• Keith Jackson, Martin J. Parker, 2020, Ethics at Work: Dilemmas of the Near Future and How Your Organization Can Solve Them, Publisher: Sage Publications

• Paul Falcone, 2022, Workplace Ethics: Mastering Ethical Leadership and Sustaining a Positive Workplace, Publisher: HarperCollins Leadership

• Linda K. Treviño, Katherine A. Nelson, 2021 (8th Edition), Managing Business Ethics: Straight Talk About How to Do It Right, Publisher: Wiley

Reference Books:

• Andrew Crane, Dirk Matten, Laura J. Spence, 2019 (3rd Edition), Corporate Social Responsibility: Readings and Cases in a Global Context, Publisher: Routledge

• Patrick E. Murphy, Gene R. Laczniak, Norman E. Bowie, Thomas A. Klein, Year: 2017, Ethics in Marketing: International Cases and Perspectives, Publisher: Routledge

• Linda K. Treviño, Katherine A. Nelson, 2021 (8th Edition), Managing Business Ethics: Straight Talk About How to Do It Right, Publisher: Wiley

Web Links:

- <u>https://www.ethics.org</u>
- <u>https://hbr.org/topic/business-ethics</u>
- <u>http://www.business-ethics.org</u>
- <u>https://www.ibe.org.uk</u>

COURSE OUTCOMES

CO1:	Analyse and apply fundamental ethical theories and legal principles to real-	K4
	world business scenarios	
CO2:	Evaluate the role of corporations as global citizens, applying key theories and	K5
	frameworks of Corporate Social Responsibility	
CO3:	Illustrate ethical issues in marketing, finance, and advertising	K2
CO4:	Analyse the ethical and legal frameworks governing industrial relations	K4
CO5:	Evaluate the ethical implications of job discrimination and apply ethical	K5
	principles to international business practices	

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	2	1	1	3	1	2	3
CO2	1	3	2	-	2	2	1	2
CO3	2	-	-	3	1	-	2	1
CO4	2	2	1	1	3	1	2	3
CO5	1	3	2	-	2	2	1	2

3

Course Objectives

Students will obtain a holistic view of digital entrepreneurship and go through the experience of setting up a business, real-life case stories with customers, suppliers, partners, and potential employees. The content introduces the foundations of digital business concepts, reviewing alternative strategic approaches and applications of digital business and the differences in how electronic communications are used to support difference business process.

UNIT I	FOUNDATION OF ENTREPRENEURSHIP	9 hours	

Concept of Entrepreneurship - Entrepreneurship and environment-Policies governing Entrepreneurs - Entrepreneurship development in other countries - Role of an entrepreneur in economic growth as an innovator - complimenting and supplementing economic growth - Women entrepreneurs.

UNIT IIDIGITAL ENTREPRENEURSHIP9 hoursDigital Entrepreneurship:Characteristics of Digital Entrepreneurs - New opportunitiesOpportunity analysis for digital business - Managing digital business infrastructure - Key issue in
the digital environment - Creativity of Entrepreneurs with Digital Technologies - Perspectives on
Digital Business Models

UNIT III STRATEGIC MANAGEMENT IN ENTREPRENEURSHIP

9 hours

Strategic planning – strategic decision-making process – benefit and risks of strategic - Generic competitive strategies – integration strategies – outsourcing strategies – offensive and defensive strategies – strategic alliances and collaborative partnerships – merger and acquisition – diversifications - tailoring strategies to fit specific industry and company situations management. Supply Chain and Demand forecasting - Strategies – Managing predictable variability–Managing Supply Chain–Managing Demand.

UNIT IV DIGITAL MARKETING IN ENTREPRENEURSHIP

9 hours

Digital marketing Planning - Marketing Plan, Executive Summary, Mission, Situational Analysis, Opportunities and Issues, Goals and Objectives, Marketing Strategy, Action Plan, Budget, Writing the Marketing Plan and Implementing the Plan - Managing digital business transformation and growth hacking

UNIT V GLOBAL MARKETPLACES AND STRATEGIC ADVANTAGE 9 hours

Global Marketplaces and Business Centres - Legal, Ethical aspects in going global -Technological, and Political Forces in business. Managing International Business - International Business Environment - Globalization - Forces, Meaning, dimensions and stages in Globalization – Kenchi Ohmae Model International Strategic Management. Strategic advantages to build your strategy on (company-specific & firm-specific) - Types of Internationalisation strategies & implementation.

TOTAL: - 45 Hours

Text Books:

- Mikl, J. (2021). Digital Business Plan and Startups. In: Magliocca, P. (Ed.). (2021). *Doing business digitally. A textbook*. Foggia-Cracow: Małopolska School of Public Administration, Cracow University of Economics.
- Cirillo A., Corvino A., Intenza M., Magliocca P. (2021) Digital Entrepreneurship: Best Practices For Success.

Reference Books:

- Kuratko, D. F. (2021). Entrepreneurship: Theory, Process, and Practice. Cengage learning.
- Morabito, V. (2022). Digital Entrepreneurship: Management, Systems and Practice. Cambridge University Press.
- Ghezzi, A., & Cavallo, A. (2020). Agile business model innovation in digital entrepreneurship: Lean startup approaches. Journal of Business Research, 110, 519–537. <u>https://doi.org/10.1016/j.jbusres.2018.06.013</u>
- Soltanifar, M., Hughes, M., & Göcke, L. (2021). Digital entrepreneurship: impact on business and society. Springer Nature. <u>https://doi.org/10.1007/978-3-030-53914-6</u>

Web Links:

- <u>https://link.springer.com/book/10.1007/978-3-030-53914-6</u>
- https://ted.uek.krakow.pl/wp-content/uploads/2022/04/Casebook_v.1.pdf

COURSE OUTCOMES

CO1:	Analyse digital entrepreneurship concepts to explain the journey of entrepreneurs.	K4
CO2:	Apply the business model canvas framework to digital business ideas.	K3
CO3:	Integrate effective managerial and entrepreneurial skills in completing the digital entrepreneurial business analyses.	K6
CO4:	Revise and update the latest technological intervention in marketing that enhances the performance of digital clients.	K1
CO5:	Discuss and evaluate social and ethical issues relating to global strategic management.	К5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	2	2	1	1	3	1	2	3
CO2	3	1	-	2	2	-	3	2
CO3	-	-	3	-	1	3	-	1
CO4	1	-	-	2	-	-	1	-
CO5	1	3	2	-	2	2	1	2

24PMBA31

Course Objectives

- > To learn the data analysis and interpretation using SPSS and AMOS
- To visualize data using BI tools and analysis using EVIEWS

UNIT I **SPSS - INTRODUCTION**

SPSS Environment: data editor, output viewer, syntax editor – Data view window – SPSS Syntax - Data creation - Importing data - Variable types in SPSS and Defining variables - Creating a Code book in SPSS. Computing Variables - Recoding (Transforming) Variables: Recoding Categorical String Variables using Automatic Recode - Rank Cases - Sorting Data - Grouping or Splitting Data.

UNIT II DESCRIPTIVE ANALYSIS

Descriptive Statistics for Continuous Variables - The Explore procedure - Frequencies Procedure - Descriptives - Compare Means - Frequencies for Categorical Data. Inferential Statistics for Association: Pearson Correlation, Chi-square Test of Independence - Inferential Statistics for Comparing Means: One Sample t Test, paired Samples T Test, Independent Samples T Test, One-Way and two way ANOVA.

UNIT III | INFERENTIAL ANALYSIS, NON-PARAMETRIC AND AMOS 6 hours

Multiple overall significance, multicollinearity, Variable selection methods. Linear Statistical techniques: Regression: Assumptions, Logistic Regression and Discriminant Analysis, Factor Analysis, Cluster Analysis. - Non parametric tests - Independent Chi square Test, Mann-Whitney test, Wilcoxon signed rank test, Kruskal- Wallis test. Checking the reliability of scale: Interpretation of output from reliability, Presenting the result from reliability - Principal Component Analysis - Introduction to AMOS - CFA - SEM models

DATA VISUALIZATION USING BI TOOLS UNIT IV

Introduction to Business Intelligence tools - Creating Dashboards - Descriptive and Inferential statistics using BI tools

UNIT V ECONOMETRIC TOOLS

6 hours

6 hours

Introduction to Econometric software - Importing data - checking the stationarity of the data -Normality using Jarque Bera test - Auto correlation - Multicollinearity - Unit root - VIF - OLS -Johansen cointegration test - converting time series data into panel data

TOTAL: 30 hours

Text Books:

1. Brian C. Cronk, HOW TO USE SPSS ® A Step-By-Step Guide to Analysis and Interpretation, Tenth edition published in 2018 by Routledge.

2. Using IBM SPSS statistics for research methods and social science statistics, William E. Wagner, Fifth edition published in 2015 by SAGE Publications, Inc.

6 hours

6 hours

Reference Books:

1. McCormick, K., & Salcedo, J. (2017). SPSS statistics for data analysis and visualization. John Wiley & Sons.

2. George, D., & Mallery, P. (2019). IBM SPSS Statistics 26 step by step: A simple guide and reference. Routledge.

Web Links:

1. https://www.ibm.com/support/knowledgecenter/SSLVMB/welcome/Online

2. https://www.coursera.org/courses?query=tableau

COURSE OUTCOMES

CO1:	Creating and illustrating data coding in SPSS	K2			
CO2:	CO2: Analyse the inferential statistics in SPSS				
CO3:	Develop Regression and SEM models	K3			
CO4:	Understand the dashboard application skills	K2			
CO5:	Apply the data analysis tools using E Views	K3			

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	1	3	-	-	2	-	2
CO2	3	1	-	3	3	-	3	2
CO3	2	-	-	2	2	-	2	1
CO4	3	1	3	-	-	2	-	2
CO5	2	-	-	2	2	-	2	1

24IMBA31 PRACTICAL - INTERNSHIP

0	0	8	4

COURSE OBJECTIVE:

The internship module aims to provide the student with:

• A practice-oriented and 'hands-on' working experience in the real world or industry, and to enhance the student's learning experience.

• An opportunity to develop a right work attitude, self-confidence, interpersonal skills and ability to work as a team in a real organizational setting.

• An opportunity to further develop and enhance operational, customer service and other lifelong knowledge and skills in a real-world work environment.

• Pre-employment training opportunities and an opportunity for the company or organization to assess the performance of the student and to offer the student an employment opportunity after his/her graduation if it deems fit.

COURSE OUTCOMES:

At the end of the course, a student will be able to

COURSE OUTCOMES

CO1:	Understanding the application of knowledge and skill sets acquired from the course and workplace in the assigned job function/s.	K2
CO2:	Applying real life challenges in the workplace by analyzing work environment and conditions and selecting appropriate skill sets acquired from the course	К3
CO3:	Create critical thinking and problem-solving skills by analyzing underlying issue/s to challenges	K6
CO4:	Understanding the ability to harness resources by analyzing challenges and considering opportunities.	K2
CO5:	Understanding appreciation and respect for diverse groups of professionals by engaging harmoniously with different company stakeholders	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	-	-	3	1	-	2	1
CO2	3	1	-	2	2	-	3	2
CO3	-	2	3	-	1	3	-	1
CO4	1	-	-	3	1	-	2	1
CO5	1	-	-	3	1	-	2	1

SEMESTER IV

24RMBA41	PROJECT	0	0	20	10

Course Objectives

> The Aim of the final year project is to develop student's knowledge for solving societal problem.

➤ It enables students to develop problem solving, analysis, synthesis and evaluation skills.

COURSE OUTCOMES

CO1:	Create and develop deep understanding of the interaction.	K6
CO2:	Analyze and solve problems on an executive level and demonstrating critical.	K4
CO3:	Design the general (core) management skills in the chosen area of specialization.	K6
CO4:	Design strategies to solve business problems and pursue opportunities.	K6
CO5:	Interpret a variety of ways to engage in experiential learning.	K5

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	1	-	3	-	2	1	1	3
CO2	2	2	1	1	3	1	2	3
CO3	1	-	3	-	2	1	1	3
CO4	1	-	3	-	2	1	1	3
CO5	1	3	2	-	2	2	1	2

Course Objectives

- To develop a social entrepreneurship venture concept that addresses a specific social or environmental problem, considering factors such as market demand, sustainability, and impact measurement.
- To analyze the role of social entrepreneurship in addressing social and environmental challenges, including poverty, inequality, and environmental degradation.

UNIT I SOCIAL ENTREPRENEURSHIP - INTRODUCTION

12 hours

Introduction - Definition and evolution of social entrepreneurship, Importance and potential impact of social entrepreneurship, Key concepts and terminology Social Exclusion, Social Inclusion, Social Entrepreneurship, methodology and data analysis.

UNIT IICOMMUNITY PARTICIPATION AND EMBEDDEDNESS12 hours

Community Participation, Social Capital And Geographical Dimensions, Critical Approach To Community Participation, Embeddedness And Social Entrepreneurship, Motivations and challenges in social entrepreneurship

UNIT III BUSINESS MODELS OF SOCIAL ENTERPRISES

12 hours

Definition and Understanding of the Business Model Concept, Social Business Models as a Central Element of Social Enterprises, Developing a Social Business Model for the Social Enterprise, Types of Business Models of Social Enterprises, Social Purpose Business Models, Businesses from the Base of the Pyramid

UNIT IV SOCIAL INTRAPRENEURSHIP 12 hours

Defining Intrapreneurship, Social Intrapreneur, Differences Between Social Entrepreneurs and Social Intrapreneurs, Favorable Environments for the Social Intrapreneur, Barefoot as a Social Enterprise, Sustainable Sources, Organizational Pillar, Social Value Pillar

UNIT VETHICAL ENTREPRENEURSHIP AND CHALLENGES IN12 hoursSOCIAL ENTREPRENEURSHIP

Ethical entrepreneurship: Meaning. Empirical ethics, eternal ethics. Entrepreneur and customer, Entrepreneur and employee, Entrepreneur and Government. Challenges in Social Entrepreneurship.

TOTAL : -- 60 hours

Text Books:

T1: <u>Kucher, J. H., Raible, Stephanie E.</u>, Social Entrepreneurship: A Practice-Based Approach to Social Innovation, Edward Elgar Publishing, 2022

T2: Rama Krishna Reddy Kummitha, Social Entrepreneurship and Social Inclusion *Processes, Practices, and Prospects,* Palgrave Macmillan, 2017.

T3: Luis Portales , Social Innovation and Social Entrepreneurship - Fundamentals, Concepts, and Tools, Palgrave Macmillan, 2019

Reference Books:

R1: <u>Teresa Chahine</u>, Social Entrepreneurship: Building Impact Step by Step, Taylor & Francis, 2022

R2: <u>Carole Carlson</u>, Social Entrepreneurship and Innovation, SAGE Publications, 2022

R3: <u>Madeleine Shaw</u>, The Greater Good: Social Entrepreneurship for Everyday People Who Want to Change the World, Wonderwell, 2021

Web Links:

- 1. https://csedvit.medium.com/history-of-social-entrepreneurship-9c601af1b411
- 2. https://coursera.org Social Business Model and Planning for Social Innovation

COURSE OUTCOMES

CO1:	Understand the concept of entrepreneurship, types and phases	K2
CO2:	Understand the dynamics of entrepreneurial dimensions.	K2
CO3:	Generate qualities and aspirations of renowned entrepreneurs.	K6
CO4:	Ability to apply tools and techniques in entrepreneurial venture.	K3
CO5:	Understand the standards of entrepreneurial growth & development.	K2

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	3	-	2	1	3	-	2
CO2	2	1	2	-	2	2	2	2
CO3	1	2	1	1	-	3	-	1
CO4	2	3	-	1	3	-	-	-
CO5	2	1	2	-	2	1	1	3

UNIT II

12 hours

Course Objectives

- To help the students appreciate the essential complementarily between 'VALUES' and 'SKILLS' to ensure sustained happiness and prosperity which are the core aspirations of all human beings.
- To facilitate the development of a Holistic perspective among students towards life and profession as well as towards happiness and prosperity based on a correct understanding of the Human reality and the rest of existence. Such a holistic perspective forms the basis of Universal Human Values and movement towards valuebased living in a natural way.
- To highlight plausible implications of such a Holistic understanding in terms of ethical human conduct, trustful and mutually fulfilling human behaviour and mutually enriching interaction with Nature.

UNIT IIntroduction to Value Education12 hoursRight Understanding; Relationship and Physical Facility; Understanding Value Education;
Self-exploration as the Process for Value Education, Continuous Happiness and Prosperity -
the Basic Human Aspiration-Current Scenario and Method to Fulfill the Basic Human
Aspirations.

	fraimony in the fruman being	12 nours				
Understanding Human being as the Co-existence of the Self and the Body, distinguishing						
between the	between the Needs of the Self and the Body, The Body as an Instrument of the Self,					
Understandin	ng Harmony in the Self, Harmony of the Self with the Body, Programme	e to ensure				
self-regulation	n and Health.					

Harmony in the Human Reing

UNIT III	Harmony in the Family and Society	12 hours					
Harmony in	Harmony in the Family - the Basic Unit of Human Interaction; 'Trust' - the Foundational						
Value in Relationship; 'Respect' - as the Right Evaluation: Other Feelings, Justice in Human-							
to-Human Relationship; Understanding Harmony in the Society; Vision for the Universal							
Human Orde	r.						

UNIT IV	Harmony in Nature & Existence	12 hours
Understandin	g Harmony in the Nature: Inter-connectedness, self-regulation an	d Mutual

Fulfilment among the Four Orders of Nature. Realizing Existence as Co-existence at All Levels. The Holistic Perception of Harmony in Existence. Exploring Co-existence in Existence.

UNIT VImplications of the Holistic Understanding – a Look at12 hoursProfessional Ethics12 hours

Definitiveness of (Ethical) Human Conduct; A Basis for Humanistic Education, Humanistic Constitution and Universal Human Order; Competence in Professional Ethics; Holistic Technologies, Production Systems and Management Models; Strategies for Transition towards Value-based Life and Profession.

TOTAL : -- 60 hours

Text Books:

T1: <u>Dr. Kuldeep S. Sharma, Dr. Sarveen Kaur Sachdeva</u>, Universal Human Values, <u>Booksclinic Publishing</u>, 2023

T2: <u>Dr. Saroj Kumar</u>, <u>Prof. Sheenu Nayyer</u>, Universal Human Values And Professional Ethics, Thakur Publication Pvt Ltd, 2020

Reference Books:

R1: Dr. Sujatha, UNIVERSAL HUMAN VALUES-1, Laxmi Book Publication, 2024

R2: Teachers'ManualforAFoundationCourseinHumanValuesandProfessionalEthics,RRGaur, R Asthana,G P Bagaria, 2nd Revised Edition, Excel Books, New Delhi, 2019. ISBN 978-93-87034-53-2

R3: Human Values, A.N. Tripathi, New Age Intl. Publishers, New Delhi, 2004

Web Links:

1. https://notionpress.com/read/universal-human-values

2. https://lecturenotes.in/notes/27764-note-for-human-values-and-professional-ethics-2-hvpe-

2- by-indrajeet-verma

3. https://nptel.ac.in/courses/109/104/109104068/

COURSE OUTCOMES

CO1:	Explore holistic vision of life - themselves and their surroundings.	K4
CO2:	Develop competence and capabilities for maintaining Health and Hygiene.	K6
CO3:	Analyse various problems in life, family, Society and in handling problems with Sustainable Solutions.	K4
CO4:	Apply values to their own self in different day-to-day settings in real life and in handling problems with sustainable solutions.	K3
CO5:	Adopt the value of appreciation and aspiration for excellence and gratitude for all.	K6

	PO1	PO2	PO3	PO4	PO5	PSO1	PSO2	PSO3
CO1	3	-	-	2	1	3	1	-
CO2	2	1	3	-	1	2	2	3
CO3	1	2	1	3	-	3	1	1
CO4	-	2	-	1	3	-	2	-
CO5	1	-	3	-	2	1	1	3